Case 23-90086 Document 1572 Filed in TXSR on 05/24/24 Page 1 of 12 Docket #1572 Date Filed: 05/24/2024

UNITED STAT	ΓES BANKRU	PTCY COURT
SOUTHERN	DISTRICT OF	TEXAS

In Re. TEHUM CARE SERVICES, IN	C. § §	Case No. 23-90086
Debtor(s)	§	
	U	□ Jointly Administered
Monthly Operating Report		Chapter 11
Reporting Period Ended: 03/31/2024		Petition Date: 02/13/2023
Months Pending: 14		Industry Classification: 8 1 2 9
Reporting Method:	Accrual Basis	Cash Basis 🔿
Debtor's Full-Time Employees (current):		0
Debtor's Full-Time Employees (as of date of	of order for relief):	0
Supporting Documentation (check all (For jointly administered debtors, any required		on a non-consolidated basis for each debtor)
(For jointly administered debtors, any required	schedules must be provided (in a non-consolidated basis for each debtor)
 Statement of cash receipts and dish Balance sheet containing the summ Statement of operations (profit or 1 Accounts receivable aging Postpetition liabilities aging 	nary and detail of the assets	, liabilities and equity (net worth) or deficit

- Statement of capital assets
- Schedule of payments to professionals
- Schedule of payments to insiders
- All bank statements and bank reconciliations for the reporting period
- Description of the assets sold or transferred and the terms of the sale or transfer

/s/ Russell A. Perry

Signature of Responsible Party

05/04/2024

Date

Russell A. Perry

Printed Name of Responsible Party

2021 McKinney Avenue, Ste 340 Dallas, Texas 75201 Address

STATEMENT: This Periodic Report is associated with an open bankruptcy case; therefor § 1320.4(a)(2) applies.



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Debtor's Name TEHUM CARE SERVICES, INC.

Case No. 23-90086

Pa	rt 1: Cash Receipts and Disbursements	Current Month	Cumulative
a.	Cash balance beginning of month	\$2,920,577	
b.	Total receipts (net of transfers between accounts)	\$5,511	\$10,495,449
c.	Total disbursements (net of transfers between accounts)	\$94,661	\$7,664,023
d.	Cash balance end of month (a+b-c)	\$2,831,427	
e.	Disbursements made by third party for the benefit of the estate	\$0	\$C
f.	Total disbursements for quarterly fee calculation (c+e)	\$94,661	\$7,664,023
	rt 2: Asset and Liability Status of generally applicable to Individual Debtors. See Instructions.)	Current Month	
a.	Accounts receivable (total net of allowance)	\$0	
b.	Accounts receivable over 90 days outstanding (net of allowance)	\$0	
c.	Inventory (Book Market O Other • (attach explanation))	\$0	
d	Total current assets	\$2,831,427	
e.	Total assets	\$21,505,131	
с. f.	Postpetition payables (excluding taxes)	\$22,516,053	
g.	Postpetition payables (excluding taxes)	\$0	
5. h.	Postpetition taxes payable	\$0	
i.	Postpetition taxes past due		
j.	Total postpetition debt (f+h)	\$22,516,053	
k.	Prepetition secured debt	\$0	
l.	Prepetition priority debt	\$0	
m.	Prepetition unsecured debt	\$176,348,829	
n.	Total liabilities (debt) (j+k+l+m)	\$198,864,882	
0.	Ending equity/net worth (e-n)	\$-177,359,751	
Pa	rt 3: Assets Sold or Transferred	Current Month	Cumulative
a.	Total cash sales price for assets sold/transferred outside the ordinary	\$0	\$0
b.	course of business Total payments to third parties incident to assets being sold/transferred	φυ	ψυ
	outside the ordinary course of business	\$0	\$0
c.	Net cash proceeds from assets sold/transferred outside the ordinary course of business (a-b)	\$0	\$0
	rt 4: Income Statement (Statement of Operations) of generally applicable to Individual Debtors. See Instructions.)	Current Month	Cumulative
a.	Gross income/sales (net of returns and allowances)	\$0	
b.	Cost of goods sold (inclusive of depreciation, if applicable)	\$0	
с.	Gross profit (a-b)	\$0	
d.	Selling expenses	\$0	
e.	General and administrative expenses	\$0	
с. f.	Other expenses	\$349,474	
g.	Depreciation and/or amortization (not included in 4b)	\$0	
b.	Interest	\$0	
i.	Taxes (local, state, and federal)	\$0	
j.	Reorganization items	\$3,108,897	

Profit (loss)

k.

