

UNITED STATES BANKRUPTCY COURT  
SOUTHERN DISTRICT OF TEXAS

In Re. TEHUM CARE SERVICES, INC.

Case No. 23-90086

Debtor(s)

§  
§  
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§

Jointly Administered

Monthly Operating Report

Chapter 11

Reporting Period Ended: 07/31/2024

Petition Date: 02/13/2023

Months Pending: 18

Industry Classification: 8 1 2 9

Reporting Method: Accrual Basis

Cash Basis

Debtor's Full-Time Employees (current):

0

Debtor's Full-Time Employees (as of date of order for relief):

0

Supporting Documentation (check all that are attached):

(For jointly administered debtors, any required schedules must be provided on a non-consolidated basis for each debtor)

- Statement of cash receipts and disbursements
- Balance sheet containing the summary and detail of the assets, liabilities and equity (net worth) or deficit
- Statement of operations (profit or loss statement)
- Accounts receivable aging
- Postpetition liabilities aging
- Statement of capital assets
- Schedule of payments to professionals
- Schedule of payments to insiders
- All bank statements and bank reconciliations for the reporting period
- Description of the assets sold or transferred and the terms of the sale or transfer

/s/ Russell A. Perry

Signature of Responsible Party

08/21/2024

Date

Russell A. Perry

Printed Name of Responsible Party

2021 McKinney Avenue, Ste 340

Dallas, Texas 75201

Address

STATEMENT: This Periodic Report is associated with an open bankruptcy case; therefore § 1320.4(a)(2) applies.



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Debtor's Name TEHUM CARE SERVICES, INC.

Case No. 23-90086

<b>Part 1: Cash Receipts and Disbursements</b>		<b>Current Month</b>	<b>Cumulative</b>
a.	Cash balance beginning of month	\$858,007	
b.	Total receipts (net of transfers between accounts)	\$0	\$8,523,556
c.	Total disbursements (net of transfers between accounts)	\$130	\$7,665,679
d.	Cash balance end of month (a+b-c)	\$857,877	
e.	Disbursements made by third party for the benefit of the estate	\$0	\$0
f.	Total disbursements for quarterly fee calculation (c+e)	\$130	\$7,665,679
<b>Part 2: Asset and Liability Status</b>		<b>Current Month</b>	
<b>(Not generally applicable to Individual Debtors. See Instructions.)</b>			
a.	Accounts receivable (total net of allowance)	\$0	
b.	Accounts receivable over 90 days outstanding (net of allowance)	\$0	
c.	Inventory (Book <input type="radio"/> Market <input type="radio"/> Other <input checked="" type="radio"/> (attach explanation))	\$0	
d.	Total current assets	\$857,877	
e.	Total assets	\$19,503,475	
f.	Postpetition payables (excluding taxes)	\$25,270,061	
g.	Postpetition payables past due (excluding taxes)	\$0	
h.	Postpetition taxes payable	\$0	
i.	Postpetition taxes past due	\$0	
j.	Total postpetition debt (f+h)	\$25,270,061	
k.	Prepetition secured debt	\$0	
l.	Prepetition priority debt	\$0	
m.	Prepetition unsecured debt	\$176,348,829	
n.	Total liabilities (debt) (j+k+l+m)	\$201,618,891	
o.	Ending equity/net worth (e-n)	\$-182,115,415	
<b>Part 3: Assets Sold or Transferred</b>		<b>Current Month</b>	<b>Cumulative</b>
a.	Total cash sales price for assets sold/transferred outside the ordinary course of business	\$0	\$0
b.	Total payments to third parties incident to assets being sold/transferred outside the ordinary course of business	\$0	\$0
c.	Net cash proceeds from assets sold/transferred outside the ordinary course of business (a-b)	\$0	\$0
<b>Part 4: Income Statement (Statement of Operations)</b>		<b>Current Month</b>	<b>Cumulative</b>
<b>(Not generally applicable to Individual Debtors. See Instructions.)</b>			
a.	Gross income/sales (net of returns and allowances)	\$0	
b.	Cost of goods sold (inclusive of depreciation, if applicable)	\$0	
c.	Gross profit (a-b)	\$0	
d.	Selling expenses	\$0	
e.	General and administrative expenses	\$0	
f.	Other expenses	\$245,652	
g.	Depreciation and/or amortization (not included in 4b)	\$0	
h.	Interest	\$0	
i.	Taxes (local, state, and federal)	\$0	
j.	Reorganization items	\$744,090	
k.	Profit (loss)	\$-989,741	\$-24,527,840

Debtor's Name TEHUM CARE SERVICES, INC.

