| Fill in this information to identify the case: | | | | | | | |
|--|-------------------|--|--|--|--|--|--|
| Debtor The Container Store Group, Inc. | | | | | | | |
| | | | | | | | |
| United States Bankruptcy Court for the: Southern | District of Texas | | | | | | |
| Case number <u>24-90627</u> | (State) | | | | | | |

Modified Official Form 410

Proof of Claim 12/24

Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.

Filers must leave out or redact information that is entitled to privacy on this form or on any attached documents. Attach redacted copies or any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. **Do not send original documents;** they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.

| Pa | Int 1: Identify the Cla | aim | | | | | | |
|----|---|---|---|--|--|--|--|--|
| 1. | Who is the current creditor? | Concur Technologies Inc. | | | | | | |
| | | Name of the current creditor (the person or entity to be paid for this claim) | | | | | | |
| | | Other names the creditor used with the debtor SAP Concur | | | | | | |
| | | | | | | | | |
| 2. | Has this claim been acquired from | ✓ No | | | | | | |
| | someone else? | Yes. From whom? | | | | | | |
| _ | | _ | | | | | | |
| 3. | Where should notices and | Where should notices to the creditor be sent? | Where should payments to the creditor be sent? (if different) | | | | | |
| | payments to the | Concur Technologies Inc. | Concur Technologies, Inc | | | | | |
| | creditor be sent? | 601 108th Ave NE, Suite 1000 | 62157 Collections Center Drive | | | | | |
| | Federal Rule of Bankruptcy Procedure (FRBP) 2002(g) | Bellevue, WA 98011, United States | Chicago, Illinois 60693, United States | | | | | |
| | | | | | | | | |
| | | Contact phone <u>4255905000</u> | Contact phone <u>4255905000</u> | | | | | |
| | | Contact email SAP_Bankruptcy_Matters@sap.com | Contact email SAP_Bankruptcy_Matters@sap.com | | | | | |
| | | Uniform claim identifier (if you use one): | | | | | | |
| 4. | | ☑ No | | | | | | |
| | amend one already filed? | Yes. Claim number on court claims registry (if known) | Filed on | | | | | |
| 5. | | ☑ No | | | | | | |
| | anyone else has filed a proof of claim for | Yes. Who made the earlier filing? | | | | | | |
| | this claim? | res. who made the earlier filling? | | | | | | |

Official Form 410 Proof of Claim

| 3 . | | □ No |
|------------|---------------------------------|--|
| | you use to identify the debtor? | Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor: <u>0128</u> |
| , | How much is the claim? | \$ 4,816.31 Does this amount include interest or other charges? No Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A). |
| | What is the basis of the | Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card. |
| | claim? | Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c). |
| | | Limit disclosing information that is entitled to privacy, such as health care information. |
| | | Software as a service |
| | | |
| | • | ☑ No |
| | secured? | Yes. The claim is secured by a lien on property. |
| | | |
| | | Nature or property: |
| | | _ |
| | | Nature or property: Real estate: If the claim is secured by the debtor's principle residence, file a Mortgage Proof of Claim Attachment (Official Form 410-A) with this Proof of Claim. |
| | | Real estate: If the claim is secured by the debtor's principle residence, file a <i>Mortgage Proof of</i> |
| | | Real estate: If the claim is secured by the debtor's principle residence, file a Mortgage Proof of Claim Attachment (Official Form 410-A) with this Proof of Claim. |
| | | Real estate: If the claim is secured by the debtor's principle residence, file a Mortgage Proof of Claim Attachment (Official Form 410-A) with this Proof of Claim. Motor vehicle |
| | | Real estate: If the claim is secured by the debtor's principle residence, file a Mortgage Proof of Claim Attachment (Official Form 410-A) with this Proof of Claim. Motor vehicle Other. Describe: |
| | | Real estate: If the claim is secured by the debtor's principle residence, file a Mortgage Proof of Claim Attachment (Official Form 410-A) with this Proof of Claim. Motor vehicle Other. Describe: Basis for perfection: Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien |
| | | Real estate: If the claim is secured by the debtor's principle residence, file a Mortgage Proof of Claim Attachment (Official Form 410-A) with this Proof of Claim. Motor vehicle Other. Describe: Basis for perfection: Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.) |
| | | Real estate: If the claim is secured by the debtor's principle residence, file a Mortgage Proof of Claim Attachment (Official Form 410-A) with this Proof of Claim. Motor vehicle Other. Describe: Basis for perfection: Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.) Value of property: \$ |
| | | Real estate: If the claim is secured by the debtor's principle residence, file a Mortgage Proof of Claim Attachment (Official Form 410-A) with this Proof of Claim. Motor vehicle Other. Describe: Basis for perfection: Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.) Value of property: Amount of the claim that is secured: \$ Amount of the claim that is unsecured: \$ The sum of the secured and unsecured. |
| | | Real estate: If the claim is secured by the debtor's principle residence, file a Mortgage Proof of Claim Attachment (Official Form 410-A) with this Proof of Claim. Motor vehicle |

| | Yes. Amount necessary to cure any default as of the date of the petition. | |
|---|---|--|
| Is this claim subject to a right of setoff? | ✓ No Yes. Identify the property: | |

Official Form 410 Proof of Claim

№ No

10. Is this claim based on a

lease?

