OFFICE OF THE LONG-TERM CARE OMBUDSMAN

EST. WITHIN THE PA DEPARTMENT OF AGING

August 28, 2025

Seventh 60-Day Patient Care Ombudsman Report

Re: LaVie Care Centers, LLC Case No. 24-55507-PMB

As directed by the court, and pursuant to 11 U.S.C. § 333(a)(2), Fed. R. Bankr. P. 2007.2(c), the following is my seventh 60-day report for the above-captioned case. Earlier bankruptcy reports had been sent on 9/5/24, 10/30/24, 12/31/24, 2/28/25, 4/30/25, and 6/30/25.

Local ombudsmen have continued to conduct regular visits to these facilities. There are no resident concerns directly related to the bankruptcy proceedings.

The sale of these six (6) facilities to Avardis Health was completed on 6/1/25.

Pennknoll Village Skilled-nursing facility Bedford G	Jounty
Locust Grove Retirement Village Skilled-nursing facility Juniata C	ounty
The Manor at St. Luke Village Skilled-nursing facility Luzerne C	County
The Pavilion at St. Luke Village Skilled-nursing facility Luzerne G	County
Luther Ridge at Seiders Hill Assisted-living facility Schuylkil	l County
The Manor at Penn Village Skilled-nursing facility Snyder C	ounty

Regulatory concerns

1. On 8/13/25, **Pennknoll Village** was issued a Civil Penalty by the Department of Health in the total amount of \$6,000, based on a survey of 5/29/25. The deficiencies cited were:

42 CFR § 483.12 Freedom from abuse, neglect, and exploitation.

- (a) The facility must—
 - (1) Not use verbal, mental, sexual, or physical abuse, corporal punishment, or involuntary seclusion.

42 CFR § 483.25 Quality of care.

- (d) Accidents. The facility must ensure that—
 - (1) The resident environment remains as free of accident hazards as is possible; and
 - (2) Each resident receives adequate supervision and assistance devices to prevent accidents.

28 Pa. Code § 201.14. Responsibility of licensee.

(a) The licensee is responsible for meeting the minimum standards for the operation of a facility as set forth by the Department and by other Enders of State and local properties.

agencies responsible for the health and welfare of residents. This includes complying with all applicable Federal and State laws, and rules, regulations and orders issued by the Department and other Federal, State or local agencies.

28 Pa. Code § 211.12. Nursing services.

- (d) The director of nursing services shall be responsible for:
 - (5) General supervision, guidance and assistance for a resident in implementing the resident's personal health program to assure that preventive measures, treatments, medications, diet and other health services prescribed are properly carried out and recorded.

The facility's Plan of Correction was deemed acceptable by the Department of Health. The Patient Care Ombudsman and local ombudsman shall continue to monitor these concerns.

2. Based on a Medicare/Medicaid Recertification Survey, State Licensure Survey, Civil Rights Compliance Survey, and an Abbreviated Survey to investigate an incident, completed on 6/27/25, it was determined that **Locust Grove Retirement Village** was not in compliance with the following requirements of 42 CFR Part 483, Subpart B, Requirements for Long Term Care and the 28 PA Code, Commonwealth of Pennsylvania Long Term Care Licensure Regulations.

The facility failed to:

- Provide the highest practicable care regarding physician ordered medication
 parameters for two of 17 residents reviewed, and to provide comprehensive
 skin assessments that are consistent with professional standards of practice, to
 promptly identify skin changes and to promote healing for one of three
 residents reviewed for skin condition concerns.
- Provide the highest practicable care regarding physician ordered pain medications for one of three residents reviewed.
- Implement a comprehensive person-centered care plan regarding behaviors for one out of three residents reviewed for behaviors.
- Iimplement preventative measures to prevent pressure ulcers for one of three residents reviewed for pressure ulcer concerns.
- Implement a physician-ordered device utilized to prevent further decline in range of motion for one of five residents reviewed.
- Thoroughly investigate a resident's accident in an attempt to prevent future incidents and implement interventions to prevent falls injuries for one of five residents reviewed for falls.
- Implement physician ordered interventions for a resident's suicidal ideations for one of one resident reviewed.
- Develop and implement an individualized person-centered care plan to address dementia and cognitive loss displayed by one of 3 residents reviewed.
- Comply with the requirements of the Act 52 Infection Control Plan.

Staff shortages were also cited.

The Patient Care Ombudsman and local ombudsman shall continue to monitor these concerns.

- 3. Based on an abbreviated complaint survey completed on 6/26/25, it was determined **The Manor at St. Luke Village** was not in compliance with the following requirements of 42 CFR Part 483 Subpart B Requirements for Long Term Care and the 28 PA Code Commonwealth of Pennsylvania Long Term Care Licensure Regulations.
 - The facility failed to provide nursing services consistent with professional standards of practice by failing to monitor, obtain physician orders, and develop and implement a person-centered comprehensive care plan in accordance with standards of practice for one resident out of six sampled residents.

The Patient Care Ombudsman and local ombudsman shall continue to monitor these concerns.

We trust that the information included in this report is satisfactory to the Court. We will continue to have the local ombudsman conduct regular site visits and meet with residents to ensure their quality of care and life continue to be positive.

For additional information or should you have any questions, please do not hesitate to contact the PA Office of the Long-Term Care Ombudsman at (717) 783-7096.

Sincerely,

Margaret Barajas

State Long-Term Care Ombudsman

Margaret D Barajas