Case 23-11294-JKS Doc 1513 Filed 12/31/25 Page 1 of 3 Docket #1513 Date Filed: 12/31/2025

IN THE UNITED STATES BANKRUPTCY COURT FOR THE DISTRICT OF DELAWARE

In re

AN GLOBAL LLC, et al.,1

Debtors.

Chapter 11

Case No. 23-11294 (JKS)

(Jointly Administered)

Re: Docket No. 799 & 1512

CERTIFICATION OF COUNSEL AND REQUEST FOR ENTRY OF REVISED PROPOSED ORDER DISMISSING THE DEBTORS' CHAPTER 11 CASES

The undersigned hereby certifies as follows:

- 1. On January 18, 2024, the above-captioned debtors and debtors-in-possession (collectively, the "Debtors") filed the Debtors' Motion for Entry of an Order (I) Approving Procedures for the Distribution of Certain Funds, (II) Approving the Dismissal of the Debtors' Chapter 11 Cases, and (III) Granting Related Relief [Docket No. 640] (the "Motion")² with the United States Bankruptcy Court for the District of Delaware (the "Court").
- 2. On March 27, 2024, the Court entered the *Order Granting Debtors' Motion for Entry of an Order (I) Approving Procedures for the Distribution of Certain Funds, (II) Approving Procedures for the Dismissal of Certain of the Debtors' Chapter 11 Cases, and (III) Granting Related Relief [Docket No. 799] (the "Dismissal Procedures Order")*. The Dismissal Procedures

^{2.} Capitalized terms used but not defined herein shall have the meanings ascribed to them in the Motion or the Dismissal Procedures Order (defined below), as applicable.



^{1.} The Debtors in these Chapter 11 Cases, along with the last four digits of each Debtor's federal tax identification number or registration number in the applicable jurisdiction, are: AN Global LLC (5504); AgileThought, Inc. (2509); 4th Source, LLC (7626); AgileThought Brasil Servicos de Consultoria Em Software (01-20); AgileThought Digital Solutions, S.A.P.I. de C.V. (3KR0); AgileThought México S.A. de C.V. (7E46); AgileThought, LLC (7076); AGS Alpama Global Services USA, LLC (0487); AN Extend, S.A. de C.V. (1D80); AN Evolution, S. de R.L. de C.V. (7973); AN UX, S.A. de C.V. (7A42); Cuarto Origen, S. de R.L. de C.V. (0IQ9); Entrepids México, S.A. de C.V. (OCYA); Facultas Analytics, S.A.P.I. de C.V. (6G37); Faktos Inc., S.A.P.I. de C.V. (3LLA); IT Global Holding LLC (8776); Tarnow Investment, S.L. (No Tax ID); and Anzen Soluciones, S.A. de C.V. (No Tax ID). The Debtors' headquarters are located at 222 W. Las Colinas Boulevard, Suite 1650E, Irving, Texas 75039.

Order, among other things, (a) approves procedures governing the distribution of certain funds and (b) authorizes the dismissal of the Debtors' Chapter 11 Cases after the making of distributions and upon the filing of a Certification of Counsel and Request for Dismissal by the Debtors.

- 3. On December 30, 2025, the Debtors filed the *Certification of Counsel and Request for Entry of an Order Dismissing the Debtors' Chapter 11 Cases* [Docket No. 1512] (the "Request for Dismissal"). Attached to the Request for Dismissal was a proposed order dismissing the Debtors' Chapter 11 Cases (the "Proposed Order").
- 4. Subsequent to the filing of the Request for Dismissal, the Debtors received comments to the Proposed Order from the Court that were resolved through revisions to the Proposed Order. A copy of the revised proposed order is attached hereto as **Exhibit A** (the "Revised Proposed Order"). For the convenience of the Court and all parties in interest, a blackline of the Revised Proposed Order against the Proposed Order is attached hereto as **Exhibit B**.

