

Fill in this information to identify the case:

Debtor Avianca Costa Rica S.A

United States Bankruptcy Court for the: Southern District of New York
(State)

Case number 20-11150

**Official Form 410
Proof of Claim**

04/19

Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.

Filers must leave out or redact information that is entitled to privacy on this form or on any attached documents. Attach redacted copies or any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. **Do not send original documents;** they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.

Part 1: Identify the Claim

1. Who is the current creditor?	<u>Accenture Ltda.</u> Name of the current creditor (the person or entity to be paid for this claim)	
	Other names the creditor used with the debtor _____	
2. Has this claim been acquired from someone else?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. From whom? _____	
3. Where should notices and payments to the creditor be sent? Federal Rule of Bankruptcy Procedure (FRBP) 2002(g)	Where should notices to the creditor be sent?	Where should payments to the creditor be sent? (if different)
	See summary page	Accenture Ltda. Carlos R. Martinez Calle 99 No. 10-57. Piso 3 Bogotá, Cundinamar 110221, Colombia
	Contact phone <u>213-457-8000</u>	Contact phone <u>+57 300 366 5298</u>
	Contact email <u>crivas@reedsmith.com</u>	Contact email <u>See summary page</u>
	Uniform claim identifier for electronic payments in chapter 13 (if you use one): _____	
4. Does this claim amend one already filed?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Claim number on court claims registry (if known) _____ Filed on _____ MM / DD / YYYY	
5. Do you know if anyone else has filed a proof of claim for this claim?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Who made the earlier filing? _____	



Part 2: Give Information About the Claim as of the Date the Case Was Filed

6. Do you have any number you use to identify the debtor? No
 Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor: ____ _

7. How much is the claim? \$ 4,953.38. Does this amount include interest or other charges?
 No
 Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A).

8. What is the basis of the claim? Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card.
Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c).
Limit disclosing information that is entitled to privacy, such as health care information.

See summary page

9. Is all or part of the claim secured? No
 Yes. The claim is secured by a lien on property.
Nature or property:
 Real estate: If the claim is secured by the debtor's principle residence, file a *Mortgage Proof of Claim Attachment* (Official Form 410-A) with this *Proof of Claim*.
 Motor vehicle
 Other. Describe: _____
Basis for perfection: _____
Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.)
Value of property: \$ _____
Amount of the claim that is secured: \$ _____
Amount of the claim that is unsecured: \$ _____ (The sum of the secured and unsecured amount should match the amount in line 7.)
Amount necessary to cure any default as of the date of the petition: \$ _____
Annual Interest Rate (when case was filed) _____ %
 Fixed
 Variable

10. Is this claim based on a lease? No
 Yes. Amount necessary to cure any default as of the date of the petition. \$ _____

11. Is this claim subject to a right of setoff? No
 Yes. Identify the property: _____



12. Is all or part of the claim entitled to priority under 11 U.S.C. § 507(a)?

A claim may be partly priority and partly nonpriority. For example, in some categories, the law limits the amount entitled to priority.

No

Yes. Check all that apply:

	Amount entitled to priority
<input type="checkbox"/> Domestic support obligations (including alimony and child support) under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B).	\$ _____
<input type="checkbox"/> Up to \$3,025* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use. 11 U.S.C. § 507(a)(7).	\$ _____
<input type="checkbox"/> Wages, salaries, or commissions (up to \$13,650*) earned within 180 days before the bankruptcy petition is filed or the debtor's business ends, whichever is earlier. 11 U.S.C. § 507(a)(4).	\$ _____
<input type="checkbox"/> Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8).	\$ _____
<input type="checkbox"/> Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(5).	\$ _____
<input type="checkbox"/> Other. Specify subsection of 11 U.S.C. § 507(a)() that applies.	\$ _____

* Amounts are subject to adjustment on 4/01/22 and every 3 years after that for cases begun on or after the date of adjustment.

13. Is all or part of the claim pursuant to 11 U.S.C. § 503(b)(9)?

No

Yes. Indicate the amount of your claim arising from the value of any goods received by the debtor within 20 days before the date of commencement of the above case, in which the goods have been sold to the Debtor in the ordinary course of such Debtor's business. Attach documentation supporting such claim.

\$ _____

Part 3: Sign Below

The person completing this proof of claim must sign and date it. FRBP 9011(b).

