2011139201124000000000000

| Fill in this information to identify the case: | | | | | | | | |
|--|----------------------------------|---------------------------------|--|--|--|--|--|--|
| Debtor | Tampa Cargo S.A.S. | | | | | | | |
| United States Ba | nkruptcy Court for the: Southern | District of New York (State) | | | | | | |
| Case number | 20-11139 | | | | | | | |

Official Form 410 Proof of Claim

04/19

Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.

Filers must leave out or redact information that is entitled to privacy on this form or on any attached documents. Attach redacted copies or any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. Do not send original documents; they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.

| Pa | art 1: Identify the Clair | m | | | | | | | | |
|----|--|---|--|---|--|--|--|--|--|--|
| 1. | Who is the current creditor? | Accelya Middle East FZE Name of the current creditor (the person or entity to be paid for this claim) Other names the creditor used with the debtor Mercator Solutions FZE | | | | | | | | |
| 2. | Has this claim been acquired from someone else? | No Yes. From whom? | | | | | | | | |
| 3. | Where should notices and payments to the creditor be sent? Federal Rule of Bankruptcy Procedure (FRBP) 2002(g) | Where should notices to the creditor be sent? See summary page Contact phone 45013700 Contact email ar.dubai@accelya.com Uniform claim identifier for electronic payments in chapter 13 (if you under the sector) | different) Contact pr Contact er | none | | | | | | |
| 4. | Does this claim amend one already filed? | NoYes. Claim number on court claims registry (if known | | Filed on <u>5 November 2020</u> MM / DD / YYYY | | | | | | |
| 5. | Do you know if anyone else has filed a proof of claim for this claim? | No Yes. Who made the earlier filing? | | | | | | | | |

Proof of Claim

| 3. | Do you have any number | No No |
|-----|---------------------------------|---|
| | you use to identify the debtor? | Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor: |
| 7. | How much is the claim? | \$ 51422.88 |
| | | Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A). |
| 8. | What is the basis of the claim? | Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card. |
| | Claim | Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c). |
| | | Limit disclosing information that is entitled to privacy, such as health care information. |
| | | Software services provided. |
| 9. | Is all or part of the claim | No No |
| | secured? | Yes. The claim is secured by a lien on property. |
| | | Nature or property: |
| | | Real estate: If the claim is secured by the debtor's principle residence, file a <i>Mortgage Proof of Claim Attachment</i> (Official Form 410-A) with this <i>Proof of Claim</i> . |
| | | Motor vehicle |
| | | |
| | | Other. Describe: |
| | | Basis for perfection: Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.) |
| | | Value of property: \$ |
| | | Amount of the claim that is secured: \$ |
| | | Amount of the claim that is unsecured: \$(The sum of the secured and unsecured amount should match the amount in line 7. |
| | | Amount necessary to cure any default as of the date of the petition: \$ |
| | | Annual Interest Rate (when case was filed)% |
| | | Fixed |
| | | Variable |
| 10. | Is this claim based on a lease? | No No |
| | | Yes. Amount necessary to cure any default as of the date of the petition. |
| 11. | Is this claim subject to a | No No |
| | right of setoff? | Yes. Identify the property: |
| | | |

| 12. Is all or part of the claim entitled to priority under | No No | | | | | | |
|---|--|--|-------------------------------------|--|--|--|--|
| 11 U.S.C. § 507(a)? | Yes. Check | k all that apply: | Amount entitled to priority | | | | |
| A claim may be partly priority and partly | | stic support obligations (including alimony and child support) under S.C. § $507(a)(1)(A)$ or $(a)(1)(B)$. | \$ | | | | |
| nonpriority. For example, in some categories, the law limits the amount | | \$3,025* of deposits toward purchase, lease, or rental of property vices for personal, family, or household use. 11 U.S.C. § 507(a)(7). | \$ | | | | |
| entitled to priority. | days t | s, salaries, or commissions (up to \$13,650*) earned within 180 before the bankruptcy petition is filed or the debtor's business ends, ever is earlier. 11 U.S.C. § 507(a)(4). | \$ | | | | |
| | Taxes | or penalties owed to governmental units. 11 U.S.C. § 507(a)(8). | \$ | | | | |
| | Contri | butions to an employee benefit plan. 11 U.S.C. § 507(a)(5). | \$ | | | | |
| | Other | . Specify subsection of 11 U.S.C. § 507(a)() that applies. | \$ | | | | |
| | * Amounts | are subject to adjustment on 4/01/22 and every 3 years after that for cases begun | on or after the date of adjustment. | | | | |
| 13. Is all or part of the claim pursuant to 11 U.S.C. § 503(b)(9)? | days befor | ate the amount of your claim arising from the value of any goods rec e the date of commencement of the above case, in which the goods | have been sold to the Debtor in | | | | |
| | the ordinar \$ | y course of such Debtor's business. Attach documentation supportin | ig such claim. | | | | |
| | | | | | | | |
| Part 3: Sign Below | | | | | | | |
| The person completing this proof of claim must | Check the appropr | iate box: | | | | | |
| sign and date it. | I am the creditor. | | | | | | |
| FRBP 9011(b). If you file this claim | I am the creditor's attorney or authorized agent. | | | | | | |
| electronically, FRBP 5005(a)(2) authorizes courts | I am the trustee, or the debtor, or their authorized agent. Bankruptcy Rule 3004. | | | | | | |
| to establish local rules specifying what a signature | I am a guarantor, surety, endorser, or other codebtor. Bankruptcy Rule 3005. | | | | | | |
| is. A person who files a | I understand that an authorized signature on this <i>Proof of Claim</i> serves as an acknowledgement that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt. | | | | | | |
| fraudulent claim could be fined up to \$500,000, | I have examined the information in this <i>Proof of Claim</i> and have reasonable belief that the information is true and correct. | | | | | | |
| imprisoned for up to 5 years, or both. | I declare under penalty of perjury that the foregoing is true and correct. | | | | | | |
| 18 U.S.C. §§ 152, 157, and 3571. | Executed on date <u>11/24/2020</u> MM / DD / YYYY | | | | | | |
| | <u>/s/GURUDAS SI</u> Signature | HENOY | | | | | |
| | Print the name of | the person who is completing and signing this claim: | | | | | |
| | Name | GURUDAS SHENOY First name Middle name Last | name | | | | |
| | Title | Chief Finance Officer | | | | | |
| | Company | Accelya Middle East FZE Identify the corporate servicer as the company if the authorized agent is a servicer | | | | | |
| | Address | | | | | | |
| | Contact phone | Email | | | | | |