\$-3,458,371

\$-19,772,176

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Debtor's Name TEHUM CARE SERVICES, INC.

			Approved Current Month	Approved Cumulative	Paid Current Month	Paid Cumulative
Debto	r's professional fees & expenses (bank)	uptev) Aggregate Total	\$284,959	\$7,585,272		\$5,567,065
	Debtor's professional fees & expenses (bankruptcy) Aggregate Total Itemized Breakdown by Firm Itemized Breakdown by Firm			\$7,383,272	4 0	\$5,507,00.
nemiz	Firm Name	Role				
i	Gray Reed	Lead Counsel	\$0	\$4,018,283	\$0	\$2,931,68
ii	Kurtzman Carson Consultants	Other	\$38,434	\$795,833	\$0 \$0	\$610,55
iii	Ankura Consulting Group	Financial Professional	\$246,525	\$2,675,407	\$0 \$0	\$1,949,10
iv	Baker & Hostetler LLP	Special Counsel	\$240,525	\$95,749		\$1,949,10
v		Special Coulisei	ۍ0	\$93,749	Ф О	\$75,71
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Case No. 23-90086

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			Approved Current Month	Approved Cumulative	Paid Current Month	Paid Cumulative	
b.	Debtor	's professional fees & expenses (nonba	ankruptcy) Aggregate Total				
	Itemize	Itemized Breakdown by Firm					
		Firm Name	Role				
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Debtor's Name TEHUM CARE SERVICES, INC.

	xcix						
	с						
c.	All professional fees and expenses (debtor & committees)		\$2,652,641	\$11,986,445	\$0	\$7,007,122	

Pa	rt 6: Postpetition Taxes	Cur	rent Month	Cumulative
a.	Postpetition income taxes accrued (local, state, and federal)		\$0	\$0
b.	Postpetition income taxes paid (local, state, and federal)		\$0	\$0
c.	Postpetition employer payroll taxes accrued		\$0	\$0
d.	Postpetition employer payroll taxes paid		\$0	\$0
e.	Postpetition property taxes paid		\$0	\$0
f.	Postpetition other taxes accrued (local, state, and federal)		\$0	\$0
g.	Postpetition other taxes paid (local, state, and federal)		\$0	\$0
Pa	rt 7: Questionnaire - During this reporting period:			
a.	Were any payments made on prepetition debt? (if yes, see Instructions)	Yes ()	No 💿	
b.	Were any payments made outside the ordinary course of business without court approval? (if yes, see Instructions)	Yes 🔿	No 💿	
c.	Were any payments made to or on behalf of insiders?	Yes 🔿	No 💿	
d.	Are you current on postpetition tax return filings?	Yes 💿	No 🔿	
e.	Are you current on postpetition estimated tax payments?	Yes (•	No 🔿	
f.	Were all trust fund taxes remitted on a current basis?	Yes 🖲	No 🔿	
g.	Was there any postpetition borrowing, other than trade credit? (if yes, see Instructions)	Yes 🔿	No 💿	
h.	Were all payments made to or on behalf of professionals approved by the court?	Yes 🔿	No 🔿 N/A 💽	
i.	Do you have: Worker's compensation insurance?	Yes 🔿	No 💿	
	If yes, are your premiums current?	Yes 🔿	No 🔿 N/A 💽	(if no, see Instructions)
	Casualty/property insurance?	Yes 🔿	No 💿	
	If yes, are your premiums current?	Yes 🔿	No 🔿 N/A 💽	(if no, see Instructions)
	General liability insurance?	Yes 🔿	No 💿	
	If yes, are your premiums current?	Yes 🔿	No 🔿 N/A 💽	(if no, see Instructions)
j.	Has a plan of reorganization been filed with the court?	Yes 💿	No 🔿	
k.	Has a disclosure statement been filed with the court?	Yes 💿	No 🔿	
1.	Are you current with quarterly U.S. Trustee fees as set forth under 28 U.S.C. § 1930?	Yes 💿	No 🔿	