If you file this claim electronically, FRBP 5005(a)(2) authorizes courts to establish local rules specifying what a signature is.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Check the appropriate box:

I am the creditor.

I am the creditor's attorney or authorized agent.

I am the trustee, or the debtor, or their authorized agent. Bankruptcy Rule 3004.

I am a guarantor, surety, endorser, or other codebtor. Bankruptcy Rule 3005.

I understand that an authorized signature on this *Proof of Claim* serves as an acknowledgement that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

I have examined the information in this *Proof of Claim* and have reasonable belief that the information is true and correct.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on date 01/17/2021
MM / DD / YYYY

/s/Marco Ribas
Signature

Print the name of the person who is completing and signing this claim:

Name Marco Ribas
First name Middle name Last name

Title Country Managing Director

Company Accenture Ltda
Identify the corporate servicer as the company if the authorized agent is a servicer.

Address _____

Contact phone _____ Email _____



KCC ePOC Electronic Claim Filing Summary

For phone assistance: Domestic (866) 967-1780 | International + 1 (310) 751-2680

Debtor: 20-11150 - Avianca Costa Rica S.A District: Southern District of New York, New York Division		
Creditor: Accenture Ltda. Reed Smith LLP, c/o Christopher O. Rivas 355 S Grand Ave # 2900 Los Angeles, CA, 90071 Phone: 213-457-8000 Phone 2: Fax: Email: crivas@reedsmith.com	Has Supporting Documentation: Yes, supporting documentation successfully uploaded Related Document Statement:	
	Has Related Claim: No Related Claim Filed By:	
	Filing Party: Creditor	
Disbursement/Notice Parties: Accenture Ltda. Carlos R. Martinez Calle 99 No. 10-57. Piso 3 Bogotá, Cundinamar, 110221 Colombia Phone: +57 300 366 5298 Phone 2: Fax: E-mail: carlos.r.martinez@accenture.com DISBURSEMENT ADDRESS		
Other Names Used with Debtor:	Amends Claim: No Acquired Claim: No	
Basis of Claim: Services Performed under Technological Infrastructure Area: control implementation for PCI and SOX	Last 4 Digits: No	Uniform Claim Identifier:
Total Amount of Claim: 4,953.38	Includes Interest or Charges: No	
Has Priority Claim: No	Priority Under:	
Has Secured Claim: No Amount of 503(b)(9): No Based on Lease: No Subject to Right of Setoff: No	Nature of Secured Amount: Value of Property: Annual Interest Rate: Arrearage Amount: Basis for Perfection: Amount Unsecured:	
Submitted By: Marco Ribas on 17-Jan-2021 3:39:41 p.m. Eastern Time Title: Country Managing Director Company: Accenture Ltda		

Fill in this information to identify the case:

Debtor 1 Avianca Costa Rica S.A.

Debtor 2 _____
(Spouse, if filing)

United States Bankruptcy Court for the: Southern District of New York

Case number 20-11150

Official Form 410**Proof of Claim**

04/19

Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.

Filers must leave out or redact information that is entitled to privacy on this form or on any attached documents. Attach redacted copies of any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. Do not send original documents; they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.

Part 1: Identify the Claim

1. Who is the current creditor?	<u>Accenture Ltda.</u> Name of the current creditor (the person or entity to be paid for this claim) Other names the creditor used with the debtor _____	
2. Has this claim been acquired from someone else?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. From whom? _____	
3. Where should notices and payments to the creditor be sent? Federal Rule of Bankruptcy Procedure (FRBP) 2002(g)	Where should notices to the creditor be sent? <u>Reed Smith LLP, c/o Christopher O. Rivas</u> Name <u>355 S Grand Ave # 2900</u> Number Street <u>Los Angeles, CA 90071</u> City State ZIP Code Contact phone: <u>(213) 457-8000</u> Contact email: <u>crivas@reedsmith.com</u> Uniform claim identifier for electronic payments in chapter 13 (if you use one): _____	Where should payments to the creditor be sent? (if different) <u>Carlos R. Martinez</u> Name <u>Calle 99 No. 10-57. Piso 3</u> Number Street <u>Bogotá Cundinamarca 110221</u> City State ZIP Code Contact phone <u>+57 300 366 5298</u> Contact email <u>carlos.r.martinez@accenture.com</u>
4. Does this claim amend one already filed?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Claim number on court claims registry (if known) _____ Filed on _____ MM / DD / YYYY	
5. Do you know if anyone else has filed a proof of claim for this claim?	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Who made the earlier filing? _____	

Part 2: Give Information About the Claim as of the Date the Case Was Filed

6. Do you have any number you use to identify the debtor? No
 Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor: _____

7. How much is the claim? \$ 4,953.38. Does this amount include interest or other charges?
 No
 Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A).