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**Part 5: Professional Fees and Expenses**

			Approved Current Month	Approved Cumulative	Paid Current Month	Paid Cumulative
a.	Debtor's professional fees & expenses (bankruptcy) <i>Aggregate Total</i>		\$20,128	\$9,015,225	\$0	\$5,567,065
	<i>Itemized Breakdown by Firm</i>					
	Firm Name	Role				
i	Gray Reed	Lead Counsel	\$0	\$5,044,475	\$0	\$2,931,683
ii	Kurtzman Carson Consultants	Other	\$20,128	\$919,447	\$0	\$610,559
iii	Ankura Consulting Group	Financial Professional	\$0	\$2,955,554	\$0	\$1,949,105
iv	Baker & Hostetler LLP	Special Counsel	\$0	\$95,749	\$0	\$75,718
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			Approved Current Month	Approved Cumulative	Paid Current Month	Paid Cumulative	
b.	Debtor's professional fees & expenses (nonbankruptcy) <i>Aggregate Total</i>						
	<i>Itemized Breakdown by Firm</i>						
		Firm Name	Role				
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c.	All professional fees and expenses (debtor & committees)			\$482,018	\$15,837,148	\$0 \$7,007,122

Part 6: Postpetition Taxes		Current Month	Cumulative
a.	Postpetition income taxes accrued (local, state, and federal)	\$0	\$0
b.	Postpetition income taxes paid (local, state, and federal)	\$0	\$0
c.	Postpetition employer payroll taxes accrued	\$0	\$0
d.	Postpetition employer payroll taxes paid	\$0	\$0
e.	Postpetition property taxes paid	\$0	\$0
f.	Postpetition other taxes accrued (local, state, and federal)	\$0	\$0
g.	Postpetition other taxes paid (local, state, and federal)	\$0	\$0

**Part 7: Questionnaire - During this reporting period:**

- a. Were any payments made on prepetition debt? (if yes, see Instructions) Yes  No
- b. Were any payments made outside the ordinary course of business without court approval? (if yes, see Instructions) Yes  No
- c. Were any payments made to or on behalf of insiders? Yes  No
- d. Are you current on postpetition tax return filings? Yes  No
- e. Are you current on postpetition estimated tax payments? Yes  No
- f. Were all trust fund taxes remitted on a current basis? Yes  No
- g. Was there any postpetition borrowing, other than trade credit? (if yes, see Instructions) Yes  No
- h. Were all payments made to or on behalf of professionals approved by the court? Yes  No  N/A
- i. Do you have:
  - Worker's compensation insurance? Yes  No 
    - If yes, are your premiums current? Yes  No  N/A  (if no, see Instructions)
  - Casualty/property insurance? Yes  No 
    - If yes, are your premiums current? Yes  No  N/A  (if no, see Instructions)
  - General liability insurance? Yes  No 
    - If yes, are your premiums current? Yes  No  N/A  (if no, see Instructions)
- j. Has a plan of reorganization been filed with the court? Yes  No
- k. Has a disclosure statement been filed with the court? Yes  No
- l. Are you current with quarterly U.S. Trustee fees as set forth under 28 U.S.C. § 1930? Yes  No



Debtor's Name TEHUM CARE SERVICES, INC.

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**Part 8: Individual Chapter 11 Debtors (Only)**

a. Gross income (receipts) from salary and wages	\$0
b. Gross income (receipts) from self-employment	\$0
c. Gross income from all other sources	\$0
d. Total income in the reporting period (a+b+c)	\$0
e. Payroll deductions	\$0
f. Self-employment related expenses	\$0
g. Living expenses	\$0
h. All other expenses	\$0
i. Total expenses in the reporting period (e+f+g+h)	\$0
j. Difference between total income and total expenses (d-i)	\$0
k. List the total amount of all postpetition debts that are past due	\$0
l. Are you required to pay any Domestic Support Obligations as defined by 11 U.S.C § 101(14A)?	Yes <input type="radio"/> No <input checked="" type="radio"/>
m. If yes, have you made all Domestic Support Obligation payments?	Yes <input type="radio"/> No <input type="radio"/> N/A <input checked="" type="radio"/>

**Privacy Act Statement**

28 U.S.C. § 589b authorizes the collection of this information, and provision of this information is mandatory under 11 U.S.C. §§ 704, 1106, and 1107. The United States Trustee will use this information to calculate statutory fee assessments under 28 U.S.C. § 1930(a)(6). The United States Trustee will also use this information to evaluate a chapter 11 debtor's progress through the bankruptcy system, including the likelihood of a plan of reorganization being confirmed and whether the case is being prosecuted in good faith. This information may be disclosed to a bankruptcy trustee or examiner when the information is needed to perform the trustee's or examiner's duties or to the appropriate federal, state, local, regulatory, tribal, or foreign law enforcement agency when the information indicates a violation or potential violation of law. Other disclosures may be made for routine purposes. For a discussion of the types of routine disclosures that may be made, you may consult the Executive Office for United States Trustee's systems of records notice, UST-001, "Bankruptcy Case Files and Associated Records." See 71 Fed. Reg. 59,818 et seq. (Oct. 11, 2006). A copy of the notice may be obtained at the following link: [http://www.justice.gov/ust/eo/rules\\_regulations/index.htm](http://www.justice.gov/ust/eo/rules_regulations/index.htm). Failure to provide this information could result in the dismissal or conversion of your bankruptcy case or other action by the United States Trustee. 11 U.S.C. § 1112(b)(4)(F).