Case No. 23-90086

Pa	rt 8: Individual Chapter 11 Debtors (Only)	
a.	Gross income (receipts) from salary and wages	\$0
b.	Gross income (receipts) from self-employment	\$0
c.	Gross income from all other sources	\$0
d.	Total income in the reporting period (a+b+c)	\$0
e.	Payroll deductions	\$0
f.	Self-employment related expenses	\$0
g.	Living expenses	\$0
h.	All other expenses	\$0
i.	Total expenses in the reporting period (e+f+g+h)	\$0
j.	Difference between total income and total expenses (d-i)	\$0
k.	List the total amount of all postpetition debts that are past due	\$0
1.	Are you required to pay any Domestic Support Obligations as defined by 11 U.S.C § 101(14A)?	Yes 🔿 No 💿
m.	If yes, have you made all Domestic Support Obligation payments?	Yes 🔿 No 🔿 N/A 💿

Privacy Act Statement

28 U.S.C. § 589b authorizes the collection of this information, and provision of this information is mandatory under 11 U.S.C. § 704, 1106, and 1107. The United States Trustee will use this information to calculate statutory fee assessments under 28 U.S.C. § 1930(a)(6). The United States Trustee will also use this information to evaluate a chapter 11 debtor's progress through the bankruptcy system, including the likelihood of a plan of reorganization being confirmed and whether the case is being prosecuted in good faith. This information may be disclosed to a bankruptcy trustee or examiner when the information is needed to perform the trustee's or examiner's duties or to the appropriate federal, state, local, regulatory, tribal, or foreign law enforcement agency when the information indicates a violation or potential violation of law. Other disclosures may be made for routine purposes. For a discussion of the types of routine disclosures that may be made, you may consult the Executive Office for United States Trustee's systems of records notice, UST-001, "Bankruptcy Case Files and Associated Records." *See* 71 Fed. Reg. 59,818 et seq. (Oct. 11, 2006). A copy of the notice may be obtained at the following link: http:// www.justice.gov/ust/eo/rules_regulations/index.htm. Failure to provide this information could result in the dismissal or conversion of your bankruptcy case or other action by the United States Trustee. 11 U.S.C. § 1112(b)(4)(F).

<u>I declare under penalty of perjury that the foregoing Monthly Operating Report and its supporting documentation are true and correct and that I have been authorized to sign this report on behalf of the estate.</u>