8. What is the basis of the claim? Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card. Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c). Limit disclosing information that is entitled to privacy, such as health care information.

Services Performed under Avianca's Technological Infrastructure Area: control implementation for PCI and SOX.

9. Is all or part of the claim secured? No
 Yes. The claim is secured by a lien on property.
Nature of property:
 Real estate. If the claim is secured by the debtor's principal residence, file a *Mortgage Proof of Claim Attachment* (Official Form 410-A) with this *Proof of Claim*.
 Motor vehicle
 Other. Describe: _____
Basis for perfection: _____
Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.)
Value of property: \$ _____
Amount of the claim that is secured: \$ _____
Amount of the claim that is unsecured: \$ _____ (The sum of the secured and unsecured amounts should match the amount in line 7.)
Amount necessary to cure any default as of the date of the petition: \$ _____
Annual Interest Rate (when case was filed) _____ %
 Fixed
 Variable

10. Is this claim based on a lease? No
 Yes. Amount necessary to cure any default as of the date of the petition. \$ _____

11. Is this claim subject to a right of setoff? No
 Yes. Identify the property: _____

12. Is all or part of the claim entitled to priority under 11 U.S.C. § 507(a)?

No

Yes. Check one:

Domestic support obligations (including alimony and child support) under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B).

Up to \$3,025* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use. 11 U.S.C. § 507(a)(7).

Wages, salaries, or commissions (up to \$13,650*) earned within 180 days before the bankruptcy petition is filed or the debtor's business ends, whichever is earlier. 11 U.S.C. § 507(a)(4).

Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8).

Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(5).

Other. Specify subsection of 11 U.S.C. § 507(a)() that applies.

Amount entitled to priority

\$ _____

\$ _____

\$ _____

\$ _____

\$ _____

\$ _____

* Amounts are subject to adjustment on 4/01/22 and every 3 years after that for cases begun on or after the date of adjustment.

Part 3: Sign Below

The person completing this proof of claim must sign and date it. FRBP 9011(b).

If you file this claim electronically, FRBP 5005(a)(2) authorizes courts to establish local rules specifying what a signature is.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Check the appropriate box:

I am the creditor.

I am the creditor's attorney or authorized agent.

I am the trustee, or the debtor, or their authorized agent. Bankruptcy Rule 3004.

I am a guarantor, surety, endorser, or other codebtor. Bankruptcy Rule 3005.

I understand that an authorized signature on this *Proof of Claim* serves as an acknowledgment that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

I have examined the information in this *Proof of Claim* and have a reasonable belief that the information is true and correct.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on date _____
MM / DD / YYYY

DocuSigned by:

marco.ribas

C3239D9942E643A...

Signature

Print the name of the person who is completing and signing this claim:

Name	Marco	Ribas
	First name	Last name
Title	Country Managing Director	
Company	Accenture Ltda.	
	Identify the corporate servicer as the company if the authorized agent is a servicer.	
Address	Calle 99 No. 10-57. Piso 3	
	Number	Street
	Boqotá	Cundinamarca
	City	State
		ZIP Code
Contact phone	+573174287563	Email
		marco.ribas@accenture.com