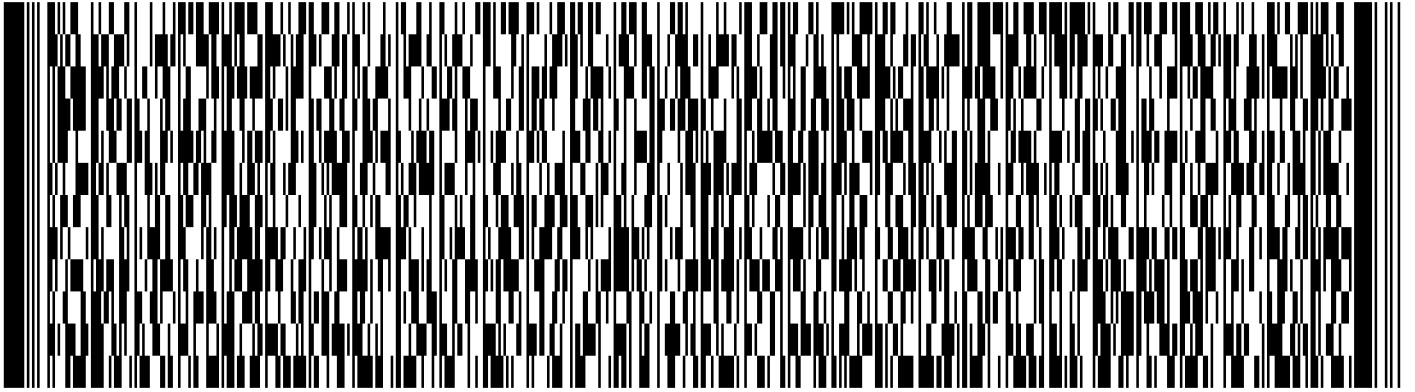
**I declare under penalty of perjury that the foregoing Monthly Operating Report and its supporting documentation are true and correct and that I have been authorized to sign this report on behalf of the estate.**

/s/ Jason S. Brookner  
 \_\_\_\_\_  
 Signature of Responsible Party  
 Partner  
 \_\_\_\_\_  
 Title

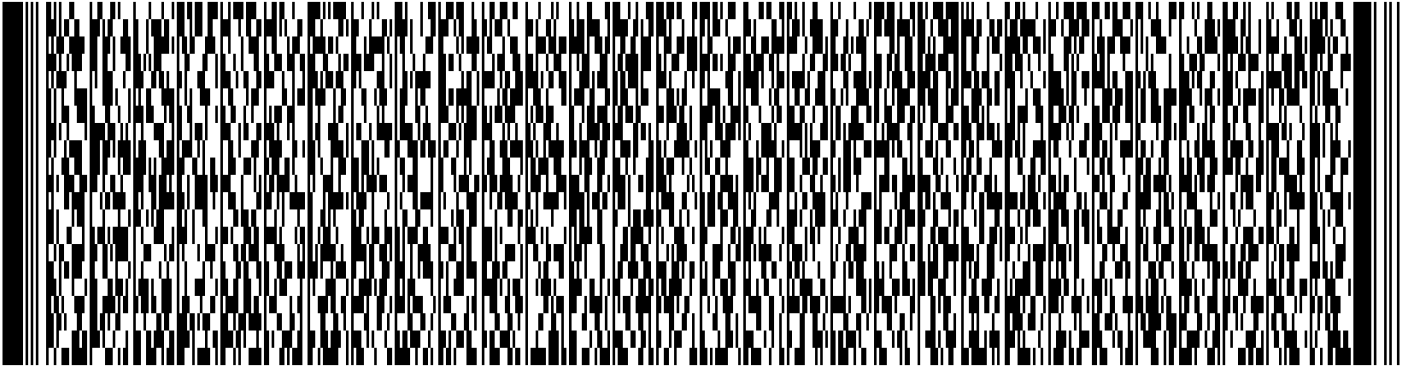
Jason S. Brookner  
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 Printed Name of Responsible Party  
 08/21/2024  
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 Date

Debtor's Name TEHUM CARE SERVICES, INC.

