

**Fill in this information to identify the case:**

Debtor Cyxtera Technologies, Inc.

United States Bankruptcy Court for the: \_\_\_\_\_ District of New Jersey  
(State)

Case number 23-14853

Official Form 410  
**Proof of Claim**

04/22

Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.

Filers must leave out or redact information that is entitled to privacy on this form or on any attached documents. Attach redacted copies or any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. Do not send original documents; they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.

**Part 1: Identify the Claim**

<b>1. Who is the current creditor?</b>	<u>ALECTRA UTILITIES CORPORATION</u> Name of the current creditor (the person or entity to be paid for this claim)	
	Other names the creditor used with the debtor <u>CYXTERA COMMUNICATIONS CANADA INC</u>	
<b>2. Has this claim been acquired from someone else?</b>	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. From whom? _____	
<b>3. Where should notices and payments to the creditor be sent?</b>	<b>Where should notices to the creditor be sent?</b>	<b>Where should payments to the creditor be sent? (if different)</b>
	<u>ALECTRA UTILITIES CORPORATION</u> <u>PAYMENTS DEPARTMENT</u> <u>55 JOHN ST NORTH</u> <u>HAMILTON, ON L8R 3M8, Canada</u>	
Federal Rule of Bankruptcy Procedure (FRBP) 2002(g)	Contact phone <u>289 748 6595</u>	Contact phone _____
	Contact email <u>See summary page</u>	Contact email _____
	Uniform claim identifier for electronic payments in chapter 13 (if you use one): _____	
<b>4. Does this claim amend one already filed?</b>	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Claim number on court claims registry (if known) _____ Filed on _____ MM / DD / YYYY	
<b>5. Do you know if anyone else has filed a proof of claim for this claim?</b>	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Who made the earlier filing? _____	



**Part 2: Give Information About the Claim as of the Date the Case Was Filed**

6. Do you have any number you use to identify the debtor?  No  
 Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor: 2575 \_\_\_\_

7. How much is the claim? \$ 390,503.26. Does this amount include interest or other charges?  
 No  
 Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A).

8. What is the basis of the claim? Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card.  
Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c).  
Limit disclosing information that is entitled to privacy, such as health care information.  
SERVICES PERFORMED

9. Is all or part of the claim secured?  No  
 Yes. The claim is secured by a lien on property.  
**Nature or property:**  
 Real estate: If the claim is secured by the debtor's principle residence, file a *Mortgage Proof of Claim Attachment* (Official Form 410-A) with this *Proof of Claim*.  
 Motor vehicle  
 Other. Describe: \_\_\_\_\_  
**Basis for perfection:** \_\_\_\_\_  
Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.)  
**Value of property:** \$ \_\_\_\_\_  
**Amount of the claim that is secured:** \$ \_\_\_\_\_  
**Amount of the claim that is unsecured:** \$ \_\_\_\_\_ (The sum of the secured and unsecured amount should match the amount in line 7.)  
**Amount necessary to cure any default as of the date of the petition:** \$ \_\_\_\_\_  
**Annual Interest Rate** (when case was filed) \_\_\_\_\_ %  
 Fixed  
 Variable

10. Is this claim based on a lease?  No  
 Yes. Amount necessary to cure any default as of the date of the petition. \$ \_\_\_\_\_

11. Is this claim subject to a right of setoff?  No  
 Yes. Identify the property: \_\_\_\_\_



12. Is all or part of the claim entitled to priority under 11 U.S.C. § 507(a)?

A claim may be partly priority and partly nonpriority. For example, in some categories, the law limits the amount entitled to priority.

No

Yes. Check all that apply:

	Amount entitled to priority
<input type="checkbox"/> Domestic support obligations (including alimony and child support) under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B).	\$ _____
<input type="checkbox"/> Up to \$3,350* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use. 11 U.S.C. § 507(a)(7).	\$ _____
<input type="checkbox"/> Wages, salaries, or commissions (up to \$15,150*) earned within 180 days before the bankruptcy petition is filed or the debtor's business ends, whichever is earlier. 11 U.S.C. § 507(a)(4).	\$ _____
<input type="checkbox"/> Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8).	\$ _____
<input type="checkbox"/> Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(5).	\$ _____
<input type="checkbox"/> Other. Specify subsection of 11 U.S.C. § 507(a)(____) that applies.	\$ _____

\* Amounts are subject to adjustment on 4/01/25 and every 3 years after that for cases begun on or after the date of adjustment.

13. Is all or part of the claim pursuant to 11 U.S.C. § 503(b)(9)?

No

Yes. Indicate the amount of your claim arising from the value of any goods received by the debtor within 20 days before the date of commencement of the above case, in which the goods have been sold to the Debtor in the ordinary course of such Debtor's business. Attach documentation supporting such claim.