ADDENDUM TO PROOF OF CLAIM

1. On May 10th, 2020 (the "Petition Date"), Avianca Costa Rica S.A. ("Debtor"), filed voluntary petitions for relief under Chapter 11 of Title 11 of the United States Code (the "Bankruptcy Code") in the United States Bankruptcy Court for the Southern District of New York.
2. This proof of claim is filed by Accenture Ltda. ("Accenture" or "Claimant") and is evidenced and supported by the following (collectively, the "Contract Documents"):
 - a. That certain 20191209-01OS Service Order dated as of December 16th, 2019 (the "Contract") under the Master Service Agreement N^o 10705285, dated as of April 10th, 2010 (the "MSA"), by and between Accenture and the Debtor.¹
 - b. All other agreements and documents, including change orders and contract work authorizations, executed and delivered in connection therewith, as amended, supplemented or revised from time to time.
 - c. All other documents including invoices, purchase orders and confirmation emails.
3. This Claim relates to a Project referred to as "Control Implementation for PCI and SOX" and is not intended to cover all work performed by Accenture in connection with Contract Documents. Accenture expressly reserves its rights to amend this Claim or file an additional Claim with respect to other work performed in connection with the Contract Documents.
4. As of the Petition Date, the outstanding and unpaid balance owed by the Debtor to Accenture under the Contract Documents was in the amount of USD 4,953.38, as set forth in Contract, Invoice or another document containing the services.
5. Creditor expressly reserves its rights to otherwise amend, modify or supplement this Proof of Claim.

¹ The Contract contains confidentiality provisions that could be interpreted to include the terms of the contract and/or change orders, and, thus, the Contract and any change orders are not being filed with this Proof of Claim. The Debtor is in possession of the documents referenced herein, and Claimant will provide a copy of the documents to the Court should the Court wish to examine them, and, if necessary and appropriate, will do so under seal.

EXHIBIT 1



Cufe : bb60d25fa43023b0542a97fd8811fd9561a88a48073ba26fae7c9995dbcc45a5ee87ca04f73fe07632e0964378d3ab7e

ACCENTURE LTDA
NIT : 800110980-7
Carrera 7 No. 71-52 Torre A piso 10 oficina 1001
Colombia
Tel:3266400

Razón social: AVIANCA COSTA RICA	Fecha de factura 02/03/2020	Condición de pago	Factura de venta N° FVP- 751
Docum: 310100301924	Fecha de Vencimiento 2020-05-01		Orden de compra
Dirección: ED LA URUCA			
Ciudad: SAN JOSE			
Contrato N°:			
N° de Cliente: 10092384			

DESCRIPCIÓN	VALOR TOTAL
Pagos por servicios PCI prestados en enero y febrero 2021074-12 12941	US\$ 2.775,00

SIRVASE PAGAR LA FACTURA DE ACCENTURE LTDA ASI:

1. PARA PAGO EN COP: CONSIGNACION O TRANSFERENCIA BANCARIA EN LA CUENTA CORRIENTE DE CITIBANK No. 0067734882 A NOMBRE DE ACCENTURE LTDA .
2. PARA PAGO EN USD: CONSIGNACION O TRANSFERENCIA BANCARIA EN LA CUENTA No. 3052-7137 SWIFT CODE: CITIUS33 CITIBANK N.Y. 10035, USA NEW CASTLE , DELAWARE 19720 UNITED STATES A NOMBRE DE ACCENTURE LTDA.

SUB-TOTAL:	US\$ 2.775,00
IVA(19,00%):	US\$ 527,2
TOTAL A PAGAR:	US\$ 3.302,25

VALOR EN LETRAS: tres mil trescientos dos y 25 / 100 DOLARES AMERICANOS

OBSERVACIONES:

ACTIVIDAD DE INDUSTRIA Y COMERCIO 6202 TARIFA 6.9 X 1000 ESTA FACTURA CUMPLE CON LO DISPUESTO EN EL ART.617 DEL ESTATUTO TRIBUTARIO

FAVOR ABSTENERSE DE PRACTICAR RETENCION A TITULO DE RENTA, ICA E IVA

SOMOS AUTORRETENEDORES SEGÚN RESOLUCIÓN 006602 DE 02/09/2016. SOMOS GRANDES CONTRIBUYENTES SEGÚN RESOLUCIÓN NO. DDI-042065 DE 13/10/2017.

SOMOS GRANDES CONTRIBUYENTES SEGÚN RESOLUCIÓN NO. 012635 DE 14/12/2018 DE LA DIRECCION DE IMPUESTOS Y ADUANAS NACIONALES DIAN

SOMOS RESPONSABLES DE IVA DEL REGIMEN COMÚN - AGENTE RETENEDOR DEL IMPUESTO SOBRE LAS VENTAS.

EL NO PAGO OPORTUNO GENERA INTERESES DE MORA A LA TASA MÁXIMA PERMITIDA POR LA LEY.