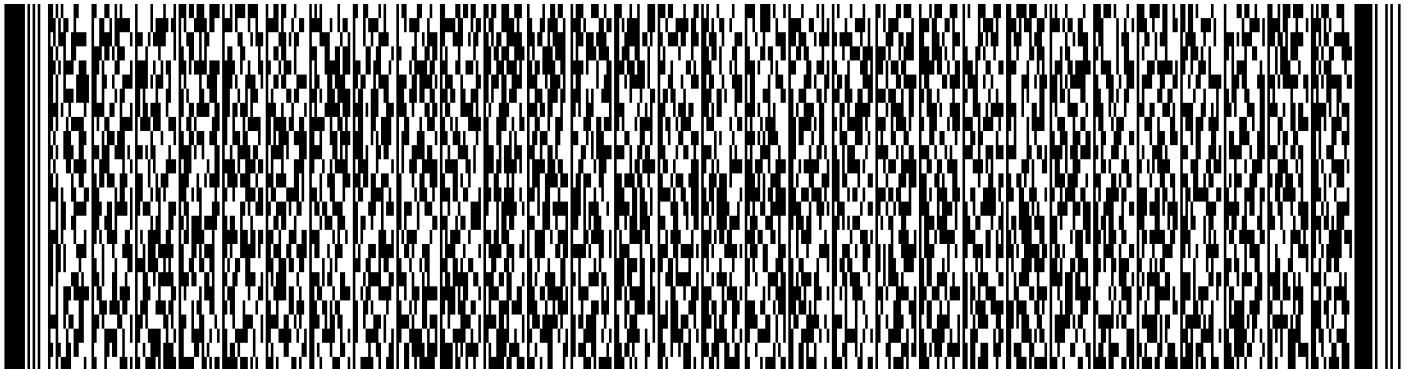
Case No. 23-90086



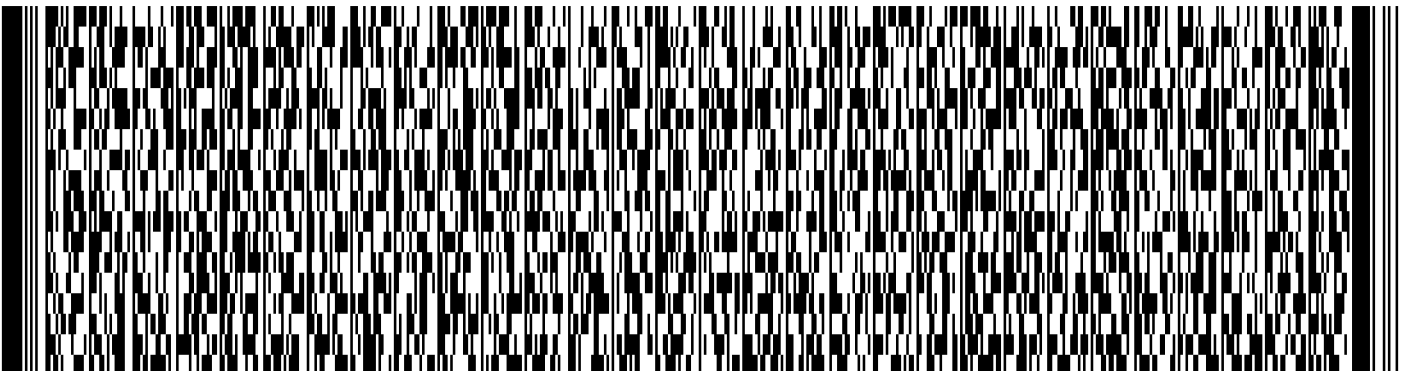
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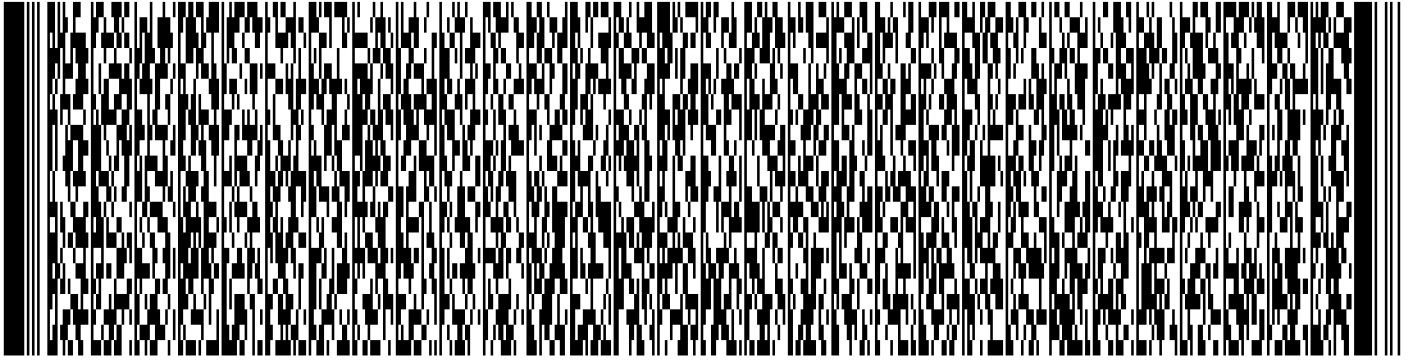
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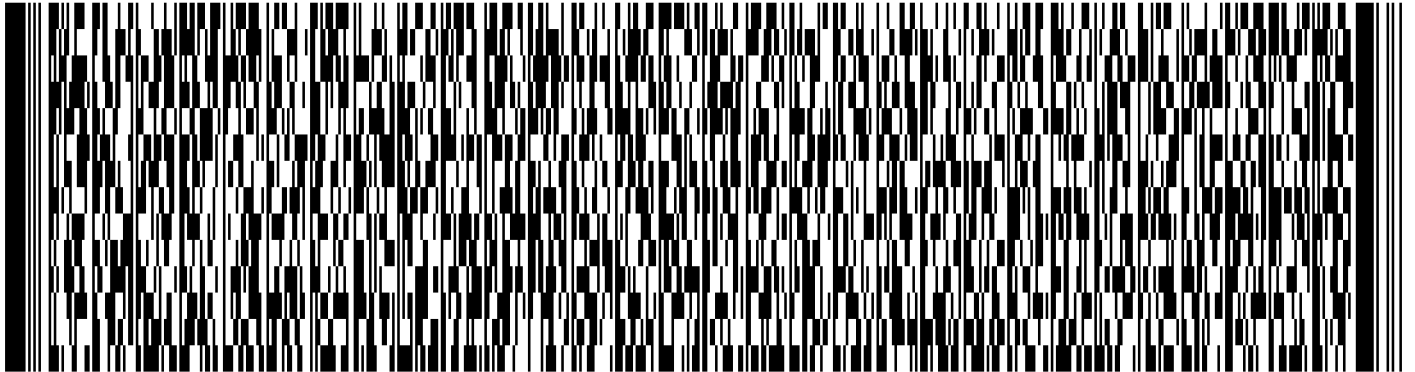