\$ \_\_\_\_\_

**Part 3: Sign Below**

**The person completing this proof of claim must sign and date it. FRBP 9011(b).**

If you file this claim electronically, FRBP 5005(a)(2) authorizes courts to establish local rules specifying what a signature is.

**A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.**

*Check the appropriate box:*

I am the creditor.

I am the creditor's attorney or authorized agent.

I am the trustee, or the debtor, or their authorized agent. Bankruptcy Rule 3004.

I am a guarantor, surety, endorser, or other codebtor. Bankruptcy Rule 3005.

I understand that an authorized signature on this *Proof of Claim* serves as an acknowledgement that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

I have examined the information in this *Proof of Claim* and have reasonable belief that the information is true and correct.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on date 10/04/2023  
MM / DD / YYYY

/s/ELIAS GAVROS  
Signature

**Print the name of the person who is completing and signing this claim:**

Name ELIAS GAVROS  
First name Middle name Last name

Title SUPERVISOR, COLLECTIONS CUSTOMER SERVICE

Company ALECTRA UTILITIES CORPORATION  
Identify the corporate servicer as the company if the authorized agent is a servicer.

Address 3240 MAVIS RD, MISSISSAUGA, ON, L5C 3K1, CANADA

Contact phone 905 273 7425 Email laurent.sarduy@alectrautili



# KCC ePOC Electronic Claim Filing Summary

For phone assistance: Domestic (877)-726-6510 | International 001-310-823-9000

<b>Debtor:</b> 23-14853 - Cyxtera Technologies, Inc.		
<b>District:</b> District of New Jersey, Newark Division		
<b>Creditor:</b> ALECTRA UTILITIES CORPORATION PAYMENTS DEPARTMENT 55 JOHN ST NORTH  HAMILTON, ON, L8R 3M8 Canada <b>Phone:</b> 289 748 6595 <b>Phone 2:</b>  <b>Fax:</b>  <b>Email:</b> laurent.sarduy@alectrautilities.com	<b>Has Supporting Documentation:</b> Yes, supporting documentation successfully uploaded <b>Related Document Statement:</b>	
	<b>Has Related Claim:</b> No <b>Related Claim Filed By:</b>	
	<b>Filing Party:</b> Creditor	
<b>Other Names Used with Debtor:</b> CYXTERA COMMUNICATIONS CANADA INC	<b>Amends Claim:</b> No <b>Acquired Claim:</b> No	
<b>Basis of Claim:</b> SERVICES PERFORMED	<b>Last 4 Digits:</b> Yes - 2575	<b>Uniform Claim Identifier:</b>
<b>Total Amount of Claim:</b> 390,503.26	<b>Includes Interest or Charges:</b> No	
<b>Has Priority Claim:</b> No	<b>Priority Under:</b>	
<b>Has Secured Claim:</b> No <b>Amount of 503(b)(9):</b> No <b>Based on Lease:</b> No <b>Subject to Right of Setoff:</b> No	<b>Nature of Secured Amount:</b> <b>Value of Property:</b> <b>Annual Interest Rate:</b> <b>Arrearage Amount:</b> <b>Basis for Perfection:</b> <b>Amount Unsecured:</b>	
<b>Submitted By:</b> ELIAS GAVROS on 04-Oct-2023 9:42:23 a.m. Eastern Time <b>Title:</b> SUPERVISOR, COLLECTIONS CUSTOMER SERVICE <b>Company:</b> ALECTRA UTILITIES CORPORATION		
<b>Optional Signature Address:</b> ELIAS GAVROS ALECTRA UTILITIES CORPORATION 3240 MAVIS RD  MISSISSAUGA, ON, L5C 3K1 CANADA <b>Telephone Number:</b> 905 273 7425 <b>Email:</b> laurent.sarduy@alectrautilities.com		

October 2, 2023

Kirkland & Ellis LLP  
Kirkland & Ellis International LLP  
601 Lexington Ave  
New York, New York  
10022

Dear Sirs:

**Re: Estate: 23-14853**

Account Numbers:

1. 1435402575
2. 3153530000
3. 4891142205

Service Addresses:

1. 4175 14th AVE DATA CENTRE, MARKHAM, L3R 5R5
2. 4175 14th AVE UNIT 8, MARKHAM, L3R 5R5
3. 6800 MILLCREEK DR, MISSISSAUGA, L5N 4J9

**Total Claim: \$390,503.26**

We enclose Proof of Claim for the above **Bankruptcy of Cyxtera Communications Canada In**. Your attention in this respect would be appreciated.