AUTORIZACIÓN NUMERO DE FACTURACIÓN N°: 18763001889949 DEL 22-11-2019 HASTA 22-11-2021. RANGO NUMÉRICO: FVP 1 AL FVP 6000



Este comprobante ha sido emitido por COMFIAR el software de facturación electrónica de APG Consulting Colombia SAS



Cufe : 0f55c57143ba3d04243cb9d07e238aa8cb3b8412c1d5ba142435f022f85ed844f6a07738fb675c34b2ce8737d859d35c

ACCENTURE LTDA

NIT : 800110980-7

Carrera 7 No. 71-52 Torre A piso 10 oficina 1001

Colombia

Tel:3266400

Razón social: AVIANCA COSTA RICA	Fecha de factura 10/03/2020	Condición de pago	Factura de venta N° FVP- 807
Docum: 310100301924	Fecha de Vencimiento 2020-05-09		Orden de compra
Dirección: ED LA URUCA			
Ciudad: SAN JOSE			
Contrato N°:			
N° de Cliente: 10092384			

DESCRIPCIÓN	VALOR TOTAL
Pagos por servicios PCI prestados Marzo 2020 2021074-13 12951	US\$ 1.387,50

SIRVASE PAGAR LA FACTURA DE ACCENTURE LTDA ASI:

1. PARA PAGO EN COP: CONSIGNACION O TRANSFERENCIA BANCARIA EN LA CUENTA CORRIENTE DE CITIBANK No. 0067734882 A NOMBRE DE ACCENTURE LTDA .
2. PARA PAGO EN USD: CONSIGNACION O TRANSFERENCIA BANCARIA EN LA CUENTA No. 3052-7137 SWIFT CODE: CITIUS33 CITIBANK N.Y. 10035, USA NEW CASTLE , DELAWARE 19720 UNITED STATES A NOMBRE DE ACCENTURE LTDA.

SUB-TOTAL:	US\$	1.387,50
IVA(19,00%):	US\$	263,6
TOTAL A PAGAR:	US\$	1.651,13

VALOR EN LETRAS: mil seiscientos cincuenta y un y 13 / 100 DOLARES AMERICANOS

OBSERVACIONES:

ACTIVIDAD DE INDUSTRIA Y COMERCIO 6202 TARIFA 6.9 X 1000 ESTA FACTURA CUMPLE CON LO DISPUESTO EN EL ART.617 DEL ESTATUTO TRIBUTARIO

FAVOR ABSTENERSE DE PRACTICAR RETENCION A TITULO DE RENTA, ICA E IVA

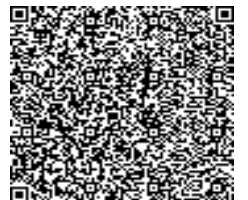
SOMOS AUTORRETENEDORES SEGÚN RESOLUCIÓN 006602 DE 02/09/2016. SOMOS GRANDES CONTRIBUYENTES SEGÚN RESOLUCIÓN NO. DDI-042065 DE 13/10/2017.

SOMOS GRANDES CONTRIBUYENTES SEGÚN RESOLUCIÓN NO. 012635 DE 14/12/2018 DE LA DIRECCION DE IMPUESTOS Y ADUANAS NACIONALES DIAN

SOMOS RESPONSABLES DE IVA DEL REGIMEN COMÚN - AGENTE RETENEDOR DEL IMPUESTO SOBRE LAS VENTAS.

EL NO PAGO OPORTUNO GENERA INTERESES DE MORA A LA TASA MÁXIMA PERMITIDA POR LA LEY.

AUTORIZACIÓN NUMERO DE FACTURACIÓN N°: 18763001889949 DEL 22-11-2019 HASTA 22-11-2021. RANGO NUMÉRICO: FVP 1 AL FVP 6000



Este comprobante ha sido emitido por COMFIAR el software de facturación electrónica de APG Consulting Colombia SAS

EXHIBIT 2

Zabel, Lauren S.