| 12. Is all or part of the claim | ⋈ No | | |
|---|--|---|---------------------------------------|
| entitled to priority under 11 U.S.C. § 507(a)? | Yes. Chec | k all that apply: | Amount entitled to priority |
| A claim may be partly priority and partly | | stic support obligations (including alimony and child support) under S.C. § 507(a)(1)(A) or (a)(1)(B). | ¢ |
| nonpriority. For example, in some categories, the law limits the amount | | \$3,350* of deposits toward purchase, lease, or rental of property vices for personal, family, or household use. 11 U.S.C. § 507(a)(7). | \$ |
| entitled to priority. | ☐ Wage days I | es, salaries, or commissions (up to \$15,150*) earned within 180 before the bankruptcy petition is filed or the debtor's business ends, ever is earlier. 11 U.S.C. § 507(a)(4). | \$ |
| | ☐ Taxes | or penalties owed to governmental units. 11 U.S.C. § 507(a)(8). | \$ |
| | Contri | ibutions to an employee benefit plan. 11 U.S.C. § 507(a)(5). | \$ |
| | ☐ Other | . Specify subsection of 11 U.S.C. § 507(a)() that applies. | \$ |
| | * Amounts | are subject to adjustment on 4/01/25 and every 3 years after that for cases begu | n on or after the date of adjustment. |
| 13. Is all or part of the claim entitled to administrative priority pursuant to 11 U.S.C. § 503(b)(9)? | days befor the ordinal | ate the amount of your claim arising from the value of any goods rece the date of commencement of the above case, in which the goods ry course of such Debtor's business. Attach documentation supporti | s have been sold to the Debtor in |
| | | | |
| Part 3: Sign Below | | | |
| The person completing this proof of claim must sign and date it. FRBP 9011(b). If you file this claim electronically, FRBP 5005(a)(3) authorizes courts to establish local rules specifying what a signature is. A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571. | I am the trust I am a guaran I understand that a the amount of the I have examined the | litor. litor's attorney or authorized agent. litee, or the debtor, or their authorized agent. Bankruptcy Rule 3004. liter, surety, endorser, or other codebtor. Bankruptcy Rule 3005. liter an authorized signature on this <i>Proof of Claim</i> serves as an acknowled claim, the creditor gave the debtor credit for any payments received to the information in this <i>Proof of Claim</i> and have reasonable belief that the literal payments are considered to the constant of the literal payments. 02/17/2025 | oward the debt. |
| | • | the person who is completing and signing this claim: | |
| | Name | Ariah Bechtel | |
| | | First name Middle name Last | name |
| | Title | <u>Paralegal</u> | |
| | Company | Concur Technologies, Inc Identify the corporate servicer as the company if the authorized agent is a service | er. |
| | Address | | |
| | Contact phone | Fmail | |



Official Form 410 Proof of Claim

Verita (KCC) ePOC Electronic Claim Filing Summary

For phone assistance: Domestic (888) 251-3046 | International (310) 751-2615

| | <u> </u> | | | |
|--|------------------------|---------------------------------------|--|--|
| Debtor: | | | | |
| 24-90627 - The Container Store Group, Inc. | | | | |
| District: | | | | |
| Southern District of Texas, Houston Division | | | | |
| Creditor: | Has Supporting Doc | umentation: | | |
| Concur Technologies Inc. | Yes, supporting | g documentation successfully uploaded | | |
| 601 108th Ave NE, Suite 1000 | Related Document S | | | |
| 601 106th Ave NE, Suite 1000 | | | | |
| Bellevue, WA, 98011 | Has Related Claim: | | | |
| United States | No | | | |
| Phone: | Related Claim Filed I | Зу: | | |
| 4255905000 | Ellin in Donto | | | |
| Phone 2: | Filing Party: | | | |
| Fare | Creditor | | | |
| Fax: | | | | |
| Email: | | | | |
| SAP_Bankruptcy_Matters@sap.com | | | | |
| Disbursement/Notice Parties: | | | | |
| Concur Technologies, Inc | | | | |
| 62157 Collections Center Drive | | | | |
| Chicago, Illinois, 60693 | | | | |
| United States | | | | |
| Phone: | | | | |
| 4255905000 | | | | |
| Phone 2: | | | | |
| | | | | |
| Fax: | | | | |
| E-mail: | | | | |
| SAP_Bankruptcy_Matters@sap.com | | | | |
| DISBURSEMENT ADDRESS | | | | |
| Other Names Used with Debtor: | Amends Claim: | | | |
| SAP Concur | No | | | |
| | Acquired Claim: | | | |
| | No | | | |
| Basis of Claim: | Last 4 Digits: | Uniform Claim Identifier: | | |
| Software as a service | Yes - 0128 | | | |
| Total Amount of Claim: | Includes Interest or 0 | Charges: | | |
| 4,816.31 | No | g | | |
| Has Priority Claim: | Priority Under: | | | |
| No No | ,, | | | |
| Has Secured Claim: | Nature of Secured A | mount: | | |
| No | Value of Property: | | | |
| Amount of 503(b)(9): | | | | |
| No | Annual Interest Rate | : | | |
| Based on Lease: | Arrearage Amount: | | | |
| No | Basis for Perfection: | | | |
| Subject to Right of Setoff: | | | | |
| No | Amount Unsecured: | | | |
| Submitted By: | | | | |
| Ariah Bechtel on 17-Feb-2025 3:36:50 p.m. Eastern Time | | | | |
| Title: | | | | |
| | | | | |
| Paralegal | | | | |
| Company: Concur Technologies, Inc | | | | |
| 1 Oction (Contrologica, IIIC | | | | |

Taxpayer ID:

Bellevue, WA 98004

BILL TO

The Container Store Inc. Accounts Payable 500 Freeport Pkwy Coppell TX 75019-7420

