

Fill in this information to identify the case:

Debtor Cyxtera Technologies, Inc.

United States Bankruptcy Court for the: _____ District of New Jersey
(State)

Case number 23-14853

Official Form 410
Proof of Claim

04/22

Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.

Filers must leave out or redact information that is entitled to privacy on this form or on any attached documents. Attach redacted copies or any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. Do not send original documents; they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.

Part 1: Identify the Claim

1. **Who is the current creditor?** CenturyLink Communications, LLC
Name of the current creditor (the person or entity to be paid for this claim)
Other names the creditor used with the debtor _____

2. **Has this claim been acquired from someone else?** No
 Yes. From whom? _____

3. Where should notices and payments to the creditor be sent?	Where should notices to the creditor be sent?	Where should payments to the creditor be sent? (if different)
	Federal Rule of Bankruptcy Procedure (FRBP) 2002(g) CenturyLink Communications, LLC c/o Lumen Technologies 1025 Eldorado Blvd. Attn: Legal - BKY Broomfield, CO 80021, United States Contact phone _____ Contact email <u>bankruptcylegal@lumen.com</u>	CenturyLink Communications, LLC Attn: BMG Bankruptcy 220 N 5th Street Bismarck, ND 58501 Contact phone _____ Contact email <u>bm.bankruptcy@centurylink.com</u>

Uniform claim identifier for electronic payments in chapter 13 (if you use one):

4. **Does this claim amend one already filed?** No
 Yes. Claim number on court claims registry (if known) _____ Filed on _____
MM / DD / YYYY

5. **Do you know if anyone else has filed a proof of claim for this claim?** No
 Yes. Who made the earlier filing? _____



Part 2: Give Information About the Claim as of the Date the Case Was Filed

6. Do you have any number you use to identify the debtor? No
 Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor: 7876 ____

7. How much is the claim? \$ 13,006.20. Does this amount include interest or other charges?
 No
 Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A).

8. What is the basis of the claim? Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card.
Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c).
Limit disclosing information that is entitled to privacy, such as health care information.
Telecomm/IP Data Services

9. Is all or part of the claim secured? No
 Yes. The claim is secured by a lien on property.
Nature or property:
 Real estate: If the claim is secured by the debtor's principle residence, file a *Mortgage Proof of Claim Attachment* (Official Form 410-A) with this *Proof of Claim*.
 Motor vehicle
 Other. Describe: _____
Basis for perfection: _____
Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.)
Value of property: \$ _____
Amount of the claim that is secured: \$ _____
Amount of the claim that is unsecured: \$ _____ (The sum of the secured and unsecured amount should match the amount in line 7.)
Amount necessary to cure any default as of the date of the petition: \$ _____
Annual Interest Rate (when case was filed) _____ %
 Fixed
 Variable

10. Is this claim based on a lease? No
 Yes. Amount necessary to cure any default as of the date of the petition. \$ _____

11. Is this claim subject to a right of setoff? No
 Yes. Identify the property: _____



12. Is all or part of the claim entitled to priority under 11 U.S.C. § 507(a)?

No

Yes. Check all that apply:

	Amount entitled to priority
<input type="checkbox"/> Domestic support obligations (including alimony and child support) under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B).	\$ _____
<input type="checkbox"/> Up to \$3,350* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use. 11 U.S.C. § 507(a)(7).	\$ _____
<input type="checkbox"/> Wages, salaries, or commissions (up to \$15,150*) earned within 180 days before the bankruptcy petition is filed or the debtor's business ends, whichever is earlier. 11 U.S.C. § 507(a)(4).	\$ _____
<input type="checkbox"/> Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8).	\$ _____
<input type="checkbox"/> Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(5).	\$ _____
<input type="checkbox"/> Other. Specify subsection of 11 U.S.C. § 507(a)() that applies.	\$ _____

* Amounts are subject to adjustment on 4/01/25 and every 3 years after that for cases begun on or after the date of adjustment.

13. Is all or part of the claim pursuant to 11 U.S.C. § 503(b)(9)?

No

Yes. Indicate the amount of your claim arising from the value of any goods received by the debtor within 20 days before the date of commencement of the above case, in which the goods have been sold to the Debtor in the ordinary course of such Debtor's business. Attach documentation supporting such claim.

\$ _____

Part 3: Sign Below

The person completing this proof of claim must sign and date it. FRBP 9011(b).

If you file this claim electronically, FRBP 5005(a)(2) authorizes courts to establish local rules specifying what a signature is.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Check the appropriate box:

I am the creditor.

I am the creditor's attorney or authorized agent.

I am the trustee, or the debtor, or their authorized agent. Bankruptcy Rule 3004.

I am a guarantor, surety, endorser, or other codebtor. Bankruptcy Rule 3005.

I understand that an authorized signature on this *Proof of Claim* serves as an acknowledgement that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

I have examined the information in this *Proof of Claim* and have reasonable belief that the information is true and correct.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on date 08/11/2023
MM / DD / YYYY

/s/Kim Bartlett
Signature

Print the name of the person who is completing and signing this claim:

Name Kim Bartlett
First name Middle name Last name

Title Sr. Paralegal

Company Lumen Technologies
Identify the corporate servicer as the company if the authorized agent is a servicer.

Address _____

Contact phone _____ Email _____



KCC ePOC Electronic Claim Filing Summary

For phone assistance: Domestic (877)-726-6510 | International 001-310-823-9000

Debtor: 23-14853 - Cyxtera Technologies, Inc.		
District: District of New Jersey, Newark Division		
Creditor: CenturyLink Communications, LLC c/o Lumen Technologies 1025 Eldorado Blvd. Attn: Legal - BKY Broomfield, CO, 80021 United States Phone: Phone 2: Fax: Email: bankruptcylegal@lumen.com	Has Supporting Documentation: Yes, supporting documentation successfully uploaded	
	Related Document Statement:	
	Has Related Claim: No	
	Related Claim Filed By:	
Filing Party: Creditor		
Disbursement/Notice Parties: CenturyLink Communications, LLC Attn: BMG Bankruptcy 220 N 5th Street Bismarck, ND, 58501 Phone: Phone 2: Fax: E-mail: bmg.bankruptcy@centurylink.com DISBURSEMENT ADDRESS		
Other Names Used with Debtor:	Amends Claim: No	
	Acquired Claim: No	
Basis of Claim: Telecomm/IP Data Services	Last 4 Digits: Yes - 7876	Uniform Claim Identifier:
Total Amount of Claim: 13,006.20	Includes Interest or Charges: No	
Has Priority Claim: No	Priority Under:	
Has Secured Claim: No	Nature of Secured Amount:	
Amount of 503(b)(9): No	Value of Property:	
Based on Lease: No	Annual Interest Rate:	
Subject to Right of Setoff: No	Arrearage Amount:	
	Basis for Perfection:	
	Amount Unsecured:	
Submitted By: Kim Bartlett on 11-Aug-2023 12:52:56 p.m. Eastern Time Title: Sr. Paralegal Company: Lumen Technologies		

Customer Name	Debtor Case No.	Lumen Billing Entity	Account Number	Pre-Petition Balance	Currency	Conversion Rate (as of Petition Date)	Amt. Converted to USD
CYXTERA TECHNOLOGIES, INC.	23-14893	CenturyLink Communications, LLC	90487876-LATIS	\$ 13,006.20	USD	N/A	\$ 13,006.20



May 15, 2020
Invoice: 1491821927
Billing Cycle: 148-232

CYXTERA TECHNOLOGIES, INC
Account # 90487876
Phone # 214-755-5187

Contact CenturyLink

- Billing Inquiries and general information
1-800-860-1020
- Go Green! Use Control Center at
<https://controlcenter.centurylink.com> to view your
billing and service information on-line and enroll in
Paperless Billing or One Page Direct.

Thank you for choosing CenturyLink Communications, LLC.

Keep an eye out for a letter from us detailing improvements
to your billing and invoice experience - see page 2 for more
information.

Bill Summary

Previous Balance	\$0.00
No Payments Received	
Balance Forward	\$0.00
Current Charges	
Current Gross Charges	\$13,200.00
Government Fees & Taxes	\$0.00
Other Fees & Monthly Charges	\$0.00
Current Net Charges	\$13,200.00
Amount Due	\$13,200.00

Invoice Contents

Account Summaries	Starts on Page
Your Account Balance	3
Service Summary	4
12-Month Review of Spending	5
Service Detail	7

Please fold, tear here, and return this portion with your payment.

To change your billing address,
call us at 1-800-860-1020



Invoice Number	1491821927
Account Number	90487876
Amount Due	\$13,200.00

Amount Paid: \$ _____

Payment Due for New Charges
June 14, 2020,
unless your contract states otherwise.

Please Send Payment to:
LLC CenturyLink Communicati
Business Services
PO BOX 52187
PHOENIX, AZ 85072-2187

INC CYXTERA TECHNOLOGIES
ATTN: ACCOUNTS PAYABLE
2333 PONCE DE LEON BLVD
SUITE 900
CORAL GABLES, FL 33134

104

149182192709048787611111000132000000013200001



CenturyLink™

May 15, 2020
Invoice 1491821927

CYXTERA TECHNOLOGIES, INC
Account: 90487876

Page 2 of 7

Keep an eye out for a letter from us detailing improvements to your billing and invoice experience. We've given you a heads-up over the last several months that improvements to your invoice and billing experience are on its way. Well, the time has come, and we are ready to unveil those changes. Be on the lookout for a separate letter sent to your billing address. We'll tell you all about enhanced details on the statement page, invoice changes and a new and improved online experience in the Control Center. We're excited to continue making your partnership with CenturyLink exceptional.

