

Vendor FAQ

1. Is anything going to change about my relationship with Invitae?

- Invitae continues to operate and will continue to work with you, including meeting all go-forward obligations.
- We have filed certain customary motions with the Bankruptcy Court that will enable us to transition into chapter 11 without disruption to our ordinary course operations. These motions seek authority to continue fulfilling our go-forward obligations to our vendors for goods and services provided during this time.

2. I am owed money by Invitae. When will I be paid?

- We will pay you in the ordinary course of business for all goods and services delivered to Invitae on or after February 13, 2024. This is referred to as the “post-petition” period.
- Outstanding invoices or charges for goods and services delivered prior to the filing date of February 13, 2024, are considered “pre-petition” claims, and will be addressed through the bankruptcy process.

3. What does this mean for my current contract with Invitae?

- Unless otherwise notified, all current contracts remain active.

4. I'm in the process of getting a contract with Invite signed – should I continue?

- Yes. Invitae continues to operate its business as usual, so you can continue the process of getting in-flight contracts signed.
- We ask that you continue to be thoughtful and use your best judgment in entering into new agreements.

5. Why should I continue doing business with Invitae?

- The reasons you initially chose Invitae are good reasons to continue working with us. In fact, we are enhancing our focus in our core business lines and expect to continue to lead the industry with our tests, portal, ease-of-use and digital programs.
- Invitae will continue to work with you and operate in the ordinary course. We will continue delivering innovative solutions that empower individuals to unlock the value of genomic health insights to improve their health.
- Ahead of our chapter 11 filing, we have endeavored to remain current with most of our existing vendor credit terms. We are committed to maintaining a positive and productive partnership with our vendors throughout this process.

6. Are there any additional forms I will need to fill out or action to take if I believe I am owed money for goods and services delivered to Invitae?

- Vendors will receive a proof of claim form. For additional information on the claims process, please visit our claims agent website at www.kccllc.net/invitae.

7. Where can I go if I have any additional questions about this process?

- As part of this process, we are working with KCC, a third-party claims agent, KCC, who will handle all claims. If you have any questions about the claims process, you can reach out to them here: www.kccllc.net/invitae/inquiry.

8. How does the TSA contemplate treatment for pre-petition vendor claims?

- The Transaction Support Agreement (TSA) with our senior secured noteholders specifies that, if we complete a sale, certain pre-petition trade creditors and any creditors holding a claim of \$250,000 or less will receive sale proceeds before the senior secured noteholders at the culmination of the case. This demonstrates the Company's commitment to pay the accrued prepetition claims of certain general unsecured creditors, including certain trade vendors, in full upon the closing of a sale.