SHIP TO

The Container Store Inc. 500 Freeport Pkwy Coppell TX 75019-7420

| INVOICE | | |
|----------------|-----|--------------|
| INVOICE NUMBER | | 100140020098 |
| INVOICE DATE | | 20-Jan-25 |
| DUE DATE | | 19-Feb-25 |
| INVOICE TOTAL | USD | 4,816.31 |

| | TERMS PO NU | | PO NUMBER | | SALES ORDER CUSTOMER | | 1 | | LOCA | TION | |
|-----|---|--------------------|-----------|-----------|----------------------|-----|------------|------|--------|------|--------|
| Ne | t due in 30 days | | | | | | 012 | 0128 | | | |
| NO. | ITEM DESCRIPTION | | START | END | QTY | UOM | UNIT PRICE | EXT | ENDED | GRP | TAX |
| 1 | Base:Travel & Exper | nse - Professional | 01-Dec-24 | 22-Dec-24 | 1 | MON | 3,166.95 | 3, | 166.95 | 3 | 209.02 |
| 2 | Base:Travel & Exper | nse - Professional | 01-Dec-24 | 22-Dec-24 | 1 | MON | 0.00 | | 0.00 | 3 | 0.00 |
| 3 | Incremental:Travel & Professional | Expense - | 01-Nov-24 | 30-Nov-24 | 43 | EA | 9.15 | ; | 393.45 | 3 | 25.97 |
| 4 | Select Access:Trave Professional | I & Expense - | 01-Nov-24 | 30-Nov-24 | 6 | EA | 1.75 | | 10.50 | 3 | 0.69 |
| 5 | Base:ExpenseIt for C Expense | Concur Travel & | 01-Dec-24 | 22-Dec-24 | 1 | MON | 190.86 | | 190.86 | 3 | 12.60 |
| 6 | Base:Consultative In | telligence | 01-Dec-24 | 22-Dec-24 | 1 | MON | 652.29 | | 652.29 | 4 | 43.05 |
| 7 | Incremental:Expense Travel & Expense | elt for Concur | 01-Nov-24 | 30-Nov-24 | 43 | EA | 0.55 | | 23.65 | 3 | 1.56 |
| 8 | Incremental:Consulta | ative Intelligence | 01-Nov-24 | 30-Nov-24 | 43 | EA | 1.87 | | 80.41 | 4 | 5.31 |

| Tax (GRP 3) 6.25 % on 3,785.41 USD | 189.27 | USD |
|------------------------------------|--------|-----|
| Tax (GRP 3) 1.75 % on 3,785.41 USD | 53.00 | USD |
| Tax (GRP 3) 0.25 % on 3,785.41 USD | 7.57 | USD |
| Tax (GRP 4) 6.25 % on 732.7 USD | 36.63 | USD |
| Tax (GRP 4) 1.75 % on 732.7 USD | 10.26 | USD |
| Tax (GRP 4) 0.25 % on 732.7 USD | 1.47 | USD |

Please indicate our invoice number/s on electronic payment execution or on your check stub for check payment

| COMMENTS | SUBTOTAL | TAX | TOTAL |
|--------------|----------|-----|-------|
| Pre-petition | USD | USD | USD |
| | | | |
| | | | |



BILL TO

The Container Store Inc. Accounts Payable 500 Freeport Pkwy Coppell TX 75019-7420

SHIP TO

The Container Store Inc. 500 Freeport Pkwy Coppell TX 75019-7420

REMIT CHECKS TO

Concur Technologies, Inc.



Taxpayer ID:

| INVOICE | | |
|----------------|-----|--------------|
| INVOICE NUMBER | | 100140020098 |
| INVOICE DATE | | 20-Jan-25 |
| DUE DATE | | 19-Feb-25 |
| INVOICE TOTAL | USD | 4,816.31 |

REMIT ELECTRONIC PAYMENTS TO



| COMMENTS | | SUBTOTAL | | TAX | | TOTAL |
|---------------------------|-----|----------|-----|--------|-----|----------|
| Pre-petition Pre-petition | USD | 4,518.11 | USD | 298.20 | USD | 4,816.31 |
| | | | | | | |
| | | | | | | |





The Container Store Inc. - 0128

Printed Date: 14-Feb-25

Statement Date: 14-Feb-25

The Container Store Inc. 500 Freeport Pkwy COPPELL TX 75019-7420 UNITED STATES

| Invoice no. | Contr. acc. | Document no. | Doc. date | Original | Due date | Days late | Curr. | Amount Due |
|--------------|-------------|--------------|-----------|----------|-----------|-----------|-------|------------|
| 101700306524 | 5561 | 101130299592 | 04-Feb-25 | 5,935.97 | 06-Mar-25 | | USD | 5,935.97 |

| Balance Due | USD | 5,935.97 |
|-------------|-----|----------|
| Balance Due | USD | 5,935.97 |

| Currency | Current | 0 - 30 Days | 31 - 60 Days | 61 - 90 Days | Over 90 Days |
|----------|----------|-------------|--------------|--------------|--------------|
| USD | 5,935.97 | 0.00 | 0.00 | 0.00 | 0.00 |

If you would like to update this email address, please refer to the Online Billing User guide- http://assets.concur.com/tech-pubs/SAP-Concur-Training-Library/ASC-Guides/Online_Billing_Portal_Guide_ENG.pdf

Concur Use Only: M



Concur Technologies, Inc.

