| Fill in this information to identify the case: | | | |
|--|--------------------------|---------------------------------|--|
| Debtor | Novan, Inc. | | |
| United States Ba | ankruptcy Court for the: | District of Delaware (State) | |
| Case number | 23-10937 | _ | |

Official Form 410 Proof of Claim

04/22

Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.

Filers must leave out or redact information that is entitled to privacy on this form or on any attached documents. Attach redacted copies or any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. Do not send original documents; they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.

| P | Part 1: Identify the Claim | | | | |
|----|--|--|---|--|--|
| 1. | Who is the current creditor? | Duke Energy Carolinas Name of the current creditor (the person or entity to be paid for this claim) Other names the creditor used with the debtor | | | |
| 2. | Has this claim been acquired from someone else? | No Yes. From whom? | | | |
| 3. | Where should notices and payments to the creditor be sent? Federal Rule of Bankruptcy Procedure (FRBP) 2002(g) | Where should notices to the creditor be sent? Duke Energy Carolinas c/o Mary M. Caskey, Esq. Haynsworth Sinkler Boyd, PA PO Box 11889 Columbia, SC 29211-1889 Contact phone 803-779-3080 Contact email mcaskey@hsblawfirm.com Uniform claim identifier for electronic payments in chapter 13 (if you use | Where should payments to the creditor be sent? (if different) Duke Energy Carolinas c/o Lynn Colombo 525 S Church St DEP-09A Charlotte, NC 28202 Contact phone Contact email <u>lynn.colombo@duke-energy.com</u> e one): | | |
| | | | | | |
| 5. | Do you know if anyone else has filed a proof of claim for this claim? | No Yes. Who made the earlier filing? | | | |

231093723101600000000014

Proof of Claim

| 6. Do you have any number | | No | | |
|------------------------------------|---|---|--|--|
| | you use to identify the debtor? | Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor: <u>3716</u> | | |
| | | | | |
| | | No | | |
| | | Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A). | | |
| 3. What is the basis of the claim? | | Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card. | | |
| | | tach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c). | | |
| | | Limit disclosing information that is entitled to privacy, such as health care information. | | |
| | | utilities | | |
| 9. | Is all or part of the claim | No No | | |
| | secured? | Yes. The claim is secured by a lien on property. | | |
| | | Nature or property: | | |
| | | Real estate: If the claim is secured by the debtor's principle residence, file a <i>Mortgage Proof of Claim Attachment</i> (Official Form 410-A) with this <i>Proof of Claim</i> . | | |
| | | Motor vehicle | | |
| | | Other. Describe: | | |
| | | Basis for perfection: Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.) | | |
| | | Value of property: \$ | | |
| | | Amount of the claim that is secured: \$ | | |
| | | Amount of the claim that is unsecured: \$(The sum of the secured and unsecured amount should match the amount in line 7. | | |
| | | Amount necessary to cure any default as of the date of the petition: \$ | | |
| | | Annual Interest Rate (when case was filed)% | | |
| | | Fixed | | |
| | | Variable | | |
| 10. | Is this claim based on a lease? | No No | | |
| | 16436 : | Yes. Amount necessary to cure any default as of the date of the petition. | | |
| | Is this claim subject to a right of setoff? | No | | |
| | ingin of secon : | Yes. Identify the property: | | |
| | | | | |