Please direct all inquiries to CenturyLink Customer Service:

Care.Inquiry@centurylink.com
1-800-860-1020

Your CenturyLink® monthly invoice is payable pursuant to the payment terms and conditions in your agreement with CenturyLink®. Your bill will be considered past due if not paid by your due date. Unless your agreement states otherwise, a Late Payment charge of 1.5% may be assessed on any unpaid balance if payment is not received 30 days from the bill date, or any other timeframe specified in your agreement. Please mail the remittance stub with your check or money order, made payable to "CenturyLink", in the enclosed envelope or to the payment address noted on the front, left side of the remittance slip. Please write your account number on your check. **DO NOT SEND CASH OR MAKE PAYMENT BY CREDIT CARD.**

If you have questions regarding your bill or if you need more information about a transaction on your bill, please promptly contact CenturyLink at 1-800-860-1020. Disputes should be communicated to CenturyLink pursuant to the payment terms and conditions in your agreement with CenturyLink. When you contact CenturyLink, PLEASE PROVIDE THE FOLLOWING INFORMATION:

- Your name and account number
- Dollar amount of the dispute and billing date
- Explanation of the dispute

Payments should be sent to CenturyLink at the remittance address located on the front.



May 15, 2020
Invoice 1491821927

CYXTERA TECHNOLOGIES, INC
Account: 90487876

Your Account Balance

Current Gross Charges	
CYXTERA TECHNOLOGIES, INC 90487876	\$13,200.00
	\$13,200.00
Government Fees and Taxes	
	\$0.00
Other Fees & Monthly Charges	
	\$0.00
Current Net Charges	\$13,200.00
Previous Balance	\$0.00
Payments Received	\$0.00
Amount Due	\$13,200.00
Current Net Charges	
ITS SERVICES ONLY 155420201 CenturyLink Total Advantage M	
Current gross charges	\$13,200.00
	\$13,200.00
Total CYXTERA TECHNOLOGIES, INC Current Net Charges	\$13,200.00
Payments and Adjustments	
Previous balances	\$0.00



May 15, 2020
Invoice 1491821927

CYXTERA TECHNOLOGIES, INC
Account: 90487876

Service Summary

All accounts

	<i>Calls/ Users/Ports</i>	<i>Hrs:Min:Sec</i>	<i>Service Charges</i>	<i>Nonrecurring Charges</i>	<i>Promotions, Discounts & Fees</i>	<i>Total Charges</i>
Dedicated Services	0	:00	\$0.00	\$13,200.00	\$0.00	\$13,200.00
	0	:00	\$0.00	\$13,200.00	\$0.00	\$13,200.00

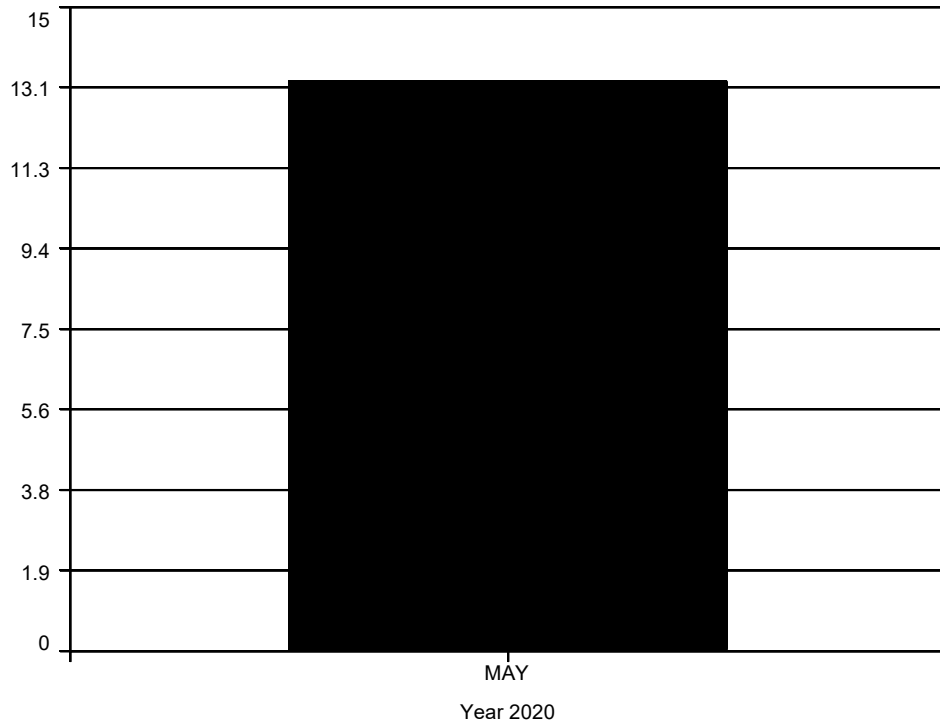
CYXTERA TECHNOLOGIES, INC 90487876

ITS SERVICES ONLY 155420201

	<i>Calls/ Users/Ports</i>	<i>Hrs:Min:Sec</i>	<i>Service Charges</i>	<i>Nonrecurring Charges</i>	<i>Promotions, Discounts & Fees</i>	<i>Total Charges</i>
Dedicated Services	0	:00	\$0.00	\$13,200.00	\$0.00	\$13,200.00
	0	:00	\$0.00	\$13,200.00	\$0.00	\$13,200.00

12-Month Review Of Spending

Amount (\$)



Year	Month	Total Spending
2020	MAY	\$13,200.00



May 15, 2020
Invoice 1491821927

CYXTERA TECHNOLOGIES, INC
Account: 90487876

Custom Reports

Report *starts on page*

Service Detail

Global IT Services	7
CYXTERA TECHNOLOGIES, INC	7
ITS SERVICES ONLY	7

Service Detail - Global IT Services
ITS SERVICES ONLY 155420201
WK1 (40HRS) DEN1-A, CO 80129

Global IT Services

<i>Description</i>	<i>Qty</i>	<i>Period</i>	<i>Nonrecurring Charges</i>	<i>Monthly Charges</i>
Application Development & Maintenance	1	4/30/2020 - 5/15/2020	\$4,400.00	
Subtotal			\$4,400.00	\$0.00

WK2 (40HRS) DEN1-B, CO 80129

Global IT Services

<i>Description</i>	<i>Qty</i>	<i>Period</i>	<i>Nonrecurring Charges</i>	<i>Monthly Charges</i>
Application Development & Maintenance	1	4/30/2020 - 5/15/2020	\$4,400.00	
Subtotal			\$4,400.00	\$0.00

WK3 (40HRS) IAD2-BSterling, VA 20166

Global IT Services

<i>Description</i>	<i>Qty</i>	<i>Period</i>	<i>Nonrecurring Charges</i>	<i>Monthly Charges</i>
Application Development & Maintenance	1	4/30/2020 - 5/15/2020	\$4,400.00	
Subtotal			\$4,400.00	\$0.00



PO Box 4918, Monroe, LA 71211-4918

ATTN: ACCOUNTS PAYABLE
CYXTERA TECHNOLOGIES, INC
2333 PONCE DE LEON BLVD
SUITE 900
CORAL GABLES FL 33134

Invoice of CenturyLink Communications, LLC.

Invoice

Billing Account Number **90487876**
Invoice Number 130048738
Payment Due July 16, 2020
Invoice Date June 16, 2020

How to reach CenturyLink:
1-800-860-1020
care.inquiry@centurylink.com

Manage Services Your Way via Control Center

Register for paperless billing, view and pay your invoice, manage repair tickets, check order status and much more.

Bill-At-A-Glance

Previous Statement Balance	13,200.00
Payments	0.00
Credits/Adjustments	0.00
Amount Past Due	13,200.00
Current Charges	18,832.00
Finance Charges	198.00

Total Amount Due USD 32,230.00

Thank you for choosing CenturyLink for your telecommunication needs. Should you have any questions about your invoice, contact our Billing Department at 1-800-860-1020. CenturyLink is committed to delivering a superior service experience and we look forward to doing business with you.

News You Can Use

If you have any questions, please dial the number at the top of your invoice to contact the Customer Care team. At CenturyLink, we're dedicated to helping you transform the future of your digital business. We have a relentless commitment to improving your experience with us and appreciate that you chose us.



Remittance - We appreciate your business!

Name CYXTERA TECHNOLOGIES, INC
Billing Account Number 90487876
Invoice Number 130048738
Payment Due **July 16, 2020**

Total Amount Due USD 32,230.00

Pay your bill online at: www.centurylink.com/business/login

CenturyLink
PO Box 52187
Phoenix, AZ 85072-2187

Amount Enclosed:

Grid for amount enclosed: 10 empty boxes

- Detach and enclose this portion with your payment
- Make check payable to CenturyLink
- Write the invoice number on the check
- Mail check to address noted in this Remittance section

013004873809048787611111000188320000032230004

1. What is LDLC?

LDLC (Long distance Line Charge). Business customers who are presubscribed to the Company for their domestic long-distance service, will be assessed an undiscounted per-line or per-derived channel Long Distance Line Charge on a monthly basis. This charge helps recover the Company's overall costs of providing long distance service. This charge is not a tax or government-imposed fee.

2. What is the Federal Universal Service Fund Surcharge?

Federal Universal Service Fund Surcharge is the recovery of the amount due to the Federal Universal Service Fund. Universal service is a Federal Communications Commission (FCC) program designed to ensure affordable access to telecommunications services to low-income customers, rural areas, school and libraries, and rural healthcare facilities. The Federal Universal Service fund was established by Congress in order to promote and encourage telecommunications infrastructure and service availability nationwide. All telecommunications providers that offer interstate and international voice and data, private line, directory assistance and other regulated services in the United States are required by the FCC to contribute on an equitable and nondiscriminatory basis to the Federal Universal Service Fund.