ORDER FORM Professional Edition

GENERAL INFORMATION

Customer Name: The Container Store Inc

Order Effective Date:

September 30, 2016

Order Type: Initial Sale

Initial Term: 36 months beginning on the Order Effective Date

Service Type Billing Cycle: Monthly beginning on the Transaction Fee Start Date

Address For Notices: 500 Freeport Pkwy Billing Address: 500 Freeport Pkwy

Coppell, TX 75019 Coppell, TX 75019

USA USA

Attention: Jeff Longmire Attention: Jeff Longmire

Phone: Phone: Fax: Fax: Email: Email:

County:

GENERAL SERVICE INFORMATION

Currency for Fees: USD Tax Exemption Claimed: No

PO To Be Issued: No (Tax exemption certificate must be provided by Order Effective

Date)

Customer Region: North America Country Scope: N/A

SERVICES ORDERED (primary service offerings) Pre-Production Fee Initial Set Up Fee

\$1,813.50 \$20,700.00

Travel and Expense

SERVICES ORDERED FEE DETAILS (recurring fees for the primary service offerings ordered above)

| Service | Billing Cycle(s) (beginning on the Transaction Fee Start Date) | Base Transactions (per Billing Cycle) | Base Transaction Fee (per Billing Cycle) | Incremental Transaction Fee (per Incr. Trans.) |
|--------------------|---|--|--|--|
| OCIVICE | Date | Oycie) | Oycie) | 114113.7 |
| Travel and Expense | 1 and beyond | 500 | \$3,672.00 | \$9.18 |

EXTENDED SERVICES ORDERED (Transaction-based recurring services pertaining to the above or previouslyordered Service Types)

Initial
Set Up Fee

EXTENDED SERVICES ORDERED FEE DETAILS (recurring fees for the transaction-based extended services ordered above)

Rasa

Transaction Fee Incremental
Billing Cycle(s) (beginning on the Transaction Fee Base Transactions (per Billing Transaction Fee
Extended Service Start Date) (per Billing Cycle) (per Incr. Trans.)

EXTENDED SERVICES ORDERED (additional unit-based recurring services pertaining to the above or previously-ordered Service Types)

Initial

 Description
 Unit Quantity
 Set Up Fee

 1 Set Up(s)
 \$0.00

Expenselt Pro for Expense

EXTENDED SERVICES ORDERED FEE DETAILS (recurring fees for the unit-based extended service ordered above)

Billing Cycle(s)
(beginning on the Transaction Fee Start Necurring Fee Start Necurring Fee Necurring

Concur Use Only: M



Expenselt Pro for Expense

ADDITIONAL SERVICES ORDERED (additional services with one-time fees pertaining to the above or previously-ordered Service Types)

Description

Unit Quantity

Initial

Set Up Fee

1 Set Up(s)

\$2,500.00

Single Sign-On

ORDER TERMS

General: This Order Form is issued by **Concur Technologies, Inc.** ("Concur") with its address for notice being 601 108th Avenue NE, Suite 1000, Bellevue, WA 98004, Attention: Legal Department, Facsimile: +1 (425) 590-5344 and the Customer specified herein. Customer hereby orders the services specified in this Order Form for the Term set forth below, and Concur hereby agrees to perform such services, subject to the terms set forth herein. All undefined capitalized terms herein shall have the meanings ascribed to such terms as set forth in the SAP Cloud General Terms and Conditions (US) applicable to Customer (the "GTC"). If any terms of this Order Form and any exhibits hereto are inconsistent with the terms of the GTC, including the exhibits thereto, then the terms of this Order Form and any exhibits hereto shall control.

This Order Form shall be governed by and incorporates the following documents in effect as of the date specified above as the "Order Effective Date" in the following order of precedence, all of which are collectively referred to herein as the "Agreement":

- This Order Form
- Any previously executed Concur Order Form
- Product-specific Supplemental Terms ("Supplement") for the Services
- The GTC
- The Concur Service Description Guide for the Services

Copies of the most current GTC and Supplement for Concur Cloud Services are found at http://www.sap.com/company/legal/index.epx and made a part hereof. Customer acknowledges it has had the opportunity to review the GTC and the applicable Supplement(s) prior to executing this Order Form. Concur recommends the Customer prints copies of the GTC and the Supplement(s) for Customer's own records. All defined terms in the GTC used in this Order Form shall have the same meaning as set forth in the GTC. All references in the Supplements to "Service" or "Cloud Service" shall mean the "Services Ordered" described above and all references to "SAP" in the GTC or Supplement shall mean "Concur".

This Order Form may be executed by facsimile copy and in any number of counterparts, all of which taken together will constitute one single agreement between the parties.

Currency for Fees: All fees set forth in this Order Form are denominated in the currency specified above under "Currency for Fees" and shall be paid by Customer in such currency.

Invoicing: Concur shall be entitled to invoice Customer for the fees specified in this Order Form as set forth below:

Initial Set Up Fees: Concur shall be entitled to invoice Customer for the Initial Set Up Fees specified in this Order Form at any time on or after the date specified above as the "Order Effective Date".

Pre-Production System Fees: For each Service Type specified in this Order Form that includes a Pre-Production System Fee, Concur shall be entitled to invoice Customer for such Pre-Production System Fee beginning with the second calendar month after the date specified above as the "Order Effective Date" and continuing monthly thereafter until the Transaction Fee Start Date for such primary Service.

Transaction Fees and Other Recurring Fees: Concur shall be entitled to invoice Customer for the recurring Transaction Fee for a given Service Type (and for all Recurring Fees specified in the "Extended Services Ordered" section(s) above that pertain to such Service) beginning on the Transaction Fee Start Date for such Service and continuing thereafter for each Billing Cycle during the term.

Payment Terms: Customer will pay each accurate invoice within 30 days after the applicable invoice date.