WHEREFORE, the Debtors respectfully request entry of an order, substantially in the form attached hereto as **Exhibit A**, dismissing the Chapter 11 Cases of the Debtors at the earliest convenience of the Court.

Dated: December 31, 2025 Wilmington, Delaware Respectfully submitted,

/s/ James R. Risener III

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Counsel for the Debtors and Debtors-in-Possession

EXHIBIT A

(Revised Proposed Order)

IN THE UNITED STATES BANKRUPTCY COURT FOR THE DISTRICT OF DELAWARE

In re

AN GLOBAL LLC, et al.,1

Debtors.

Chapter 11

Case No. 23-11294 (JKS)

(Jointly Administered)

Re: Docket Nos. 640, 799, & 1512

ORDER DISMISSING THE DEBTORS' CHAPTER 11 CASES

Pursuant to the (i) Debtors' Motion for Entry of an Order (I) Approving Procedures for the Distribution of Certain Funds, (II) Approving the Dismissal of the Debtors' Chapter 11 Cases, and (III) Granting Related Relief, filed on January 18, 2024 [Docket No. 640] (the "Motion"), (ii) Order Granting Debtors' Motion for Entry of an Order (I) Approving Procedures for the Distribution of Certain Funds, (II) Approving Procedures for the Dismissal of Certain of the Debtors' Chapter 11 Cases, and (III) Granting Related Relief [Docket No. 799], entered on March 27, 2024 (the "Dismissal Procedures Order"), (iii) Certification of Counsel and Request for Entry of an Order Dismissing the Debtors' Chapter 11 Cases, filed on December 30, 2025 [Docket No. 1512] (the "Request for Dismissal"); and (iv) Certification of Counsel and Request for Entry

The Debtors in these Chapter 11 Cases, along with the last four digits of each Debtor's federal tax identification number or registration number in the applicable jurisdiction, are: AN Global LLC (5504); AgileThought, Inc. (2509); 4th Source, LLC (7626); AgileThought Brasil Servicos de Consultoria Em Software (01-20); AgileThought Digital Solutions, S.A.P.I. de C.V. (3KR0); AgileThought México S.A. de C.V. (7E46); AgileThought, LLC (7076); AGS Alpama Global Services USA, LLC (0487); AN Extend, S.A. de C.V. (1D80); AN Evolution, S. de R.L. de C.V. (7973); AN UX, S.A. de C.V. (7A42); Cuarto Origen, S. de R.L. de C.V. (0IQ9); Entrepids México, S.A. de C.V. (OCYA); Facultas Analytics, S.A.P.I. de C.V. (6G37); Faktos Inc., S.A.P.I. de C.V. (3LLA); IT Global Holding LLC (8776); Tarnow Investment, S.L. (No Tax ID); and Anzen Soluciones, S.A. de C.V. (No Tax ID). The Debtors' headquarters are located at 222 W. Las Colinas Boulevard, Suite 1650E, Irving, Texas 75039.

of Revised Proposed Order Dismissing the Debtors' Chapter 11 Cases, filed on December 31, 2025 (the "Revised Order Certification"),²

IT IS HEREBY ORDERED THAT:

- 1. Pursuant to sections 1112(b) and 305(a) of the Bankruptcy Code, the Chapter 11 Cases of the Debtors are hereby dismissed.
- 2. Notwithstanding section 349 of the Bankruptcy Code, all orders of the Court entered in these Chapter 11 Cases shall survive the dismissal of the Debtors' Chapter 11 Cases.
- 3. With respect to all Debtors, all fees of the Office of the United States Trustee and any costs of Court not previously paid shall be paid in full by no later than ten (10) days following the date of entry of this Order.
- 4. Subject to the terms of this Order, upon the dismissal of these Chapter 11 Cases, Carroll Services LLC, which is providing James Carroll as the Debtors' Wind-Down Manager, and Mr. Carroll, are discharged and relieved of any further obligations with respect to these Chapter 11 Cases.
- 5. Subject to the terms of this Order, upon the dismissal of these Chapter 11 Cases, Verita Global³ ("the Claims Agent") is discharged and relieved of any further obligations with respect to these Chapter 11 Cases; *provided* that the Claims Agent shall continue to function as claims and noticing agent solely to the extent necessary to ensure compliance with Local Rules 1017-2 and 2002-1(e). As soon as reasonably practicable from the dismissal of these Chapter 11 Cases, but no later than fourteen (14) days following entry of this Order, the Claims Agent shall: (i) forward to the Clerk of the Court an electronic version of all imaged claims; (ii) upload the