/s/	Jason	S.	Brookner	

Signature of Responsible Party

Partner

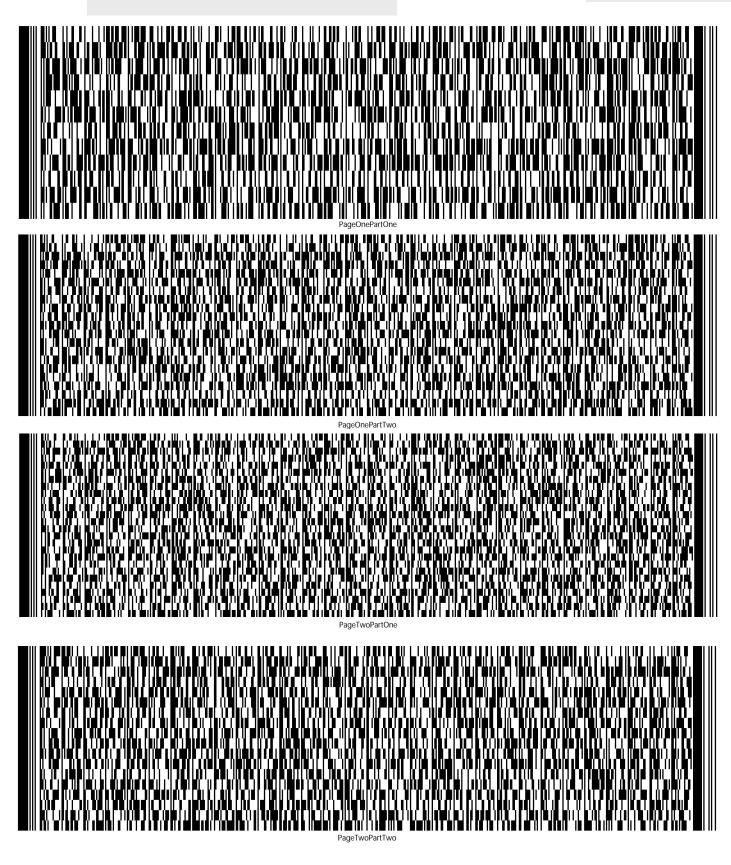
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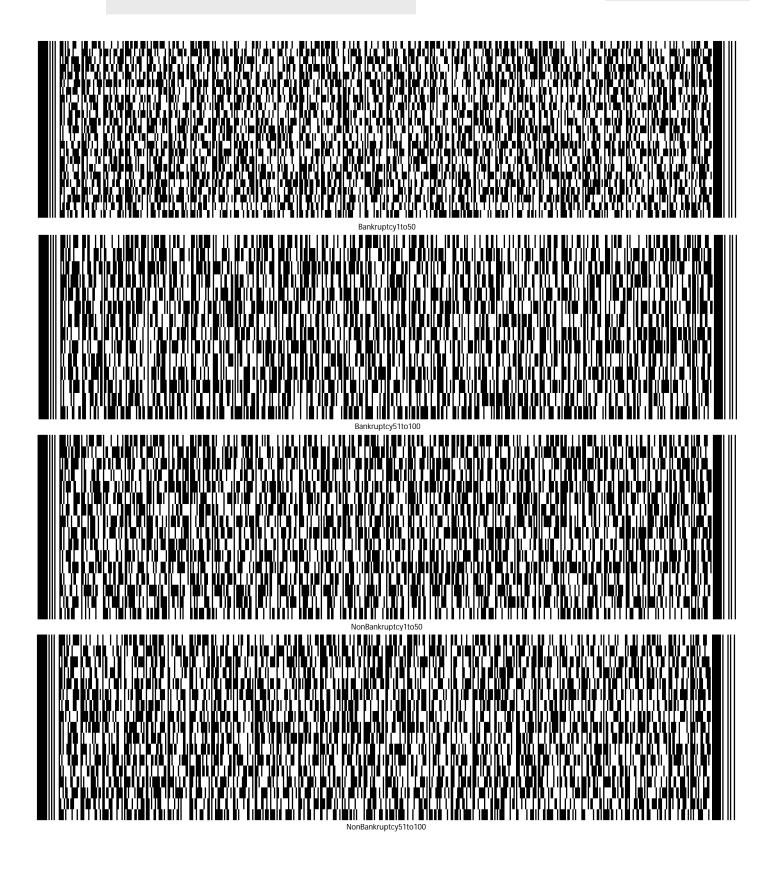
Jason S. Brookner

Printed Name of Responsible Party

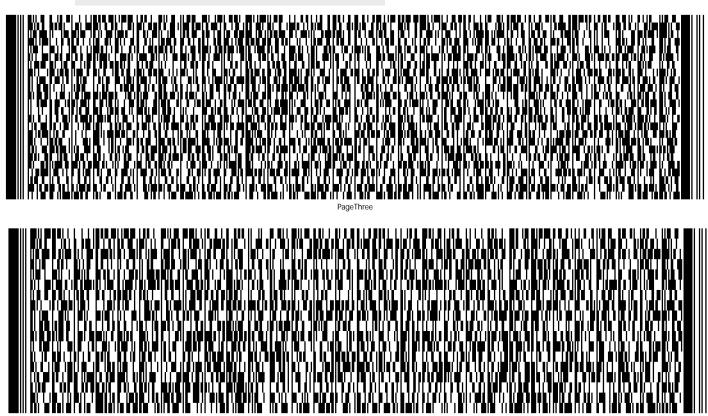
05/04/2024

Date





Case No. 23-90086



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Monthly Operating Report Notes for the Period Ending March 31, 2024

On February 13, 2023 (the "<u>Petition Date</u>"), Tehum Care Services, Inc. f/k/a Corizon Health, Inc. (the "<u>Debtor</u>") filed a voluntary petition for relief under chapter 11 of the Bankruptcy Code. The Debtor is operating as a debtor in possession pursuant to sections 1107(a) and 1108 of the Bankruptcy Code.