Yours truly,

*Elias Gavros*

E. Gavros  
Credit and Collections Supervisor, Alectra Utilities

Encl.

**PROOF OF CLAIM**

(Subsection 50 (13),50.1(1) and 65.2 (4), paragraphs 51(1) (e) and 66.14(b);  
subsections 81.2(1), 102(2), 124(2) and 128(1) of the Act)

All notices of correspondence regarding this claim must be forwarded to the following:  
55 John St. North, PO Box 2249, Station LCD 1, Hamilton, Ontario, L8N 3E4

In the matter of the Bankruptcy, of Cyxtera Communications Canada In, and the claim of Alectra Utilities,  
a creditor.

I, Elias Gavros, of Aurora, Ontario do hereby certify:

- 1. That I am Collections Supervisor, at Alectra Utilities.
  - 2. That I have knowledge of all the circumstances connected with the claim referred to below.
  - 3. That the debtor was, at the date of the Bankruptcy (or the date of the receivership, or in the case of a proposal, the date of the notice of intention or of the proposal, if no notice of intention was filed), namely, the 4<sup>th</sup> day of June 2023, and still is, indebted to the creditor in the sum of \$390,503.26 , as specified in the statement of account (or affidavit or solemn declaration) attached and marked Schedule "A", after deducting and counterclaims to which the debtor is entitled. (The attached statement of account, or affidavit or solemn declaration must specify the vouchers or other evidence in support of the claim.
  - 4. A. UNSECURED CLAIM OF \$390,503.26.  
That in respect of this debt, I do not hold any assets of the debtor as security and Regarding the amount of \$390,503.26, I do not claim a right to a priority.  
B. SECURED CLAIM OF \$ \_\_\_\_\_  
That in respect to this debt, I hold assets of the debtor valued at \$ \_\_\_\_\_ as security, particulars of which are as follows:
  - 5. That, to the best of my knowledge, the above noted creditor is not related to the debtor within the meaning of section of the Act.
  - 6. That the following are the payments that I have received from, and the credits that I have allowed to, the debtor within the three months immediately before the date of the initial bankruptcy event within the meaning of Section 2 of the Act.
- ( ) I request to be advised of any material change in the financial situation of the bankrupt, pursuant to subparagraph 102 (3) (b) (i) or the Act.
- ( ) I request to be advised of any amendment made regarding the amount that the bankrupt is required to pay, pursuant to subsection 68(4) of the Act.
- (x) I request that a copy of the report filed by the trustee regarding the bankrupt's application for discharge pursuant to subsection 170(1) of the Act be sent to the above address.

Dated at Hamilton, Ontario, this 2<sup>nd</sup> day of October 2023.

*Laurent Sarduy*

*ELIAS GAVROS*

\_\_\_\_\_  
Witness

\_\_\_\_\_  
Creditor

Phone 1-833-253-2872  
Fax 905-522-6228

**Account Number**  
**1435402575**  
 Please reference this number when making a payment.

<b>Statement Date</b>	<b>June 20, 2023</b>
<b>Amount Due</b>	<b>\$26,905.44</b> <del>\$27,088.62</del>
<b>Due Date</b>	<b>July 14, 2023</b>

A monthly interest charge equal to 1.5% per month (effective annual rate of 19.56% per annum or 0.04896% compounded daily rate) will be applied if payment is received after the due date.

CYXTERA COMMUNICATIONS CANADA IN.  
 C/O CASS INFORMATION SYSTEMS  
 PO BOX 182979 MS12  
 COLUMBUS OH 43218  
 USA

Service Location: 4175 14th AVE DATA CENTRE MARKHAM ON L3R 5R5  
 Premise #: 0612433395

**Final Bill**

Bill #: 143387994856

Service	Meter	From	To	# Days	Previous Reading	Current Reading	Read Type	Multiplier	Usage	Adjustment Factor	Adjusted Usage
Electric	PWST017725	05/31/2023	06/04/2023	4	0.00	0.00			72279.897 KWH	1.026531	74197.555

Peak kW7-7	Demand kW	Demand kVA	Demand KVA7-7	Power Factor
839.916	839.916	877.377	877.377	0.957

**Your Previous Charges**

Amount of Last Bill **\$71,716.79**  
 Payment Received **\$0.00**  
**Balance Forward - DUE IMMEDIATELY \$71,716.79**

**Your Electricity Charges: General Service 50 To 4999 kW**

\*Electricity provided by Alectra Utilities Corporation as Standard Supply Service

Global Adjustment 74,197.555 kWh @ \$0.09853 **\$7,310.69**  
 74,197.555 kWh @ \$0.02794 **\$2,073.08**