3. What is the Cost Recovery Fee?

A Cost Recovery Fee allows CenturyLink to recover regulatory fees and expenses incurred by CenturyLink such as FCC regulatory fees, federal regulatory fees to fund programs, various State Public Utilities Commission (PUC) fees, various state business licenses, and various state annual regulatory fees.

4. What is the Property Surcharge?

A Property Surcharge allows CenturyLink to recover a portion of the property tax it pays to state and local jurisdictions.

5. What is the customer portal?

The customer portal provides you with convenient and secure billing options. You can:

- View, download and analyze your CenturyLink invoices
- Pay your invoices easily online with the option to set up recurring payments
- Submit and manage billing inquiries, disputes and requests
- Create standard and custom reports
- "Go green" by turning off your paper invoice

Need access to the portal? Visit www.centurylink.com/business/login for more information on how to register. For any questions related to the portal, email PortalAccess@centurylink.com or call 1-800-860-1020.

6. When is my invoice available online?

You can view your invoice in the customer portal approximately 3 to 5 days after your Invoice Date. Your Invoice Date is shown on the top right corner of your invoice.

7. What is a Prorate?

Some products and services are billed one month in advance. If you sign up for one of these services in the middle of your billing period, your charges for that time period will be less than a full month's charge. This partial month charge is called a prorate.

8. When is my invoice due?

Your invoice is due upon receipt unless payment terms are specifically identified in your Master Services Agreement. If the total amount is not paid on time, your account is considered past due. Failure to pay a past due amount is considered a material breach of contract and may result in suspension of service and subsequent termination of your service contract.

CenturyLink Communications, LLC Federal Tax ID 04-6141739

9. How will credits appear on my invoice?

Credits will appear in the Credits section of the invoice. Credits are identified with brackets surrounding the amount.

10. What is a Payphone Surcharge?

The Payphone Surcharge compensates the payphone owner for the use of their phones. This surcharge is mandated by the FCC and applies to all completed calls placed from a payphone when using toll-free numbers or any similar access codes. These calls are identified with a "H" next to the call amount in the Usage Detail section.

11. What is a Minimum Usage Charge?

A Minimum Usage Charge is the difference between your monthly usage guarantee, as agreed upon in your Service Contract, and your monthly usage plus applicable monthly recurring charges. This charge will only appear on your invoice if your monthly usage falls below your monthly usage guarantee.

12. How do I submit a dispute?

If you have any questions or concerns about your invoice, please contact the Billing Inquiry Department at 1-800-860-1020, through the customer portal or Care.inquiry@centurylink.com. CenturyLink must be notified and receive a written explanation for the disputed charges within 30 days of the due date. The written explanation of the dispute must include the following information:

- Account name and number
- Date of invoice
- Amount of disputed charges
- Type of disputed charges
- Reason charges are being disputed

Upon our receipt of such notification and written explanation, we will begin investigating the reason the charges are being disputed.

Any unpaid charges will accrue late fees and the settlement of the late fees will be addressed upon the resolution of the disputed charges.

13. How do I submit a disconnect request?

Customer initiated disconnect requests can be submitted through

www.centurylink.com/business/login or

www.centurylink.com/business/help/customer-center/requesting-disconnects.html

Go to Products & Services > Order Status to submit your new request. The service(s) you request to be disconnected will have an estimated Bill Stop Date of 30 days from the received date of the request unless the requested date is greater than 30 days from the received date or your contract states otherwise.

Any subsequent requests for assistance or questions can be emailed directly to disconnects@centurylink.com.

14. How do I use the Telecommunication Relay Service (TRS)?

To utilize the TRS system, simply dial 711. For additional information, consult the FCC website: <http://www.fcc.gov/cgb/dro/trs.html>



CYXTERA TECHNOLOGIES, INC

CHARGE SUMMARY

Recurring Charges	0.00
Non-Recurring Charges	17,600.00
Usage Charges	0.00
Taxes, Fees and Surcharges	1,232.00
Total Current Charges USD*	18,832.00

*Total Current Charges USD excludes finance charges

AGING

Current	18,832.00
0-30 Days	13,398.00
31-60 Days	0.00
61-90 Days	0.00
Over 90 Days	0.00
Amount Due	32,230.00

OUTSTANDING BALANCE

Invoice Date	Invoice Number	Invoice Amount	Credits/ Adjustments	Payments	Finance Charges	Total Amount Due USD
May 15, 2020	1491821927	13,200.00	0.00	0.00	198.00	13,398.00
Jun 16, 2020	130048738	18,832.00	0.00	0.00	0.00	18,832.00
		32,032.00	0.00	0.00	198.00	32,230.00

CHARGE SUMMARY BY ACCOUNT

Charge Type	Amount	Taxes, Fees, Surcharges	Total
155420201 ITS SERVICES ONLY			
NON RECURRING CHARGES	17,600.00	1,232.00	18,832.00
RECURRING CHARGES	0.00	0.00	0.00
Subtotal Current Charges USD*	17,600.00	1,232.00	18,832.00
Total Current Charges USD*	17,600.00	1,232.00	18,832.00

*Total and Subtotal Current Charges USD excludes finance charges

TAXES, FEES AND SURCHARGES BY PRODUCT ACCOUNT

	Federal / International	State	County	City	Other	Total
155420201 ITS SERVICES ONLY						
State and Local Taxes	0.00	1,056.00	176.00	0.00	0.00	1,232.00
Subtotal Taxes, Fees and Surcharges	0.00	1,056.00	176.00	0.00	0.00	1,232.00
Total Taxes, Fees and Surcharges	0.00	1,056.00	176.00	0.00	0.00	1,232.00

PRODUCT SUMMARY

Product	Amount	Taxes, Fees, Surcharges	Total
155420201 ITS SERVICES ONLY			
Infrastructure and Facilities Services	17,600.00	1,232.00	18,832.00
	Total 155420201	1,232.00	18,832.00
Total Current Charges	17,600.00	1,232.00	18,832.00

CYXTERA TECHNOLOGIES, INC
SERVICE LEVEL ACTIVITY

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total	
90487876							
155420201 ITS SERVICES ONLY							
PO 6019109 WK4 (40HRS) IAD3-A, VA 20166 OR5236290	Global IT Services	Loc A: 2333 PONCE DE LEON BLVD, CORAL GABLES, FL					
	Application Development & Maintenance	NRC May 31, 2020	1	4,400.00	308.00	4,708.00	
PO 6019109 WK5 (40HRS) TPA1-A, FL 33619 OR5236291	Global IT Services	Loc A: 2333 PONCE DE LEON BLVD, CORAL GABLES, FL					
	Application Development & Maintenance	NRC May 31, 2020	1	4,400.00	308.00	4,708.00	
PO 6019109 WK6 (40HRS) TPA1-A, FL 33619 OR5236292	Global IT Services	Loc A: 2333 PONCE DE LEON BLVD, CORAL GABLES, FL					
	Application Development & Maintenance	NRC May 31, 2020	1	4,400.00	308.00	4,708.00	
PO 6019109 WK7 (40HRS) CMH1-1, OH 43035 OR5236293	Global IT Services	Loc A: 2333 PONCE DE LEON BLVD, CORAL GABLES, FL					
	Application Development & Maintenance	NRC May 31, 2020	1	4,400.00	308.00	4,708.00	
				Total 155420201	17,600.00	1,232.00	18,832.00
Total 90487876					17,600.00	1,232.00	18,832.00

Area Code Overlay Approved for the Florida 850 Area Code

To ensure a continuing supply of telephone numbers, the new 448 area code will be added to the area currently served by 850. This is known as an area code overlay. **Get ready to change the way you dial your local calls!**

What is an area code overlay?

An overlay is the addition of another area code (448) to the same geographic region as an existing area code (850). **An overlay does not require customers to change their existing area code.**

Who will be affected?

The 850 area code generally covers the northern portion of Florida, known as the panhandle, and communities such as Pensacola, Panama City and Tallahassee. The 850 area code is also the home of Eglin and Tyndall Air Force Bases. The new **448 area code** will serve the same geographic area currently served by the existing 850 area code.



What will be the new dialing procedure?

To complete local calls, the new dialing procedure requires callers to **dial area code + telephone number**. This means that all calls in the 850 area code that are currently dialed with seven digits will need to be dialed using **area code + telephone number**. The same dialing procedure will apply to telephone numbers assigned to the new 448 area code.

When will the change begin?

Effective **August 22, 2020**, you should begin using the new dialing procedures whenever you place a call from the 850 area code. If you forget and dial just seven digits, your call will still be completed.

Beginning **February 20, 2021**, you must use the new dialing procedures, as described above. On and after this date, if you do not use the new dialing procedures, your calls will not complete. A recording will instruct you to hang up and dial again including the area code.

Beginning **March 20, 2021**, new telephone lines or services may be assigned numbers using the new 448 area code.

What will you need to do?

In addition to changing your dialing procedures, all services, automatic dialing equipment, or other types of equipment that are programmed to dial a seven digit number will need to be reprogrammed to use the new dialing procedures. Some examples are life safety systems, PBXs, fax machines, Internet dial-up numbers, alarm and security systems or gates, speed dialers, call forwarding settings, voicemail services, etc. You may also want to check your business stationery or advertising materials to ensure the area code is included.

What will remain the same?