² Capitalized terms used but not defined herein shall have the meanings set forth in the Motion, the Dismissal Procedures Order, the Request for Dismissal, or the Revised Order Certification, as applicable.

³ Verita Global was formerly known as Kurtzman Carson Consultants, LLC.

creditor mailing list into CM/ECF; and (iii) docket a final claims register. In addition, within fourteen (14) days of entry of this Order, the Claims Agent shall provide to the Court the final version of the claims register, a digital version of all claims, and the creditor mailing matrix as of the date immediately before the close of the final Chapter 11 Case(s).

- 6. The Debtors are hereby authorized to dissolve, and take any steps necessary to effectuate their dissolution, under applicable law, including but not limited to the payment of any associated filing fees.
- 7. All professionals retained in the Chapter 11 Cases (the "<u>Professionals</u>") shall file final fee applications (the "<u>Final Fee Applications</u>") for fees incurred in the Chapter 11 Cases within forty-five (45) days following entry of this Order, for which the Debtors are severally and jointly liable. Any objections to the Final Fee Applications shall be filed and served on counsel for the Debtors and the Professional submitting the application to which an objection is being filed, by March 13, 2026 at 4:00 p.m. (Eastern Time). The Court will hold a hearing, if necessary, on March 31, 2026 at 1:00 p.m. (Eastern Time) to resolve any disputes related to the Final Fee Applications.
- 8. For the avoidance of doubt, nothing in this Order shall impair, prejudice, or otherwise affect the rights of any Professional or to any amounts in the professional fee escrow account as of the date hereof.
- 9. The Debtors and their counsel are authorized to take such actions and execute such documents as may be necessary to implement the terms and conditions of this Order

10. The Court shall retain jurisdiction with respect to any matters, claims, rights or disputes arising from or relating to the implementation of any order of this Court entered in these Chapter 11 Cases, and over the final allowance of professional fees.

EXHIBIT B

(Blackline)

IN THE UNITED STATES BANKRUPTCY COURT FOR THE DISTRICT OF DELAWARE

In re

AN GLOBAL LLC, et al.,1

Debtors.

Chapter 11

Case No. 23-11294 (JKS)

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ORDER DISMISSING THE DEBTORS' CHAPTER 11 CASES

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The Debtors in these Chapter 11 Cases, along with the last four digits of each Debtor's federal tax identification number or registration number in the applicable jurisdiction, are: AN Global LLC (5504); AgileThought, Inc. (2509); 4th Source, LLC (7626); AgileThought Brasil Servicos de Consultoria Em Software (01-20); AgileThought Digital Solutions, S.A.P.I. de C.V. (3KR0); AgileThought México S.A. de C.V. (7E46); AgileThought, LLC (7076); AGS Alpama Global Services USA, LLC (0487); AN Extend, S.A. de C.V. (1D80); AN Evolution, S. de R.L. de C.V. (7973); AN UX, S.A. de C.V. (7A42); Cuarto Origen, S. de R.L. de C.V. (0IQ9); Entrepids México, S.A. de C.V. (0CYA); Facultas Analytics, S.A.P.I. de C.V. (6G37); Faktos Inc., S.A.P.I. de C.V. (3LLA); IT Global Holding LLC (8776); Tarnow Investment, S.L. (No Tax ID); and Anzen Soluciones, S.A. de C.V. (No Tax ID). The Debtors' headquarters are located at 222 W. Las Colinas Boulevard, Suite 1650E, Irving, Texas 75039.