Customer Charge **\$21.20**  
 Distribution **\$514.46**  
 Transformer Allowance 839.916 kW @ \$-0.08 **\$67.19 CR**  
 Transmission Network Charge 839.916 kW @ \$0.54054667 **\$454.01**  
 Transmission Connection Charge 839.916 kW @ \$0.19992 **\$167.92**

Wholesale Market Service Charge **\$385.83**  
 Standard Supply Service - Administrative Charge **\$0.03**

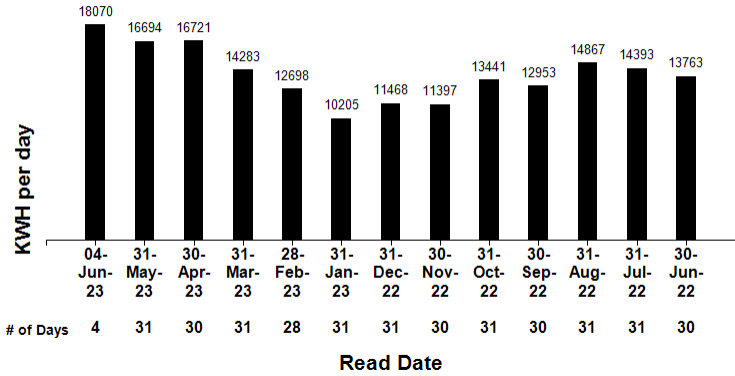
**Your Total Electricity Charges \$10,860.03**

**Your Other Charges/Credits**

Deposit Refund-Thank You **\$56,000.00 CR**

**Your Total Other Charges/Credits \$56,000.00 CR**

**Daily Average Electricity Usage**



**Summer TOU and Tiered structures are effective as of May 1,2023. Please visit [www.alectrautilities.com](http://www.alectrautilities.com) for more information.**

**Please make your payments to Alectra Utilities Corporation.**

**Account Number: 1435402575**  
 Use this number for all types of payments

**Please Pay By: July 14, 2023** ~~\$27,088.62~~ **\$26,905.44**

A monthly interest charge equal to 1.5% per month (effective annual rate of 19.56% per annum or 0.04896% compounded daily rate) will be applied if payment is received after the due date.

**Amount Paid:**

## CUSTOMER SERVICE

### Hours of Operation:

Monday to Friday from 8:30 am to 4:30 pm  
excluding statutory holidays (hours may vary  
by location).

### Visit the Alectra Utilities website at [alectrautilities.com](http://alectrautilities.com) to:

- Access your account
- View your smart meter and Time-Of-Use data
- Go paperless
- Advise that you are moving
- View our outage maps
- Learn about conservation

## IMPORTANT PHONE NUMBERS

### Customer Service / Power Outages:

Alectra Utilities \_\_\_\_\_ 1-833-253-2872

### Call Before You Dig:

ON1Call \_\_\_\_\_ 1 800 400 2255

### Water Emergencies (business hours):

City of Vaughan \_\_\_\_\_ 1 877 963 6900

City of Markham \_\_\_\_\_ 1 877 963 6900

### Water Emergencies (after hours):

City of Vaughan \_\_\_\_\_ 905 832 8562

City of Markham \_\_\_\_\_ 905 477 7000

### Water Emergencies (24/7):

City of Hamilton \_\_\_\_\_ 905 546 2489

## IMPORTANT INFORMATION

### Always Ask for ID

For your protection, all Alectra Utilities employees and contractors carry a photo identification card.

### Are you Moving?

Please notify our office at least 1 week in advance of the closing date. A new account charge will be applied whenever a customer changes an address or registers for a new account. Customers will be held responsible for all electricity used until notice is received and the account is finalized.

### Supply Of Power

Alectra Utilities will endeavour to use reasonable diligence in providing a regular and uninterrupted supply of service, but does not guarantee a constant supply of electricity or the maintenance of unvaried frequency or voltage.

### Access to Equipment

Alectra Utilities equipment located on a customer's premise is in the care and at the risk of the customer. Alectra Utilities will, at

reasonable times, require access to this equipment for reasons that include inspections, maintenance, repair, alteration, replacement, disconnection, calibration and metering.

### Disconnection/Reconnection of Service

When an electrical service has been disconnected from Alectra Utilities' distribution system for six months or longer, Alectra Utilities will deem the service non-existent and require the condition of a new service be met prior to reconnection. The customer is required to apply to the Electrical Safety Authority (ESA) for inspection before reconnection can be done.

### Privacy Information

In accordance with privacy legislation, Alectra Utilities representatives may only discuss a customer's account with the account holder or an authorized representative of the account holder. Contact Customer Service to notify us of any changes to your account information or to update your selected authorized representative.