Г

201113920112400000000001

KCC ePOC Electronic Claim Filing Summary

For phone assistance: Domestic (866) 967-1780 | International + 1 (310) 751-2680

| Debtor: | | | | |
|---|---|--|--|--|
| 20-11139 - Tampa Cargo S.A.S. | | | | |
| District: | | | | |
| Southern District of New York, New York Div | vision | | | |
| Creditor: | Has Supporting Documentation: | | | |
| Accelya Middle East FZE | Yes, supporting documentation successfully uploaded | | | |
| Accelya Middle East FZE | Related Document Statement: | | | |
| I5-501, Dubai Silicon Oasis, | | | | |
| | Has Related Claim: | | | |
| Dubai, Dubai, PO Box 341 | No | | | |
| United Arab Emirates | Related Claim Filed By: | | | |
| Phone: 45012700 Filing Party: | | | | |
| 45013700 | Creditor | | | |
| Phone 2: | | | | |
| Fax: | | | | |
| Email: | | | | |
| ar.dubai@accelya.com | | | | |
| Other Names Used with Debtor: | Amends Claim: | | | |
| Mercator Solutions FZE | Yes, 5 November 2020 | | | |
| | Acquired Claim: | | | |
| | No | | | |
| Basis of Claim: | Last 4 Digits: Uniform Claim Identifier: | | | |
| Software services provided. | No | | | |
| Total Amount of Claim: | Includes Interest or Charges: | | | |
| 51422.88 | No | | | |
| Has Priority Claim: | Priority Under: | | | |
| No | | | | |
| Has Secured Claim: | Nature of Secured Amount: | | | |
| No | Value of Property: | | | |
| Amount of 503(b)(9): | Annual Interest Rate: | | | |
| No | | | | |
| Based on Lease: | Arrearage Amount: | | | |
| No | Basis for Perfection: | | | |
| Subject to Right of Setoff: | Amount Unsecured: | | | |
| No | | | | |
| Submitted By: | | | | |
| GURUDAS SHENOY on 24-Nov-2020 10:36 | i:01 p.m. Eastern Time | | | |
| Title: | | | | |
| Chief Finance Officer | | | | |
| Company: | | | | |
| Accelya Middle East FZE | | | | |

| Fill in this information to identify the case: |
|---|
| Debtor 1 |
| Debtor 2 (Spouse, if filing) |
| United States Bankruptcy Court for the: District of |
| Case number |
| |

Official Form 410

Proof of Claim

art 1. Identify the Claim

04/19

Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.

Filers must leave out or redact information that is entitled to privacy on this form or on any attached documents. Attach redacted copies of any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. Do not send original documents; they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.

| F | and in Identify the C | laim | | | | | | | |
|----|---|---|---------------------|------------------|---|----------|----------|--|--|
| 1. | Who is the current creditor? | Name of the current creditor (the person or entity to be paid for this claim) Other names the creditor used with the debtor | | | | | | | |
| 2. | Has this claim been acquired from someone else? | ❑ No❑ Yes. From whom? _ | | | | | | | |
| 3. | Where should notices and payments to the creditor be sent? | Where should notices to the creditor be sent? | | | Where should payments to the creditor be sent? (if different) | | | | |
| | Federal Rule of Bankruptcy Procedure (FRBP) 2002(g) | Name | | | Name | | | | |
| | (, , , , , , , , , , , , , , , , , , , | Number Street | | | Number Street | | | | |
| | | City | State | ZIP Code | City | State | ZIP Code | | |
| | | Contact phone | | _ | Contact phone | | | | |
| | | Contact email | | _ | Contact email | | | | |
| | | Uniform claim identifier for el | | | se one): | | | | |
| 4. | Does this claim amend one already filed? | NoYes. Claim number of | on court claims reg | istry (if known) | | Filed on | / YYYY | | |
| 5. | Do you know if anyone else has filed a proof of claim for this claim? | No Yes. Who made the | earlier filing? | | | | | | |