Term: The term of the Service will commence on the Order Effective Date and will continue thereafter for the initial term specified above (the "Initial Term"). After the Initial Term, the term for the Service shall continue thereafter on a month to month basis until either party elects to terminate the Agreement by delivering written notice of termination to the other party at least thirty (30) days before the desired effective date of such termination. All terms and conditions hereof shall remain in effect during any renewal term, except as the parties otherwise expressly agree to in writing. The Initial Term and any renewal thereafter shall constitute the "Term". All terms and conditions of the GTC and Supplement shall remain in effect during any renewal until termination or expiration of the Agreement, except as the parties expressly agree otherwise in writing.

Definitions: For purposes of this Order Form, the following terms will have the meanings specified below:

- "Annual Period" means each 12-month period beginning on the Order Effective Date specified above.
- "Base Transactions" means, collectively, the stipulated number of Transactions for which Customer is required to pay the corresponding Base Transaction Fee specified in this Order Form for a given Billing Cycle.
- "Billing Cycle" means the billing frequency specified above as the "Billing Cycle".
- "Incremental Transactions" means, collectively, the number of Transactions, in excess of the number of Base Transactions, for which Customer is required to pay the corresponding Incremental Transaction Fee specified in this Order Form for a given Billing Cycle.
- "Production Availability" means, for the Service Type(s) ordered hereunder, the date on which Concur makes such Service Type available to Customer for production use.
- "Recurring Fee" means the fee to be paid for each Billing Cycle for the unit-based Extended Services based on the aggregate number of Base Transactions for the Service Type ordered above or previously ordered under the Agreement.
- "Service Type" means each primary service offering ordered as specified in the "Service Ordered" section above or previously ordered as a "Service Type" under the Agreement.
- "Transaction" means, except as otherwise set forth below for the applicable service, an expense report that is submitted by or on behalf of a Customer user during a given Billing Cycle through the use of the Service; provided, however, that all submissions and re-submissions of a single expense report shall be counted as a single Transaction.

Concur Use Only: $\underline{\mathsf{M}}$



| Service Description | Type of Transaction |
|---|--|
| Audit (Policy, Receipt and Elite) | An expense report with respect to which Concur performs an audit a reflected by the Service |
| Central Reconciliation | A Concur request or expense report (as applicable to the Service Typordered under the Agreement); provided, however, that all submissions ar re-submissions of a single Concur request or expense report, as applicable shall be counted as a single Transaction |
| Client Web Services for Invoice Processing | A vendor payment request |
| Company Bill Statements | A statement report; provided, however, that all submissions and resubmissions of a single statement report shall be counted as a sing Transaction |
| Concur Connector for NetSuite for Expense or Travel & Expense | An expense report or vendor payment request (as applicable to the Service Type ordered under the Agreement); provided, however, that a submissions and re-submissions of a single expense report shall be counted as a single Transaction |
| Concur Connector for NetSuite for Invoice Processing | A vendor payment request |
| Concur Insight – Premium for Invoice Processing | A vendor payment request |
| Consultative Intelligence for Invoice Processing | A vendor payment request |
| Expense Pay | A payment made to a payee using Expense Pay – North America, Expense Pay – EMEA, Expense Pay – APA, Expense Pay – Japan, or Expense Paglobal |
| Guaranteed Compliance Service | An expense report with respect to which Concur performs an audit reflected by the Service |
| Intelligence for Invoice Processing | A vendor payment request |
| Intelligence Reports | A Managed Reporting report transaction with a maximum of 8 hours p report. |
| Invoice Capture | A vendor payment request with respect to which Concur performs Invoic Capture as reflected by the service |
| Invoice Line Item Capture | A vendor payment request |
| Invoice Pay | A payment made to a payee using Invoice Pay |
| Invoice Processing | A vendor payment request |
| Japanese Public Transport | An expense report that incorporates Japanese Public Transport expense provided, however, that all submissions and re-submissions of a single expense report shall be counted as a single Transaction |
| Locate & Alert | A Registered User |
| Paper Receipt Handling | An expense report with respect to which Concur performs Paper Rece Handling as reflected by the Service |
| Purchase Requests for Invoice | A vendor payment request |
| Risk Messaging - Essentials | A booking (for any one of the following: air, hotel, car, and/or rail) that imported into the Risk Messaging service; provided, however, that a booking that is cancelled within the same calendar month in which it confirmed will not count as a Transaction |
| Risk Messaging - Premium | A booking (for any one of the following: air, hotel, car, and/or rail) that imported into the Risk Messaging service; provided, however, that a booking that is cancelled within the same calendar month in which it confirmed will not count as a Transaction |
| Service Administration for Invoice Processing | A vendor payment request |
| Travel Request – Standalone | A travel request; provided, however, that all submissions and submissions of a single travel request shall be counted as a single transaction |
| TripIt Pro – User-Based Pricing | A Registered User |
| User Support Desk for Invoice Processing | A vendor payment request |

In addition, for Travel and Expense, the definition of Transaction includes each travel booking transaction submitted through the use of such Service Type (and not otherwise timely cancelled) if, within 120 days after the date of such travel booking transaction, such travel booking

Concur Use Only: M



transaction does not correspond to an expense report submitted through the use of such Service Type.

"Transaction Fee" means the fee to be paid for each Billing Cycle consisting of: (i) the applicable Base Transaction Fee and/or Recurring Fees specified in this Order Form; and (ii) an Incremental Transaction Fee equal to the number of Incremental Transactions for the applicable Billing Cycle, multiplied by the applicable rate per Incremental Transaction specified in this Order Form. The Base Transaction Fee and Recurring Fee components will be invoiced for payment in advance of each Billing Cycle and the Incremental Transaction Fee component will be invoiced for payment in arrears for the preceding Billing Cycle.

