

**IN THE UNITED STATES BANKRUPTCY COURT  
FOR THE DISTRICT OF DELAWARE**

In re:

AN Global, LLC, *et al.*,<sup>1</sup>

Debtors.

Chapter 11

Case No. 23-11294 (JKS)

(Jointly Administered)

**Obj. Deadline: March 3, 2025 at 4:00 p.m. (ET)**

**NOTICE OF FILING OF NINTH MONTHLY REPORT  
OF CARROLL SERVICES LLC FOR THE PERIOD FROM  
DECEMBER 1, 2024 THROUGH AND INCLUDING DECEMBER 31, 2024**

**PLEASE TAKE NOTICE** that on June 21, 2024, the Court entered the *Order (I) Authorizing the Retention of Carroll Services LLC to Provide James Carroll as Wind-Down Administrator as of April 5, 2024, (II) Authorizing the Resignation of James Feltman as Chief Restructuring Officer, and (III) Granting Related Relief* [Docket No. 932] (the “Retention Order”).

**PLEASE TAKE FURTHER NOTICE** that in accordance with the Retention Order, Carroll Services LLC (“Carroll”) hereby files its ninth monthly compensation report for the period December 1, 2024 through and including December 31, 2024 (the “Monthly Report”) in the form attached hereto as **Exhibit 1**.

**PLEASE TAKE FURTHER NOTICE** that any responses or objections (the “Objections”) to the Monthly Report shall be in writing and shall conform to the Federal Rules of Bankruptcy Procedure and the Local Rules of the United States Bankruptcy Court for the District

<sup>1</sup> The Debtors in these Chapter 11 Cases, along with the last four digits of each Debtor’s federal tax identification number or registration number in the applicable jurisdiction, are: AN Global LLC (5504); AgileThought, Inc. (2509); 4th Source, LLC (7626); AgileThought Brasil Servicos de Consultoria Em Software (01-20); AgileThought Digital Solutions, S.A.P.I. de C.V. (3KR0); AgileThought México S.A. de C.V. (7E46); AgileThought, LLC (7076); AGS Alpama Global Services USA, LLC (0487); AN Extend, S.A. de C.V. (1D80); AN Evolution, S. de R.L. de C.V. (7973); AN UX, S.A. de C.V. (7A42); Cuarto Origen, S. de R.L. de C.V. (0IQ9); Entrepids México, S.A. de C.V. (OCYA); Facultas Analytics, S.A.P.I. de C.V. (6G37); Faktos Inc., S.A.P.I. de C.V. (3LLA); IT Global Holding LLC (8776); Tarnow Investment, S.L. (No Tax ID); and Anzen Soluciones, S.A. de C.V. (No Tax ID). The Debtors’ headquarters are located at 222 W. Las Colinas Boulevard, Suite 1650E, Irving, Texas 75039.



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of Delaware. Objections must be filed with the Court and served on counsel to the Debtors, Hughes Hubbard & Reed LLP, One Battery Park Plaza, New York, New York 10004 (Kathryn A. Coleman, Esq. (katie.coleman@hugheshubbard.com) and Jeffrey S. Margolin, Esq. (jeff.margolin@hugheshubbard.com)) and Potter Anderson & Corroon LLP, 1313 North Market Street, 6th Floor, Wilmington, Delaware 19801 (Jeremy W. Ryan, Esq. (jryan@potteranderson.com) and Gregory J. Flasser (gflasser@potteranderson.com)), no later than **March 3, 2025 at 4:00 p.m. (Eastern Time)**. (the “Objection Deadline”).

**PLEASE TAKE FURTHER NOTICE** that, in accordance with the Retention Order, if no Objection to the Monthly Report is filed and served by the Objection Deadline, all compensation provided in the Monthly Report may not be subject to further review by the Court.