## GLOSSARY OF TERMS

### Electricity

This is the cost of the electricity supplied to you during this billing period and is the part of the bill that is subject to competition.

### Delivery

These are the costs of delivering electricity from generating stations across the Province to Alectra Utilities then to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles, and operate provincial and local electricity systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use. The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. Alectra Utilities collects this money and pays this amount directly to our suppliers. When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.

### Regulatory Charges

Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid and include the costs associated with funding Ministry of Energy conservation and renewable energy programs.

### Global Adjustment

Electricity generators in Ontario receive a combination of payments from the operation of the wholesale market, payments set by regulation and payments under contracts. Your portion of the net adjustments arising from these and other authorized payments is included on your bill as the Global Adjustment.

*NOTE: For a detailed explanation of electricity terms, please visit our website at [alectrautilities.com](http://alectrautilities.com) or [ontarioenergyboard.ca](http://ontarioenergyboard.ca).*

## PAYMENT METHODS

Alectra Utilities offers many convenient payment methods: Pre-authorized payment, telephone banking, online and credit card (fees in effect). For further details, please visit our website at [alectrautilities.com](http://alectrautilities.com).

Please consider the environment and switch to paperless billing at [alectrautilities.com](http://alectrautilities.com).

Cheque or money order payments can be mailed to the following address:

**Alectra Utilities** P.O. Box 3700 Concord, ON, L4K 5N2

Alectra Utilities has programs and payment plans to help customers who are having difficulties paying their electricity bills. There are additional programs for qualifying low-income customers. For more information about our Equal Payment Plan, the Low-Income Energy Assistance Program, or the Ontario Electricity Support Program, visit our website at [alectrautilities.com](http://alectrautilities.com) or contact our Customer Service department.



**Account Number**

**1435402575**

**Please reference this number when making a payment.**

CYXTERA COMMUNICATIONS CANADA IN.  
C/O CASS INFORMATION SYSTEMS  
PO BOX 182979 MS12  
COLUMBUS OH 43218  
USA

H.S.T. (H.S.T. Registration 728604299)	\$1,411.80
<b>Total Amount Due by July 14, 2023</b>	<del>\$27,905.44</del> <b>\$26,905.44</b>

**Account Number**  
**3153530000**  
 Please reference this number when making a payment.

<b>Statement Date</b>	<b>July 17, 2023</b>
<b>Amount Due</b>	<b>\$153,087.01</b>
<b>Due Date</b>	<b>August 10, 2023</b>

A monthly interest charge equal to 1.5% per month (effective annual rate of 19.56% per annum or 0.04896% compounded daily rate) will be applied if payment is received after the due date.

BANKRUPTCY - CYXTERA COMMUNICATIONS CANADA INC  
 MS #12  
 PO BOX 182979  
 COLUMBUS OH 43218  
 USA

Service Location: 4175 14TH AVE UNIT 8 MARKHAM ON L3R 5R5  
 Premise #: 3153530370

**Final Bill**

Bill #: 315876594816

Service	Meter	From	To	# Days	Previous Reading	Current Reading	Read Type	Multiplier	Usage	Adjustment Factor	Adjusted Usage
Electric	PWST411829	05/31/2023	06/04/2023	4	0.00	0.00			148066.793 KWH	1.026531	151995.153

Peak kW7-7	Demand kW	Demand kVA	Demand KVA7-7	Power Factor
1688.148	1704.780	1958.784	1944.326	0.870

**Your Previous Charges**

Amount of Last Bill	\$134,414.49
Payment Received	\$0.00
<b>Balance Forward - DUE IMMEDIATELY</b>	<b>\$134,414.49</b>

**Your Electricity Charges: General Service 50 To 4999 kW**

\*Electricity provided by Alectra Utilities Corporation as Standard Supply Service