"Transaction Fee Start Date" means: (i) for each Service Type ordered as specified above (and all recurring fees for Extended Services ordered as specified above that pertain to such Service Type), the first calendar month after the date of Production Availability of such Service Type; and (ii) for each Extended Service ordered as specified above that pertains to a previously-ordered Service Type, the first scheduled Billing Cycle after the later of Production Availability of such previously-ordered Service Type or the date specified above as the "Order Effective Date".

Optional Select Access Services: Notwithstanding anything to the contrary, Customer will have the option to activate and use Concur's Select Access services in conjunction with Customer's use of applicable Concur services for additional fees based on actual usage of such Select Access services. A list of Concur's Select Access services and corresponding fees and related terms are available within the Concur Support Portal, incorporated herein by this reference, and subject to change from time to time as specified within the posted documentation on the Concur Support portal.

Expansion of Base Transactions Concur Expense: At any time prior to September 30, 2019, Customer may increase the number of Base Transactions for the Travel and Expense Service Type ordered under the Agreement, up to the cumulative aggregate Base Transactions and corresponding fees described below, by delivering to Concur one or more written notices signed by an authorized representative of Customer that reflects the selected cumulative aggregate Base Transactions and corresponding fees described below. Any such expansion shall be effective as of the beginning of the first Billing Cycle after the effective date of the applicable Sales Order Form.

| Aggregate Number of Base Transactions (per Billing Cycle) | Base Transaction Fee (per Billing Cycle) | Incremental Transaction Fee (per Billing Cycle) | Recurring Fee and Incremental Fee (per Billing Cycle) |
|---|---|---|---|
| 600 | \$4,390.20 | \$9.15 | \$264.60 Recurring Fee; \$0.55 Incremental Fee |
| 700 | \$5,103.00 | \$9.12 | \$308.70 Recurring Fee; \$0.55 Incremental Fee |

[signature page follows]

ORDER FORM 2016-334096 Form Revision Date: 10/15/15 DocuSign Envelope ID: E54E34AE-CCC5-4133-8B95-0EB3F91BFA5B

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| Concur Technologies, Inc. | CUSTOMER (name as specified sibowed)y: |
|---|--|
| By Melanie Morgan Melanie Morgan Melanie Morgan | By |
| Meianie Morgani-Addison bottom | Print Name |
| SVP Legal | Vice President Store Facilities and Purchasing |
| | Title |

ORDER FORM 2016-334096 Form Revision Date: 10/15/15 DocuSign Envelope ID: E54E34AE-CCC5-4133-8B95-0EB3F91BFA5B

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ORDER FORM 2016-334096 Form Revision Date: 10/15/15 Concur Use Only:S



Concur Technologies, Inc. ORDER FORM

Professional Edition

GENERAL INFORMATION

Customer Name: The Container Store Inc

Order Effective Date: October 11, 2017

Order Type: Additional Sale

Service Type Billing Cycle: Monthly beginning on the Transaction Fee Start Date

Currency for Fees: USD

Tax Exemption Claimed: No

(Tax exemption certificate must be provided by Order Effective Date)

| SERVICES ORDERED (primary service of | offerings) | | | Initial Set Up Fee |
|--------------------------------------|--|--|---|--|
| CERVICES OFFERENCE SEE PETALLO (** | | | | |
| SERVICES ORDERED FEE DE IAILS (re | curring fees for the primary service offerings ordered above |) | | |
| Service | Billing Cycle(s) (beginning on the Transaction Fee Start Date) | Base Transactions (per Billing Cycle) | Base Transaction Fee (per Billing Cycle) | Incremental Transaction Fee (per incr. Trans.) |
| EXTENDED SERVICES ORDERED (Tran | saction-based recurring services pertaining to the above or | previously ordered Sen | rico Tunos) | Initial Set Up Fee |
| EXTERNOLO GROENED (Hall | saction-based recurring services pertaining to the above of | previously-ordered Serv | nce types) | miliai Set Up ree |
| EXTENDED SERVICES ORDERED FEE | DETAILS (recurring fees for the transaction-based extended | d services ordered above | e) | |
| Extended Service | Billing Cycle(s) (beginning on the Transaction Fee Start Date) | Base Transactions (per Billing Cycle) | Base Transaction Fee (per Billing Cycle) | Incremental Transaction Fee (per incr. Trans.) |
| EVERYDER ASSURED AND THE COLUMN | | | | |
| EXTENDED SERVICES ORDERED (add | tional unit-based recurring services pertaining to the above | or previously-ordered S | ervice Types) | |
| Description | | Unit Quantity | | Initial Set Up Fee |
| Consultative Intelligence | | 1 Each | | \$0.00 |
| EXTENDED SERVICES ORDERED FEE | DETAILS (recurring fees for the unit-based extended service | e ordered above) | | |
| Extended Service | Billing Cycle(s) (beginning o the Transaction Fee Start Da | | r Billing Incremen (per incr. | ital Transaction Fee Trans.) |
| Consultative Intelligence | 1 and beyond | | \$816.00 | \$2.04 |
| ADDITIONAL SERVICES ORDERED (ad | ditional services with one-time fees pertaining to the above | or previously ordered Se | ervice Type) | |
| Description | | Unit Quantity | | Initial Set Up Fee |

ORDER TERMS

General: This Order Form is issued by Concur Technologies, Inc. ("Concur") and the Customer specified herein. Customer hereby orders the services specified in this Order Form (collectively the "Service") and Concur hereby agrees to provide such Service, subject to the terms of the Agreement between Concur and Customer for the Concur service. This Order Form shall be deemed a part of the Agreement. All undefined capitalized terms herein shall have the meanings ascribed to such terms in the Agreement. If any terms of this Order Form are inconsistent with the terms of the Agreement, then the terms of this Order Form shall control.