From: workflow_aprobaciones <waprobaciones@avianca.com>
Sent: Thursday, February 27, 2020 2:13 AM
Cc: Leidy Ortiz Aldana
Subject: For Your Review - Blanket Release 2021074-12, 0

AVIANCA COSTA RICA S.A.
 DIAGONAL A LA POZUELO
 FRENTE A LA COMPANIA MERCANTIL
 SAN JOSE
 Costa Rica

Ship To
 CTO URUCA SJO
 Edificio Central, Diagonal
 a Riviana Pozuelo, La
 Uruca
 San Jose ,
 Costa Rica

Purchase Order	
Purchase Order No. 2021074-12	Revision 0

Supplier
 ACCENTURE LTDA
 CR 7 71 52 TO A P10
 11001,11 11
 Colombia

Bill To
 CTO URUCA SJO
 Edificio Central, Diagonal
 a Riviana Pozuelo, La
 Uruca
 San Jose,
 Costa Rica

Date Of Order 24-FEB-2020	Buyer ORTIZ ALDANA, LEIDY
Date Of Revision	Buyer

Customer Acct. No.	Supplier No. 8001109807	Payment Terms 60 DIAS CREDITO	Freight Terms	FOB	Ship Via
Confirm To/Telephone				Requester/Deliver To ORTIZ ALDANA, LEIDY leidyortiz.aldana@avianca.com	

Line	Part Number / Description	Delivery Date	Quantity	UOM	Unit Price	Tax	Extended Price
1	Servicio implementacion PCI						
	Ship To Please refer to Ship To Address at top of page Requester/Deliver To : ORTIZ ALDANA, LEIDY leidyortiz.aldana@avianca.com	Promised: 24-FEB-2020 Needed: 24-FEB-2020	1	Unidad	(USD)527.25	N	(USD)527.25
	Ship To Please refer to Ship To Address at top of page Requester/Deliver To : ORTIZ ALDANA, LEIDY leidyortiz.aldana@avianca.com	Promised: 24-FEB-2020 Needed: 24-FEB-2020	1	Unidad	(USD)2775	N	(USD)2,775.00
Total							(USD)3,302.25

Zabel, Lauren S.

From: workflow_aprobaciones <waprobaciones@avianca.com>
Sent: Monday, March 2, 2020 6:08 PM
To: Leidy Ortiz Aldana
Subject: For Your Review - Blanket Release 2021074-13, 0

Oracle Workflow Notification (FYI)
From: ORTIZ ALDANA, LEIDY

AVIANCA COSTA RICA S.A.
 DIAGONAL A LA POZUELO
 FRENTE A LA COMPANIA MERCANTIL
 SAN JOSE
 Costa Rica

Ship To
 CTO URUCA SJO
 Edificio Central, Diagonal
 a Riviana Pozuelo, La
 Uruca
 San Jose ,
 Costa Rica

Purchase Order	
Purchase Order No. 2021074-13	Revision 0

Supplier
 ACCENTURE LTDA
 CR 7 71 52 TO A P10
 11001,11 11
 Colombia

Bill To
 CTO URUCA SJO
 Edificio Central, Diagonal
 a Riviana Pozuelo, La
 Uruca
 San Jose,
 Costa Rica

Date Of Order 02-MAR-20	Buyer ORTIZ ALDANA, LEIDY
Date Of Revision	Buyer

Customer Acct. No.	Supplier No. 8001109807	Payment Terms 60 DIAS CREDITO	Freight Terms	FOB	Ship Via
Confirm To/Telephone				Requester/Deliver To ORTIZ ALDANA, LEIDY leidyortiz.aldana@avianca.com	

Line	Part Number / Description	Delivery Date	Quantity	UOM	Unit Price	Tax	Extended Price
1	Servicio implementacion PCI						
	Ship To Please refer to Ship To Address at top of page Requester/Deliver To : ORTIZ ALDANA, LEIDY leidyortiz.aldana@avianca.com	Promised: 02-MAR-20 Needed: 02-MAR-20	1	Unidad	(USD)263.63	N	(USD)263.63
	Ship To Please refer to Ship To Address at top of page Requester/Deliver To : ORTIZ ALDANA, LEIDY leidyortiz.aldana@avianca.com	Promised: 02-MAR-20 Needed: 02-MAR-20	1	Unidad	(USD)1387.5	N	(USD)1,387.50
Total							(USD)1,651.13

EXHIBIT 3

Zabel, Lauren S.