the Debtors' Chapter 11 Cases, filed on December 31, 2025 (the "Revised Order Certification"),²

IT IS HEREBY ORDERED THAT:

- 1. Pursuant to sections 1112(b) and 305(a) of the Bankruptcy Code, the Chapter 11 Cases of the Debtors are hereby dismissed.
- 2. Notwithstanding section 349 of the Bankruptcy Code, all orders of the Court entered in these Chapter 11 Cases shall survive the dismissal of the Debtors' Chapter 11 Cases.
- 3. With respect to all Debtors, all fees of the Office of the United States Trustee and any costs of Court not previously paid shall be paid in full by no later than ten (10) days following the date of entry of this Order.
- 4. Subject to the terms of this Order, upon the dismissal of these Chapter 11 Cases, Carroll Services LLC, which is providing James Carroll as the Debtors' Wind-Down Manager, and Mr. Carroll, are discharged and relieved of any further obligations with respect to these Chapter 11 Cases.
- 5. Subject to the terms of this Order, upon the dismissal of these Chapter 11 Cases, Verita Global³ ("the Claims Agent") is discharged and relieved of any further obligations with respect to these Chapter 11 Cases; *provided* that the Claims Agent shall continue to function as claims and noticing agent solely to the extent necessary to ensure compliance with Local Rules 1017-2 and 2002-1(e). As soon as reasonably practicable from the dismissal of these Chapter 11 Cases, but no later than fourteen (14) days following entry of this Order, the Claims Agent shall:

² Capitalized terms used but not defined herein shall have the meanings set forth in the Motion, the Dismissal Procedures Order, or the Certification of Counsel and Request for Dismissal, or the Revised Order Certification, as applicable.

³ Verita Global was formerly known as Kurtzman Carson Consultants, LLC.

- (i) forward to the Clerk of the Court an electronic version of all imaged claims; (ii) upload the creditor mailing list into CM/ECF; and (iii) docket a final claims register. In addition, within fourteen (14) days of entry of this Order, the Claims Agent shall provide to the Court the final version of the claims register, a digital version of all claims, and the creditor mailing matrix as of the date immediately before the close of the final Chapter 11 Case(s).
- 6. The Debtors are hereby authorized to dissolve, and take any steps necessary to effectuate their dissolution, under applicable law, including but not limited to the payment of any associated filing fees.
- 7. All professionals retained in the Chapter 11 Cases (the "<u>Professionals</u>") shall file final fee applications (the "<u>Final Fee Applications</u>") for fees incurred in the Chapter 11 Cases within forty-five (45) days following entry of this Order, for which the Debtors are severally and jointly liable. Any objections to the Final Fee Applications shall be filed and served on counsel for the Debtors and the Professional submitting the application to which an objection is being filed, by the date that is seven (7) days prior to the hearing on the Final Fee Applications (the "<u>Final Fee Hearing</u>") <u>March 13, 2026</u> at 4:00 p.m. (<u>Eastern Time</u>). The Court will hold the <u>Final Fee Hearinga hearing</u>, if necessary, on <u>March 31, 2026</u> at 1:00 p.m. (<u>Eastern Time</u>) to resolve any disputes related to <u>final fee applications the Final Fee Applications</u>.
- 8. For the avoidance of doubt, nothing in this Order shall impair, prejudice, or otherwise affect the rights of any Professional or to any amounts in the professional fee escrow account as of the date hereof.
- 9. The Debtors and their counsel are authorized to take such actions and execute such documents as may be necessary to implement the terms and conditions of this Order

10. The Court shall retain jurisdiction with respect to any matters, claims, rights or disputes arising from or relating to the implementation of any order of this Court entered in these Chapter 11 Cases, and over the final allowance of professional fees.