

**IN THE UNITED STATES BANKRUPTCY COURT  
FOR THE DISTRICT OF DELAWARE**

In re:

AN Global, LLC, *et al.*,<sup>1</sup>

Debtors.

Chapter 11

Case No. 23-11294 (JKS)

(Jointly Administered)

**Obj. Deadline: March 3, 2025 at 4:00 p.m. (ET)**

**NOTICE OF FILING OF EIGHTH MONTHLY REPORT  
OF CARROLL SERVICES LLC FOR THE PERIOD FROM  
NOVEMBER 1, 2024 THROUGH AND INCLUDING NOVEMBER 30, 2024**

**PLEASE TAKE NOTICE** that on June 21, 2024, the Court entered the *Order (I) Authorizing the Retention of Carroll Services LLC to Provide James Carroll as Wind-Down Administrator as of April 5, 2024, (II) Authorizing the Resignation of James Feltman as Chief Restructuring Officer, and (III) Granting Related Relief* [Docket No. 932] (the “Retention Order”).

**PLEASE TAKE FURTHER NOTICE** that in accordance with the Retention Order, Carroll Services LLC (“Carroll”) hereby files its eighth monthly compensation report for the period November 1, 2024 through and including November 30, 2024 (the “Monthly Report”) in the form attached hereto as **Exhibit 1**.

**PLEASE TAKE FURTHER NOTICE** that any responses or objections (the “Objections”) to the Monthly Report shall be in writing and shall conform to the Federal Rules of Bankruptcy Procedure and the Local Rules of the United States Bankruptcy Court for the District

<sup>1</sup> The Debtors in these Chapter 11 Cases, along with the last four digits of each Debtor’s federal tax identification number or registration number in the applicable jurisdiction, are: AN Global LLC (5504); AgileThought, Inc. (2509); 4th Source, LLC (7626); AgileThought Brasil Servicos de Consultoria Em Software (01-20); AgileThought Digital Solutions, S.A.P.I. de C.V. (3KR0); AgileThought México S.A. de C.V. (7E46); AgileThought, LLC (7076); AGS Alpama Global Services USA, LLC (0487); AN Extend, S.A. de C.V. (1D80); AN Evolution, S. de R.L. de C.V. (7973); AN UX, S.A. de C.V. (7A42); Cuarto Origen, S. de R.L. de C.V. (0IQ9); Entrepids México, S.A. de C.V. (OCYA); Facultas Analytics, S.A.P.I. de C.V. (6G37); Faktos Inc., S.A.P.I. de C.V. (3LLA); IT Global Holding LLC (8776); Tarnow Investment, S.L. (No Tax ID); and Anzen Soluciones, S.A. de C.V. (No Tax ID). The Debtors’ headquarters are located at 222 W. Las Colinas Boulevard, Suite 1650E, Irving, Texas 75039.



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of Delaware. Objections must be filed with the Court and served on counsel to the Debtors, Hughes Hubbard & Reed LLP, One Battery Park Plaza, New York, New York 10004 (Kathryn A. Coleman, Esq. (katie.coleman@hugheshubbard.com) and Jeffrey S. Margolin, Esq. (jeff.margolin@hugheshubbard.com)) and Potter Anderson & Corroon LLP, 1313 North Market Street, 6th Floor, Wilmington, Delaware 19801 (Jeremy W. Ryan, Esq. (jryan@potteranderson.com) and Gregory J. Flasser (gflasser@potteranderson.com)), no later than **March 3, 2025 at 4:00 p.m. (Eastern Time)**. (the “Objection Deadline”).

**PLEASE TAKE FURTHER NOTICE** that, in accordance with the Retention Order, if no Objection to the Monthly Report is filed and served by the Objection Deadline, all compensation provided in the Monthly Report may not be subject to further review by the Court.