| 5. | Do you have any number you use to identify the debtor? | No Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor: |
|----|--|--|
| 7. | How much is the claim? | Does this amount include interest or other charges? No Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A). |
| 3. | What is the basis of the claim? | Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card. Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c). Limit disclosing information that is entitled to privacy, such as health care information. |
|). | Is all or part of the claim secured? | No Yes. The claim is secured by a lien on property. Nature of property: Real estate. If the claim is secured by the debtor's principal residence, file a Mortgage Proof of Claim Attachment (Official Form 410-A) with this Proof of Claim. Motor vehicle Other. Describe: Basis for perfection: |
| 0 | . Is this claim based on a lease? | Variable No Yes. Amount necessary to cure any default as of the date of the petition. \$ |
| 1 | . Is this claim subject to a right of setoff? | No Yes. Identify the property: |

| 12. Is all or part of the claim entitled to priority under 11 U.S.C. § 507(a)? | No Yes. Check one: | Amount entitled to priority |
|--|---|-----------------------------|
| A claim may be partly priority and partly | Domestic support obligations (including alimony and child support) under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B). | \$ |
| nonpriority. For example, in some categories, the law limits the amount entitled to priority. | Up to \$3,025* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use. 11 U.S.C. § 507(a)(7). | \$ |
| | Wages, salaries, or commissions (up to \$13,650*) earned within 180 days before the bankruptcy petition is filed or the debtor's business ends, whichever is earlier. 11 U.S.C. § 507(a)(4). | \$ |
| | □ Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8). | \$ |
| | Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(5). | \$ |
| | □ Other. Specify subsection of 11 U.S.C. § 507(a)() that applies. | \$ |
| | * Amounts are subject to adjustment on 4/01/22 and every 3 years after that for cases begun on or aft | ter the date of adjustment. |
| Part 3: Sign Below | | |
| The person completing | Check the appropriate box: | |
| this proof of claim must sign and date it. | □ I am the creditor. | |
| FRBP 9011(b). | □ Lam the creditor's attorney or authorized agent | |

- I am the creditor.
- □ I am the creditor's attorney or authorized agent.
- I am the trustee, or the debtor, or their authorized agent. Bankruptcy Rule 3004.
- I am a guarantor, surety, endorser, or other codebtor. Bankruptcy Rule 3005.

I understand that an authorized signature on this Proof of Claim serves as an acknowledgment that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

I have examined the information in this Proof of Claim and have a reasonable belief that the information is true and correct.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on date

MM / DD / YYYY Signature

Print the name of the person who is completing and signing this claim:

| Name | | | | | | |
|---------------|------------------|----------------------|--------------------------|----------------|-------------|------|
| | First name | | Middle name | | Last name | |
| Title | | | | | | |
| Company | Identify the cor | porate servicer as t | ne company if the author | rized agent is | a servicer. | |
| | | | | | | |
| Address | | | | | | |
| | Number | Street | | | | |
| | | | | | | |
| | City | | | State | ZIP Code | |
| Contact phone | | | _ | Email | | |

If you file this claim

electronically, FRBP

A person who files a fraudulent claim could be

fined up to \$500,000,

imprisoned for up to 5 years, or both.

18 U.S.C. §§ 152, 157, and

is.

3571.

5005(a)(2) authorizes courts to establish local rules specifying what a signature

Official Form 410

Instructions for Proof of Claim

United States Bankruptcy Court

12/15

These instructions and definitions generally explain the law. In certain circumstances, such as bankruptcy cases that debtors do not file voluntarily, exceptions to these general rules may apply. You should consider obtaining the advice of an attorney, especially if you are unfamiliar with the bankruptcy process and privacy regulations.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157 and 3571.

How to fill out this form

- Fill in all of the information about the claim as of the date the case was filed.
- Fill in the caption at the top of the form.
- If the claim has been acquired from someone else, then state the identity of the last party who owned the claim or was the holder of the claim and who transferred it to you before the initial claim was filed.
- Attach any supporting documents to this form. Attach redacted copies of any documents that show that the debt exists, a lien secures the debt, or both. (See the definition of *redaction* on the next page.)

Also attach redacted copies of any documents that show perfection of any security interest or any assignments or transfers of the debt. In addition to the documents, a summary may be added. Federal Rule of Bankruptcy Procedure (called "Bankruptcy Rule") 3001(c) and (d).

- Do not attach original documents because attachments may be destroyed after scanning.
- If the claim is based on delivering health care goods or services, do not disclose confidential health care information. Leave out or redact confidential information both in the claim and in the attached documents.

- A Proof of Claim form and any attached documents must show only the last 4 digits of any social security number, individual's tax identification number, or financial account number, and only the year of any person's date of birth. See Bankruptcy Rule 9037.
- For a minor child, fill in only the child's initials and the full name and address of the child's parent or guardian. For example, write A.B., a minor child (John Doe, parent, 123 Main St., City, State). See Bankruptcy Rule 9037.

Confirmation that the claim has been filed

To receive confirmation that the claim has been filed, either enclose a stamped self-addressed envelope and a copy of this form or go to the court's PACER system (www.pacer.psc.uscourts.gov) to view the filed form.

Understand the terms used in this form

Administrative expense: Generally, an expense that arises after a bankruptcy case is filed in connection with operating, liquidating, or distributing the bankruptcy estate. 11 U.S.C. § 503.

Claim: A creditor's right to receive payment for a debt that the debtor owed on the date the debtor filed for bankruptcy. 11 U.S.C. §101 (5). A claim may be secured or unsecured.

Creditor: A person, corporation, or other entity to whom a debtor owes a debt that was incurred on or before the date the debtor filed for bankruptcy. 11 U.S.C. §101 (10).

Debtor: A person, corporation, or other entity who is in bankruptcy. Use the debtor's name and case number as shown in the bankruptcy notice you received. 11 U.S.C. § 101 (13).

