

ENTERED

December 23, 2024

Nathan Ochsner, Clerk

**IN THE UNITED STATES BANKRUPTCY COURT
FOR THE SOUTHERN DISTRICT OF TEXAS
HOUSTON DIVISION**

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In re: : Chapter 11
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THE CONTAINER STORE GROUP, INC., *et al.*, : Case No. 24-90627 (ARP)
:
Debtors.¹ : (Joint Administration Requested)
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**ORDER AUTHORIZING THE EMPLOYMENT AND RETENTION
OF KURTZMAN CARSON CONSULTANTS, LLC D/B/A VERITA GLOBAL
AS CLAIMS, NOTICING, AND SOLICITATION AGENT**

The Court has considered the Debtors' application (the "*Application*")² to employ Kurtzman Carson Consultants, LLC d/b/a Verita Global ("*Verita*") as its claims, noticing, and solicitation agent in these cases. The Court finds that *ex parte* relief is appropriate. The Court orders:

1. The Debtors are authorized to employ Verita under the terms of the Engagement Letter, attached to the Application and as modified by this Order.
2. Verita is authorized and directed to perform the services as described in the Application, the Engagement Letter, and this Order. If a conflict exists, this Order controls.
3. The Clerk shall provide Verita with Electronic Case Filing ("*ECF*") credentials that allow Verita to receive ECF notifications and file certificates and/or affidavits of service.
4. Verita is a custodian of court records and is designated as the authorized repository for all proofs of claim filed in these cases. Verita shall maintain the official claims register(s) in these cases. Verita must make complete copies of all proofs of claim available to the public electronically without charge. Proofs of claim and all attachments may be redacted only as ordered by the Court.
5. Verita must not transmit or utilize the data obtained by Verita in exchange for direct or indirect compensation from any person other than the Debtors.

¹ The Debtors in these cases, together with the last four digits of each Debtor's taxpayer identification number, are: The Container Store Group, Inc. (5401); The Container Store, Inc. (6981); C Studio Manufacturing Inc. (4763); C Studio Manufacturing LLC (5770); and TCS Gift Card Services, LLC (7975). The Debtors' mailing address is 500 Freeport Parkway, Coppell, TX 75019.

² Capitalized terms used but not defined herein have the meanings given to them in the Application.



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6. Verita shall provide the Clerk with a certified duplicate of the official claims register upon request.

7. Verita shall provide: (i) an electronic interface for filing proofs of claim in these cases; and (ii) a post office box or street mailing address for the receipt of proofs of claim sent by United States Mail or overnight delivery.

8. Verita is authorized to take such other actions as are necessary to comply with all duties and provide the services set forth in the Application and the Engagement Letter.

9. Verita shall provide detailed invoices setting forth the services provided and the rates charged on a monthly basis to the Debtors, their counsel, the U.S. Trustee, counsel for any official committee, and any party in interest who specifically requests service of the monthly invoices in writing.

10. Verita shall not be required to file fee applications. Upon receipt of Verita's invoices, the Debtors are authorized to compensate and reimburse Verita for all undisputed amounts in the ordinary course in accordance with the terms of the Engagement Letter. All amounts due to Verita will be treated as section 503(b) administrative expenses. Verita may apply its advance in accordance with the Engagement Letter and the terms of this Order.

11. The Debtors shall indemnify Verita under the terms of the Engagement Letter, as modified and limited by this Order. Notwithstanding the foregoing, Verita is not indemnified for, and may not receive any contribution or reimbursement with respect to:

a. Matters or services arising before these cases are closed, if any matter or service is not approved by an order of this Court.

b. Any matter that is determined by a final order of a court of competent jurisdiction that arises from: (i) Verita's gross negligence, willful misconduct, fraud, bad faith, self-dealing, or breach of fiduciary duty; (ii) a contractual dispute if the Court determines that indemnification, contribution, or reimbursement would not be permissible under applicable law; or (iii) any situation in which the Court determines that indemnification, contribution, or reimbursement would not be permissible pursuant to *In re Thermadyne Holdings Corp.*, 283 B.R. 749, 756 (B.A.P. 8th Cir. 2002). No matter governed by this paragraph may be settled without this Court's approval.

c. This paragraph does not preclude Verita from seeking an order from this Court requiring the advancement of indemnity, contribution, or reimbursement obligations in accordance with applicable law.


12. Verita shall not cease providing services during these chapter 11 cases for any reason, including nonpayment, without an order of the Court. In the event Verita is unable to provide the services set out in this Order and/or the Engagement Letter, Verita will immediately notify the Clerk and the Debtors' counsel and cause all original proofs of claim and data turned over to such persons as directed by the Court.

13. After entry of an order terminating Verita's services, Verita shall deliver to the Clerk an electronic copy in pdf format of all proofs of claim. Once the electronic copy has been received by the Clerk, Verita may destroy all proofs of claim in its possession sixty days after filing a Notice of Intent to Destroy on the Court's docket.

14. The terms and conditions of this Order are immediately effective and enforceable upon its entry.

15. This Court retains jurisdiction with respect to all matters arising from or related to the implementation, interpretation, and enforcement of this Order. The scope of Verita's services may be altered only on further order of this Court.

Signed: December 23, 2024


Alfredo R Pérez
United States Bankruptcy Judge