Invoicing: Concur shall be entitled to invoice Customer for the fees specified in this Order Form as set forth in the Supplement.

Payment Terms: Customer will pay each accurate invoice within 30 days after the applicable invoice date.

Additional Definition(s): For purposes of the Agreement, the following terms shall have the definitions set forth below:

"Transaction Fee Start Date" means the first scheduled Billing Cycle after the date specified above as the "Order Effective Date".

[signature page follows]

Concur Use Only:S

C CONCUR

Concur Technologies, Inc. Mulanic Morgan

Melanie Morgan

SVP Legal

Concur Technologies, Inc. ORDER FORM

Professional Edition

GENERAL INFORMATION

Customer Name: The Container Store Inc.

Order Effective Date: September 03, 2019

Order Type: Additional Sale

Service Type Billing Cycle: Monthly beginning on the Transaction Fee Start Date

Currency for Fees: USD

Tax Exemption Claimed: No

(Tax exemption certificate must be provided by Order Effective Date)

| SERVICES ORDERED (primary | service offerings) | | | Initial Set Up Fee |
|--|---|--|--|--|
| Travel & Expense | | | | \$0.00 |
| SERVICES ORDERED FEE DET | TAILS (recurring fees for the primary service | e offerings ordered above) | | |
| Service | Billing Cycle(s) (beginning on the Transaction Fee Start Date) | Base Transactions (per Billing Cycle) | Base Transaction Fee (per Billing Cycle) | n Incremental Transaction Fee (per incr. Trans.) |
| Travel & Expense | 1 and beyond | 525 | \$3,855.60 | \$9.18 |
| EXTENDED SERVICES ORDER Service Types) | RED (Transaction-based recurring services | pertaining to the above or pre | eviously-ordered | Initial Set Up Fee |
| EXTENDED SERVICES ORDER | RED FEE DETAILS (recurring fees for the tr | ransaction-based extended se | ervices ordered abov | /e) |
| Extended Service | Billing Cycle(s) (beginning on the Transaction Fee Start Date) | Base Transactions (per Billing Cycle) | Base Transaction Fee (per Billing Cycle) | n Incremental Transaction Fee (per incr. Trans.) |
| EXTENDED SERVICES ORDER | RED (additional unit-based recurring service | es pertaining to the above or | previously-ordered S | ervice Types) |
| Description | | Unit Quantity | Initia | al Set Up Fee |
| Expenselt for Travel & Expense | | 1 Set Up(s) | | \$0.00 |
| Consultative Intelligence | | 1 Each | | \$0.00 |
| • | | | | 40.00 |
| | RED FEE DETAILS (recurring fees for the u | nit-based extended service o | rdered above) | |
| EXTENDED SERVICES ORDER | RED FEE DETAILS (recurring fees for the u Billing Cycle(s) (beginning on th Transaction Fee Start Date) | | ee (per Billing In | cremental Transaction |
| EXTENDED SERVICES ORDER | Billing Cycle(s) (beginning on th Transaction Fee Start Date) | e Recurring F | ee (per Billing In Fe (p | cremental Transaction be er incr. Trans.) |
| EXTENDED SERVICES ORDER Extended Service Expenselt for Travel & Expense | Billing Cycle(s) (beginning on th | e Recurring F | ee (per Billing In | cremental Transaction |
| EXTENDED SERVICES ORDER Extended Service Expenselt for Travel & Expense Consultative Intelligence | Billing Cycle(s) (beginning on th Transaction Fee Start Date) 1 and beyond | e Recurring F Cycle) | ee (per Billing In. Fe (p \$231.52 \$856.80 | cremental Transaction se er incr. Trans.) \$0.55 \$2.04 |
| EXTENDED SERVICES ORDER Extended Service Expenselt for Travel & Expense Consultative Intelligence | Billing Cycle(s) (beginning on the Transaction Fee Start Date) 1 and beyond 1 and beyond ERED (additional services with one-time fee | e Recurring F Cycle) | ee (per Billing In. Fe (p \$231.52 \$856.80 | cremental Transaction se er incr. Trans.) \$0.55 \$2.04 ervice Type) |

ORDER FORM 2019-889224 2 Form Revision Date: 2016-10-21 Concur Use Only: S

SAP Concur

General: This Order Form issued by Concur Technologies, Inc. ("Concur") and the Customer specified herein. Customer hereby orders the services specified in this Order Form (collectively the "Service") and Concur hereby agrees to provide such Service, subject to the terms of the Agreement between Concur and Customer for the Concur service. This Order Form shall be deemed a part of the Agreement. All undefined capitalized terms herein have the meanings ascribed to such terms in the Agreement. If any terms of this Order Form are inconsistent with the terms of the Agreement, then the terms of this Order Form shall control. This Order Form as issued by Concur is an offer by Concur. When signed and returned to Concur by Customer on or prior to the end of the calendar month of the Order Effective Date, it becomes a binding written ordering document executed by Customer and Concur as of the Order Effective Date, unless unauthorized changes were made by Customer to this Order Form in which case it will be rejected.

Invoicing: Concur shall be entitled to invoice Customer for the fees specified in this Order Form as set forth in the Supplement.

Additional Definition(s): For purposes of the Agreement, the following terms shall have the definitions set forth below:

"Transaction Fee Start Date" means the first scheduled Billing Cycle after the date specified above as the "Order Effective Date".