Evidence of perfection: Evidence of perfection of a security interest may include documents showing that a security interest has been filed or recorded, such as a mortgage, lien, certificate of title, or financing statement.

Information that is entitled to privacy: A *Proof of Claim* form and any attached documents must show only the last 4 digits of any social security number, an individual's tax identification number, or a financial account number, only the initials of a minor's name, and only the year of any person's date of birth. If a claim is based on delivering health care goods or services, limit the disclosure of the goods or services to avoid embarrassment or disclosure of confidential health care information. You may later be required to give more information if the trustee or someone else in interest objects to the claim.

Priority claim: A claim within a category of unsecured claims that is entitled to priority under 11 U.S.C. §507(a). These claims are paid from the available money or property in a bankruptcy case before other unsecured claims are paid. Common priority unsecured claims include alimony, child support, taxes, and certain unpaid wages.

Proof of claim: A form that shows the amount of debt the debtor owed to a creditor on the date of the bankruptcy filing. The form must be filed in the district where the case is pending.

Redaction of information: Masking, editing out, or deleting certain information to protect privacy. Filers must redact or leave out information entitled to **privacy** on the *Proof of Claim* form and any attached documents.

Secured claim under 11 U.S.C. §506(a): A claim backed by a lien on particular property of the debtor. A claim is secured to the extent that a creditor has the right to be paid from the property before other creditors are paid. The amount of a secured claim usually cannot be more than the value of the particular property on which the creditor has a lien. Any amount owed to a creditor that is more than the value of the property normally may be an unsecured claim. But exceptions exist; for example, see 11 U.S.C. § 1322(b) and the final sentence of 1325(a).

Examples of liens on property include a mortgage on real estate or a security interest in a car. A lien may be voluntarily granted by a debtor or may be obtained through a court proceeding. In some states, a court judgment may be a lien.

Setoff: Occurs when a creditor pays itself with money belonging to the debtor that it is holding, or by canceling a debt it owes to the debtor.

Uniform claim identifier: An optional 24-character identifier that some creditors use to facilitate electronic payment.

Unsecured claim: A claim that does not meet the requirements of a secured claim. A claim may be unsecured in part to the extent that the amount of the claim is more than the value of the property on which a creditor has a lien.

Offers to purchase a claim

Certain entities purchase claims for an amount that is less than the face value of the claims. These entities may contact creditors offering to purchase their claims. Some written communications from these entities may easily be confused with official court documentation or communications from the debtor. These entities do not represent the bankruptcy court, the bankruptcy trustee, or the debtor. A creditor has no obligation to sell its claim. However, if a creditor decides to sell its claim, any transfer of that claim is subject to Bankruptcy Rule 3001(e), any provisions of the Bankruptcy Code (11 U.S.C. § 101 et seq.) that apply, and any orders of the bankruptcy court that apply.

Do not file these instructions with your form.

accelya

Statement of outstanding invoices - Tampa Cargo SAS

| Invoice Date | | | Inv Amt (USD) | Outstanding Amt (USD) | |
|-----------------|-----------|-----------|--|--------------------------|-----------|
| 01-Jan-20 | 31-Jan-20 | 920120518 | TAMPA RAPID MAINTENANCE SUPPORT FEE JAN 20 TO MAR 20 | 5,943.42 | 5,943.42 |
| 11-May-20 | 10-Jul-20 | 920120856 | TAMPA RAPID MAINTENANCE SUPPORT FEE FOR APR 2020 | 1,981.14 | 1,981.14 |
| 11-May-20 | 10-Jul-20 | 920120857 | TAMPA CARGO SKYCHAIN HOSTING SERVICE FEE FOR APR 2020 | 12,608.33 | 12,608.33 |
| 01-Jun-20 | 01-Jul-20 | 920120924 | TACA CARGO SKYCHAIN CHANGE REQUEST TACR022 DT 26TH JAN 11 FOR MAINTENANCE & SUPPORT FEE FROM 13TH SEP 2019 TO 12TH DEC 2019 USD 321.75 (USD 8,580 @ 15% = 1,287.00 P.A) | 321.75 | 321.75 |
| 01-Jun-20 | 01-Jul-20 | 920120925 | TACA CARGO SKYCHAIN CHANGE REQUEST TACR022 DT 26TH JAN 11 FOR MAINTENANCE & SUPPORT FEE FROM 13TH DEC 2019 TO 12TH MAR 2020 USD 321.75 (USD 8,580 @ 15% = 1,287.00 P.A) | 321.75 | 321.75 |
| 01-Jun-20 | 01-Jul-20 | 920120926 | TACA CARGO SKYCHAIN CHANGE REQUEST TACR022 DT 26TH JAN 11 FOR MAINTENANCE & SUPPORT FEE FROM 13TH MAR 2020 TO 12TH JUN 2020 USD 321.75 (USD 8,580 @ 15% = 1,287.00 P.A) | 321.75 | 321.75 |
| 01-Jul-20 | 31-Jul-20 | 921120001 | TACA CARGO SKYCHAIN CHANGE REQUEST TACR022 DT 26TH JAN 11 FOR MAINTENANCE & SUPPORT FEE FROM 13TH MAR 2020 TO 09TH MAY 2020 (USD 8,580 @ 15% = 1,287.00 P.A) | 207.62 | 207.62 |
| 01-Aug-20 | 31-Aug-20 | 921120094 | TAMPA RAPID MAINTENANCE SUPPORT FEE JAN 19 TO MAR 19 USD 5,943.42 WHT 20% = USD 1,485.86 | 7,429.28 | 7,429.28 |
| 01-Aug-20 | 31-Aug-20 | 921120095 | TAMPA RAPID MAINTENANCE SUPPORT FEE APR 19 TO JUN 19 USD 5,943.42 WHT 20% = USD 1,485.86 | 7,429.28 | 7,429.28 |
| 01-Aug-20 | 31-Aug-20 | 921120096 | TAMPA RAPID MAINTENANCE SUPPORT FEE JUL 19 TO SEP 19 USD 5,943.42 WHT 20% = USD 1,485.86 | 7,429.28 | 7,429.28 |