- Introduction. Ankura Consulting Group, LLC ("<u>Ankura</u>"), at the direction of Russell Perry, the Debtor's Chief Restructuring Officer (the "<u>CRO</u>"), prepared this monthly operating report (the "<u>MOR</u>") using the best information presently available to it, which has been collected, maintained, and prepared in accordance with the Debtor's historical accounting practices. This MOR is therefore true and accurate to the best of Ankura's knowledge, information and belief based on currently available data.
- 2. *General Methodology*. The Debtor is filing this MOR solely for purposes of complying with the monthly operating requirements of the Debtor's chapter 11 case. The following notes, statements and limitations should be referred to, and referenced in connection with, any review of the MOR.
- 3. *Basis of Presentation.* The financial statements and information contained herein are unaudited, preliminary, and limited in scope and as such, has not been subjected to procedures that would typically be applied to financial statements in accordance with accounting principles generally accepted in the United States of America ("GAAP"). In preparing the MOR, Ankura relied on financial data derived from the Debtor's books and records that was available at the time of preparation. Subsequent information or discovery may result in material changes to the MOR and errors, or omissions may exist. Notwithstanding any such results, discovery, new information, or errors or omissions, Ankura shall be under no obligation to amend, supplement, or update the MOR.
- 4. *Accuracy*. The financial information disclosed herein was not prepared in accordance with federal or state securities laws or other applicable non-bankruptcy law or in lieu of complying with any periodic reporting requirements thereunder. Persons and entities trading in or otherwise purchasing, selling, or transferring the claims against or equity interest in the Debtor should evaluate this financial information in light of the purposes for which it was prepared. Ankura is not liable for and undertake no responsibility to indicate variations from securities laws or for any evaluation of the Debtor based on this financial information or any other information.
- 5. *Reservation of Rights*. The Debtor reserves all rights to amend or supplement the MOR in all respects, as may be necessary or appropriate. Nothing contained in this MOR shall constitute a waiver of the Debtor's rights or an admission with respect to chapter 11 case.
- 6. *Post-petition Expense Accruals.* The financial statements of the Debtor may include estimated or accrued liabilities that may not match the forecasted cash flow budget.

7. *Liabilities Subject to Compromise*. The amount of Liabilities Subject to Compromise reported on the Debtor's balance sheet represent amounts of pre-petition recorded liabilities for accounting purposes, and therefore may not agree to the amount of liabilities listed in the Debtor's Schedules of Assets and Liabilities.

Case 23-90086 Document 1572-1 Filed in TXSB on 05/24/24 Page 3 of 17 TEHUM CARE SERVICES, INC.

Case No. 23-90086 Consolidated Statement of Receipts and Disbursements For The Month Ending March 31, 2024

Misc. Receipts	\$	5,510.52
Total Receipts	\$	5,510.52
Sigma Risk Management		-
ERC - Professionals		-
Insurance		(94,659.60)
Ordinary Course Claim Support		-
Other Trade Payables		(1.00)
Subtotal - Op. Disbursements	\$	(94,660.60)
Net Operating Cash Flow	\$	(89,150.08)
Gray Reed		-
Ankura		-
BakerHostetler		-
Claims Agent		-
Stinson - UCC Counsel		-
Dundon - UCC Financial Advisor		-
DIP Fees		-
UST Fees		-
Other Restructuring Costs		-
Subtotal - Restructuring	\$	-
Net Cash Flow	\$	(89,150.08)
Beginning Book Cash Balance		2,920,576.76
Net Cash Flow		(89,150.08)
DIP Draw		-
Ending Book Cash Balance	\$	2,831,426.68
Memo:		
	\$	2,344,496.84
Operating Cash Beginning Balance Transfers In	Ş	2,344,490.84 5,510.52
Disbursements		(94,660.60)
Transfers Out		(94,000.00)
Ending Operating Cash Balance	\$	2,255,346.76
Beginning Funded Reserve Acc. Balance	\$	576,079.92
Transfers In		-
Disbursements		-
Transfers Out		-
Ending Funded Reserve Acc. Balance	\$	576,079.92

Note: Exhibits exclude fraudulent transfers that are reflected in bank statements.

