

Fill in this information to identify the case:

Debtor 1 Novan Inc

Debtor 2 \_\_\_\_\_  
(Spouse, if filing)

United States Bankruptcy Court for the: District of Delaware

Case number 23-10937 (LSS)

**Official Form 410**  
**Proof of Claim**

04/22

Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.

Filers must leave out or redact information that is entitled to privacy on this form or on any attached documents. Attach redacted copies of any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. Do not send original documents; they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.

**Part 1: Identify the Claim**

1. Who is the current creditor? CANON SOULTIONS AMERICA INC  
Name of the current creditor (the person or entity to be paid for this claim)

Other names the creditor used with the debtor \_\_\_\_\_

2. Has this claim been acquired from someone else?  No  
 Yes. From whom? \_\_\_\_\_

3. Where should notices and payments to the creditor be sent?  
Federal Rule of Bankruptcy Procedure (FRBP) 2002(g)

Where should notices to the creditor be sent?

Canon Solutions America Inc Name  
300 Commerce Square Blvd Number Street  
Burlington, NJ 08016 City State ZIP Code  
Contact phone 609-699-4516  
Contact email fhawthorne@csa.canon.com

Where should payments to the creditor be sent? (if different)

\_\_\_\_\_ Name  
\_\_\_\_\_ Number Street  
\_\_\_\_\_ City State ZIP Code  
Contact phone \_\_\_\_\_  
Contact email \_\_\_\_\_

Uniform claim identifier for electronic payments in chapter 13 (if you use one):  
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4. Does this claim amend one already filed?  No  
 Yes. Claim number on court claims registry (if known) \_\_\_\_\_ Filed on \_\_\_\_\_ MM / DD / YYYY

5. Do you know if anyone else has filed a proof of claim for this claim?  No  
 Yes. Who made the earlier filing? \_\_\_\_\_

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2310937231002000000000005

**Part 2: Give Information About the Claim as of the Date the Case Was Filed**

6. Do you have any number you use to identify the debtor?  No  Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor: 4 5 1 7

7. How much is the claim? \$ 726.95 Does this amount include interest or other charges?  No  Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A).

8. What is the basis of the claim? Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card. Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c). Limit disclosing information that is entitled to privacy, such as health care information.  
goods sold, services performed

9. Is all or part of the claim secured?  No  Yes. The claim is secured by a lien on property.  
**Nature of property:**  
 Real estate. If the claim is secured by the debtor's principal residence, file a *Mortgage Proof of Claim Attachment* (Official Form 410-A) with this *Proof of Claim*.  
 Motor vehicle  
 Other. Describe: \_\_\_\_\_

**Basis for perfection:**  
Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.)

Value of property: \$ \_\_\_\_\_

Amount of the claim that is secured: \$ \_\_\_\_\_

Amount of the claim that is unsecured: \$ \_\_\_\_\_ (The sum of the secured and unsecured amounts should match the amount in line 7.)

Amount necessary to cure any default as of the date of the petition: \$ \_\_\_\_\_

Annual Interest Rate (when case was filed) \_\_\_\_\_ %

Fixed  
 Variable

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10. Is this claim based on a lease?  No  Yes. Amount necessary to cure any default as of the date of the petition. \$ \_\_\_\_\_

11. Is this claim subject to a right of setoff?  No  Yes. Identify the property: \_\_\_\_\_

**12. Is all or part of the claim entitled to priority under 11 U.S.C. § 507(a)?**

A claim may be partly priority and partly nonpriority. For example, in some categories, the law limits the amount entitled to priority.

No

Yes. Check one:

Domestic support obligations (including alimony and child support) under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B).

Up to \$3,350\* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use. 11 U.S.C. § 507(a)(7).

Wages, salaries, or commissions (up to \$15,150\* earned within 180 days before the bankruptcy petition is filed or the debtor's business ends, whichever is earlier. 11 U.S.C. § 507(a)(4).

Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8).

Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(5).

Other. Specify subsection of 11 U.S.C. § 507(a)( ) that applies.

Amount entitled to priority

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\$ \_\_\_\_\_

\* Amounts are subject to adjustment on 4/01/25 and every 3 years after that for cases begun on or after the date of adjustment.

**Part 3: Sign Below**

The person completing this proof of claim must sign and date it. FRBP 9011(b).

If you file this claim electronically, FRBP 5005(a)(2) authorizes courts to establish local rules specifying what a signature is.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Check the appropriate box:

I am the creditor.