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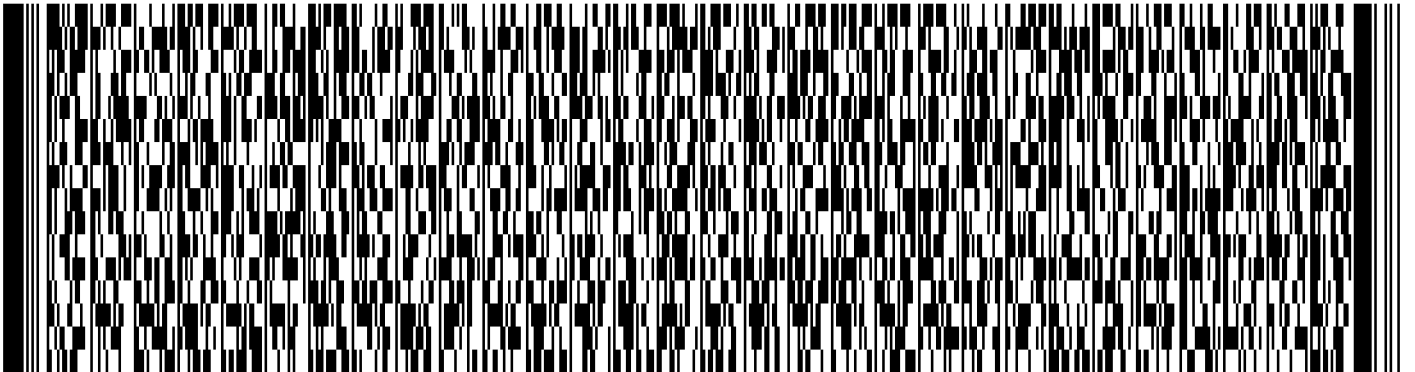
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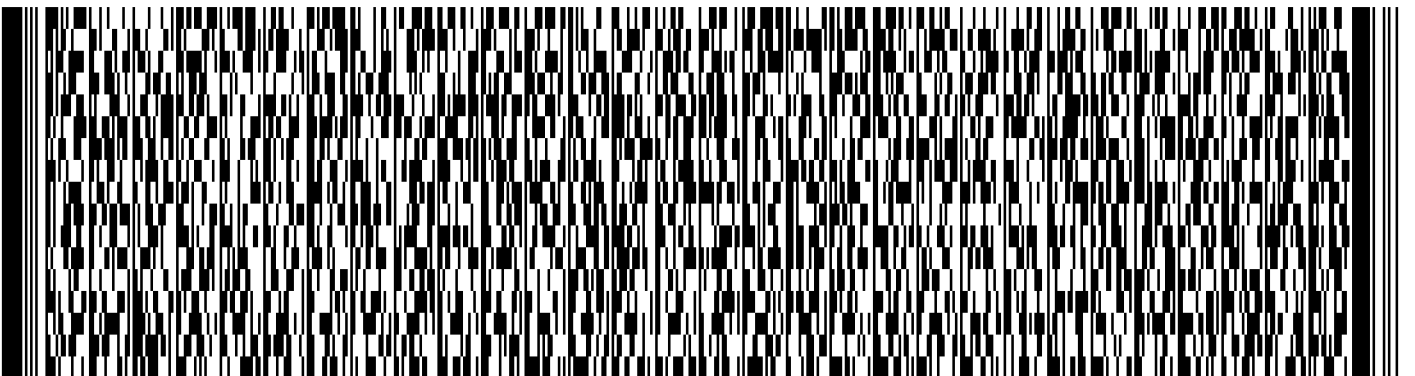
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Bankruptcy51to100



