

DEC 08 2025 15:35 USBC

1 UNITED STATES BANKRUPTCY COURT

2 DISTRICT OF MASSACHUSETTS

3 CENTRAL DIVISION

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5 In re: Chapter 11

6 TELEXFREE, LLC Case No. 14-40987-MSH

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8 _____/

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10 MOTION TO COMPEL DISCLOSURE OF PAYMENT RECIPIENT,

11 INVESTIGATE IDENTITY THEFT, AND REISSUE CLAIM PAYMENT

12 (Claim No. 97977-000)

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14 COMES NOW the Movant, TERESA HERNANDO, and files this Motion to Compel

15 Disclosure of Payment Recipient, Investigate Identity Theft, and Reissue Claim Payment,

16 and states the following:

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18 I. BACKGROUND

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20 1. Movant is the holder of Claim No. 97977-000, allowed in the amount of \$1,764.60.

21 2. On or about July 31, 2020, the Trustee issued an ACH payment of \$758.78 to a

22 JP Morgan Chase account ending in 6850.

23 3. Movant did not authorize, submit, or enter any ACH payment information and does

24 not own any bank account ending in 6850.

25 4. Movant did not access the claims portal to provide payment data; therefore, any such

26 access or data entry was unauthorized.



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27 5. The Trustee's counsel has stated that the bank will not disclose the identity of the
28 account holder without a Court order.

29 6. Movant believes the payment may have been fraudulently diverted and that her
identity

30 may have been compromised.

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32 II. RELIEF REQUESTED

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34 WHEREFORE, Movant respectfully requests that this Court enter an Order:

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36 A. Compelling the Trustee to disclose the identity of the person or entity who received
37 the ACH payment issued on July 31, 2020;

38 B. Directing the Trustee and/or JP Morgan Chase to investigate identity theft or
39 fraudulent access involving Movant's claim;

40 C. Reissuing the claim distribution to Movant if the original payment was misdirected;

41 D. Requiring the Trustee to file a written report of the investigation; and

42 E. Granting such other and further relief as this Court deems just.

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44 Respectfully submitted,

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46

47 TERESA HERNANDO

48 14281 SW 37th Street

49 Miami, FL 33175

50 Phone: 786-694-3645

51 Email: teresamhernando@gmail.com

52 Dated: 12/01/2025

53 .

54 CERTIFICATE OF SERVICE

55

56 I HEREBY CERTIFY that a true and correct copy of the foregoing was mailed via

57 first-class mail on 12/02/25 to:

58

59 Murphy & King, P.C.

60 Attn: Andrew G. Lizotte, Esq.

61 28 State Street, Suite 3101

62 Boston, MA 02109

63


64 And emailed to:

65 alougee@murphyking.com

66 dlclair@murphyking.com

67 trustee@telexfreeclaims.com

68

69 

70 TERESA HERNANDO

71 Dated: 12/01/2025