Renewal Term: Notwithstanding anything in the Agreement to the contrary, (a) the term of the Agreement shall be renewed through and including September 30, 2022 (the "Renewal term"); and (b) after the Renewal Term, the Agreement shall continue thereafter until either party elects to terminate the Agreement by delivering written notice of termination to the other party at least 90 days before the desired effective date of such termination.

[signature page follows]

Concurate Goldenies, Inc.

By Krystian Koper

5EAEC35B3B514C9... Krystian Koper Director - SAP Concur Legal CUSTOMER (name as specified above)

Jeffere

VP + CAD

Title

Concur Use Only: §



Page 1

Concur Technologies, Inc. ORDER FORM

Professional Edition

| GENERAL II | NFORMATION |
|------------|------------|
|------------|------------|

Customer Name: The Container Store Inc Order Effective Date: August 17, 2022

Order Type: Additional Sale PO to be Issued: No

Currency for Fees: USD

| SERVICES ORDERED (primary | service offerings) | | | Initial Set Up Fee |
|---|---|--|---|--|
| Travel & Expense | | | | \$ 0.00 |
| SERVICES ORDERED FEE DE | TAILS (recurring fees for the primary service | offerings ordered above) | | |
| Service | Billing Cycle(s) (beginning on the Transaction Fee Start Date) | Base Transactions (per Billing Cycle) | Base Transact Fee (per Billing Cycle) | |
| Travel & Expense | 1 and beyond | 600 | \$ 4,390.55 | \$ 9.15 |
| EXTENDED SERVICES ORDER Service Types) | RED (Transaction-based recurring services pe | ertaining to the above or pre | eviously-ordered | Initial Set Up Fee |
| EXTENDED SERVICES ORDER | RED FEE DETAILS (recurring fees for the train | nsaction-based extended se | ervices ordered al | pove) |
| Extended Service | Billing Cycle(s) (beginning on the Transaction Fee Start Date) | Base Transactions (per Billing Cycle) | Base Transact Fee (per Billin Cycle) | |
| EXTENDED SERVICES ORDEF | RED (additional unit-based recurring services | pertaining to the above or p | oreviously-ordere | d Service Types) |
| Description | | Unit Quantity | In | itial Set Up Fee |
| Expenselt for Travel & Expense | | 1 Set Up(s) | | \$ 0.00 |
| Consultative Intelligence | | 1 Each | | \$ 0.00 |
| EXTENDED SERVICES ORDER | RED FEE DETAILS (recurring fees for the uni | t-based extended service o | rdered above) | |
| Extended Service | Billing Cycle(s) (beginning on the Transaction Fee Start Date) | Recurring F Cycle) | ee (per Billing | Incremental Transaction Fee (per incr. Trans.) |
| Expenselt for Travel & Expense | 1 and beyond | , | \$ 264.60 | \$ 0.55 |
| Consultative Intelligence | 1 and beyond | | \$ 904.31 | \$ 1.87 |

| Description | Unit Quantity | Initial Set Up Fee |
|--|---------------|--------------------|
| Additional Supported Corporate Card Feed | 1 Feed(s) | \$ 2,250.00 |
| Additional Workflow Creation (for up to 4 months after the Order | 1 Workflow(s) | \$ 1,875.00 |
| Effective Date or completion of 24 hours) | | |

ORDER TERMS

Concur Use Only: S



General: This Order Form is issued by Concur Technologies, Inc. ("Concur") and applies to the Customer specified herein. Customer hereby orders the services specified in this Order Form (collectively the "Service") and Concur hereby agrees to provide such Service, subject to the terms of the Agreement between Concur and Customer for the Concur service. This Order Form shall be deemed a part of the Agreement. All undefined capitalized terms herein have the meanings ascribed to such terms in the Agreement. If any terms of this Order Form are inconsistent with the terms of the Agreement, then the terms of this Order Form shall control. This Order Form as issued by Concur is an offer by Concur. When signed and returned to Concur by Customer on or prior to the end of the calendar month of the Order Effective Date, it becomes a binding written ordering document executed by Customer and Concur as of the Order Effective Date, unless unauthorized changes were made by Customer to this Order Form in which case it will be rejected.

Invoicing: Concur shall be entitled to invoice Customer for the fees specified in this Order Form as set forth in the Supplement.

Payment Terms: Customer will pay each accurate invoice within 30 days after the applicable invoice date.

Additional Definition(s): For purposes of the Agreement, the following terms shall have the definitions set forth below:

"Transaction Fee Start Date" means the first scheduled Billing Cycle after the date specified above as the "Order Effective Date".

Renewal Term: Notwithstanding anything in the Agreement to the contrary, (a) the term of the Agreement shall be renewed through and including August 31, 2025 (the "Renewal Term"); and (b) after the Renewal Term, the Agreement shall continue thereafter until either party elects to terminate the Agreement by delivering written notice of termination to the other party at least 90 days before the desired effective date of such termination.

Additional Agreement Terms: The Agreement is amended by incorporating the following document as an attachment to the Agreement: Data Processing Agreement for SAP Cloud Services, as updated from time to time, located here http://go.sap.com/about/agreements.html. For purposes of this Order Form, all references to "SAP" in the Data Processing Agreement for SAP Cloud Services shall mean "Concur".

[signature page follows]

ORDER FORM 2022-1374290 1 Page 2

Concur Use Only: **S**



| The Co Signatu | ntainer re | Store Inc Store Inc Listin Schwertner DCC32286116D48E | - |
|-------------------|----------------------|--|---------|
| Print Na | | President/Chief Accounting | Officer |
| Title | | | |

ORDER FORM 2022-1374290 1