- Your telephone number, including current area code, will not change.
- The price of a call, coverage area, or other rates and services will not change due to the overlay.
- What is a local call now will remain a local call regardless of the number of digits dialed.
- You can still dial just three digits to reach 911.
- If 211, 311, 411, 511, 611, 711 or 811 are currently available in your community, you will still dial these codes with just three digits.

Who may you contact with questions?

If you have any questions regarding information provided in this notice, please call CenturyLink at 1-877-453-8353 or access the following website for more information: or <http://www.floridapsc.com/>.



PO Box 4918, Monroe, LA 71211-4918

ATTN: ACCOUNTS PAYABLE
CYXTERA TECHNOLOGIES, INC
2333 PONCE DE LEON BLVD
SUITE 900
CORAL GABLES FL 33134

Invoice of CenturyLink Communications, LLC.

Invoice

Billing Account Number **90487876**
Invoice Number 130869783
Payment Due August 15, 2020
Invoice Date July 16, 2020

How to reach CenturyLink:
1-800-860-1020
care.inquiry@centurylink.com

Manage Services Your Way via Control Center

Register for paperless billing, view and pay your invoice, manage repair tickets, check order status and much more.

Bill-At-A-Glance

Previous Statement Balance	32,230.00
Payments	0.00
Credits/Adjustments	0.00
Amount Past Due	32,230.00
Current Charges	9,416.00
Finance Charges	198.00

Total Amount Due USD 41,844.00

*Your invoice reflects an amount past due. If you have not already done so, please pay **total amount due** in accordance with your payment terms.*

News You Can Use

Welcome to your new invoice

We've made some exciting changes that will help you better manage your services with us. See the last pages of your invoice for more information about how and where your account details are presented in the new format. If you have any questions, please dial the number at the top of your invoice to contact the Customer Care team. At CenturyLink, we're dedicated to helping you transform the future of your digital business. We have a relentless commitment to improving your experience with us and appreciate that you chose us.



Remittance - We appreciate your business!

Name CYXTERA TECHNOLOGIES, INC
Billing Account Number 90487876
Invoice Number 130869783
Payment Due **August 15, 2020**

Total Amount Due USD 41,844.00

Pay your bill online at: www.centurylink.com/business/login

CenturyLink
PO Box 52187
Phoenix, AZ 85072-2187

Amount Enclosed:

--	--	--	--	--	--	--	--	--	--

- Detach and enclose this portion with your payment
- Make check payable to CenturyLink
- Write the invoice number on the check
- Mail check to address noted in this Remittance section

013086978309048787611111000094160000041844007

1. What is LDLC?

LDLC (Long distance Line Charge). Business customers who are presubscribed to the Company for their domestic long-distance service, will be assessed an undiscounted per-line or per-derived channel Long Distance Line Charge on a monthly basis. This charge helps recover the Company's overall costs of providing long distance service. This charge is not a tax or government-imposed fee.

2. What is the Federal Universal Service Fund Surcharge?

Federal Universal Service Fund Surcharge is the recovery of the amount due to the Federal Universal Service Fund. Universal service is a Federal Communications Commission (FCC) program designed to ensure affordable access to telecommunications services to low-income customers, rural areas, school and libraries, and rural healthcare facilities. The Federal Universal Service fund was established by Congress in order to promote and encourage telecommunications infrastructure and service availability nationwide. All telecommunications providers that offer interstate and international voice and data, private line, directory assistance and other regulated services in the United States are required by the FCC to contribute on an equitable and nondiscriminatory basis to the Federal Universal Service Fund.

3. What is the Cost Recovery Fee?

A Cost Recovery Fee allows CenturyLink to recover regulatory fees and expenses incurred by CenturyLink such as FCC regulatory fees, federal regulatory fees to fund programs, various State Public Utilities Commission (PUC) fees, various state business licenses, and various state annual regulatory fees.

4. What is the Property Surcharge?

A Property Surcharge allows CenturyLink to recover a portion of the property tax it pays to state and local jurisdictions.

5. What is the customer portal?

The customer portal provides you with convenient and secure billing options. You can:

- View, download and analyze your CenturyLink invoices
- Pay your invoices easily online with the option to set up recurring payments
- Submit and manage billing inquiries, disputes and requests
- Create standard and custom reports
- "Go green" by turning off your paper invoice

Need access to the portal? Visit www.centurylink.com/business/login for more information on how to register. For any questions related to the portal, email PortalAccess@centurylink.com or call 1-800-860-1020.

6. When is my invoice available online?

You can view your invoice in the customer portal approximately 3 to 5 days after your Invoice Date. Your Invoice Date is shown on the top right corner of your invoice.

7. What is a Prorate?

Some products and services are billed one month in advance. If you sign up for one of these services in the middle of your billing period, your charges for that time period will be less than a full month's charge. This partial month charge is called a prorate.

8. When is my invoice due?

Your invoice is due upon receipt unless payment terms are specifically identified in your Master Services Agreement. If the total amount is not paid on time, your account is considered past due. Failure to pay a past due amount is considered a material breach of contract and may result in suspension of service and subsequent termination of your service contract.

CenturyLink Communications, LLC Federal Tax ID 04-6141739

9. How will credits appear on my invoice?

Credits will appear in the Credits section of the invoice. Credits are identified with brackets surrounding the amount.

10. What is a Payphone Surcharge?

The Payphone Surcharge compensates the payphone owner for the use of their phones. This surcharge is mandated by the FCC and applies to all completed calls placed from a payphone when using toll-free numbers or any similar access codes. These calls are identified with a "H" next to the call amount in the Usage Detail section.

11. What is a Minimum Usage Charge?

A Minimum Usage Charge is the difference between your monthly usage guarantee, as agreed upon in your Service Contract, and your monthly usage plus applicable monthly recurring charges. This charge will only appear on your invoice if your monthly usage falls below your monthly usage guarantee.

12. How do I submit a dispute?

If you have any questions or concerns about your invoice, please contact the Billing Inquiry Department at 1-800-860-1020, through the customer portal or Care.inquiry@centurylink.com. CenturyLink must be notified and receive a written explanation for the disputed charges within 30 days of the due date. The written explanation of the dispute must include the following information:

- Account name and number
- Date of invoice
- Amount of disputed charges
- Type of disputed charges
- Reason charges are being disputed

Upon our receipt of such notification and written explanation, we will begin investigating the reason the charges are being disputed.

Any unpaid charges will accrue late fees and the settlement of the late fees will be addressed upon the resolution of the disputed charges.

13. How do I submit a disconnect request?

Customer initiated disconnect requests can be submitted through

www.centurylink.com/business/login or www.centurylink.com/business/help/customer-center/requesting-disconnects.html

Go to Products & Services > Order Status to submit your new request. The service(s) you request to be disconnected will have an estimated Bill Stop Date of 30 days from the received date of the request unless the requested date is greater than 30 days from the received date or your contract states otherwise.

Any subsequent requests for assistance or questions can be emailed directly to disconnects@centurylink.com.

14. How do I use the Telecommunication Relay Service (TRS)?

To utilize the TRS system, simply dial 711. For additional information, consult the FCC website: <http://www.fcc.gov/cgb/dro/trs.html>



Billing Account Number **90487876**
 Invoice Number 130869783
 Invoice Date Jul 16, 2020

CYXTERA TECHNOLOGIES, INC

CHARGE SUMMARY

Recurring Charges	0.00
Non-Recurring Charges	8,800.00
Usage Charges	0.00
Taxes, Fees and Surcharges	616.00
Total Current Charges USD*	9,416.00

*Total Current Charges USD excludes finance charges

AGING

Current	28,248.00
0-30 Days	0.00
31-60 Days	13,596.00
61-90 Days	0.00
Over 90 Days	0.00
Amount Due	41,844.00

OUTSTANDING BALANCE

Invoice Date	Invoice Number	Invoice Amount	Credits/ Adjustments	Payments	Finance Charges	Total Amount Due USD
May 15, 2020	1491821927	13,200.00	0.00	0.00	396.00	13,596.00
Jun 16, 2020	130048738	18,832.00	0.00	0.00	0.00	18,832.00
Jul 16, 2020	130869783	9,416.00	0.00	0.00	0.00	9,416.00
		41,448.00	0.00	0.00	396.00	41,844.00

CHARGE SUMMARY BY ACCOUNT

Charge Type	Amount	Taxes, Fees, Surcharges	Total
155420201 ITS SERVICES ONLY			
NON RECURRING CHARGES	8,800.00	616.00	9,416.00
RECURRING CHARGES	0.00	0.00	0.00
Subtotal Current Charges USD*	8,800.00	616.00	9,416.00
Total Current Charges USD*	8,800.00	616.00	9,416.00

*Total and Subtotal Current Charges USD excludes finance charges

TAXES, FEES AND SURCHARGES BY PRODUCT ACCOUNT

	Federal / International	State	County	City	Other	Total
155420201 ITS SERVICES ONLY						
State and Local Taxes	0.00	528.00	88.00	0.00	0.00	616.00
Subtotal Taxes, Fees and Surcharges	0.00	528.00	88.00	0.00	0.00	616.00
Total Taxes, Fees and Surcharges	0.00	528.00	88.00	0.00	0.00	616.00

PRODUCT SUMMARY

Product	Amount	Taxes, Fees, Surcharges	Total
155420201 ITS SERVICES ONLY			
Infrastructure and Facilities Services	8,800.00	616.00	9,416.00
	Total 155420201	616.00	9,416.00
Total Current Charges	8,800.00	616.00	9,416.00



Billing Account Number **90487876**
 Invoice Number 130869783
 Invoice Date Jul 16, 2020

CYXTERA TECHNOLOGIES, INC

SERVICE LEVEL ACTIVITY

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
90487876						
155420201 ITS SERVICES ONLY						
PO 6019109 WK8 (40HRS) CMH-1A, OH 43035 OR5237039	Global IT Services	Loc A: 2333 PONCE DE LEON BLVD, CORAL GABLES, FL				
	Application Development & Maintenance	NRC Jun 30, 2020	1	4,400.00	308.00	4,708.00
PO 6019109 WK9 (40HRS) MWH1-A, WA 98837 OR5237040	Global IT Services	Loc A: 2333 PONCE DE LEON BLVD, CORAL GABLES, FL				
	Application Development & Maintenance	NRC Jun 30, 2020	1	4,400.00	308.00	4,708.00
Total 155420201				8,800.00	616.00	9,416.00
Total 90487876				8,800.00	616.00	9,416.00

Area Code Overlay Approved for the Florida 850 Area Code

To ensure a continuing supply of telephone numbers, the new 448 area code will be added to the area currently served by 850. This is known as an area code overlay. **Get ready to change the way you dial your local calls!**

What is an area code overlay?