23109372310160000000014

| 12. Is all or part of the claim entitled to priority under | No No | | | |
|---|--|--|-------------------------------------|--|
| 11 U.S.C. § 507(a)? | Yes. Chec | k all that apply: | Amount entitled to priority | |
| A claim may be partly priority and partly | | stic support obligations (including alimony and child support) under S.C. § $507(a)(1)(A)$ or $(a)(1)(B)$. | \$ | |
| nonpriority. For example, in some categories, the law limits the amount | | \$3,350* of deposits toward purchase, lease, or rental of property vices for personal, family, or household use. 11 U.S.C. § 507(a)(7). | \$ | |
| entitled to priority. | days I | s, salaries, or commissions (up to \$15,150*) earned within 180 before the bankruptcy petition is filed or the debtor's business ends, ever is earlier. 11 U.S.C. § 507(a)(4). | \$ | |
| | Taxes | or penalties owed to governmental units. 11 U.S.C. § 507(a)(8). | \$ | |
| | Contri | butions to an employee benefit plan. 11 U.S.C. § 507(a)(5). | \$ | |
| | Other | . Specify subsection of 11 U.S.C. § 507(a)() that applies. | \$ | |
| | * Amounts | are subject to adjustment on 4/01/25 and every 3 years after that for cases begun | on or after the date of adjustment. | |
| 13. Is all or part of the claim pursuant to 11 U.S.C. § 503(b)(9)? | | ate the amount of your claim arising from the value of any goods rec e the date of commencement of the above case, in which the goods | | |
| | | y course of such Debtor's business. Attach documentation supporting | | |
| | \$ | | | |
| | | | | |
| Part 3: Sign Below | | | | |
| The person completing this proof of claim must | | | | |
| sign and date it. FRBP 9011(b). | I am the cred | itor. | | |
| If you file this claim | I am the creditor's attorney or authorized agent. | | | |
| electronically, FRBP 5005(a)(2) authorizes courts | I am the trust | ee, or the debtor, or their authorized agent. Bankruptcy Rule 3004. | | |
| to establish local rules specifying what a signature | s I am a guarantor, surety, endorser, or other codebtor. Bankruptcy Rule 3005. I understand that an authorized signature on this <i>Proof of Claim</i> serves as an acknowledgement that when calculating | | | |
| is. | | | | |
| A person who files a fraudulent claim could be | | claim, the creditor gave the debtor credit for any payments received to ne information in this <i>Proof of Claim</i> and have reasonable belief that the | | |
| fined up to \$500,000, imprisoned for up to 5 | | nalty of perjury that the foregoing is true and correct. | | |
| years, or both. 18 U.S.C. §§ 152, 157, and 3571. | th. | | | |
| | <u>/s/Mary M. Caskey</u> Signature | | | |
| | Print the name of the person who is completing and signing this claim: | | | |
| | Name | Mary M. CaskeyFirst nameMiddle nameLast | name | |
| | Title | Attorney | | |
| | Company | Haynsworth Sinkler Boyd, PA Identify the corporate servicer as the company if the authorized agent is a servicer | r | |
| | Address | | | |
| | Contact phone | Email | | |



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KCC ePOC Electronic Claim Filing Summary