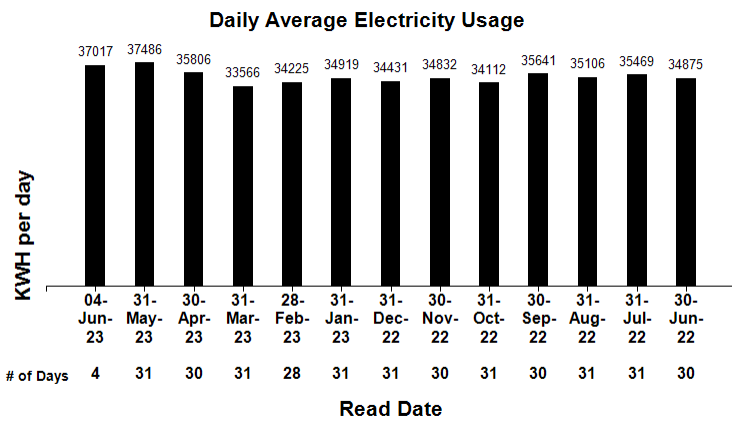
Global Adjustment	\$8,232.89
Class A \$105,158,879.98 @ PDF 0.007829 %	
151,995.153 kWh @ \$0.02778	\$4,222.43
Customer Charge	\$21.20
Distribution	\$1,556.49
Transformer Allowance 90% kVA 1,762.906 kVA @ \$-0.08	\$141.03 CR
Transmission Network Charge 90% kVA 1,749.894 kVA @ \$0.54054667	\$945.90
Transmission Connection Charge 90% kVA 1,762.906 kVA @ \$0.19992	\$352.44

Wholesale Market Service Charge	\$1,334.00
Standard Supply Service - Administrative Charge	\$0.03

**Your Total Electricity Charges \$16,524.35**

H.S.T. (H.S.T. Registration 728604299) \$2,148.17

**Total Amount Due by August 10, 2023 \$153,087.01**



Please make your payments to Alectra Utilities Corporation.

**Account Number: 3153530000**  
 Use this number for all types of payments

**Please Pay By: August 10, 2023 \$153,087.01**

A monthly interest charge equal to 1.5% per month (effective annual rate of 19.56% per annum or 0.04896% compounded daily rate) will be applied if payment is received after the due date.

**Amount Paid:**

## CUSTOMER SERVICE

### Hours of Operation:

Monday to Friday from 8:30 am to 4:30 pm  
excluding statutory holidays (hours may vary  
by location).

### Visit the Alectra Utilities website at [alectrautilities.com](http://alectrautilities.com) to:

- Access your account
- View your smart meter and Time-Of-Use data
- Go paperless
- Advise that you are moving
- View our outage maps
- Learn about conservation

## IMPORTANT PHONE NUMBERS

### Customer Service / Power Outages:

Alectra Utilities \_\_\_\_\_ 1-833-253-2872

### Call Before You Dig:

ON1Call \_\_\_\_\_ 1 800 400 2255

### Water Emergencies (business hours):

City of Vaughan \_\_\_\_\_ 1 877 963 6900

City of Markham \_\_\_\_\_ 1 877 963 6900

### Water Emergencies (after hours):

City of Vaughan \_\_\_\_\_ 905 832 8562

City of Markham \_\_\_\_\_ 905 477 7000

### Water Emergencies (24/7):

City of Hamilton \_\_\_\_\_ 905 546 2489

## IMPORTANT INFORMATION

### Always Ask for ID

For your protection, all Alectra Utilities employees and contractors carry a photo identification card.

### Are you Moving?

Please notify our office at least 1 week in advance of the closing date. A new account charge will be applied whenever a customer changes an address or registers for a new account. Customers will be held responsible for all electricity used until notice is received and the account is finalized.

### Supply Of Power

Alectra Utilities will endeavour to use reasonable diligence in providing a regular and uninterrupted supply of service, but does not guarantee a constant supply of electricity or the maintenance of unvaried frequency or voltage.

### Access to Equipment

Alectra Utilities equipment located on a customer's premise is in the care and at the risk of the customer. Alectra Utilities will, at

reasonable times, require access to this equipment for reasons that include inspections, maintenance, repair, alteration, replacement, disconnection, calibration and metering.

### Disconnection/Reconnection of Service

When an electrical service has been disconnected from Alectra Utilities' distribution system for six months or longer, Alectra Utilities will deem the service non-existent and require the condition of a new service be met prior to reconnection. The customer is required to apply to the Electrical Safety Authority (ESA) for inspection before reconnection can be done.

### Privacy Information

In accordance with privacy legislation, Alectra Utilities representatives may only discuss a customer's account with the account holder or an authorized representative of the account holder. Contact Customer Service to notify us of any changes to your account information or to update your selected authorized representative.

## GLOSSARY OF TERMS

### Electricity

This is the cost of the electricity supplied to you during this billing period and is the part of the bill that is subject to competition.

### Delivery

These are the costs of delivering electricity from generating stations across the Province to Alectra Utilities then to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles, and operate provincial and local electricity systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use. The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. Alectra Utilities collects this money and pays this amount directly to our suppliers. When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.

### Regulatory Charges

Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid and include the costs associated with funding Ministry of Energy conservation and renewable energy programs.

### Global Adjustment

Electricity generators in Ontario receive a combination of payments from the operation of the wholesale market, payments set by regulation and payments under contracts. Your portion of the net adjustments arising from these and other authorized payments is included on your bill as the Global Adjustment.