An overlay is the addition of another area code (448) to the same geographic region as an existing area code (850). **An overlay does not require customers to change their existing area code.**

Who will be affected?

The 850 area code generally covers the northern portion of Florida, known as the panhandle, and communities such as Pensacola, Panama City and Tallahassee. The 850 area code is also the home of Eglin and Tyndall Air Force Bases. The new **448 area code** will serve the same geographic area currently served by the existing 850 area code.



What will be the new dialing procedure?

To complete local calls, the new dialing procedure requires callers to **dial area code + telephone number**. This means that all calls in the 850 area code that are currently dialed with seven digits will need to be dialed using **area code + telephone number**. The same dialing procedure will apply to telephone numbers assigned to the new 448 area code.

When will the change begin?

Effective **August 22, 2020**, you should begin using the new dialing procedures whenever you place a call from the 850 area code. If you forget and dial just seven digits, your call will still be completed.

Beginning **February 20, 2021**, you must use the new dialing procedures, as described above. On and after this date, if you do not use the new dialing procedures, your calls will not complete. A recording will instruct you to hang up and dial again including the area code.

Beginning **March 20, 2021**, new telephone lines or services may be assigned numbers using the new 448 area code.

What will you need to do?

In addition to changing your dialing procedures, all services, automatic dialing equipment, or other types of equipment that are programmed to dial a seven digit number will need to be reprogrammed to use the new dialing procedures. Some examples are life safety systems, PBXs, fax machines, Internet dial-up numbers, alarm and security systems or gates, speed dialers, call forwarding settings, voicemail services, etc. You may also want to check your business stationery or advertising materials to ensure the area code is included.

What will remain the same?

- Your telephone number, including current area code, will not change.
- The price of a call, coverage area, or other rates and services will not change due to the overlay.
- What is a local call now will remain a local call regardless of the number of digits dialed.
- You can still dial just three digits to reach 911.
- If 211, 311, 411, 511, 611, 711 or 811 are currently available in your community, you will still dial these codes with just three digits.

Who may you contact with questions?

If you have any questions regarding information provided in this notice, please call CenturyLink at 1-877-453-8353 or access the following website for more information: or <http://www.floridapsc.com/>.



Important Information Regarding Changes to Your CenturyLink Invoice

In our ongoing effort to streamline the billing experience for all customers, CenturyLink will be making changes to your invoice. We would like to share some important details about this new format.

Questions or concerns on Enterprise/Commercial accounts related to these changes can be directed to care.inquiry@centurylink.com or **Customer Care at 1-800-860-1020**. For Wholesale Accounts, call **1-888-496-7447**.

What doesn't change

- Your account number will remain the same.
- Your tax exemption status will remain the same.
- Your billing period, payment terms, and billing direction (arrear and advance) will not change.
- Your remittance information and to whom you make payment will not change.
- You can continue to call the same contact numbers for help or assistance.
- Your first invoice will continue to reflect credits and adjustments when applicable.
- You can continue to make online payments using Control Center or our IVR system.

What you need to know

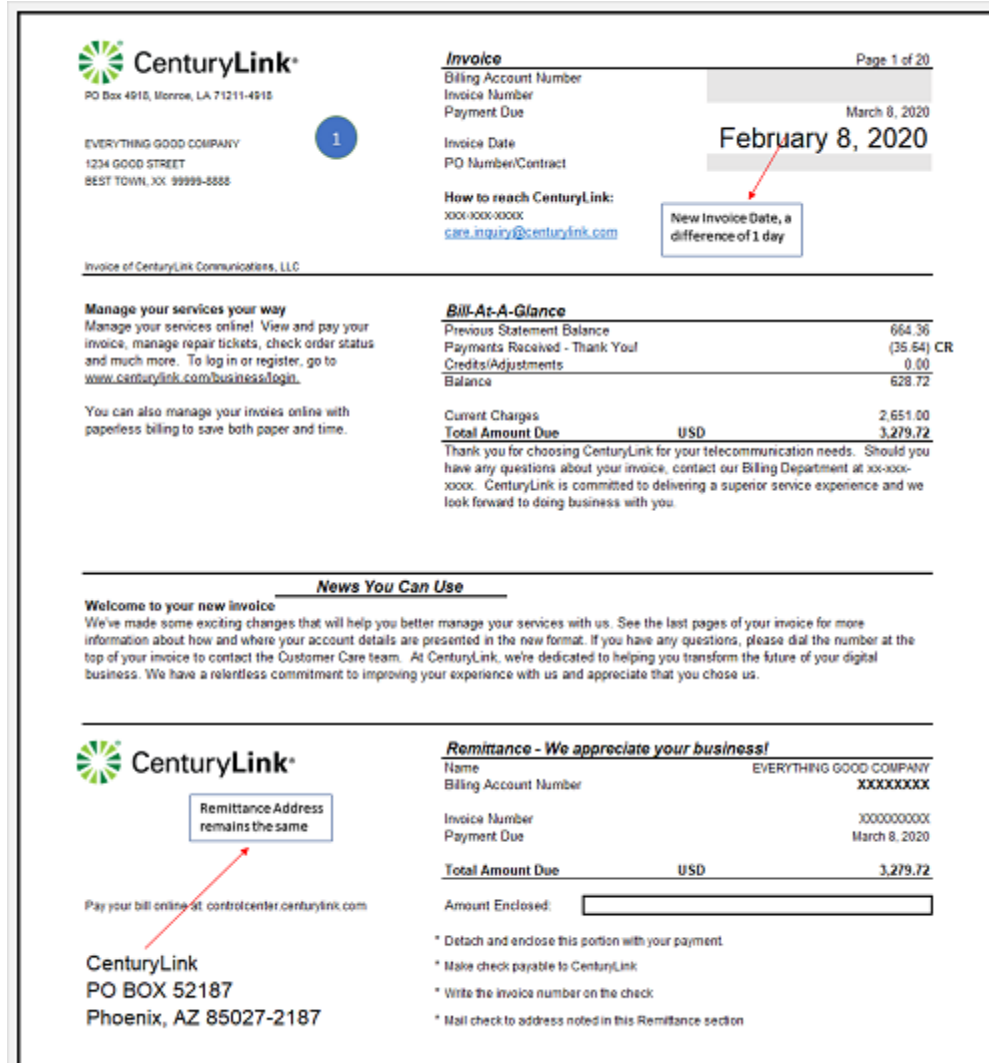
Your invoice format will change. The information will now be organized in a manner that will help you better manage your telecommunication charges. This letter provides examples of the new invoice look and feel to get you ready for this change.

Some key changes you will want to note

- You will see new summary sections on your invoice; however, all critical data and charge information you need will still appear in an easy-to-read format.
- Customers with auto pay arrangement condition will now show remittance information on the invoice moving forward
- Your Invoice Date will be one day later, but the billed period will remain the same.
- To help streamline your invoice and reduce unnecessary clutter, a few zero-rated charges will no longer be displayed. These will also no longer be accounted for in the units of quantity. Only those with non-zero rate charges will be accounted for in the units of quantity display column.
- Burstable Mbps usage quantities in three decimal places will now be rounded into two decimals in the invoice display
- CenturyLink Contract Minimum, CenturyLink Long Distance Advance Minimum and CenturyLink LD (C.BIZ) Revenue Minimum charges will now be displayed as "Subscription Fee".
- Voice Services discounts are now included in the amount billed.
- Your Voice Data Statement from Billing Analyst Report will now reflect as EA/Feature Group D description formerly reflected as Inbound and Outbound Charge Description.
- You will find answers to frequently asked questions on Page 2 of your invoice.





Below is an example of the new first page of your invoice



- The first page of your new invoice provides a summary of previous balance, current charges, adjustments and amount due.
- Your account number and remittance information remain the same.
- Your billing periods will remain the same, even though you will see a one-day change in your Invoice Date. For example, if your Invoice Date shows as the 7th of the month, your new invoice will show the 8th. If your Invoice Date shows as the last day of the month, it will now show as the first day of the following month (e.g. An Invoice Date of May 31 will now show as June 1.)