For phone assistance: Domestic (888) 251-2954 | International (310) 751-2614

| 23-10937 - Novan, Inc. | | |
|--|--|--|
| | | |
| District: | | |
| District of Delaware | | |
| Creditor: | Has Supporting Documentation: | |
| Duke Energy Carolinas Yes, supporting documentation successfully uplo | | |
| c/o Mary M. Caskey, Esq. | Related Document Statement: | |
| Haynsworth Sinkler Boyd, PA | | |
| PO Box 11889 | Has Related Claim: | |
| Columbia, SC, 29211-1889 | No Related Claim Filed By: | |
| Phone: | | |
| 803-779-3080 | Filing Party: | |
| Phone 2: | Authorized agent | |
| Fax: | | |
| Email: | | |
| mcaskey@hsblawfirm.com | | |
| Disbursement/Notice Parties: | | |
| Duke Energy Carolinas | | |
| c/o Lynn Colombo | | |
| 525 S Church St | | |
| DEP-09A | | |
| Charlotte, NC, 28202 | | |
| Phone: | | |
| Phone 2: | | |
| Fax: | | |
| iynn.coiombo(@auke-energy.com | | |
| Iynn.colombo@duke-energy.com DISBURSEMENT ADDRESS Other Names Used with Debtor: | Amends Claim: | |
| | No Acquired Claim: | |
| DISBURSEMENT ADDRESS Other Names Used with Debtor: | No | |
| DISBURSEMENT ADDRESS Other Names Used with Debtor: | No Acquired Claim: No | |
| DISBURSEMENT ADDRESS Other Names Used with Debtor: Basis of Claim: utilities | No Acquired Claim: No Last 4 Digits: Yes - 3716 Volume Vol | |
| DISBURSEMENT ADDRESS Other Names Used with Debtor: Basis of Claim: utilities | No Acquired Claim: No Last 4 Digits: Uniform Claim Identifier: | |
| DISBURSEMENT ADDRESS Other Names Used with Debtor: Basis of Claim: utilities Total Amount of Claim: 26,483.52 Has Priority Claim: | No Acquired Claim: No Last 4 Digits: Yes - 3716 Includes Interest or Charges: | |
| DISBURSEMENT ADDRESS Other Names Used with Debtor: Basis of Claim: utilities Total Amount of Claim: 26,483.52 Has Priority Claim: No | No Acquired Claim: No Last 4 Digits: Yes - 3716 Includes Interest or Charges: No Priority Under: | |
| DISBURSEMENT ADDRESS Other Names Used with Debtor: Basis of Claim: utilities Total Amount of Claim: 26,483.52 Has Priority Claim: No Has Secured Claim: | No Acquired Claim: No Last 4 Digits: Uniform Claim Identifier: Yes - 3716 Includes Interest or Charges: No Priority Under: Nature of Secured Amount: | |
| DISBURSEMENT ADDRESS Other Names Used with Debtor: Basis of Claim: utilities Total Amount of Claim: 26,483.52 Has Priority Claim: No Has Secured Claim: No | No Acquired Claim: No Last 4 Digits: Uniform Claim Identifier: Yes - 3716 Includes Interest or Charges: No Priority Under: Nature of Secured Amount: Value of Property: | |
| DISBURSEMENT ADDRESS Other Names Used with Debtor: Basis of Claim: utilities Total Amount of Claim: 26,483.52 Has Priority Claim: No Has Secured Claim: No Amount of 503(b)(9): | No Acquired Claim: No Last 4 Digits: Uniform Claim Identifier: Yes - 3716 Includes Interest or Charges: No Priority Under: Nature of Secured Amount: | |
| DISBURSEMENT ADDRESS Dther Names Used with Debtor: Basis of Claim: utilities Total Amount of Claim: 26,483.52 Has Priority Claim: No Has Secured Claim: No Amount of 503(b)(9): No | No Acquired Claim: No Last 4 Digits: Uniform Claim Identifier: Yes - 3716 Includes Interest or Charges: No Priority Under: Nature of Secured Amount: Value of Property: | |
| DISBURSEMENT ADDRESS Other Names Used with Debtor: Basis of Claim: utilities Total Amount of Claim: 26,483.52 Has Priority Claim: No Has Secured Claim: No Has Secured Claim: No Based on Lease: | No Acquired Claim: No No Last 4 Digits: Yes - 3716 Includes Interest or Charges: No No Priority Under: Nature of Secured Amount: Value of Property: Annual Interest Rate: Arrearage Amount: | |
| DISBURSEMENT ADDRESS Other Names Used with Debtor: Basis of Claim: utilities Total Amount of Claim: 26,483.52 Has Priority Claim: No Has Secured Claim: No Has Secured Claim: No Based on Lease: No | No Acquired Claim: No Last 4 Digits: Uniform Claim Identifier: Yes - 3716 Includes Interest or Charges: No Priority Under: Nature of Secured Amount: Value of Property: Annual Interest Rate: Arrearage Amount: Basis for Perfection: | |
| DISBURSEMENT ADDRESS Dther Names Used with Debtor: Basis of Claim: utilities Total Amount of Claim: 26,483.52 Has Priority Claim: No Has Secured Claim: No Has Secured Claim: No Sased on Lease: No Subject to Right of Setoff: | No Acquired Claim: No No Last 4 Digits: Yes - 3716 Includes Interest or Charges: No No Priority Under: Nature of Secured Amount: Value of Property: Annual Interest Rate: Arrearage Amount: | |
| DISBURSEMENT ADDRESS Other Names Used with Debtor: Basis of Claim: utilities Total Amount of Claim: 26,483.52 Has Priority Claim: No Has Secured Claim: No Amount of 503(b)(9): No Based on Lease: No Subject to Right of Setoff: No | No Acquired Claim: No Last 4 Digits: Uniform Claim Identifier: Yes - 3716 Includes Interest or Charges: No Priority Under: Nature of Secured Amount: Value of Property: Annual Interest Rate: Arrearage Amount: Basis for Perfection: | |
| DISBURSEMENT ADDRESS Other Names Used with Debtor: Basis of Claim: utilities Total Amount of Claim: 26,483.52 Has Priority Claim: No Has Secured Claim: No Amount of 503(b)(9): No Based on Lease: No Subject to Right of Setoff: No Subject to Right of Setoff: No | No Acquired Claim: No Last 4 Digits: Yes - 3716 Includes Interest or Charges: No No Priority Under: Nature of Secured Amount: Value of Property: Annual Interest Rate: Arrearage Amount: Basis for Perfection: Amount Unsecured: | |
| DISBURSEMENT ADDRESS Other Names Used with Debtor: Basis of Claim: utilities Total Amount of Claim: 26,483.52 Has Priority Claim: No Has Secured Claim: No Amount of 503(b)(9): No Based on Lease: No Subject to Right of Setoff: No Subject to Right of Setoff: No Subject to Right of Setoff: No | No Acquired Claim: No Last 4 Digits: Yes - 3716 Uniform Claim Identifier: Yes - 3716 Includes Interest or Charges: No No Priority Under: Nature of Secured Amount: Value of Property: Annual Interest Rate: Arrearage Amount: Basis for Perfection: Amount Unsecured: | |
| DISBURSEMENT ADDRESS Other Names Used with Debtor: Basis of Claim: utilities Total Amount of Claim: 26,483.52 Has Priority Claim: No Has Secured Claim: No Has Secured Claim: No Based on Lease: No Subject to Right of Setoff: No Subject to Right of Setoff: No Submitted By: Mary M. Caskey on 16-Oct-2023 4:53:10 p.m Title: | No Acquired Claim: No Last 4 Digits: Yes - 3716 Uniform Claim Identifier: Yes - 3716 Includes Interest or Charges: No No Priority Under: Nature of Secured Amount: Value of Property: Annual Interest Rate: Arrearage Amount: Basis for Perfection: Amount Unsecured: | |
| DISBURSEMENT ADDRESS Other Names Used with Debtor: Basis of Claim: utilities Total Amount of Claim: 26,483.52 Has Priority Claim: No Has Secured Claim: No Has Secured Claim: No Based on Lease: No Subject to Right of Setoff: No Subject to Right of Setoff: No Submitted By: Mary M. Caskey on 16-Oct-2023 4:53:10 p.m Title: Attorney | No Acquired Claim: No Last 4 Digits: Yes - 3716 Uniform Claim Identifier: Yes - 3716 Includes Interest or Charges: No No Priority Under: Nature of Secured Amount: Value of Property: Annual Interest Rate: Arrearage Amount: Basis for Perfection: Amount Unsecured: | |
| DISBURSEMENT ADDRESS Other Names Used with Debtor: Basis of Claim: utilities Total Amount of Claim: 26,483.52 Has Priority Claim: No Has Secured Claim: No Amount of 503(b)(9): No Based on Lease: No Subject to Right of Setoff: No Subject to Right of Setoff: No Submitted By: Mary M. Caskey on 16-Oct-2023 4:53:10 p.m Title: | No Acquired Claim: No Last 4 Digits: Yes - 3716 Includes Interest or Charges: No No Priority Under: Nature of Secured Amount: Value of Property: Annual Interest Rate: Arrearage Amount: Basis for Perfection: Amount Unsecured: | |