Case No. 23-90086 Unaudited Consolidated Balance Sheet As of March 31, 2024

Assets	
Current Assets	
Cash and Cash Equivalents	\$ 2,831,426.68
Accounts Receivable, Net	-
Total Current Assets	\$ 2,831,426.68
Other Assets	18,673,704.60
Total Assets	\$ 21,505,131.28
Liabilities and Members' Deficit	
Postpetition Liabilities	
Accounts payable	1,705,169.00
Accrued salaries	-
Other accrued expenses	186,029.04
Medical claims liability	-
Non-Current Liabilities	-
Accrued Retained Professional Fees	9,469,122.94
Other Restructuring Costs	-
DIP Loan (Draw / Interest / Fees)	11,155,732.07
Total Postpetition Liabilities	\$ 22,516,053.05
Liabilities Subject to Compromise	176,348,829.34
Total Liabilities	\$ 198,864,882.39
Members' Deficit:	
Members' Deficit	(177,359,751.11)
Total Members' Deficit	\$ (177,359,751.11)
Total Liabilities And Members' Deficit	\$ 21,505,131.28

Notes:

(1) Certain general postpetition accruals are included that are not reflected in the Supplemental Approved Budget.

Case 23-90086 Document 1572-1 Filed in TXSB on 05/24/24 Page 5 of 17 TEHUM CARE SERVICES, INC.

Case No. 23-90086

Unaudited Consolidated Statement of Operations

For The Month Ending March 31, 2024

Revenues:	
Net Revenue	\$ -
Other Revenues	-
Total Revenues	\$ -
Expenses:	
Retained Professional Fees	3,108,896.63
Insurance	-
Other Expense	244,660.60
Postpetition Debt Related Expense	104,813.35
Total Other Expenses	\$ 3,458,370.58
Net Loss	\$ (3,458,370.58)



Please see the Important Messages - Please Read section of your statement for important details that could impact you.

Your Business Advantage Relationship Banking Preferred Rewards for Bus Platinum Honors

for March 1, 2024 to March 31, 2024

TEHUM CARE SERVICES, INC.

Account summary

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Beginning balance on March 1, 2024	\$576,079.92	# of deposits/credits: 0
Deposits and other credits	0.00	# of withdrawals/debits: 0
Withdrawals and other debits	-0.00	# of items-previous cycle ¹ : 0
Checks	-0.00	# of days in cycle: 31
Service fees	-0.00	Average ledger balance: \$576,079.92
Ending balance on March 31, 2024	\$576,079.92	¹ Includes checks paid, deposited items and other debits

Important disclosure information listed on the "Important Information for Bank Deposit Accounts" page.



Important information about payment scams

We will never...

• call and ask you to send money using Zelle® to yourself or anyone else.

- contact you via phone or text to ask for a security code.
- reach out to you and ask you to send money or provide a code. If someone unfamiliar to you does this, it's likely a scam.

Treat Zelle® payments like cash - once you send money, you're unlikely to get it back.

Learn more about trending scams at **bofa.com/helpprotectyourself**

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SSM-09-23-0692.A | 6039180

Account number: XXXX XXXX 6433

IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts client) (20 business days if you are a new client, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

Merrill Lynch makes available products and services offered by Merrill Lynch, Pierce, Fenner & Smith Incorporated, a registered broker-dealer and member SIPC, and other subsidiaries of Bank of America Corporation.

Banking products are provided by Bank of America, N.A., and affiliated banks, Members FDIC and wholly owned subsidiaries of Bank of America Corporation.

© 2024 Bank of America Corporation





Your checking account

TEHUM CARE SERVICES, INC. | Account # XXXX XXXX 6433 | March 1, 2024 to March 31, 2024

Daily ledger balances Date Balance (\$) 03/01 576,079.92

Introducing an improved mobile app experience

Managing your accounts with our Mobile Banking app¹ is easy, convenient and secure. And with a new simplified view that arranges your accounts by category, our mobile app makes it easy to help you stay confidently in control of your financial picture — all in one place.

Download the Mobile Banking app today

bankofamerica.com/mobilebanking

When you use the QRC feature, certain information is collected from your mobile device for business purposes. ¹ Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply.

SSM-07-23-0816.B | 5836705

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Important Messages - Please Read

We want to make sure you stay up-to-date on changes, reminders, and other important details that could impact you.

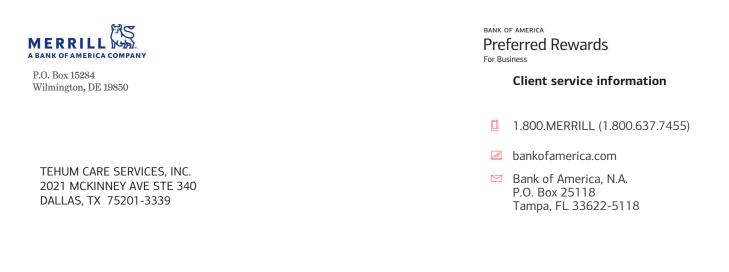
Starting May 17, statements sent in the mail will no longer include images of canceled checks – do not worry, you have options.