Accelya Middle East FZE (formerly known as Mercator Solutions FZE) I 5-501, Dubai Silicon Oasis, Dubai, UAE

T: +971 4 501 3700

www.accelya.com





| 01-Aug-20 | 31-Aug-20 | 921120097 | TAMPA RAPID MAINTENANCE | 7,429.28 | 7,429.28 |
|-----------|-----------|-----------|----------------------------------|-----------|-----------|
| _ | _ | | SUPPORT FEE OCT 19 TO DEC 19 USD | | |
| | | | 5,943.42 WHT 20% = USD 1,485.86 | | |
| | | | Total | 51,422.88 | 51,422.88 |

Accelya Middle East FZE (formerly known as Mercator Solutions FZE) I 5-501, Dubai Silicon Oasis, Dubai, UAE

T: +971 4 501 3700

www.accelya.com

🖂 ar.dubai@accelya.com





| Tampa Cargo SAS AV CL 26-59-15 890.912.462-4 BOGOTA Colombia | Invoice No : 920120518 Invoice Date : 01-JAN-20 Agreement/ Contract Ref RAPID MSA: |
|--|--|
| | Agreement Date : 11-APR-2012 |

| Particulars | Amount USD |
|---|---------------|
| TAMPA RAPID MAINTENANCE SUPPORT FEE JAN 20 TO MAR 20 | 5,943.42 |
| REF: CLAUSE 4 OF THE RAPID LICENCE, IMPLEMENTATION AND MAINTENANCE AGREEMENT | |
| TAMPA RAPID MAINTENANCE SUPPORT FEE JAN 20 TO MAR 20 - USD 5,943.42 | |

Gross Amount Payable :

5,943.42

| ayment due date : 31-JAN-20 | 1 |
|--|-----------------------------|
| Payment Information : | For Accelya Middle East FZE |
| Wire Transfer to: Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, | Randen |
| Deira Branch, Dubai, U.A.E. | Kewal Gandhi |
| Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAEAD | Manager |

ACCELYA MIDDLE EAST FZE



| Tampa Cargo SAS AV CL 26-59-15 890.912.462-4 BOGOTA Colombia | Invoice No : 920120856 Invoice Date : 11-MAY-2020 Agreement/ Contract Ref : RAPID MSA |
|--|---|
| | Agreement Date : 11-APR-2012 |

| Particulars | Amoun USD |
|--|-----------------------------|
| TAMPA RAPID MAINTENANCE SUPPORT FEE FOR APR 2020 | 1,981.14 |
| REF: CLAUSE 4 OF THE RAPID LICENCE, IMPLEMENTATION AND MAINTENANCE AGREEMENT | |
| Gross Amount Payable : | 1,981.14 |
| US Dollar One Thousand Nine Hundred Eighty One Cent Fourteen Only | |
| Payment due date : 10-JUL-2020 | |
| Payment Information : | For Accelya Middle East FZE |
| Wire Transfer to: | Reander |
| Accelya Middle East FZE | nound |
| HSBC Bank Middle East Ltd. PO Box 502601, | 0 |
| Deira Branch,Dubai, U.A.E. | Kewal Gandhi |
| Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAEAD | Manager |
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ACCELYA MIDDLE EAST FZE Dubai Silicon Oasis Headquarters Dubai Silicon Oasis PO Box 341476 Dubai, UAE TRN : 100366543500003 T +971 4501 3862

E-mail: ar.dubai@accelya.com www.accelya.com



| Tampa Cargo SAS AV CL 26-59-15 890.912.462-4 BOGOTA Colombia | Invoice No : 920120857 Invoice Date : 11-MAY-2020 Agreement/ Contract Ref : MSA |
|--|---|
| | Agreement Date : 25-JAN-2012 |

| Particulars | Amoun USD |
|--|-----------------------------|
| TAMPA CARGO SKYCHAIN HOSTING SERVICE FEE FOR APR 20 REF: CLAUSE 3 OF THE SKYCHAIN APPLICATION SERVICE PRO | ,, |
| AMENDMENT AGREEMENT BETWEEN TACA/TAMPA AND AVIAN JAN 12 | NCA DT 25TH |
| USD 37,825(TOTAL FEE USD 151,300.00 P.A.) | |
| Gross Amount Pay | able : 12,608.33 |
| IS Dollar Twelve Thousand Six Hundred Eight Cent Thirty Three ayment due date : 10-JUL-2020 | Only |
| Payment Information : | For Accelya Middle East FZE |
| Wire Transfer to: | Randin |
| Accelya Middle East FZE HSBC Bank Middle East Ltd. | Tur |
| PO Box 502601, | |
| Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE59020000022489744100 SWIFT: BBMEAEAD | Kewal Gandhi Manager |
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ACCELYA MIDDLE EAST FZE