Your Energy Bill

Service address

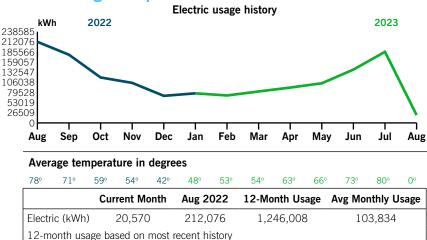
NOVAN INC 4020 STIRRUP CREEK DR DURHAM NC 27703 Bill date Jul 27, 2023 For service Jul 15 - Jul 17 3 days

Account number 9100 9428 3716

Billing summary - Final Bill

| Previous Amount Due | \$26,800.19 |
|--------------------------|-------------|
| Payment Received | 0.00 |
| Current Electric Charges | 1,539.15 |
| Deposit | -1,963.56 |
| Taxes | 107.74 |
| Total Amount Due Aug 21 | \$26,483.52 |

Your usage snapshot



Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.0% late charge.

| Please return this portion with your payment. Thank you for your business. | | Amount due | Final Bill |
|--|----------------------------------|--|--------------------------|
| | Account number 9100 9428 3716 | \$26,483.52 by Aug 21 | This is your final bill. |
| Duke Energy Return Mail PO Box 1090 Charlotte, NC 28201-1090 | | \$ Add here, to help others contribution to Share th | AIIIUUIIL EIICIUSEU |
| NOVAN INC | | | |

DEC45A LEGAL BANKRUPTCY PO BOX 1321 CHARLOTTE NC 28201-1321 Duke Energy Payment Processing PO Box 1094 Charlotte, NC 28201-1094

889100942837160004400026800190000000000026483527



We're here for you

Report an emergency

Electric outage

Important to know

Please be sure we can safely access your meter. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee, before your service will be reconnected. The reconnection fee is \$9.90 during normal business hours (Monday -Friday, 8:00 a.m. - 5:00 p.m.) and after normal business hours it is \$11.32. A security deposit may also be required.