*[Remainder of page intentionally left blank.]*

Dated: February 17, 2025  
Wilmington, Delaware

Respectfully submitted,

*/s/ Gregory J. Flasser*

Jeremy W. Ryan (No. 4057)

R. Stephen McNeill (No. 5210)

Gregory J. Flasser (No. 6154)

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*Counsel for the Debtors and Debtors in Possession*

**EXHIBIT 1**

# CARROLL SERVICES LLC

**February 16, 2025**

**Agile Thought, Inc.**

## Invoice

**For services rendered by James P. Carroll in his  
capacity as Independent Director and Wind Down  
Administrator - thru November 30, 2024 - 31.9 hours.**

**\$ 15,790.50**

**Amount Due**

**\$ 15,790.50**

**Please remit directly to:  
Carroll Services LLC  
19680 Marino Lakes Cir.  
Unit 2403  
Miromar Lakes, FL 33913**

### Wire transfer Instructions

**Beneficiary: Carroll Services LLC  
Routing #: 272480678  
Acct: 101335517092  
Lake Michigan Credit Union  
4450 Bonita Beach Rd., Ste 15  
Bonita Springs, FL 34134**

**CARROLL SERVICES LLC**  
19680 Marino Lakes Circle  
Unit 2403  
Miromar Lakes, FL 33913  
Cell: 617-899-9007

**COMPENSATION BY PROJECT CATEGORY**  
**Carroll Services LLC**  
**November, 2024**

<b>Task Code</b>	<b>Task Category</b>	<b>Total Hours</b>	<b>Total Fees</b>
A	Case Administration	0.9	\$ 445.50
B	Monthly Operating Reports/US Trustee Fees	19.2	\$ 9,504.00
C	Cash Management / Reconciliations / Budgets	6.7	\$ 3,316.50
D	Claims Analysis / Reconciliations	0.4	\$ 198.00
E	Litigation/Causes of Action	2.0	\$ 990.00
F	Tax Issues	1.5	\$ 742.50
G	Asset Management	0.8	\$ 396.00
H	Employee Benefits / Payroll Related	-	\$ -
I	Court Filings / Pleadings	-	\$ -
		0.4	\$ 198.00
<b>Totals</b>		<b>31.9</b>	<b>\$ 15,790.50</b>

**Carroll Services, LLC**  
**19690 Marino Lake Cir. Unit 2403**  
**Miromar Lakes, FL 33913**  
**617-899-9007**

Date	Hours	Description of Work	
11/1	1.50	Call with Gordon and Blue Torch (.4)[E] reconcile professional fees (1.1)[C]	
11/4	3.90	Call with counsel (.4)[D] Preparation of MORs (3.5)[B]	
11/5	5.30	Review and respond to emails from Deloitte (.2)[F] Continue work on July MOR (3.2)[B] work on Aug/Sept MORs (1.2)[B] attend call with Deloitte - valuation issues (.5)[F] email with counsel (.2)[F]	
11/6	2.20	Review of TWCG and weekly disbursements (.6)[C] attend cash call (.3)[C] emails with Carlyne/Jeremy EPL tail coverage (.4)[J] review and process professional fees (.9)[C]	
11/8	0.50	Draft response to vendor (.3) [C] review of email support for Cares Act issue (.2)[F]	
11/10	1.30	Update professional fee escrow (1.3) [C]	
11/13	1.20	Review of 13 week cash flow and approve AP (.8)[C] respond to request from Carlyne (.2) [C] draft email to Gordon (.2)[E]	
11/15	4.60	Attend call with Carlyne and Diana (.4)[G] attend call with Gordon and BT (.4)[E] downloaded and set up board minutes for Gordon (.6)[E] continue work on August MOR (3.2)[B]	
11/17	2.40	Work on preparation of September MOR (2.4)[B]	
11/18	3.60	Continue work on September MOR (3.6)[B]	
11/19	2.90	Complete Aug/Sept MOR (1.4)[B] update Q3 quarterly UST Fees (.7)[B] email with Gordon (.2)[G] emails to Diana (.2)[G] review of Spain tax request follow up with counsel (.4)[F]	
11/20	0.40	Call with Katz (.4)[E]	
11/22	0.90	Call with counsel (.9)[A]	
11/26	0.60	Review and rspnd to emails from Carlyne re: KC Rentas (.3)[C] follow up emails with Carlyne (.3)[C]	
11/27	0.60	Review of TWCF and weekly disbursement approvals (.6)[C]	
<u>31.90</u>		J. Carroll hours @ \$495	15,790.50
0.00			<u>0.00</u>
			15,790.50
		Expenditures	
		Airfare	0.00
		Hotel	0.00
		Other	<u>0.00</u>
		Total Invoice Amount	<u>15,790.50</u>