| Tampa Cargo SAS AV CL 26-59-15 890.912.462-4 | Invoice No : 920120924 Invoice Date : 01-JUN-2020 |
|--|--|
| BOGOTA Colombia | Agreement/ Contract Ref : |
| | Agreement Date : |

| Particulars | Amount USD |
|---|-----------------------------|
| TACA CARGO SKYCHAIN CHANGE REQUEST TACR022 DT 26TH JAN 11 FOR MAINTENANCE & SUPPORT FEE FROM 13TH SEP 2019 TO 12TH DEC 2019 USD 321.75 (USD 8,580 @ 15% = 1,287.00 P.A) | 321.75 |
| Gross Amount Payable : | 321.75 |
| US Dollar Three Hundred Twenty One Cent Seventy Five Only | |
| Payment due date : 01-JUL-2020 | |
| Payment Information : Wire Transfer to: Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAEAD | For Accelya Middle East FZE |

ACCELYA MIDDLE EAST FZE



| Tampa Cargo SAS AV CL 26-59-15 890.912.462-4 | Invoice No : 920120925 Invoice Date : 01-JUN-2020 |
|--|--|
| BOGOTA Colombia | Agreement/ Contract Ref : |
| | Agreement Date : |

| Particulars | Amount USD |
|--|-----------------------------|
| TACA CARGO SKYCHAIN CHANGE REQUEST TACR022 DT 26TH JAN 11 FOR MAINTENANCE & SUPPORT FEE FROM 13TH DEC 2019 TO 12TH MAR 2020 USD 321.75 (USD 8,580 @ 15% = 1,287.00 P.A) | 321.75 |
| Gross Amount Payable : | 321.75 |
| US Dollar Three Hundred Twenty One Cent Seventy Five Only | |
| Payment due date : 01-JUL-2020 | |
| Payment Information : Wire Transfer to: Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE59020000022489744100 SWIFT: BBMEAEAD | For Accelya Middle East FZE |

ACCELYA MIDDLE EAST FZE



| Tampa Cargo SAS AV CL 26-59-15 890.912.462-4 | Invoice No : 920120926 Invoice Date : 01-JUN-2020 |
|---|--|
| BOGOTA Colombia | Agreement/ Contract Ref : |
| | Agreement Date : |

| Particulars | Amoun USD |
|---|-----------------------------|
| TACA CARGO SKYCHAIN CHANGE REQUEST TACR022 DT 26TH JAN 11 FOR MAINTENANCE & SUPPORT FEE FROM 13TH MAR 2020 TO 12TH JUN 2020 USD 321.75 (USD 8,580 @ 15% = 1,287.00 P.A) | 321.75 |
| Gross Amount Payable : | 321.75 |
| JS Dollar Three Hundred Twenty One Cent Seventy Five Only | |
| Payment due date : 01-JUL-2020 | |
| Payment Information : | For Accelya Middle East FZE |
| Wire Transfer to: Accelya Middle East FZE HSBC Bank Middle East Ltd. | Randen |
| PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 SWIFT: BBMEAEAD | Kewal Gandhi Manager |
| | |
| | |

ACCELYA MIDDLE EAST FZE



| Tampa Cargo SAS AV CL 26-59-15 890.912.462-4 | Invoice No : 921120001 Invoice Date : 01-JUL-2020 |
|--|--|
| BOGOTA Colombia | Agreement/ Contract Ref : |
| | Agreement Date : |

| Particulars | Amount USD |
|---|-----------------------------|
| TACA CARGO SKYCHAIN CHANGE REQUEST TACR022 DT 26TH JAN 11 FOR MAINTENANCE & SUPPORT FEE FROM 13TH MAR 2020 TO 09TH MAY 2020 (USD 8,580 @ 15% = 1,287.00 P.A) | 207.62 |
| Gross Amount Payable : | 207.62 |
| US Dollar Two Hundred Seven Cent Sixty Two Only | |
| Payment due date : 31-JUL-2020 | |
| Payment Information : | For Accelya Middle East FZE |
| Wire Transfer to: Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE59020000022489744100 SWIFT: BBMEAEAD | Kewal Gandhi Manager |

ACCELYA MIDDLE EAST FZE



| Tampa Cargo SAS AV CL 26-59-15 890.912.462-4 BOGOTA | Invoice No : 921120094 Invoice Date : 01-AUG-2020 |
|---|--|
| Colombia | Agreement/ Contract Ref: RAPID MSA |
| | Agreement Date : 11-APR-2012 |

| Particulars | | Amour USD |
|---|--|-----------------------------|
| TAMPA RAPID MAINT 5,943.42 | ENANCE SUPPORT FEE JAN 19 TO MAR 19 USD | 7,429.28 |
| WHT 20% = USD 1,48 | 5.86 | |
| REF: CLAUSE 4 OF TH MAINTENANCE AGRE | HE RAPID LICENCE, IMPLEMENTATION AND EMENT | |
| | Gross Amount Payable : | 7,429.28 |
| US Dollar Seven Thou | sand Four Hundred Twenty Nine Cent Twenty Eigh | it Only |
| Payment due date : | 31-AUG-2020 | |
| Payment Information | : | For Accelya Middle East FZE |

Wire Transfer to:

Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE59020000022489744100 SWIFT: BBMEAEAD

Klande

Kewal Gandhi Manager

ACCELYA MIDDLE EAST FZE Dubai Silicon Oasis Headquarters

Invoices were never received by Avianca in the corresponding date when they were raised for the same service period. Accordingly fresh invoices have been raised.