*[Remainder of page intentionally left blank.]*

Dated: February 17, 2025  
Wilmington, Delaware

Respectfully submitted,

/s/ Gregory J. Flasser

Jeremy W. Ryan (No. 4057)

R. Stephen McNeill (No. 5210)

Gregory J. Flasser (No. 6154)

Levi Akkerman (No. 7015)

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*Counsel for the Debtors and Debtors in Possession*

**EXHIBIT 1**

# CARROLL SERVICES LLC

**February 16, 2025**

**Agile Thought, Inc.**

## Invoice

**For services rendered by James P. Carroll in his  
capacity as Independent Director and Wind Down  
Administrator - thru December 31, 2024 - 22.1 hours.**

**\$ 10,939.50**

**Amount Due**

**\$ 10,939.50**

**Please remit directly to:  
Carroll Services LLC  
19680 Marino Lakes Cir.  
Unit 2403  
Miromar Lakes, FL 33913**

### Wire transfer Instructions

**Beneficiary: Carroll Services LLC  
Routing #: 272480678  
Acct: 101335517092  
Lake Michigan Credit Union  
4450 Bonita Beach Rd., Ste 15  
Bonita Springs, FL 34134**

**CARROLL SERVICES LLC**  
19680 Marino Lakes Circle  
Unit 2403  
Miromar Lakes, FL 33913  
Cell: 617-899-9007

**COMPENSATION BY PROJECT CATEGORY**  
**Carroll Services LLC**  
**December, 2024**

<b>Task Code</b>	<b>Task Category</b>	<b>Total Hours</b>	<b>Total Fees</b>
A	Case Administration	2.0	\$ 990.00
B	Monthly Operating Reports/US Trustee Fees	5.2	\$ 2,574.00
C	Cash Management / Reconciliations / Budgets	9.4	\$ 4,653.00
D	Claims Analysis / Reconciliations	0.3	\$ 148.50
E	Litigation/Causes of Action	1.8	\$ 891.00
F	Tax Issues	3.0	\$ 1,485.00
G	Asset Management	-	\$ -
H	Employee Benefits / Payroll Related	-	\$ -
I	Court Filings / Pleadings	0.4	\$ 198.00
		-	\$ -
<b>Totals</b>		<b>22.1</b>	<b>\$ 10,939.50</b>

**Carroll Services, LLC**  
**19680 Marino Lake Cir. Unit 2403**  
**Miromar Lakes, FL 33913**  
**617-899-9007**

Date	Hours	Description of Work	
12/1	0.30	Review and respond to emails from Carolyne (.3)[C]	
12/2	0.70	Review and respond to emails from Carolyne (.3)[B] review of fee CONOS (.4)[B]	
12/3	0.90	Review of US Trustee fees (.4)[B] review of weekly disbursements (.3)[C] review and respond to DIP email (.2)[C]	
12/4	1.80	Review of US Trustee fees (1.3)[B] draft email to counsel (.2)[I] attend cash meeting (.3)[C]	
12/5	1.70	Call with Katz (.1)[E] work on prof. fee approvals (1.6)[C]	
12/6	1.40	Review and sign POA (.4)[E] call with Gordon and BT (.6)[E] call with US Trustee fee assessments (.4)[B]	
12/9	0.20	Emails with Diana (.2)[I]	
12/10	1.90	Review and sign Tarnow docs (.3)[F] send POA to Diana (.4)[E] call with Carolyne and Ivan (.6)[C] calls and emails with counsel dismissed cases (.6)[A]	
12/12	0.60	Review of Spain vendor obj (.3)[D] review of interim fee app (.3)[C]	
12/15	1.40	Review and update professional fee escrow (1.4)[C]	
12/16	0.10	Review and respond to emails (.1)[C]	
12/18	2.30	Emails with Diana, YE dismissals (.3)[A] emails with counsel (.2)[A] follow up emails (.4)[A] attend call with Carolyne and Ivan (.8)[C] attend call with Hancock - tax prep (.6)[F]	
12/19	4.40	Review and sign DIP amendment (.4)[C] calculate US trustee fees (2.4) [B] review of interim fee appl and reconcile to escrow rollforward (1.6)[C]	
12/20	1.10	Emails with Carolyne (.3) [F] review of process to dismiss remaining entities (.5)[A] call with BT (.3)[E]	
12/26	1.50	Reconciliation of prof fee escrow (.8)[C] complete escrow review (.7)[C]	
12/30	0.30	Attend call with Creel and BT (.3)[F]	
12/31	1.50	Review of 12/23 BS - prep for gain /loss on transaction (.8) [F] review of APA (.7)[F]	
<hr/> 22.10 0.00		J. Carroll hours @ \$495	10,939.50 0.00 <hr/> 10,939.50
		Expenditures	
		Airfare	0.00
		Hotel	0.00
		Other	0.00
		Total Invoice Amount	<hr/> 10,939.50