I am the creditor's attorney or authorized agent.

I am the trustee, or the debtor, or their authorized agent. Bankruptcy Rule 3004.

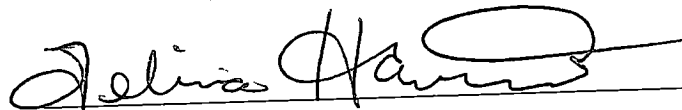
I am a guarantor, surety, endorser, or other codebtor. Bankruptcy Rule 3005.

I understand that an authorized signature on this *Proof of Claim* serves as an acknowledgment that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

I have examined the information in this *Proof of Claim* and have a reasonable belief that the information is true and correct.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on date 09/11/2023  
MM / DD / YYYY

  
Signature

Print the name of the person who is completing and signing this claim:

Name Felicia Hawthorne  
First name Middle name Last name

Title Credit Analyst

Company Canon Solutions America Inc  
Identify the corporate servicer as the company if the authorized agent is a servicer.

Address 300 Commerce Square Blvd  
Number Street

Burlington NJ 08016  
City State ZIP Code

609-699-4516 Email fhawthorne@csa.canon.com  
Contact phone

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CANON SOLUTIONS AMERICA

300 COMMERCE SQUARE BLVD  
BURLINGTON, NJ 08016  
800-613-2228  
www.csa.canon.com

Invoice  
Page 1 of 2



Invoice Number 503902789  
Invoice Date September 20, 2023  
Invoice Amount \$188.17  
Past Due After October 20, 2023  
Balance Due \$188.17

Bill To: 1589907  
Attn: Accounts Payable  
NOVAN INC  
4020 STIRRUP CREEK DR STE 110  
DURHAM, NC 27703-8970

Terms: NET 30

Comments

Additional Details

2133126/503902350  
For Customer Service inquiries please call us at 1-800-613-2228.  
As applicable, amounts may be charged for use tax recovery on the taxable portion (if any) of your maintenance contract, and fees may be assessed for consumables shipping.  
Would you like to automate your meter read process? Ask your representative about imageWARE Remote.

Invoice Summary

Source	Product Type	Qty	Base Charge	Attachment Charge	Usage Charge	Amount
SALE	Credit and/or Rebill	1				\$175.04
<b>Subtotals:</b>						\$175.04
<b>Total Charges:</b>						\$175.04
<b>Total Tax:</b>						\$13.13
<b>Total Amount:</b>						\$188.17
<b>Prepay Amount:</b>						\$0.00
<b>Net Amount Due:</b>						\$188.17

Manage your account or enter meter reads online at [www.csa.canon.com/myCSA](http://www.csa.canon.com/myCSA)

Please detach and return this lower portion with check made payable to Canon Solutions America, Inc.



CANON SOLUTIONS AMERICA

Remit Payment To:  
FEIN #: 13-2677004  
Canon Solutions America, Inc.  
15004 COLLECTIONS CENTER DRIVE  
CHICAGO, IL 60693-0150

Bill To: 1589907  
Attn: Accounts Payable  
NOVAN INC  
4020 STIRRUP CREEK DR STE 110  
DURHAM, NC 27703-8970

Invoice Number 503902789  
Invoice Date September 20, 2023  
Invoice Amount \$188.17  
Past Due After October 20, 2023  
Balance Due \$188.17  
Enclosed Amount

150040001589907000503902789000000000188175

PLEASE INDICATE BILLING ADDRESS CHANGES ABOVE



CANON SOLUTIONS AMERICA

300 COMMERCE SQUARE BLVD  
BURLINGTON, NJ 08016  
800-613-2228  
www.csa.canon.com

Invoice  
Page 2 of 2

Invoice Number 503902789  
Invoice Date September 20, 2023  
Invoice Amount \$188.17  
Past Due After October 20, 2023  
Balance Due \$188.17

Invoice Detail

<b>Location:</b> 1589907 NOVAN INC 4020 STIRRUP CREEK DR STE 110 DURHAM, NC 27703-8970		<b>Purchase Order:</b>	<b>Customer Codes:</b>
503902789	<b>Order#</b> 2133126	<b>Tracking#</b>	<b>Charge Type</b> SALE-COPIER
			<b>Salesrep Name</b> 622-DURHAM

