

**IN THE UNITED STATES BANKRUPTCY COURT
FOR THE SOUTHERN DISTRICT OF TEXAS
HOUSTON DIVISION**

In re:

GLOBAL WOUND CARE MEDICAL GROUP, a
Professional Corporation,¹

Debtor.

Chapter 11

Case No. 24-34908 (CML)

**THIRD SET OF MONTHLY FEE STATEMENTS OF SUZANNE RICHARDS
FOR SERVICES RENDERED AND FOR REIMBURSEMENT OF EXPENSES²
INCURRED AS PATIENT CARE OMBUDSMAN FOR THE PERIOD FROM
SEPTEMBER 1, 2025, THROUGH OCTOBER 31, 2025**

Pursuant to the *Order Granting Debtor's Motion for an Entry of an Order Establishing Procedures for Interim Compensation and Reimbursement of Expenses for Retained Professionals* [Docket No. 68] (the "Interim Compensation Order"), Patient Care Ombudsman ("PCO") Suzanne Richards hereby submits this third set of monthly fee statements³ (the "Fee Statements") for compensation for services rendered and for reimbursement of expenses as the PCO for the period from September 1, 2025, through October 31, 2025 (the "Application Period"). A summary chart setting forth the compensation and expenses incurred during the Application Period is set forth below:

SUMMARY CHART

Name of Applicant:	Suzanne Richards
Applicant's Role in Case:	Patient Care Ombudsman

¹ The last four digits of the Debtor's tax identification number in the jurisdiction in which it operates is 3572.

² There were no expenses incurred during the Application Period (as defined above).

³ As set forth in the Interim Compensation Order [Docket No. 68], "[a]ny Retained Professional who fails to submit a Monthly Fee Statement for a particular month or months may subsequently submit a consolidated Monthly Fee Statement for multiple months provided that separate fee and expense information for each applicable month is provided in the consolidated statement."



Date of Appointment:	11/04/2024 [Docket No. 46]	
	Beginning of Period	End of Period
Time period covered by this Application:	9/01/2025	10/31/2025
Time period(s) covered by prior Applications:	11/01/2024	8/31/25
Total amounts paid in all prior Statements:	\$7,618.80	
Total fees requested in this Application: (80% of \$2,187.50):	\$1,750.00	
Total professional fees requested in this Application:	\$2,187.50	
Total actual professional hours covered by this Application:	8.75	
Average hourly rate for professional:	\$250.00	
Total paraprofessional fees requested in this Application:	n/a	
Total actual paraprofessional hours covered by this Application:	n/a	
Reimbursable expenses sought in this Application:	\$0.00	
Total to be Paid to Priority Unsecured Creditors:	Not yet known	
Anticipated % Dividend to Priority Unsecured Creditors:	Not yet known	
Total to be Paid to General Unsecured Creditors:	Not yet known	
Anticipated % Dividend to General Unsecured Creditors:	Not yet known	
Date of Confirmation Hearing:	Not yet set	
Indicate whether plan has been confirmed:	No	

OBJECTION DEADLINE

In accordance with the Interim Compensation Order, each Notice Party or any other party in interest will have until 4:00 p.m. (prevailing Central Time) on the day that is fourteen (14) days after the filing of this Fee Statement ("Objection Deadline") to object to the requested fees and expenses in accordance with the procedures described in the Interim Compensation Order. Upon the expiration of the Objection Deadline, the Debtors are authorized to promptly pay the applicable Professional an amount equal to 80% of the fees and 100% of the expenses requested in the Fee Statement.

DETAIL FOR SERVICES RENDERED AND EXPENSES INCURRED

1. On October 21, 2024, the Debtor commenced this proceeding with the filing of a voluntary petition under Chapter 11 of Title 11 of the Bankruptcy Code. The Debtor is authorized to continue to operate its business and manage its affairs as a debtor-in-possession. Pursuant to sections 1107(a) and 1108 of the Bankruptcy Code, no trustee or examiner has been appointed in the Chapter 11 case. No creditors committee has been appointed.

