

OFFICE OF THE LONG-TERM CARE OMBUDSMAN
ESTABLISHED WITHIN THE NORTH CAROLINA DIVISION OF AGING

OCTOBER 22, 2024

First 60-Day Patient Care Ombudsman Report

Re: LaVie Care Centers, LLC

Case No. 24-55507-PMB

Filed in U.S. Bankruptcy Court
Northern District of Georgia
Vania S. Allen, Clerk
NOV - 1 2024
By: _____
Deputy Clerk

As directed by the court, and pursuant to 11 U.S.C. § 333(a)(2), Fed. R. Bankr. P. 2007.2(c), the following is my preliminary 60-day report for the above captioned case.

I. Introduction

The Bankruptcy Abuse Prevention and Consumer Protection Act of 2005 (“BAPCPA”) Requires the court to consider authorizing the appointment of a Patient Care Ombudsman whenever a health care business files for bankruptcy protection. Since appointment as Patient Care Ombudsman in this matter, I continue to have no connection with the debtor, creditors, patients, employees, other parties in interest, or their respective attorneys and accountants, or with the Office of the United States other than actions required to fulfill the duties of the Patient Care Ombudsman.

II. Facilities Involved

Cardinal Healthcare and Rehabilitation Center	Lincolnton, NC
Clay County Care Center	Clay, NC
Hunter Woods Nursing and Rehabilitation Center	Mecklenburg, NC
Cary Health and Rehab Center	Cary, NC
Emerald Ridge Rehabilitation and Care Center	Asheville, NC
Forrest Oakes Healthcare Center	Albemarle, NC
Gateway Rehabilitation and Healthcare	Lenoir, NC
Transitional Health Services of Kannapolis	Kannapolis
Oak Grove Healthcare Center	Rutherfordton, NC
The Oaks at Sweeten Creek	Arden, NC
Valley View Care and Rehabilitation Center	Andrews, NC



Walnut Cove Health and Rehabilitation Center	Walnut Cove, NC
Wellington Rehabilitation and Healthcare	Knightdale, NC
Westwood Health and Rehabilitation Center	Archdale, NC
Willowbrook Rehabilitation and Care Center	Yadkinville, NC
Wilora Lake Healthcare Center	Charlotte, NC

All the facilities are licensed by the North Carolina Division of Health Service Regulations (DHSR). DHSR is within the North Carolina Department of Health and Human Services.

III. Summary of Visits and Interviews.

Visits were conducted by the regional long-term care ombudsmen who report programmatically to the State Long-Term Care Ombudsman (SLTCO) who is housed within the NC Division of Aging. Statutorily, the regional ombudsmen are housed within the Area Agencies on Aging in the various counties. The SLTCO also visited several of the facilities in an effort to get acquainted with the facilities. All the facilities are skilled nursing facilities.

Prior to the first visit to any of the facilities, the SLTCO had a meeting with the fourteen (14) regional ombudsmen who will be conducting most of the visits in addition to visits by the SLTCO. Two (2) Regional Vice Presidents of LaVie also met with some regional ombudsmen to get acquainted and offer assurances that the bankruptcy is simply a financial reorganization and will not have any adverse impact on patient 's quality of care. Furthermore, a Regional Vice President distributed to some regional ombudsmen in the Mecklenburg area, copy of organizational letter that was distributed to patients, families and staff on 6/3/24.

Regional ombudsmen reported that all their visits to the sixteen (16) facilities were good. Patient care did not seem to be adversely impacted. Staffing was adequate. Information about activities were posted and patients who desired, seemed to be engaged in activities. Regional ombudsmen met with patients, facility administrators, staff, and when applicable, with family members. Regional ombudsmen will continue to visit and meet with residents to ensure that they are receiving the highest quality of care and that the bankruptcy reorganization does not have any adverse impact on their quality of care.

Between 9/13/24 and 9/17/24, the SLTCO personally visited facilities which included Hunter Woods, Wilora Lake, Forest Oaks, Transitional Health, Willowbrook, Walcove Health, Gateway Rehab, and Emerald Ridge. During each visit, the SLTCO met with facility administrators or the Director of Nursing, patients, and Resident / Patient Council Presidents. In all cases, patient care was not an issue. As done by regional ombudsmen during their visit, the SLTCO toured the facilities. Environment was clean. Patient daily census in relationship to patient capacity was not an issue.

Ombudsman Conclusion: All the patients, families and staff expressed did not express concerns about the quality of care and also expressed great gratitude for the staff.

If any questions, I can be reached at victor.oriya@dhhs.nc.gov or at 919-855-3426

IV. Conclusion

WHEREFORE, having complied with the requirements of 11 U.S.C. § 333(b)(2), the Patient Care Ombudsman, Victor Orija, concludes this First Report.

This 22nd day of October 2024.

Respectfully submitted,



Victor Orija

State Long-Term Care Ombudsman

Patient Care Ombudsman

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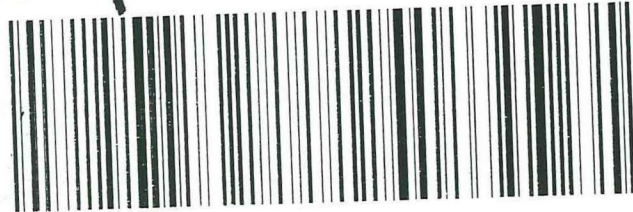
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