The new invoice format provides several summaries to help manage your charges, aging, payments, credits and taxes:

 CenturyLink®		Page 3 of 20		
2		Billing Account Number: Invoice Number: 111111111 Invoice Date: February 8, 2020		
Good Company				
CHARGE SUMMARY		AGING		
Recurring Charges	300.00	Current	1,500.00	
Non-Recurring Charges	0.00	0-30 Days	0.00	
Usage Charges	700.00	31-60 Days	0.00	
Taxes, Fees and Surcharges	55.00	61-90 Days	0.00	
Total Current Charges USD*	1,055.00	Over 90 Days	2,500.00	
* Total Current Charges in USD excludes Finance Charges		Amount Due	4,000.00	
PAYMENT DETAIL				
Receipt Date	Applied Date	Applied To	Receipt Number	Amount
January 8, 2020	Sept 8, 2019	1000000000	Lockbox Check 123456	2,000.00
Dec 6, 2019	Aug 6, 2019	999999999	Lockbox Check 246890	1,500.00
Nov 4, 2019	Jul 4, 2019	888888888	Lockbox Check 333333	500.00
Total Payments:				4,000.00

 CenturyLink®		Page 2 of 20					
2		Billing Account Number: Invoice Number: 111111111 Invoice Date: February 8, 2020					
Good Company							
PAYMENT DETAIL							
Receipt Date	Applied Date	Applied To	Receipt Number	Amount			
January 8, 2020	January 8, 2020	1000000000	Lockbox Check 123456	2,000.00			
Dec 7, 2019	Dec 7, 2019	999999999	Lockbox Check 246890	1,500.00			
Nov 7, 2019	Nov 7, 2019	888888888	Lockbox Check 333333	500.00			
Total Payments:				4,000.00			
Outstanding Account Balances							
Invoice Date	Invoice Number	Invoice Amount	Credits/ Adjustments	Payments	Finance Charges	Total Amount Due USD	
October 7, 2019	110101001	999.00	(35.64)	(999.00)	0.00	(35.64)	
November 7, 2019	201020102	1,200.00	0.00	(500.00)	0.00	700.00	
December 7, 2019	100000000	1,500.00	0.00	(1,500.00)	0.00	0.00	
		3,699.00	(35.64)	(2,999.00)	0.00	664.36	
Current Month Credits							
Invoice #	Service	Service Date Description	Ticket Number/Reason Code	Amount	Taxes, Fees and Surcharges	Total	
110101001	LL123456	May 4, 2019 to June 3, 2019 Local Loop	15234567/Incorrect MRC	(34.59)	1.05	(35.64)	
Total Credits				(34.59)	1.05	(35.64)	
Taxes, Fees and Surcharges							
	Federal	International	State	County	City	Other	Total
Property Surcharge	0.00		100.00	0.00	0.00	0.00	100.00
Franchise Cost Recovery	0.00		50.00	0.00	0.00	0.00	50.00
State and Local Taxes	0.00		33.00	0.00	0.00	0.00	33.00
Subtotal Taxes, Fees and Surcharges				183.00			183.00
Taxes, Fees and Surcharges				0.00	183.00	0.00	183.00
DISCOUNT SUMMARY							
Discount	Eligible Amount	Discount Percentage	Total				
IP and Data PA 123456789	37.00	2%	37.00				
Total Discount			37.00				



- **Charge Summary** – Quick view of all your current charges and taxes.
- **Payment Detail** and **Outstanding Account Balance** – Provides additional payment details and history of your payments balance.
- **Current Month Credits** – Improved listing of credits along with impacted invoice number, Service ID, Ticket Number/Reason Code
- **Taxes, Fees and Surcharge section** – Summary of current month taxes and surcharges.
- **Discount Summary** – Breakdown of applied discounts provided for eligible product name, and service ID.

Invoice sections help you understand and manage your telecommunication services

Depending on the services you subscribe to, your invoice will provide summarized and detailed information that will help you manage your services and telecommunication charges. Below are examples of the summaries you may find most helpful.

Page 3 of 20

Billing Account Number: _____
 Invoice Number: 111111111
 Invoice Date: February 8, 2020

Good Company

PRODUCT SUMMARY


Product		Amount	Taxes, Fees Surcharges	Total
151151789 Good Company				
IP and Data Charges	Recurring Charges	1,485.00	236.65	1,721.65
	Total IP and Data Charges	1,485.00	236.65	1,721.65
Voice Services	Recurring Charges	992.01	78.61	1,070.62
	Usage Charges	0.48	0.02	0.50
	Total Voice Services	992.49	78.63	1,071.12
	Total 151151789	2,477.49	315.28	2,792.77
151251899 TOLL FREE SWITCH				
Voice Services	Usage	42.11	10.66	52.77
	Total Voice Services	42.11	10.66	52.77
	Total 151251899	42.11	10.66	52.77
Total Current Charges		2,519.60	325.94	2,845.54


Usage by Usage Type


Description	Minutes	Count	Amount
151151789 Good Company			
IP Inbound			
International	22:48	10	0.48
Long Distance Usage - Interstate	1,273:30	250	0
Long Distance Usage - Intrastate	2,718:18	850	0
			0.02
			0.50
151251899 TOLL FREE SWITCH			
Inbound Switched			
International	0:36	1	0.07
Toll Free - Interstate	294:30	140	17.66
Toll Free - Intrastate	853:30	321	24.38
			10.66
			52.77
Total Usage	5,163:48	1,572	53.77

Product Summary and Usage by Usage Type Summary

Together, these summaries provide information related to your product and usage charges.










Service Summary
All accounts

	Calls/ Users/Ports	Hrs.Min:Sec	Service Charges	Nonrecurring Charges	Promotions, Discounts & Fees	Total Charges
Outbound Dedicated Dom	10,405	25571:42	\$228.28	\$0.00	\$0.00	\$228.28
Inbound Dedicated Dom	24	10:12	\$0.13	\$0.00	\$0.00	\$0.13
Dedicated Services	0	:00	\$5,513.00	\$0.00	\$0.00	\$5,513.00
Equipment/Other Charges	0	:00	\$4.94	\$0.00	\$0.00	\$4.94
Toll Free Feature Charges	0	:00	\$88.00	\$0.00	\$0.00	\$88.00
	10,429	25581:54	\$5,834.35	\$0.00	\$0.00	\$5,834.35







Billing Account Number: _____
Invoice Number: 111111111
Invoice Date: February 8, 2020

Good Company

PRODUCT SUMMARY

Product	Amount	Taxes, Fees Surcharges	Total
151151789 Good Company			
IP and Data Charges			
Recurring Charges	1,485.00	236.65	1,721.65
Total IP and Data Charges	1,485.00	236.65	1,721.65
Voice Services			
Recurring Charges	992.01	78.61	1,070.62
Usage Charges	0.48	0.02	0.50
Total Voice Services	992.49	78.63	1,071.12
Total 151151789	2,477.49	315.28	2,792.77
151251899 TOLL FREE SWITCH			
Voice Services			
Usage	42.11	10.66	52.77
Total Voice Services	42.11	10.66	52.77
Total 151251899	42.11	10.66	52.77
Total Current Charges	2,519.60	325.94	2,845.54


Usage by Usage Type

Description	Minutes	Count	Amount
151151789 Good Company			
IP Inbound			
International	22:48	10	0.48
Long Distance Usage - Interstate	1,273:30	250	0
Long Distance Usage - Intrastate	2,718:18	850	0
Taxes, Fees and Surcharges			0.02
Subtotal All Usage	4,015:36	1,110	0.50
151251899 TOLL FREE SWITCH			
Inbound Switched			
International	0:36	1	0.07
Toll Free - Interstate	294:30	140	17.66
Toll Free - Intrastate	853:30	321	24.38
Taxes, Fees and Surcharges			10.66
Subtotal All Usage	1,148:12	462	52.77
Total Usage	5,163:48	1,572	53.77

- **Product Summary** - Summarizes amounts for each by product type and presents Usage and Recurring Charge breakouts along with associated Taxes, Fees, Surcharges. The amount charged for Voice Services displays as Net of Discount. *The information currently displayed in the Service Summary will display under the Product Summary. There will be changes in the product description from the Service Summary that break out more detailed product descriptions.*
- **Usage by Usage Type section** - Summarized usage by Type which displays minutes, counts and amount. The amount charged for Voice Services displays as Net of Discount. Monthly ASCII call detail records and Usage Summaries available in Control Center **Billing>Invoice PDF & Data Downloads>Usage Summary** will continue to display amounts billed without applied discounts.

Service Level Activity This section provides detailed information related to your data and usage charges, including circuits, service locations, charges, associated taxes and totals. Your old invoice displayed this information in the Service Detail section.

- IP Service Level Activity presents Product Account Name and Number, Circuit ID, Service ID, Service Address and Service Type. The Local Loop and Port also now display the associated service ID numbers. The total charges and taxes are calculated by Product Account Number.



CenturyLink®

4

Page 4 of 20

Billing Account Number: 1111111111

Invoice Number: 2222222222

Invoice Date: February 8, 2020

Better Company

SERVICE LEVEL ACTIVITY

Product AccountName+Number

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
Product Account Name 123456789						
Circuit ID: EQ-56789100						
EQ3034455	CPE Rental	MRC Jan 8, 2020 - Feb 7, 2020	1	127.96	13.12	141.08
Circuit ID: ETH100-24681012						
LL14567810	4545 Loop GIGE MRC	MRC Jan 8, 2020 - Feb 7, 2020	1	700.00	322.75	1,022.75
Dedicated Internet Access	Internet Protocol Services	Loc A: 2 Good St., Good City, MD				
WM12345678	Managed Communication Infrastructure	MRC Jan 8, 2020 - Feb 7, 2020	1	100.00	9.76	109.76
Total PA 123456789				927.96	345.63	1,273.59
IP Solutions G-ABC 155200100						
Circuit ID: DS1IT-24378910						
IQ19930040	QoS	MRC Jan 8, 2020 - Feb 7, 2020	1	0.00	0.00	0.00
	1500 Kbps Private Port	MRC Jan 8, 2020 - Feb 7, 2020	1	48.00	0.04	48.04
Circuit ID: DS1IT-24378910						
LL19930141	Loop	MRC Jan 8, 2020 - Feb 7, 2020	1	108.00	1.77	109.73
Total 155200100				156.00	1.81	157.77

- Package Service Level Activity provides the Package ID number, Product Account Name and Number, Circuit ID, Service Type and Service Address. The total charge is calculated by Package ID number.