*NOTE: For a detailed explanation of electricity terms, please visit our website at [alectrautilities.com](http://alectrautilities.com) or [ontarioenergyboard.ca](http://ontarioenergyboard.ca).*

## PAYMENT METHODS

Alectra Utilities offers many convenient payment methods: Pre-authorized payment, telephone banking, online and credit card (fees in effect). For further details, please visit our website at [alectrautilities.com](http://alectrautilities.com).

Please consider the environment and switch to paperless billing at [alectrautilities.com](http://alectrautilities.com).

Cheque or money order payments can be mailed to the following address:

**Alectra Utilities** P.O. Box 3700 Concord, ON, L4K 5N2

Alectra Utilities has programs and payment plans to help customers who are having difficulties paying their electricity bills. There are additional programs for qualifying low-income customers. For more information about our Equal Payment Plan, the Low-Income Energy Assistance Program, or the Ontario Electricity Support Program, visit our website at [alectrautilities.com](http://alectrautilities.com) or contact our Customer Service department.

**Account Number**  
**4891142205**  
 Please reference this number when making a payment.

<b>Statement Date</b>	<b>July 17, 2023</b>
<b>Amount Due</b>	<b>\$210,510.81</b>
<b>Due Date</b>	<b>August 10, 2023</b>

A monthly interest charge equal to 1.5% per month (effective annual rate of 19.56% per annum or 0.04896% compounded daily rate) will be applied if payment is received after the due date.

BANKRUPTCY - CYXTERA COMMUNICATIONS CANADA INC  
 MS 12  
 PO BOX 182979  
 COLUMBUS OH 43218-2979  
 USA

Service Location: 6800 MILLCREEK DR MISSISSAUGA ON L5N 4J9  
 Premise #: 9027110932

**Final Bill**

Bill #: 489267999685

Service	Meter	From	To	# Days	Previous Reading	Current Reading	Read Type	Multiplier	Usage	Adjustment Factor	Adjusted Usage
Electric	473350	05/31/2023	06/04/2023	4	0.00	0.00			214164.546 KWH	1.025640	219655.725

Peak kW-7	Demand kW	Demand kVA	Demand KVA7-7	Power Factor
2273.872	2273.872	2717.701	2640.852	0.837

**Your Previous Charges**

Amount of Last Bill \$184,231.86  
 Payment Received \$0.00  
**Balance Forward - DUE IMMEDIATELY \$184,231.86**

**Your Electricity Charges: General Service 500 To 4999 kW**

\*Electricity provided by Alectra Utilities Corporation as Standard Supply Service

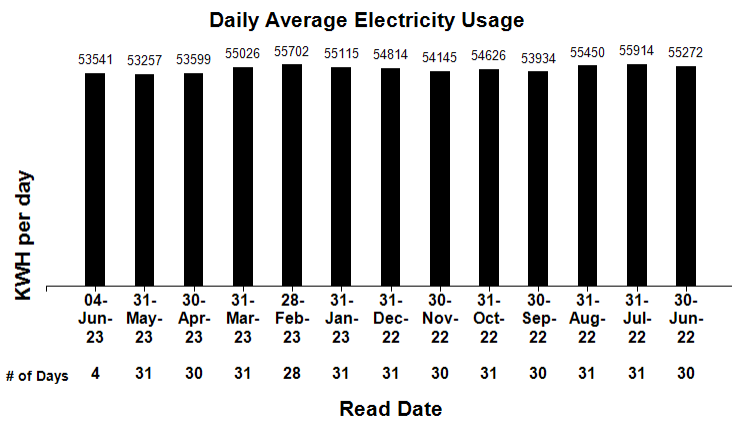
Global Adjustment \$11,492.81  
 Class A \$105,158,879.98 @ PDF 0.010929 %  
 219,655.725 kWh @ \$0.02792 \$6,132.79  
 Customer Charge \$267.88  
 Distribution \$1,452.75  
 Transformer Allowance 90% kVA 2,445.931 kVA @ \$-0.05333333 \$130.45 CR  
 Transmission Network Charge 90% kVA 2,376.767 kVA @ \$0.52028 \$1,236.58  
 Transmission Connection Charge 90% kVA 2,445.931 kVA @ \$0.37009333 \$905.22

Wholesale Market Service Charge \$1,898.10  
 Standard Supply Service - Administrative Charge \$0.03

**Your Total Electricity Charges \$23,255.71**

H.S.T. (H.S.T. Registration 728604299) \$3,023.24

**Total Amount Due by August 10, 2023 \$210,510.81**



Please make your payments to Alectra Utilities Corporation.