Electric service does not depend on

payment for other products or services Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Late payment charges

A late payment charge of 1.0% will be added for any past due utility balance not paid by the due date.

Storm Recovery Charge

This bill charge was approved in a financing order issued to DEC by the NCUC to recover storm recovery property. As approved by the NCUC, a special purpose entity is the owner of the rights to collect the storm recovery charge and DEC acts as the agent collecting for the special purpose entity. Visit dukeenergy.com/SRC to learn more.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. -7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.777.9898.

| Convenient ways to pay your bill | | | |
|--------------------------------------|---|--|--|
| Online | duke-energy.com/billing | | |
| Automatically from your bank account | duke-energy.com/draft | | |
| Speedpay (fee may apply) | duke-energy.com/pay-now 800.777.9898 | | |
| By mail payable to Duke Energy | P.O. Box 1094 Charlotte, NC 28201-1094 | | |
| In person | duke-energy.com/location | | |

. ...

duke-energy.com/outages

duke-energy.com/rates

800.769.3766

Help managing your account (not applicable for all customers)

| Register for free paperless billing | duke-energy.com/paperless |
|-------------------------------------|-----------------------------|
| Home | duke-energy.com/manage-home |
| Business | duke-energy.com/manage-bus |

General questions or concerns

| Online | duke-energy.com |
|--|---------------------|
| Home: Mon - Fri (7 a.m. to 7 p.m.) | 800.777.9898 |
| Business: Mon - Fri (7 a.m. to 6 p.m.) | 800.653.5307 |
| For hearing impaired TDD/TTY | 888.762.2724 or 711 |
| International | 1.407.629.1010 |

Check utility rates

Check rates and charges

Correspond with Duke Energy P.O. Box 70516

Charlotte, NC 28272



Your usage snapshot - Continued

| Current Electric Usage | | |
|------------------------|--------------------|-----------------------|
| <u>Meter Number</u> | Usage Type | Billing Period |
| 339342855 | Actual | Jul 15 - Jul 17 |
| Usage Values | | |
| Billed kWh | | 20,570.400 kWh |
| Actual Demand-kW | | 367.200 kW |
| Billed Demand kW | | 367.200 kW |
| Peak Registration | | |
| Actual Demand-kW | Jul 15 at 01:30 PM | 367.20 |

Billing details - Electric

| Billing Period - Jul 15 23 to Jul 17 23 | |
|---|------------|
| Meter - 339342855 | |
| Basic Facility Charge | \$2.39 |
| Energy Charge | 1,533.45 |
| Renewable Energy Rider | 0.55 |
| Storm Recovery Charge | |
| 20,570.400 kWh @ \$0.00013400 | 2.76 |
| Total Current Charges | \$1,539.15 |

Billing details - Deposit

| Deposit Released | \$-1,830.00 |
|------------------|-------------|
| Deposit Interest | -133.56 |
| Total | \$-1,963.56 |

Billing details - Taxes

| Sales Tax For Utility | \$107.74 |
|-----------------------|----------|
| Total Taxes | \$107.74 |

Your current rate is Large General Service (LGS).

| duke-energy.com ENERGY 800.653.5307 | | Your Energy Bill | Page 1 of 3 |
|--|----------------------------------|--|--|
| | | Service address NOVAN INC 4020 STIRRUP CREEK DR DURHAM NC 27703 | Bill date Jul 18, 2023 For service Jun 15 - Jul 14 30 days |
| Billing summary | | | ount number 9100 9428 3716 |
| | \$ 00.044.04 | | |
| Previous Amount Due | \$20,211.34 | \$ | |
| Payment Received Jun 27 | -8,782.13 | Thank you for your payment. | |
| Current Electric Charges | 14,258.59 114.29 | | |
| Other Charges and Credits Taxes | 998.10 | | |
| Total Amount Due Aug 14 | \$26,800.19 | | |
| | + | | |
| Your usage snapshot | | | |
| Electric usag kWh 2022 | e history 2023 | | |
| 238585 | 2023 | | |
| 212076 185566 | | | |
| 159057 132547 | | | |
| 106038 79528 | | | |
| 53019 26509 | | | |
| 0 I I I I I I Jul Aug Sep Oct Nov Dec Jan | Feb Mar Apr May Jun Ju | I | |
| Average temperature in degrees | | | |
| 80° 78° 71° 59° 54° 42° 48° | 53° 54° 63° 66° 73° 80' | | |
| Current Month Jul 2022 | 12-Month Usage Avg Monthly Usage | 7 | |
| Electric (kWh) 185,971 190,400 | 1,437,514 119,793 | - | |
| 12-month usage based on most recent history | 1, 10, 701 | | |
| | | | |
| | | | |
| | | | |
| | | | |