Page 4 of 20

Billing Account Number: 1111111111
 Invoice Number: 2222222222
 Invoice Date: February 8, 2020

CenturyLink®
 Better Company
SERVICE LEVEL ACTIVITY

Product Account: Better Company
 Package ID: 152467891

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
1111111111	Better Company 152467891					
	Circuit ID: DS1IT-22334455 PK19929933					
	IP SOLUTIONS	Loc A: 2 Good St. Good City, MD				
	Core Connect Enterprise SIP	MRC Jan 8, 2020 - Feb 7, 2020	1	164.00	7.80	171.80
	SIP Trunk	MRC Jan 8, 2020 - Feb 7, 2020	1			
	QoS	MRC Jan 8, 2020 - Feb 7, 2020	1	0.00	0.00	0.00
	Pro Configuration	MRC Jan 8, 2020 - Feb 7, 2020	1	0.00	0.00	0.00
	Enhanced Core Svc Pack - Business Essential	MRC Jan 8, 2020 - Feb 7, 2020	1	0.00	0.00	0.00
	DS1 CenturyLink Loop	MRC Jan 8, 2020 - Feb 7, 2020	1	0.00	0.00	0.00
	CPE: IQSIPTBA24ERER-OR-36-R	MRC Jan 8, 2020 - Feb 7, 2020	1	0.00	0.00	0.00
	1536 Kbps Internet IQ Port	MRC Jan 8, 2020 - Feb 7, 2020	1	0.00	0.00	0.00
Total PK 19929933				164.00	7.80	171.80

- Voice Service Level Activity presents the Billing Account Number, Product Account ID, Telephone Number, Service Type and Service Address. The total charge is calculated by Product Account number.

Page 6 of 20

Billing Account Number: 1111111111
 Invoice Number: 2222222222
 Invoice Date: February 8, 2020

CenturyLink®
 Better Company
SERVICE LEVEL ACTIVITY

Billing Account No.: 1111111111

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
1111111111	Columbus 123456789					
	Product Name and Product Account ID: IW8666675555					
	Equipment/Other Charges	Loc A: 1 Good St. Good City MD				
	8xx Subscription Fee	MRC Jan 8, 2020 - Feb 7, 2020	1	1.00	0.47	1.47
Total 123456789				1.00	0.47	1.47
	Roadlink - Galesburg 123456781					
	Product Name and Product Account ID: IW8666676666					
	Equipment/Other Charges	Loc A: 1 Good St. Good City MD				
	8xx Subscription Fee	MRC Jan 8, 2020 - Feb 7, 2020	1	1.00	0.47	1.47
Total 123456781				1.00	0.47	1.47
	Rochelle 123456711					
	Product Name and Product Account ID: IW8666676666					
	1-800 Service	Loc A: 1 Good St. Good City MD				
	8xx Direct Termination Overflow	MRC Jan 8, 2020 - Feb 7, 2020	1	50.00	23.34	73.34
	8xx Subscription Fee-Equipment/Other Charges			1.00	0.47	1.47
Total 123456711				51.00	23.81	74.81

Conferencing Services

Customers with Conferencing services will now see all these charges in one new summary – Conferencing Summary By Chairperson. This summary provides minutes, charges and taxes rolled up by Chairperson.

CenturyLink®		Billing Account Number:		Page 10 of 20	
5		Invoice Number:		222222222	
Better Company		Invoice Date:		February 8, 2020	
Conference Summary By Chairperson					
Service ID	Description	Usage in Units	Charge	Taxes, Fees, Surcharges	Amount
John Smith					
Reservationless Usage	Rxvs Toll Free Domestic	19:49 Minutes	83.23	37.39	120.62
	Total Conferencing Charges		83.23	37.39	120.62

CenturyLink®		Billing Account Number:		Page 10 of 20	
5		Invoice Number:		222222222	
Better Company		Invoice Date:		February 8, 2020	
CONFERENCE CALL DETAIL					
Description	Units/Rate	Amount	Taxes, Fees, Surcharges	Total	
Conference ID: 111111111 Chairperson: John Smith Reference: Reservationless Usage Date: 09/02/2019 Time: 12:00 AM Lines: 4 Chairperson Phone #: 5555555555 Room #: 8888888	5:06 Minutes	21.42	9.62	31.04	
Rxvs Toll Free Domestic					
	Total Conference ID: 111111111	21.42	9.62	31.04	
Conference ID: 222222222 Chairperson: John Smith Reference: Reservationless Usage Date: 05/05/2019 Time: 08:55 AM Lines: 8 Chairperson Phone #: 5555555555 Room #: 8888888	14:43 Minutes	61.81	27.77	89.58	
Rxvs Toll Free Domestic					
	Total Conference ID: 222222222	83.23	37.39	120.62	
Total Conferencing Charges		83.23	37.39	120.62	

Participant level details related to conference services will be available in Control Center. To retrieve this information, log in to Control Center and go to **Reports>Billing Analyst (Invoice Management)>Statements>View Monthly Invoice** link for the specific account>Format>DD8 Conferencing Details.

Headquarter and Subaccount summary - The new Corporate/Branch Account Summary will replace the current Invoice Group Summary and will present the total charges and taxes for each branch (sub account).

Main Company → Account Number

CORPORATE/BRANCH ACCOUNT SUMMARY BY PRODUCT ACCOUNT

Account	Name	Amount	Taxes, Fees, Surcharges	Total
Branch 1 Account GA144444444 69000001	Main Company - Georgia Subtotal Main Company Branch 1 GA144444444	200.00 200.00	47.00 47.00	247.00 247.00
Branch 2 Account AZ155555555 69000002	Main Company - Arizona Subtotal Main Company Branch 2 AZ155555555	195.00 195.00	44.00 44.00	239.00 239.00
Branch 3 Account NE166666666 69000003	Main Company - Nebraska Subtotal Main Company Branch 3 NE166666666	275.00 275.00	53.00 53.00	328.00 328.00
Total Current Charges Branch		670.00	144.00	814.00
Total Current Charges		670.00	144.00	814.00

Product Account No.

Branch Account Name

Dark Fiber Services

Dark Fiber Service Charge Activity provides the Product Account Number, Circuit ID, Service Type, and Service Address. The charge type can be monthly, quarterly or annual. The total charge is calculated by Product Account Number.

Page 6 of 20

Billing Account Number: 77777777
Invoice Number: 200000000
Invoice Date: March 16, 2020

6

Better Company
SERVICE LEVEL ACTIVITY

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
77777777	123456789 - Dark Fiber Lease					
OR55555555	Dark Fiber O&M Maintenance					
		MRC: Mar 16, 2020 to Apr 15, 2020	1	\$ 1,300.00	0 \$	1,300.00
Total: 123456789				\$1,300.00	0 \$	1,300.00

Loc A: 1 Good St. Los Angeles, CA Loc Z: 1 Better St. Marketarea, Space, Canada

Billing Account No. Product Account Bill Period Date Service Address

Circuit ID Service Type

Page 6 of 20

Billing Account Number: 11111111
 Invoice Number: 222222222
 Invoice Date: February 4, 2020

6

Better Company
 SERVICE LEVEL ACTIVITY

Billing Account No. Product Account Bill Period Date - Quarterly Service Address

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
11111111 123456789 - BETTER COMPANY	International Private Line Circuit ID: STM1-00000000X LI12345678 International Services	QRC: Jan 03, 2020 to Mar 31, 2020	1	\$ 1,369.23	0 \$	1,369.23
			Total: 123456789	\$1,369.23	0 \$	1,369.23

Loc A: 1 Good St. Los Angeles, CA
 Loc Z: 1 Better St. Marketarea, Space, Canada

Control Center

The CenturyLink customer portal – Control Center, will continue to support all your online needs. Take advantage of the variety of services Control Center has to offer:

Online Payment – You can continue to make payments online

Bill Analyst – (Invoice Management)

Bill Analyzer will now be known as Bill Analyst and will provide detail information that will help you better understand your telecommunication charges. You'll see changes to the look and feel of this tool; you will also have great new features such as creating summary reports by grouping four columns of data (rather than using only two columns of data today). We have also increased the Statement/Summary data history from 12 to 18 months, and you will now have the option to have your report orders emailed directly to you.

Usage Analyst

You will notice changes to the look and feel of this tool and you will also enjoy the upgrades – such as the ability to create summary reports by grouping four columns (upgraded from two columns). As we transition to our new billing system, you will see two links for your usage information. One link provides historical information (Usage Analyst) and the other provides current usage information (Usage Analyst (G3)). If this service is not something you need, and we see no activity for 90 days, we will stop sending usage records to declutter the portal with information you don't use. We will notify you before we stop sending usage records in the event you do want to continue this service.

NEW! Email Invoice Delivery!

Think green and sign up for email invoice delivery. Go to Control Center and choose **Billing>Delivery Options>Email PDF/Paper Delivery** to set up this quick and easy way to receive your monthly invoice. All we need is your email address to get started.

eBill

We are building an HTML version of your invoice. Initially you will be able view some summary invoice information in HTML format as you do today for your other CenturyLink accounts. In the future, you will see all summary invoice information. Use Bill Analyst for your detailed reporting needs. If you have questions or require assistance in finding the details you need, please email customercare@centurylink.com.