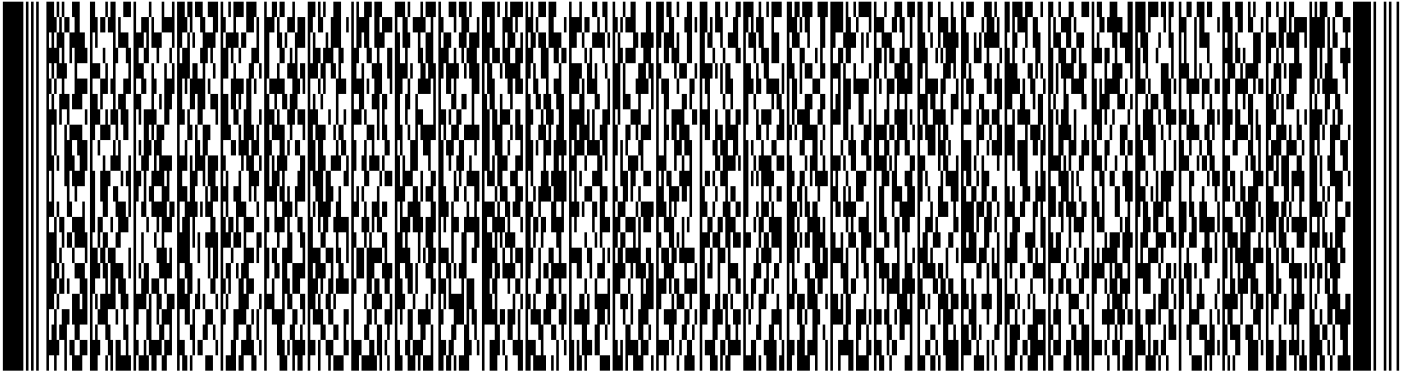
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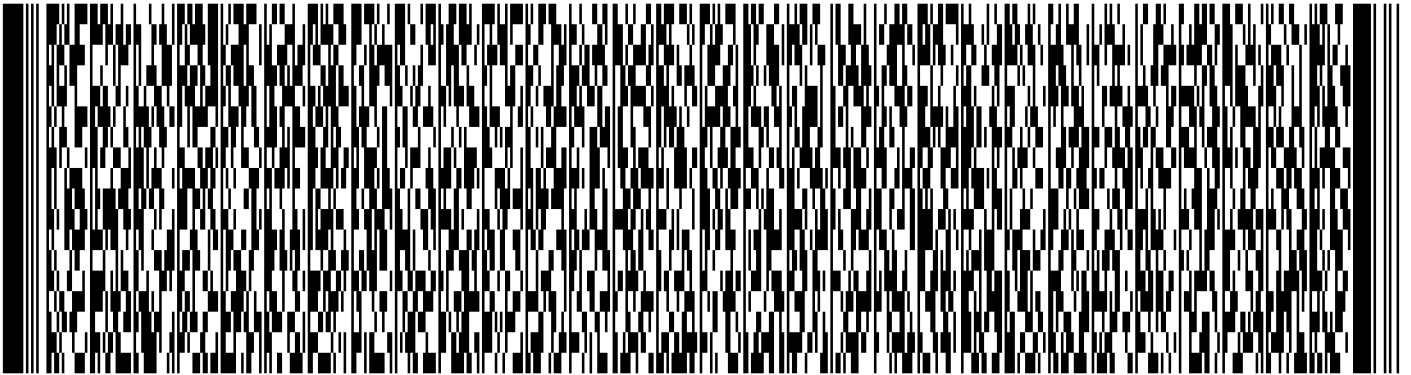
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Debtor's Name TEHUM CARE SERVICES, INC.

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### Monthly Operating Report Notes for the Period Ending July 31, 2024

On February 13, 2023 (the “Petition Date”), Tehum Care Services, Inc. f/k/a Corizon Health, Inc. (the “Debtor”) filed a voluntary petition for relief under chapter 11 of the Bankruptcy Code. The Debtor is operating as a debtor in possession pursuant to sections 1107(a) and 1108 of the Bankruptcy Code.

1. *Introduction.* Ankura Consulting Group, LLC (“Ankura”), at the direction of Russell Perry, the Debtor’s Chief Restructuring Officer (the “CRO”), prepared this monthly operating report (the “MOR”) using the best information presently available to it, which has been collected, maintained, and prepared in accordance with the Debtor’s historical accounting practices. This MOR is therefore true and accurate to the best of Ankura’s knowledge, information and belief based on currently available data.
2. *General Methodology.* The Debtor is filing this MOR solely for purposes of complying with the monthly operating requirements of the Debtor’s chapter 11 case. The following notes, statements and limitations should be referred to, and referenced in connection with, any review of the MOR.
3. *Basis of Presentation.* The financial statements and information contained herein are unaudited, preliminary, and limited in scope and as such, has not been subjected to procedures that would typically be applied to financial statements in accordance with accounting principles generally accepted in the United States of America (“GAAP”). In preparing the MOR, Ankura relied on financial data derived from the Debtor’s books and records that was available at the time of preparation. Subsequent information or discovery may result in material changes to the MOR and errors, or omissions may exist. Notwithstanding any such results, discovery, new information, or errors or omissions, Ankura shall be under no obligation to amend, supplement, or update the MOR.
4. *Accuracy.* The financial information disclosed herein was not prepared in accordance with federal or state securities laws or other applicable non-bankruptcy law or in lieu of complying with any periodic reporting requirements thereunder. Persons and entities trading in or otherwise purchasing, selling, or transferring the claims against or equity interest in the Debtor should evaluate this financial information in light of the purposes for which it was prepared. Ankura is not liable for and undertake no responsibility to indicate variations from securities laws or for any evaluation of the Debtor based on this financial information or any other information.
5. *Reservation of Rights.* The Debtor reserves all rights to amend or supplement the MOR in all respects, as may be necessary or appropriate. Nothing contained in this MOR shall constitute a waiver of the Debtor’s rights or an admission with respect to chapter 11 case.
6. *Post-petition Expense Accruals.* The financial statements of the Debtor may include estimated or accrued liabilities that may not match the forecasted cash flow budget.