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.0% late charge.

| Please return this portion with your payment. Thank you for your business. | | Amount due | |
|--|----------------------------------|---|--|
| DUKE ENERGY. | Account number 9100 9428 3716 | \$26,800.19 by Aug 14 | After Aug 14, the amount due will increase to \$26,992.21. |
| Duke Energy Return Mail PO Box 1090 Charlotte, NC 28201-1090 | | \$ Add here, to help other contribution to Share th | AIIIUUIILEIILIUSEU |
| NOVAN INC | | Duke Energy Payme | ant Processing |

DEC45A LEGAL BANKRUPTCY PO BOX 1321 CHARLOTTE NC 28201-1321

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Duke Energy Payment Processing PO Box 1094 Charlotte, NC 28201-1094

88910094283716000440001142921000153709800026800190



We're here for you

| Report an emergency | |
|---------------------|---|
| Electric outage | duke-energy.com/outages 800.769.3766 |

Convenient ways to pay your bill

| Online | duke-energy.com/billing |
|--------------------------------------|---|
| Automatically from your bank account | duke-energy.com/draft |
| Speedpay (fee may apply) | duke-energy.com/pay-now 800.777.9898 |
| By mail payable to Duke Energy | P.O. Box 1094 Charlotte, NC 28201-1094 |
| In person | duke-energy.com/location |

Help managing your account (not applicable for all customers)

| Register for free paperless billing | duke-energy.com/paperless |
|-------------------------------------|-----------------------------|
| Home | duke-energy.com/manage-home |
| Business | duke-energy.com/manage-bus |

General questions or concerns

| duke-energy.com |
|---------------------|
| 800.777.9898 |
| 800.653.5307 |
| 888.762.2724 or 711 |
| 1.407.629.1010 |
| |

duke-energy.com/rates

Check utility rates

Check rates and charges

Correspond with Duke Energy P.O. Box 70516 Charlotte, NC 28272

Important to know

Your next meter reading: Aug 14

Please be sure we can safely access your meter. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

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Electric service does not depend on

payment for other products or services Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Late payment charges

A late payment charge of 1.0% will be added for any past due utility balance not paid by the due date.

Storm Recovery Charge

This bill charge was approved in a financing order issued to DEC by the NCUC to recover storm recovery property. As approved by the NCUC, a special purpose entity is the owner of the rights to collect the storm recovery charge and DEC acts as the agent collecting for the special purpose entity. Visit dukeenergy.com/SRC to learn more.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. -7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.777.9898.



Your usage snapshot - Continued

| Current Electric Usage | | |
|------------------------|--------------------|-----------------------|
| Meter Number | <u>Usage Type</u> | Billing Period |
| 339342855 | Actual | Jun 15 - Jul 14 |
| <u>Usage Values</u> | | |
| Billed kWh | | 185,971.200 kWh |
| Actual Demand-kW | | 378.400 kW |
| Billed Demand kW | | 378.400 kW |
| Peak Registration | | |
| Actual Demand-kW | Jul 03 at 01:30 PM | 378.40 |

Billing details - Electric

| Billing Period - Jun 15 23 to Jul 14 23 | |
|---|-------------|
| Meter - 339342855 | |
| Basic Facility Charge | \$23.91 |
| Energy Charge | 14,203.32 |
| Renewable Energy Rider | 5.54 |
| Storm Recovery Charge | |
| 185,971.200 kWh @ \$0.00014400 | 25.82 |
| Total Current Charges | \$14,258.59 |

Billing details - Other Charges and Credits

| Late Fee | \$114.29 |
|---------------------------------|----------|
| Total Other Charges and Credits | \$114.29 |

Billing details - Taxes

| Sales Tax For Utility | \$998.10 | |
|-----------------------|----------|--|
| Total Taxes | \$998.10 | |

Your current rate is Large General Service (LGS).