**Account Number: 4891142205**  
 Use this number for all types of payments

**Please Pay By: August 10, 2023 \$210,510.81**

A monthly interest charge equal to 1.5% per month (effective annual rate of 19.56% per annum or 0.04896% compounded daily rate) will be applied if payment is received after the due date.

**Amount Paid:**

## CUSTOMER SERVICE

### Hours of Operation:

Monday to Friday from 8:30 am to 4:30 pm  
excluding statutory holidays (hours may vary  
by location).

### Visit the Alectra Utilities website at [alectrautilities.com](http://alectrautilities.com) to:

- Access your account
- View your smart meter and Time-Of-Use data
- Go paperless
- Advise that you are moving
- View our outage maps
- Learn about conservation

## IMPORTANT PHONE NUMBERS

### Customer Service / Power Outages:

Alectra Utilities \_\_\_\_\_ 1-833-253-2872

### Call Before You Dig:

ON1Call \_\_\_\_\_ 1 800 400 2255

### Water Emergencies (business hours):

City of Vaughan \_\_\_\_\_ 1 877 963 6900

City of Markham \_\_\_\_\_ 1 877 963 6900

### Water Emergencies (after hours):

City of Vaughan \_\_\_\_\_ 905 832 8562

City of Markham \_\_\_\_\_ 905 477 7000

### Water Emergencies (24/7):

City of Hamilton \_\_\_\_\_ 905 546 2489

## IMPORTANT INFORMATION

### Always Ask for ID

For your protection, all Alectra Utilities employees and contractors carry a photo identification card.

### Are you Moving?

Please notify our office at least 1 week in advance of the closing date. A new account charge will be applied whenever a customer changes an address or registers for a new account. Customers will be held responsible for all electricity used until notice is received and the account is finalized.

### Supply Of Power

Alectra Utilities will endeavour to use reasonable diligence in providing a regular and uninterrupted supply of service, but does not guarantee a constant supply of electricity or the maintenance of unvaried frequency or voltage.

### Access to Equipment

Alectra Utilities equipment located on a customer's premise is in the care and at the risk of the customer. Alectra Utilities will, at

reasonable times, require access to this equipment for reasons that include inspections, maintenance, repair, alteration, replacement, disconnection, calibration and metering.

### Disconnection/Reconnection of Service

When an electrical service has been disconnected from Alectra Utilities' distribution system for six months or longer, Alectra Utilities will deem the service non-existent and require the condition of a new service be met prior to reconnection. The customer is required to apply to the Electrical Safety Authority (ESA) for inspection before reconnection can be done.

### Privacy Information

In accordance with privacy legislation, Alectra Utilities representatives may only discuss a customer's account with the account holder or an authorized representative of the account holder. Contact Customer Service to notify us of any changes to your account information or to update your selected authorized representative.

## GLOSSARY OF TERMS

### Electricity

This is the cost of the electricity supplied to you during this billing period and is the part of the bill that is subject to competition.

### Delivery

These are the costs of delivering electricity from generating stations across the Province to Alectra Utilities then to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles, and operate provincial and local electricity systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use. The delivery charge also includes costs relating to electricity lost through distributing electricity to your home or business. Alectra Utilities collects this money and pays this amount directly to our suppliers. When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.

### Regulatory Charges

Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid and include the costs associated with funding Ministry of Energy conservation and renewable energy programs.

### Global Adjustment

Electricity generators in Ontario receive a combination of payments from the operation of the wholesale market, payments set by regulation and payments under contracts. Your portion of the net adjustments arising from these and other authorized payments is included on your bill as the Global Adjustment.

*NOTE: For a detailed explanation of electricity terms, please visit our website at [alectrautilities.com](http://alectrautilities.com) or [ontarioenergyboard.ca](http://ontarioenergyboard.ca).*

## PAYMENT METHODS

Alectra Utilities offers many convenient payment methods: Pre-authorized payment, telephone banking, online and credit card (fees in effect). For further details, please visit our website at [alectrautilities.com](http://alectrautilities.com).

Please consider the environment and switch to paperless billing at [alectrautilities.com](http://alectrautilities.com).

Cheque or money order payments can be mailed to the following address:

**Alectra Utilities** P.O. Box 3700 Concord, ON, L4K 5N2

Alectra Utilities has programs and payment plans to help customers who are having difficulties paying their electricity bills. There are additional programs for qualifying low-income customers. For more information about our Equal Payment Plan, the Low-Income Energy Assistance Program, or the Ontario Electricity Support Program, visit our website at [alectrautilities.com](http://alectrautilities.com) or contact our Customer Service department.