7. *Liabilities Subject to Compromise.* The amount of Liabilities Subject to Compromise reported on the Debtor's balance sheet represent amounts of pre-petition recorded liabilities for accounting purposes, and therefore may not agree to the amount of liabilities listed in the Debtor's Schedules of Assets and Liabilities.

## TEHUM CARE SERVICES, INC.

Case No. 23-90086

## Consolidated Statement of Receipts and Disbursements

For The Month Ending July 31, 2024

Misc. Receipts	\$	-
<b>Total Receipts</b>	<b>\$</b>	<b>-</b>
Sigma Risk Management		-
ERC - Professionals		-
Insurance		-
Ordinary Course Claim Support		-
Other Trade Payables		-
<b>Subtotal - Op. Disbursements</b>	<b>\$</b>	<b>-</b>
<b>Net Operating Cash Flow</b>	<b>\$</b>	<b>-</b>
Gray Reed		-
Ankura		-
BakerHostetler		-
Claims Agent		-
Stinson - UCC Counsel		-
Dundon - UCC Financial Advisor		-
DIP Fees		-
UST Fees		(130.00)
Other Restructuring Costs		-
<b>Subtotal - Restructuring</b>	<b>\$</b>	<b>(130.00)</b>
<b>Net Cash Flow</b>	<b>\$</b>	<b>(130.00)</b>
Beginning Book Cash Balance		858,007.35
Net Cash Flow		(130.00)
DIP Draw		-
<b>Ending Book Cash Balance</b>	<b>\$</b>	<b>857,877.35</b>
<b>Memo:</b>		
Operating Cash Beginning Balance	\$	281,927.43
Transfers In		-
Disbursements		(130.00)
Transfers Out		-
<b>Ending Operating Cash Balance</b>	<b>\$</b>	<b>281,797.43</b>
Beginning Funded Reserve Acc. Balance	\$	576,079.92
Transfers In		-
Disbursements		-
Transfers Out		-
<b>Ending Funded Reserve Acc. Balance</b>	<b>\$</b>	<b>576,079.92</b>

**TEHUM CARE SERVICES, INC.**

Case No. 23-90086

Unaudited Consolidated Statement of Operations

For The Month Ending July 31, 2024

<b>Revenues:</b>	
Net Revenue	\$ -
Other Revenues	-
<b>Total Revenues</b>	<b>\$ -</b>
<b>Expenses:</b>	
Retained Professional Fees	744,089.67
Insurance	-
Other Expense	150,130.00
Postpetition Debt Related Expense	95,521.50
<b>Total Other Expenses</b>	<b>\$ 989,741.17</b>
<b>Net Loss</b>	<b>\$ (989,741.17)</b>



**TEHUM CARE SERVICES, INC.**

Case No. 23-90086

Unaudited Consolidated Balance Sheet

As of July 31, 2024

<b>Assets</b>	
<b>Current Assets</b>	
Cash and Cash Equivalents	\$ 857,877.35
Accounts Receivable, Net	-
<b>Total Current Assets</b>	<b>\$ 857,877.35</b>
Other Assets	18,645,597.98
<b>Total Assets</b>	<b>\$ 19,503,475.33</b>
<b>Liabilities and Members' Deficit</b>	
<b>Postpetition Liabilities</b>	
Accounts payable	2,305,169.00
Accrued salaries	-
Other accrued expenses	31,798.25
Medical claims liability	-
Non-Current Liabilities	-
Accrued Retained Professional Fees	13,425,398.04
Other Restructuring Costs	-
DIP Loan (Draw / Interest / Fees)	9,507,695.89
<b>Total Postpetition Liabilities</b>	<b>\$ 25,270,061.18</b>
Liabilities Subject to Compromise	176,348,829.34
<b>Total Liabilities</b>	<b>\$ 201,618,890.51</b>
<b>Members' Deficit:</b>	
Members' Deficit	(182,115,415.19)
<b>Total Members' Deficit</b>	<b>\$ (182,115,415.19)</b>
<b>Total Liabilities And Members' Deficit</b>	<b>\$ 19,503,475.33</b>

**Notes:**

(1) Certain general postpetition accruals are included that are not reflected in the Supplemental Approved Budget.