From: Calderon Cortes, J.
Sent: Monday, March 30, 2020 3:18 PM
To: Osorio Gomez, Caty E.
Subject: FW: Confirmación radicado facturas Avianca Costa Rica

From: Kimberly Magdiana Hidalgo Hernandez (Subavh) <kimberly.hidalgo.subavh@avianca.com>
Sent: miércoles, 18 de marzo de 2020 5:55 p. m.
To: Medina Parra, Daissy <daissy.medina.parra@accenture.com>; Soporte Compras y Pagos <soportecomprasypagos@avianca.com>
Cc: Calderon Cortes, J. <j.calderon.cortes@accenture.com>
Subject: [External] RE: Confirmación radicado facturas Avianca Costa Rica

Buenas tardes,

Gracias por la aclaración, voy a proceder con la corrección.

Saludos.

Kemberlyn Hidalgo Hernández.



De: Medina Parra, Daissy <daissy.medina.parra@accenture.com>
Enviado el: miércoles, 18 de marzo de 2020 11:16
Para: Kimberly Magdiana Hidalgo Hernandez (Subavh) <kimberly.hidalgo.subavh@avianca.com>; Soporte Compras y Pagos <soportecomprasypagos@avianca.com>
CC: Calderon Cortes, J. <j.calderon.cortes@accenture.com>
Asunto: RE: Confirmación radicado facturas Avianca Costa Rica

Hola Kimberly,

Acudimos de nuevo a tu apoyo registrando correctamente la factura FVP-807. La cual se generó inicialmente con el comprobante FVP-790 pero como podrás observar el reléase que nos aprobaron para este servicio fue el: **2021074-13** (ver adjunto) sin embargo al momento de emitir la factura digitalaron erróneamente la PO **2921074-13** razón por la cual procedimos a anular esta factura y emitir una nueva (FVP-807) con sus respectivas modificaciones.



Cufe : 02bec2bb506e3031725b3373adb5d706be82fbb3a21fc59fb633d9fe378723dc44ad57ea7c49345d456623ad5431340

ACCENTURE LTDA
NIT : 800110980-7
Carrera 7 No. 71-52 Tor
Colombia
Tel:3266400

Razón social: AVIANCA COSTA RICA	Fecha de factura 05/03/2020	Condición de pago
Docum: 310100301924	Fecha de Vencimiento 2020-05-04	
Dirección: ED LA URUCA		
Ciudad: SAN JOSE		
Contrato N°:		
N° de Cliente: 10092384		

DESCRIPCIÓN

Pagos por servicios PCI prestados Marzo 2020 2921074-13.12951

SÍRVASE PAGAR LA FACTURA DE ACCENTURE LTDA ASÍ:
1. PARA PAGO EN COP: CONSIGNACION O TRANSFERENCIA BANCARIA EN LA CUENTA CORRIENTE DE CITIBANK No. 0067734882 A NOMBRE DE ACCENTURE LTDA.
2. PARA PAGO EN USD: CONSIGNACION O TRANSFERENCIA BANCARIA EN LA CUENTA No. 3052-7137 SWIFT CODE: CITIUS33 CITIBANK N.Y. 10035, USA NEW CASTLE , DELAWARE 19720 UNITED STATES A NOMBRE DE ACCENTURE LTDA.

SUB-TOTAL:
IVA(19,00%):
TOTAL A PA:

Por otra parte les solicitamos muy amablemente observar cuidadosamente las Notas Crédito y validar a cuál es la factura que se está anulando; ya que nosotros siempre relacionamos el comprobante a anular como se observa en la siguiente imagen.



ACCENTURE LTDA
NIT : 800110980
Carrera 7 No. 71-52 T
Colombia
Tel:3266400

Razón social: AVIANCA COSTA RICA	Fecha de factura 11/03/2020	Condición de pago
Documento de ide 310100301924		
Dirección: ED LA URUCA		
Ciudad: SAN JOSE	Contrato N°:	
N° de Cliente: 10092384		

DESCRIPCIÓN

Texto incorrecto.

SUB-T
IVA(19
TOTAL

En conclusión la factura **FVP-790** se anulo con la **NC – 149** y el comprobante **FVP-807** es el correcto y el cual debe quedar registrado en su sistema.

Dicho esto, nos puede ayudar por favor modificando este registro?

Agradezco su apoyo y gestión!!