This is based on the mail confirmation dated 17 July 2020. Attached below for reference

Email extract:

From: Juan Carlos Lovera Aranda <<u>juan.lovera@avianca.com</u>> Sent: Friday, July 17, 2020 11:52 AM To: Rosita Infante <u><rosita.infante@accelya.com</u>>; David Ehrenfeld <u><david.ehrenfeld@accelya.com</u>> Cc: Soporte Compras y Pagos <u><soportecomprasypagos@avianca.com</u>>; Anita Escobar <u><anita.escobar@avianca.com</u>> Subject: RE: Supplie:: Accebya Middle East FZE (Number: 1181)

Hola Rosita, buenos días.

Luego de revisar sin éxito nuestros emails sobre la recepción de esas facturas año 2019 desde las cuentas Accounts Receivable de Accelya/Mercator y del doble check realizado por el Area de Soportes y Pagos (Anita Escobar e Ingrid Alemán), ain encontrar registros del pago correspondiente, favor emitir nuevas facturas por la antigüedad de las mismas y adicionalmente así arreglar el tema del whithholding tax. Mil gracias.

| Avianca - Aerovias Del Continente Am | 920120274 | 10-08-19 | USD | 58,687.93 |
|---|-----------|-----------|-----|-----------|
| Avianca - Aerovias Del Continente Am | 920120275 | 10-08-19 | USD | 634.69 |
| AVIANCA - ECUADOR S.A. | 920120443 | 12-10-19 | USD | 21,213.90 |
| AVIANCA - ECUADOR S.A. | 920120230 | 9/18/2019 | USD | 21,213.90 |
| TACA International Airlines SA | 920120444 | 12-11-19 | USD | 4,570.13 |
| TACA International Airlines SA | 920120272 | 10-08-19 | USD | 61,057,85 |
| TACA International Airlines SA | 920120231 | 9/18/2019 | USD | 4,570.13 |
| TACA International Airlines SA | MSF09103 | 12-11-18 | USD | 4,570.13 |
| Tampa Cargo SAS | 920120277 | 10-08-19 | USD | 5,943.42 |
| Tampa Cargo SAS | 920120041 | 07-12-19 | USD | 5,943.42 |
| Tampa Cargo SAS | MSF09474 | 04-01-19 | USD | 5,943.42 |
| Tampa Cargo SAS | MSF09241 | 1/20/2019 | USD | 5,943.42 |

Cordialmente,

Juan Carlos Lovera

Gerente BP VP Financiera y VP A&A Vicepresidencia Digital y Tecnología

Avenida Calle 26 # 59 - 15 Piso 5 Edificio Centro Administrativo Avianca CAV Bogotá, Colombia - Celular 310 229 7110 juan.lovera@avianca.com Activate Windows Go to Settings to activate Windows.



| Tampa Cargo SAS AV CL 26-59-15 890.912.462-4 BOGOTA Colombia | Invoice No : 921120095 Invoice Date : 01-AUG-2020 Agreement/ Contract Ref : RAPID MSA |
|--|---|
| | Agreement Date : 11-APR-2012 |

| Particulars | Amour USD |
|---|-----------------------------|
| TAMPA RAPID MAINTENANCE SUPPORT FEE APR 19 TO JUN 19 USD 5,94 WHT 20% = USD 1,485.86 | 43.42 7,429.25 |
| REF: CLAUSE 4 OF THE RAPID LICENCE, IMPLEMENTATION AND MAINTENANCE AGREEMENT | |
| Gross Amount Payable : | 7,429.2 |
| S Dollar Seven Thousand Four Hundred Twenty Nine Cent Twenty Eight C syment due date : 31-AUG-2020 | Only |
| Payment Information : | For Accelya Middle East FZE |
| Wire Transfer to: | Randen |
| Accelya Middle East FZE HSBC Bank Middle East Ltd. | Theat |
| TISDO DATIK MIQUIE LAST LIU. | 0 |
| PO Box 502601, | Kowal Gandhi |
| PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: | Kewal Gandhi |
| PO Box 502601, Deira Branch,Dubai, U.A.E. | Kewal Gandhi Manager |
| PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 | |
| PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE590200000022489744100 | |

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| Avianca - Aerovias Del Continente Am | 920120274 | 10-08-19 | USD | 58,687.93 |
|---|-----------|-----------|-----|-----------|
| Avianca - Aerovias Del Continente Am | 920120275 | 10-08-19 | USD | 634.69 |
| AVIANCA - ECUADOR S.A. | 920120443 | 12-10-19 | USD | 21,213.90 |
| AVIANCA - ECUADOR S.A. | 920120230 | 9/18/2019 | USD | 21,213.90 |
| TACA International Airlines SA | 920120444 | 12-11-19 | USD | 4,570.13 |
| TACA International Airlines SA | 920120272 | 10-08-19 | USD | 61,057,85 |
| TACA International Airlines SA | 920120231 | 9/18/2019 | USD | 4,570.13 |
| TACA International Airlines SA | MSF09103 | 12-11-18 | USD | 4,570.13 |
| Tampa Cargo SAS | 920120277 | 10-08-19 | USD | 5,943.42 |
| Tampa Cargo SAS | 920120041 | 07-12-19 | USD | 5,943.42 |
| Tampa Cargo SAS | MSF09474 | 04-01-19 | USD | 5,943.42 |
| Tampa Cargo SAS | MSF09241 | 1/20/2019 | USD | 5,943.42 |