PO Box 4918, Monroe, LA 71211-4918

ATTN: ACCOUNTS PAYABLE
CYXTERA TECHNOLOGIES, INC
2333 PONCE DE LEON BLVD
SUITE 900
CORAL GABLES FL 33134

Invoice of CenturyLink Communications, LLC.

Invoice

Billing Account Number **90487876**
Invoice Number 304469505
Payment Due August 31, 2022
Invoice Date August 01, 2022

How to reach Lumen:
1-800-860-1020
care.inquiry@Lumen.com

Manage Services Your Way via Control Center

Register for paperless billing, view and pay your invoice, manage repair tickets, check order status and much more.

Bill-At-A-Glance

Previous Statement Balance	12,559.56
Payments	0.00
Credits/Adjustments	0.00
Amount Past Due	12,559.56
Current Charges	0.00
Finance Charges	111.66

Total Amount Due USD 12,671.22

*Your invoice reflects an amount past due. If you have not already done so, please pay **total amount due** in accordance with your payment terms.*

News You Can Use

Control Center gives you the ability to view, download, validate and analyze your invoices, manage billing disputes and requests, and pay your bills online. And with the new intuitive dashboard design, you have instant access to all of these features directly from your homepage. Visit <https://www.lumen.com/login/> today to learn more about all of the ways Control Center can help make your billing process faster and easier than ever before.



ACH TRANSFER INFORMATION:
JPMorgan Chase Bank
Account# 754397883
ACH Routing # 071000013
Send in CTX, EDI820, or CCD+ ACH format with remit

Remittance - We appreciate your business!

Name CYXTERA TECHNOLOGIES, INC
Billing Account Number 90487876
Invoice Number 304469505
Payment Due **August 31, 2022**

Total Amount Due USD 12,671.22

Pay your bill online at: <https://www.lumen.com/login/>

CenturyLink
PO Box 52187
Phoenix, AZ 85072-2187

Amount Enclosed:

Grid for amount enclosed: 12,671.22

- Detach and enclose this portion with your payment
- Make check payable to CenturyLink
- Write the invoice number on the check
- Mail check to address noted in this Remittance section

030446950509048787611111000000000000012671229

1. What is LDLC?

LDLC (Long distance Line Charge). Business customers who are presubscribed to the Company for their domestic long-distance service, will be assessed an undiscounted per-line or per-derived channel Long Distance Line Charge on a monthly basis. This charge helps recover the Company's overall costs of providing long distance service. This charge is not a tax or government-imposed fee.

2. What is the Federal Universal Service Fund Surcharge?

Federal Universal Service Fund Surcharge is the recovery of the amount due to the Federal Universal Service Fund. Universal service is a Federal Communications Commission (FCC) program designed to ensure affordable access to telecommunications services to low-income customers, rural areas, school and libraries, and rural healthcare facilities. The Federal Universal Service fund was established by Congress in order to promote and encourage telecommunications infrastructure and service availability nationwide. All telecommunications providers that offer interstate and international voice and data, private line, directory assistance and other regulated services in the United States are required by the FCC to contribute on an equitable and nondiscriminatory basis to the Federal Universal Service Fund.

3. What is the Cost Recovery Fee?

A Cost Recovery Fee allows Lumen to recover regulatory fees and expenses incurred by Lumen such as FCC regulatory fees, federal regulatory fees to fund programs, various State Public Utilities Commission (PUC) fees, various state business licenses, and various state annual regulatory fees.

4. What is the Property Surcharge?

A Property Surcharge allows Lumen to recover a portion of the property tax it pays to state and local jurisdictions.

5. What is the customer portal?

The customer portal provides you with convenient and secure billing options. You can:

- View, download and analyze your Lumen invoices
- Pay your invoices easily online with the option to set up recurring payments
- Submit and manage billing inquiries, disputes and requests
- Create standard and custom reports
- "Go green" by turning off your paper invoice

Need access to the portal? Visit <https://www.lumen.com/login/> for more information on how to register. For any questions related to the portal, email control.center@lumen.com or call 1-877-453-8353.

6. When is my invoice available online?

You can view your invoice in the customer portal approximately 3 to 5 days after your Invoice Date. Your Invoice Date is shown on the top right corner of your invoice.

7. What is a Prorate?

Some products and services are billed one month in advance. If you sign up for one of these services in the middle of your billing period, your charges for that time period will be less than a full month's charge. This partial month charge is called a prorate.

8. When is my invoice due?

Your invoice is due upon receipt unless payment terms are specifically identified in your Master Services Agreement. If the total amount is not paid on time, your account is considered past due. Failure to pay a past due amount is considered a material breach of contract and may result in suspension of service and subsequent termination of your service contract.

CenturyLink Communications, LLC Federal Tax ID 04-6141739

9. How will credits appear on my invoice?

Credits will appear in the Credits section of the invoice. Credits are identified with brackets surrounding the amount.

10. What is a Payphone Surcharge?

The Payphone Surcharge compensates the payphone owner for the use of their phones. This surcharge is mandated by the FCC and applies to all completed calls placed from a payphone when using toll-free numbers or any similar access codes. These calls are identified with a "H" next to the call amount in the Usage Detail section.

11. What is a Minimum Usage Charge?

A Minimum Usage Charge is the difference between your monthly usage guarantee, as agreed upon in your Service Contract, and your monthly usage plus applicable monthly recurring charges. This charge will only appear on your invoice if your monthly usage falls below your monthly usage guarantee.

12. How do I submit a dispute?

If you have any questions or concerns about your invoice, please contact the Billing Inquiry Department at 1-877-453-8353, through the customer portal or care.inquiry@lumen.com. Lumen must be notified and receive a written explanation for the disputed charges within 30 days of the due date. The written explanation of the dispute must include the following information:

- Account name and number
- Date of invoice
- Amount of disputed charges
- Type of disputed charges
- Reason charges are being disputed

Upon our receipt of such notification and written explanation, we will begin investigating the reason the charges are being disputed.

Any unpaid charges will accrue late fees and the settlement of the late fees will be addressed upon the resolution of the disputed charges.

13. How do I submit a disconnect request?

Customer initiated disconnect requests can be submitted through

<https://www.lumen.com/login/> or <https://www.lumen.com/help/en-us/disconnects.html>

Go to Products & Services > Order Status to submit your new request. The service(s) you request to be disconnected will have an estimated Bill Stop Date of 30 days from the received date of the request unless the requested date is greater than 30 days from the received date or your contract states otherwise. Any subsequent requests for assistance or questions can be emailed directly to disconnects@lumen.com.

14. How do I use the Telecommunication Relay Service (TRS)?

To utilize the TRS system, simply dial 711. For additional information, consult the FCC website: <http://www.fcc.gov/cgb/dro/trs.html>

CYXTERA TECHNOLOGIES, INC

CHARGE SUMMARY

Recurring Charges	0.00
Non-Recurring Charges	0.00
Usage Charges	0.00
Taxes, Fees and Surcharges	0.00
Total Current Charges USD*	0.00

*Total Current Charges USD excludes finance charges

AGING

Current	0.00
0-30 Days	0.00
31-60 Days	0.00
61-90 Days	0.00
Over 90 Days	12,671.22
Amount Due	12,671.22

OUTSTANDING BALANCE

Invoice Date	Invoice Number	Invoice Amount	Credits/ Adjustments	Payments	Finance Charges	Total Amount Due USD
May 15, 2020	1491821927	13,200.00	0.00	(13,200.00)	2,557.26	2,557.26
Jun 16, 2020	130048738	18,832.00	0.00	(19,520.94)	564.96	(123.98)
Jul 16, 2020	130869783	9,416.00	0.00	(1,848.00)	2,669.94	10,237.94
Aug 01, 2022	304469505	0.00	0.00	0.00	0.00	0.00
		41,448.00	0.00	(34,568.94)	5,792.16	12,671.22

CHARGE SUMMARY BY ACCOUNT

Charge Type	Amount	Taxes, Fees, Surcharges	Total
155420201 ITS SERVICES ONLY			
RECURRING CHARGES	0.00	0.00	0.00
Subtotal Current Charges USD*	0.00	0.00	0.00
Total Current Charges USD*	0.00	0.00	0.00

*Total and Subtotal Current Charges USD excludes finance charges



Residential Customers: CenturyLink contracts with Speedpay, an ACI Worldwide company, to provide one-time bill payment services via debit or credit card. On September 1, 2022, the Convenience Fee assessed by Speedpay for one-time debit/credit card payments will be reduced to \$2.50 per occurrence when payments are completed without the assistance of a live representative. One-time debit and credit card payments handled by a representative will increase to \$9.95. CenturyLink does not retain this fee. This fee applies in addition to any fees charged by your financial institution. The following non-chargeable payment options are available through CenturyLink: electronic payment by check, auto-payment plans, and an automated non-credit card payment system via telephone. If you have any questions, please visit us at www.centurylink.com/help or contact us at the number on this invoice.

Business Customers: CenturyLink contracts with Speedpay, an ACI Worldwide company, to provide one-time bill payment services via debit or credit card. On September 1, 2022, the Convenience Fee assessed by Speedpay for one-time debit/credit card payments will increase to \$9.95 when payments are completed with the assistance of a live representative. The fee for one-time debit/credit card payments completed on-line or via telephone without the assistance of a representative will remain at \$8.95. CenturyLink does not retain this fee. This fee applies in addition to any fees charged by your financial institution. The following non-chargeable payment options are available through CenturyLink: electronic payment by check, auto-payment plans, and an automated non-credit card payment system via telephone. If you have any questions, please visit us at www.centurylink.com/help or contact us at the number on this invoice.