2. On November 4, 2024, Kevin M. Epstein, the United States Trustee for the Southern District of Texas, filed the *Notice of Appointment of Patient Care Ombudsman Under 11 U.S.C. § 333* [Docket No. 46], with a *Verified Statement and Affidavit of Disinterest* [Docket No. 46-1].

3. The PCO has prepared and Dentons has filed on January 14, 2025, the *Submission of First Report of Suzanne Richards as Patient Care Ombudsman of the Debtor* (for the period 11/04/2024 through 12/31/2024) [Docket No. 105]; filed on March 3, 2025 the *Submission of Second Report of Suzanne Richards as Patient Care Ombudsman of the Debtor* (for the period 1/01/2025 through 2/28/2025) [Docket No. 131]; filed on June 15, 2025 the *Submission of Third Report of Suzanne Richards as Patient Care Ombudsman of the Debtor* (for the period 4/30/2025 through 4/29/2025) [Docket No. 212] ; filed on July 15, 2025 the *Submission of Fourth Report of Suzanne Richards as Patient Care Ombudsman of the Debtor* (for the period 4/30/2025 through 6/28/2025) [Docket No. 231]; filed on August 29, 2025 the *Submission of Fifth Report of Suzanne Richards as Patient Care Ombudsman of the Debtor* (for the period 6/29/2025 through 8/28/2025) [Docket No. 250], and filed on October 28, 2025 the *Submission of Sixth Report of Suzanne Richards as Patient Care Ombudsman of the Debtor* (for the period 8/29/2025 through 10/27/2025 [Docket No. 310].

4. By this Fee Statement, the PCO requests payment of \$1,750.00 (80% of \$2,187.50) as compensation for reasonable and necessary legal services rendered for the Application Period.

5. In support of this Fee Statement, attached are the following exhibits:

- Exhibit A (Compensation related to one Project Category) is a schedule of the aggregate number of hours expended and fees incurred by the PCO;
- Exhibit B (Compensation for Professional) is a schedule of certain information regarding the PCO's services for which compensation is sought in this Fee Statement;
- Exhibit C (Expenses by Category) is a schedule confirming that there were *no expenses* incurred for which reimbursement is sought in this Fee Statement; and
- Exhibit D (Invoices) consists of the PCO's two Invoices for services rendered and expenses incurred during the months of September and October within the Application Period.

6. Although every effort has been made to include all fees and expenses incurred in the Application Period, some fees and expenses might not be included in this Fee Statement due to delays caused by accounting and processing during the Application Period. Accordingly, the PCO reserves the right to seek allowance of such fees and expenses not included herein. Subsequent monthly fee statements will be submitted in accordance with the Interim Compensation Order.

NOTICE

7. Pursuant to the Interim Compensation Order, notice of this Fee Statement will be provided to the following Notice Parties via electronic mail: (a) the Debtor: Global Wound Care Medical Group, a Professional Corporation, % Owen B. Ellington, M.D., 2400 Augusta Drive, Suite 369, Houston, Texas 77057 (oellington@thewoundpros.com); (b) Raymond Millien, General Counsel, Wound Pros Management Group, 5901 West Century Boulevard, Suite 250, Los Angeles, California 90045 (raymond.millien@woundpros.com); (c) the Office of the U.S. Trustee for the Southern District of Texas, Attn: Ha Nguyen, 515 Rusk Street, Suite 3516,

Houston, Texas 77002 (ha.nguyen@usdoj.gov); and (d) any other parties that the Court may designate.

CONCLUSION

Wherefore, the PCO respectfully requests payment and reimbursement of fees and expenses incurred during the Application Period in the total amount of \$1,750.00, which is 80% of the fees incurred by the PCO for reasonable and necessary legal services, in accordance with the procedures set forth in the Interim Compensation Order.