Saludos,



Deissy Medina Parra

Facturación PMO

Cra.7 71-52 Torre A Piso 10. Bogotá I +571 3266419



From: Calderon Cortes, J. <j.calderon.cortes@accenture.com>
Sent: Tuesday, March 17, 2020 12:34 PM
To: Medina Parra, Daissy <daissy.medina.parra@accenture.com>
Subject: RE: Confirmación radicado facturas Avianca Costa Rica

FYI

From: Kimberly Magdiana Hidalgo Hernandez (Subavh) <kimberly.hidalgo.subavh@avianca.com>
Sent: martes, 17 de marzo de 2020 12:28 p. m.
To: Calderon Cortes, J. <j.calderon.cortes@accenture.com>
Cc: Soporte Compras y Pagos <soportecomprasypagos@avianca.com>; Billing.Col <Billing.Col@accenture.com>
Subject: [External] RE: Confirmación radicado facturas Avianca Costa Rica

This message is from an EXTERNAL SENDER - be CAUTIOUS, particularly with links and attachments.

Buenos días,

Se confirma recepción de factura 816 y 822. La factura 807 se rechaza porque el numero de PO ya se utilizo.

Saludos.

Kemberlyn Hidalgo Hernández.



De: Calderon Cortes, J. <j.calderon.cortes@accenture.com>
Enviado: lunes, 16 de marzo de 2020 08:49
Para: Soporte Compras y Pagos <soportecomprasypagos@avianca.com>; Recepcion Facturas Costa Rica <recepcion.facturascr@avianca.com>
Cc: Billing.Col <Billing.Col@accenture.com>
Asunto: Confirmación radicado facturas Avianca Costa Rica

Buenos días estimados,

Solicito de su amable colaboración con la confirmación de radicado de las facturas FVP-807, FVP-816, FVP-822 de Avianca Costa Rica.

Quedo atenta a la pronta respuesta,
Saludos,

Johanna Andrea Calderon Cortes.

Regular Contractor I Finanzas Colombia – Hispanic South America
Cra.7 71-52 Torre A Piso 10. Bogotá I +57 3266400

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<https://clicktime.symantec.com/3RZKjCR3NSgvvzqMNyQXs3Q7Vc?u=www.accenture.com>

Zabel, Lauren S.

From: Calderon Cortes, J.
Sent: Monday, March 30, 2020 2:00 PM
To: Osorio Gomez, Caty E.
Subject: FW: Confirmacion radicado facturas Avianca Costa Rica

From: Kimberly Magdiana Hidalgo Hernandez (Subavh) <kimberly.hidalgo.subavh@avianca.com>
Sent: lunes, 9 de marzo de 2020 12:47 p. m.
To: Calderon Cortes, J. <j.calderon.cortes@accenture.com>; Billing.Col <Billing.Col@accenture.com>
Subject: [External] Re: Confirmacion radicado facturas Avianca Costa Rica

This message is from an EXTERNAL SENDER - be CAUTIOUS, particularly with links and attachments.

Buenos días,

Las facturas se encuentran recibidas.

Saludos.

Kemberlyn Hidalgo Hernández

De: Recepcion Facturas Costa Rica <recepcion.facturascr@avianca.com>
Enviado: lunes, 9 de marzo de 2020 11:09
Para: Kimberly Magdiana Hidalgo Hernandez (Subavh)
Asunto: RV: Confirmacion radicado facturas Avianca Costa Rica

Mariana Ávila Villegas

Auxiliar de estación

La Uruca, Diagonal a la Pozuelo.

San José, Costa Rica

De: Calderon Cortes, J. <j.calderon.cortes@accenture.com>
Enviado: lunes, 9 de marzo de 2020 10:51

Para: Soporte Compras y Pagos <soportecomprasypagos@avianca.com>; Recepcion Facturas Costa Rica <recepcion.facturascr@avianca.com>

Cc: Billing.Col <Billing.Col@accenture.com>

Asunto: Confirmacion radicado facturas Avianca Costa Rica

Buenos días equipo,

Solicito de su amable colaboración con la confirmación de radicado de las facturas FVP-751 y FVP-790 de Avianca Costa Rica.

Quedo atenta a la pronta respuesta,

Saludos,

 **accenture**

Johanna Andrea Calderon Cortes.

Regular Contractor I Finanzas Colombia – Hispanic South America
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<https://clicktime.symantec.com/3N9AYwr4dq6oDyN6xafdm437Vc?u=www.accenture.com>