Line Num.	Item	Description	Order Qty	Ship Qty	Unit Price	Amount
	MASUPINC L	MAINTENANCE COPIER SUPPLY INCLUSIVE SERVICE PROGRAM-CONTRACT 2752638 PERIOD 06/30/2023-07/17/2023 AMOUNT \$175.04 (Attachment)	1	1	\$175.04	\$175.04
	011ZZ012	SERIAL WHE00617 MODEL IRADVC5560I (Attachment)	0	0	\$0.00	\$0.00
	011ZZ012	SERIAL WXF00705 MODEL IRADVC5535I (Attachment)	0	0	\$0.00	\$0.00
	011ZZ012	SERIAL WXF00892 MODEL IRADVC5535I (Attachment)	0	0	\$0.00	\$0.00
	011ZZ012	SERIAL WXF00917 MODEL IRADVC5535I (Attachment)	0	0	\$0.00	\$0.00

Total Tax: \$13.13

Subtotals: \$188.17



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300 COMMERCE SQUARE BLVD  
BURLINGTON, NJ 08016  
800-613-2228  
www.csa.canon.com

Invoice  
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Invoice Number 6004414078  
Invoice Date May 31, 2023  
Invoice Amount \$315.52  
Past Due After June 30, 2023  
Balance Due \$315.52

Bill To: 1589907  
Attn: Accounts Payable  
NOVAN INC  
4020 STIRRUP CREEK DR STE 110  
DURHAM, NC 27703-8970

Terms: NET 30

Comments

Additional Details

For Customer Service inquiries please call us at 1-800-613-2228.  
As applicable, amounts may be charged for use tax recovery on the taxable portion (if any) of your maintenance contract, and fees may be assessed for consumables shipping.  
Would you like to automate your meter read process? Ask your representative about imageWARE Remote.

Invoice Summary

Source	Product Type	Qty	Base Charge	Attachment Charge	Usage Charge	Amount
MAINTENANCE	COPIER	1	\$0.00	\$0.00	\$293.51	\$293.51
<b>Subtotals:</b>						\$293.51
<b>Total Charges:</b>						\$293.51
<b>Total Tax:</b>						\$22.01
<b>Total Amount:</b>						\$315.52
<b>Prepay Amount:</b>						\$0.00
<b>Net Amount Due:</b>						\$315.52

Manage your account or enter meter reads online at [www.csa.canon.com/myCSA](http://www.csa.canon.com/myCSA)

Please detach and return this lower portion with check made payable to Canon Solutions America, Inc.



CANON SOLUTIONS AMERICA

Bill To: 1589907  
Attn: Accounts Payable  
NOVAN INC  
4020 STIRRUP CREEK DR STE 110  
DURHAM, NC 27703-8970

Invoice Number 6004414078  
Invoice Date May 31, 2023  
Invoice Amount \$315.52  
Past Due After June 30, 2023  
Balance Due \$315.52  
Enclosed Amount

Remit Payment To:

FEIN #: 13-2677004  
Canon Solutions America, Inc.  
15004 COLLECTIONS CENTER DRIVE  
CHICAGO, IL 60693-0150

150040001589907006004414078000000000315523



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CANON SOLUTIONS AMERICA

300 COMMERCE SQUARE BLVD  
 BURLINGTON, NJ 08016  
 800-613-2228  
 www.csa.canon.com

Invoice  
 Page 2 of 2

Invoice Number 6004414078  
 Invoice Date May 31, 2023  
 Invoice Amount \$315.52  
 Past Due After June 30, 2023  
 Balance Due \$315.52

Invoice Detail

Contract	Service Program		Purchase Order				
2752638	Supply Inclusive Service Program - FLT_2752638						
Invoice	Charge Type	Period				Amount	
6004414078	Maintenance - Copier Usage	04/30/2023 - 05/30/2023					
Location	Serial / ID / Model	Customer Codes	Meter Type	Start Reading	End Reading	Test Copies	Copies Made
4020 STIRRUP CREEK DR STE 110 DURHAM, NC							
	WHE00617	IRADVC556 0I					
			Black	375,858	377,743	0	1,885
			Color	250,896	254,604	0	3,708
	WXF00705	IRADVC553 5I					
			Black	12,082	12,123	0	41
			Color	32,903	34,022	0	1,119
	WXF00892	IRADVC553 5I					
			Black	112,660	114,141	0	1,481
			Color	82,998	84,380	0	1,382
	WXF00917	IRADVC553 5I					
			Black	166,356	167,221	0	865
			Color	91,623	92,817	0	1,194

Charge	Copies <sup>(2)</sup>	Multiplier	Allowance <sup>(1)</sup>	Rate	Amount
Overage Black	4,272	-	4,500	\$0.015813	\$0.00
Overage Color	7,403	-	4,000	\$0.08625	\$293.51

<b>Total Tax:</b>	\$22.01
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<b>Subtotals:</b>	\$315.52
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(1) - Allowance may be prorated for Partial Periods  
 (2) - Billable Copies includes Allocated Copies and Billing Multiplier if applicable.