Dated: November 21, 2025

Respectfully submitted,

/s/ Suzanne Richards

Suzanne Richards
Patient Care Ombudsman
SMR Healthcare Management, Inc.
4525 Dean Martin Drive, Unit 2308
Las Vegas, Nevada 89103
+1 714 290 6226
E-Mail: suzannerichards94@gmail.com

CERTIFICATE OF SERVICE

This is to certify that I have on November 21, 2025, caused a copy of the foregoing document to be served by the Electronic Case Filing System for the United States Bankruptcy Court for the Southern District of Texas.

/s/ Casey S. Doherty, Jr.

EXHIBIT A**COMPENSATION BY PROJECT CATEGORY**

Project Category	Month	Hours	Fees
Work as Patient Care Ombudsman	September 2025	2.75	\$687.50
Work as Patient Care Ombudsman	October	6.00	\$1,500.00
<i>TOTALS:</i>		8.75	\$2,187.50

EXHIBIT B**COMPENSATION BY PROFESSIONAL**

Name of Professional	Position	Month	Hourly Rate	Hours Billed	Fees
Suzanne Richards	PCO	September 2025	\$250.00	2.75	\$687.50
Suzanne Richards	PCO	October 2025	\$250.00	6.00	\$1,500.00
TOTALS:				8.75	\$2,187.50

EXHIBIT C

EXPENSES BY CATEGORY

Expenses	Total
No expenses incurred	\$0.00
<i>TOTALS:</i>	\$0.00

EXHIBIT D

INVOICES

SMR Healthcare Management Inc

4525 Dean Martin Dr

Unit 2308

Las Vegas, NV 89103-8118 USA

9098155051

suzannerichards94@gmail.com

INVOICE**BILL TO**

Global Wound Care Medical

Group

CASE NO.: 24-34908

INVOICE # 1193**DATE** 10/27/2025**DUE DATE** 10/27/2025**TERMS** Due on receipt

SERVICE	DESCRIPTION	QTY	RATE	AMOUNT
Virtual Meeting	Sept 17, 2025 Virtual Interview with Jackie Collins, Manager Compliance	0.50	250.00	125.00
Policy/Documented Review	Documents Review Notice of Privacy Practices (5 pages) Consent to Treat (4 pages) HIPAA Authorization (9 pages) Reviews Navex (Hotline) Issue Types (2 pages) Key Compliance & Privacy Policies Log (update on policies in process) HIPAA: Minimum Necessary (4 pages) HIPAA Breaches (6 pages) Fraud, Waste and Abuse (4 pages)	2.25	250.00	562.50

BALANCE DUE

\$687.50[Pay invoice](#)

SMR Healthcare Management Inc

4525 Dean Martin Dr

Unit 2308

Las Vegas, NV 89103-8118 USA

9098155051

suzannerichards94@gmail.com

INVOICE**BILL TO**

Global Wound Care Medical

Group

CASE NO.: 24-34908

INVOICE # 1194**DATE** 10/27/2025**DUE DATE** 10/27/2025**TERMS** Due on receipt

SERVICE	DESCRIPTION	QTY	RATE	AMOUNT
Virtual Meeting	October 10, 2025 Update on emergency order with debtor's counsel Sam Maizel	0.50	250.00	125.00
Report Writing	October 12, 2025 Writing of information Letter to the Court	1.50	250.00	375.00
Virtual Meeting	October 14, 2025. Interview with Nurse Practitioner - -Holly Carlstrand	0.50	250.00	125.00
Virtual Meeting	October 21, 2025 1130am (130pm CT) Emergency Status Conference with debtor's counsel and DOJ	1	250.00	250.00
Report Writing	Writing of sixth report for submission	1.50	250.00	375.00
Virtual Meeting	October 29, 2025 11am (1pm CT) Emergency Status Conference with debtor's counsel and DOJ	1	250.00	250.00

BALANCE DUE

\$1,500.00

Pay invoice