Cordialmente,

Juan Carlos Lovera

Gerente BP VP Financiera y VP A&A Vicepresidencia Digital y Tecnología

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| Tampa Cargo SAS AV CL 26-59-15 890.912.462-4 BOGOTA Colombia | Invoice No : 921120096 Invoice Date : 01-AUG-2020 Agreement/ Contract Ref : RAPID MSA |
|--|---|
| | Agreement Date : 11-APR-2012 |

| articulars | | Amoun USD |
|---|-----------------------|-----------------------------|
| AMPA RAPID MAINTENANCE SUPPORT FEE WHT 20% = USD 1,485.86 REF: CLAUSE 4 OF THE RAPID LICENCE, IMPL MAINTENANCE AGREEMENT | | 7,429.28 |
| G | ross Amount Payable : | 7,429.28 |
| yment due date : 31-AUG-2020 Payment Information : | | For Accelva Middle Fast 575 |
| Wire Transfer to: | | For Accelya Middle East FZE |

Invoices were never received by Avianca in the corresponding date when they were raised for the same service period. Accordingly fresh invoices have been raised.

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Email extract:

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| Avianca - Aerovias Del Continente Am | 920120274 | 10-08-19 | USD | 58,687.93 |
|---|-----------|-----------|-----|-----------|
| Avianca - Aerovias Del Continente Am | 920120275 | 10-08-19 | USD | 634.69 |
| AVIANCA - ECUADOR S.A. | 920120443 | 12-10-19 | USD | 21,213.90 |
| AVIANCA - ECUADOR S.A. | 920120230 | 9/18/2019 | USD | 21,213.90 |
| TACA International Airlines SA | 920120444 | 12-11-19 | USD | 4,570.13 |
| TACA International Airlines SA | 920120272 | 10-08-19 | USD | 61,057,85 |
| TACA International Airlines SA | 920120231 | 9/18/2019 | USD | 4,570.13 |
| TACA International Airlines SA | MSF09103 | 12-11-18 | USD | 4,570.13 |
| Tampa Cargo SAS | 920120277 | 10-08-19 | USD | 5,943.42 |
| Tampa Cargo SAS | 920120041 | 07-12-19 | USD | 5,943.42 |
| Tampa Cargo SAS | MSF09474 | 04-01-19 | USD | 5,943.42 |
| Tampa Cargo SAS | MSF09241 | 1/20/2019 | USD | 5,943.42 |

Cordialmente,

Juan Carlos Lovera

Gerente BP VP Financiera y VP A&A Vicepresidencia Digital y Tecnología

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| Tampa Cargo SAS AV CL 26-59-15 890.912.462-4 BOGOTA Colombia | Invoice No : 921120097 Invoice Date : 01-AUG-2020 Agreement/ Contract Ref : RAPID MSA | |
|--|---|--|
| | Agreement Date : 11-APR-2012 | |

| Particulars | | Amoun USD |
|--|--|--------------|
| TAMPA RAPID MAINT 5,943.42 | 7,429.28 | |
| WHT 20% = USD 1,48 | 5.86 | |
| REF: CLAUSE 4 OF T MAINTENANCE AGRE | HE RAPID LICENCE, IMPLEMENTATION AND EEMENT | |
| | | |
| | Gross Amount Payable : | 7,429.28 |
| US Dollar Seven Thou | Gross Amount Payable : | 7,429.28 |

| Payment Information : | For Accelya Middle East FZE |
|---|-----------------------------|
| Wire Transfer to: Accelya Middle East FZE HSBC Bank Middle East Ltd. PO Box 502601, Deira Branch,Dubai, U.A.E. Account/IBAN Number: AE59020000022489744100 SWIFT: BBMEAEAD | Kewal Gandhi Manager |

ACCELYA MIDDLE EAST FZE

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Hola Rosita, buenos días.

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| Avianca - Aerovias Del Continente Am | 920120274 | 10-08-19 | USD | 58,687.93 |
|---|-----------|-----------|-----|-----------|
| Avianca - Aerovias Del Continente Am | 920120275 | 10-08-19 | USD | 634.69 |
| AVIANCA - ECUADOR S.A. | 920120443 | 12-10-19 | USD | 21,213.90 |
| AVIANCA - ECUADOR S.A. | 920120230 | 9/18/2019 | USD | 21,213.90 |
| TACA International Airlines SA | 920120444 | 12-11-19 | USD | 4,570.13 |
| TACA International Airlines SA | 920120272 | 10-08-19 | USD | 61,057,85 |
| TACA International Airlines SA | 920120231 | 9/18/2019 | USD | 4,570.13 |
| TACA International Airlines SA | MSF09103 | 12-11-18 | USD | 4,570.13 |
| Tampa Cargo SAS | 920120277 | 10-08-19 | USD | 5,943.42 |
| Tampa Cargo SAS | 920120041 | 07-12-19 | USD | 5,943.42 |
| Tampa Cargo SAS | MSF09474 | 04-01-19 | USD | 5,943.42 |
| Tampa Cargo SAS | MSF09241 | 1/20/2019 | USD | 5,943.42 |

Cordialmente,

Juan Carlos Lovera

Gerente BP VP Financiera y VP A&A Vicepresidencia Digital y Tecnología

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