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300 COMMERCE SQUARE BLVD  
BURLINGTON, NJ 08016  
800-613-2228  
www.csa.canon.com

Invoice  
Page 1 of 2



Invoice Number 6004734517  
Invoice Date June 30, 2023  
Invoice Amount \$223.26  
Past Due After July 30, 2023  
Balance Due \$223.26

Bill To: 1589907  
Attn: Accounts Payable  
NOVAN INC  
4020 STIRRUP CREEK DR STE 110  
DURHAM, NC 27703-8970

Terms: NET 30

Comments

Additional Details

For Customer Service inquiries please call us at 1-800-613-2228.  
As applicable, amounts may be charged for use tax recovery on the taxable portion (if any) of your maintenance contract, and fees may be assessed for consumables shipping.  
Would you like to automate your meter read process? Ask your representative about imageWARE Remote.

Invoice Summary

Source	Product Type	Qty	Base Charge	Attachment Charge	Usage Charge	Amount
MAINTENANCE	COPIER	1	\$0.00	\$0.00	\$207.69	\$207.69
<b>Subtotals:</b>						\$207.69
<b>Total Charges:</b>						\$207.69
<b>Total Tax:</b>						\$15.57
<b>Total Amount:</b>						\$223.26
<b>Prepay Amount:</b>						\$0.00
<b>Net Amount Due:</b>						\$223.26

Manage your account or enter meter reads online at [www.csa.canon.com/myCSA](http://www.csa.canon.com/myCSA)

Please detach and return this lower portion with check made payable to Canon Solutions America, Inc.



CANON SOLUTIONS AMERICA

Bill To: 1589907  
Attn: Accounts Payable  
NOVAN INC  
4020 STIRRUP CREEK DR STE 110  
DURHAM, NC 27703-8970

Invoice Number 6004734517  
Invoice Date June 30, 2023  
Invoice Amount \$223.26  
Past Due After July 30, 2023  
Balance Due \$223.26

Enclosed Amount

Remit Payment To:

FEIN #: 13-2677004  
Canon Solutions America, Inc.  
15004 COLLECTIONS CENTER DRIVE  
CHICAGO, IL 60693-0150

150040001589907006004734517000000000223263

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CANON SOLUTIONS AMERICA

300 COMMERCE SQUARE BLVD  
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Invoice  
 Page 2 of 2

Invoice Number 6004734517  
 Invoice Date June 30, 2023  
 Invoice Amount \$223.26  
 Past Due After July 30, 2023  
 Balance Due \$223.26

Invoice Detail

Contract	Service Program		Purchase Order				
2752638	Supply Inclusive Service Program - FLT 2752638						
Invoice	Charge Type	Period				Amount	
6004734517	Maintenance - Copier Usage	05/31/2023 - 06/29/2023					
Location	Serial / ID / Model	Customer Codes	Meter Type	Start Reading	End Reading	Test Copies	Copies Made
4020 STIRRUP CREEK DR STE 110 DURHAM, NC							
	WHE00617	IRADVC556 0I					
			Black	377,743	379,643	0	1,900
			Color	254,604	257,674	0	3,070
	WXF00705	IRADVC553 5I					
			Black	12,123	12,266	0	143
			Color	34,022	35,490	0	1,468
	WXF00892	IRADVC553 5I					
			Black	114,141	115,051	0	910
			Color	84,380	85,685	0	1,305
	WXF00917	IRADVC553 5I					
			Black	167,221	167,751	0	530
			Color	92,817	93,382	0	565

Charge	Copies <sup>(2)</sup>	Multiplier	Allowance <sup>(1)</sup>	Rate	Amount
Overage Black	3,483	-	4,500	\$0.015813	\$0.00
Overage Color	6,408	-	4,000	\$0.08625	\$207.69

<b>Total Tax:</b>	\$15.57
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<b>Subtotals:</b>	\$223.26
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(1) - Allowance may be prorated for Partial Periods  
 (2) - Billable Copies includes Allocated Copies and Billing Multiplier if applicable.