Your check images can be viewed online, and copies are available by request. All you need to do is log into Online Banking and select your account from the "Accounts Overview" page.

- Check images (up to 18 months) can be found under the "Activity" and "Statements and Documents" tabs.
- Check copies (up to 7 years) can be ordered from the "Information & Services" tab.

If you are not an Online Banking client, you can enroll at bankofamerica.com or contact us for help.

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Please see the Important Messages - Please Read section of your statement for important details that could impact you.

Your Business Advantage Relationship Banking Preferred Rewards for Bus Platinum Honors

for March 1, 2024 to March 31, 2024

TEHUM CARE SERVICES, INC.

Account summary

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Beginning balance on March 1, 2024	\$2,344,496.84	# of deposits/credits: 1
Deposits and other credits	5,510.52	# of withdrawals/debits: 2
Withdrawals and other debits	-94,659.60	# of items-previous cycle ¹ : 0
Checks	-0.00	# of days in cycle: 31
Service fees	-1.00	Average ledger balance: \$2,287,723.39
Ending balance on March 31, 2024	\$2,255,346.76	¹ Includes checks paid, deposited items and other debits

Important disclosure information listed on the "Important Information for Bank Deposit Accounts" page.



Important information about payment scams

We will never...

- call and ask you to send money using Zelle® to yourself or anyone else.
- contact you via phone or text to ask for a security code.
- reach out to you and ask you to send money or provide a code. If someone unfamiliar to you does this, it's likely a scam.

Treat Zelle® payments like cash - once you send money, you're unlikely to get it back.

Learn more about trending scams at **bofa.com/helpprotectyourself**

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Account number: XXXX XXXX 8972

IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts client) (20 business days if you are a new client, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

Merrill Lynch makes available products and services offered by Merrill Lynch, Pierce, Fenner & Smith Incorporated, a registered broker-dealer and member SIPC, and other subsidiaries of Bank of America Corporation.

Banking products are provided by Bank of America, N.A., and affiliated banks, Members FDIC and wholly owned subsidiaries of Bank of America Corporation.

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Your checking account

Deposits and other credits

Total deposits and other credits		\$5,510.52
03/25/24	Counter Credit	5,510.52
Date	Description	Amount

Withdrawals and other debits

Total	-\$94,659.60	
03/13/2	TRANSFER TEHUM CARE SERVICES,:GNP Brokerage Inc Confirmation# 0436561134	-94,659.60
Date	Description	Amount

Service fees

Date	Transaction description	Amount
03/14/24	External transfer fee - 3 Day - 03/13/2024	-1.00
Total serv	ice fees	-\$1.00

Note your Ending Balance already reflects the subtraction of Service Fees.

Daily ledger balances

Date	Balance (\$)	Date	Balance(\$)	Date	Balance (\$)
03/01	2,344,496.84	03/14	2,249,836.24	03/25	2,255,346.76
03/13	2,249,837.24				

Introducing an improved mobile app experience

Managing your accounts with our Mobile Banking app¹ is easy, convenient and secure. And with a new simplified view that arranges your accounts by category, our mobile app makes it easy to help you stay confidently in control of your financial picture — all in one place.

Download the Mobile Banking app today

bankofamerica.com/mobilebanking

When you use the QRC feature, certain information is collected from your mobile device for business purposes. ¹ Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply.

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Important Messages - Please Read

We want to make sure you stay up-to-date on changes, reminders, and other important details that could impact you.

Starting May 17, statements sent in the mail will no longer include images of canceled checks – do not worry, you have options.

Your check images can be viewed online, and copies are available by request. All you need to do is log into Online Banking and select your account from the "Accounts Overview" page.

- Check images (up to 18 months) can be found under the "Activity" and "Statements and Documents" tabs.
- Check copies (up to 7 years) can be ordered from the "Information & Services" tab.

If you are not an Online Banking client, you can enroll at bankofamerica.com or contact us for help.

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