P.O. Box 15284  
Wilmington, DE 19850

BANK OF AMERICA  
**Preferred Rewards**  
For Business

**Client service information**

- 1.800.MERRILL (1.800.637.7455)
- bankofamerica.com
- Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

TEHUM CARE SERVICES, INC.  
2021 MCKINNEY AVE STE 340  
DALLAS, TX 75201-3339

## Your Business Advantage Relationship Banking Preferred Rewards for Bus Platinum Honors

for July 1, 2024 to July 31, 2024

Account number: XXXX XXXX 6433

**TEHUM CARE SERVICES, INC.**

### Account summary

Beginning balance on July 1, 2024	\$576,079.92	# of deposits/credits: 0
Deposits and other credits	0.00	# of withdrawals/debits: 0
Withdrawals and other debits	-0.00	# of items-previous cycle <sup>1</sup> : 0
Checks	-0.00	# of days in cycle: 31
Service fees	-0.00	Average ledger balance: \$576,079.92
<b>Ending balance on July 31, 2024</b>	<b>\$576,079.92</b>	<sup>1</sup> Includes checks paid, deposited items and other debits

Important disclosure information listed on the "Important Information for Bank Deposit Accounts" page.



### Important information about payment scams

**We will never...**

- call and ask you to send money using Zelle® to yourself or anyone else.
- contact you via phone or text to ask for a security code.
- reach out to you and ask you to send money or provide a code. If someone unfamiliar to you does this, it's likely a scam.

Treat Zelle® payments like cash – once you send money, you're unlikely to get it back.

Learn more about trending scams at [bofa.com/helpprotectyourself](https://bofa.com/helpprotectyourself)

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SSM-09-23-0692.A | 6039180

## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts client) (20 business days if you are a new client, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

Merrill Lynch makes available products and services offered by Merrill Lynch, Pierce, Fenner & Smith Incorporated, a registered broker-dealer and member SIPC, and other subsidiaries of Bank of America Corporation.

Banking products are provided by Bank of America, N.A., and affiliated banks, Members FDIC and wholly owned subsidiaries of Bank of America Corporation.

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## Your checking account

TEHUM CARE SERVICES, INC. | Account # XXXX XXXX 6433 | July 1, 2024 to July 31, 2024

### Daily ledger balances

Date	Balance (\$)
07/01	576,079.92



#### Security tips

#### Tips to help protect yourself from trending scams:

- Don't be pressured to act quickly—it could be an imposter trying to steal your money.
- If asked to transfer money unexpectedly, use caution — it could be a scam.
- Never grant remote access or download apps at the request of someone you don't know.

Learn more about trending scams.

Scan the code or visit [bofa.com/HelpProtectYourself](https://bofa.com/HelpProtectYourself).



When you use the QRC feature certain information is collected from your mobile device for business purposes. SSM-01-24-2353.B | 6172088

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P.O. Box 15284  
Wilmington, DE 19850

BANK OF AMERICA  
**Preferred Rewards**  
For Business

**Client service information**

- 1.800.MERRILL (1.800.637.7455)
- bankofamerica.com
- Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

TEHUM CARE SERVICES, INC.  
2021 MCKINNEY AVE STE 340  
DALLAS, TX 75201-3339

## Your Business Advantage Relationship Banking Preferred Rewards for Bus Platinum Honors

for July 1, 2024 to July 31, 2024

Account number: XXXX XXXX 8972

**TEHUM CARE SERVICES, INC.**

### Account summary

Beginning balance on July 1, 2024	\$281,927.43
Deposits and other credits	0.00
Withdrawals and other debits	-130.00
Checks	-0.00
Service fees	-0.00
<b>Ending balance on July 31, 2024</b>	<b>\$281,797.43</b>

- # of deposits/credits: 0
- # of withdrawals/debits: 1
- # of items-previous cycle<sup>1</sup>: 0
- # of days in cycle: 31
- Average ledger balance: \$281,902.26
- <sup>1</sup>Includes checks paid, deposited items and other debits

Important disclosure information listed on the "Important Information for Bank Deposit Accounts" page.



### Important information about payment scams

**We will never...**

- call and ask you to send money using Zelle® to yourself or anyone else.
- contact you via phone or text to ask for a security code.
- reach out to you and ask you to send money or provide a code. If someone unfamiliar to you does this, it's likely a scam.

Treat Zelle® payments like cash – once you send money, you're unlikely to get it back.

Learn more about trending scams at [bofa.com/helpprotectyourself](https://bofa.com/helpprotectyourself)

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SSM-09-23-0692.A | 6039180

## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts client) (20 business days if you are a new client, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

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## Your checking account

TEHUM CARE SERVICES, INC. | Account # XXXX XXXX 8972 | July 1, 2024 to July 31, 2024

### Withdrawals and other debits

Date	Description	Amount
07/26/24	QUARTERLY FEE DES:PAYMENT ID:0000 INDN:TEHUM CARE SERVICES, I CO ID:1501000502 CCD	-130.00

**Total withdrawals and other debits** **-\$130.00**

### Daily ledger balances

Date	Balance (\$)	Date	Balance(\$)
07/01	281,927.43	07/26	281,797.43



#### Security tips

#### Tips to help protect yourself from trending scams:

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- Never grant remote access or download apps at the request of someone you don't know.

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Scan the code or visit [bofa.com/HelpProtectYourself](https://bofa.com/HelpProtectYourself).



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