

**IN THE UNITED STATES BANKRUPTCY COURT  
FOR THE DISTRICT OF DELAWARE**

In re:

AN Global, LLC, *et al.*,<sup>1</sup>

Debtors.

Chapter 11

Case No. 23-11294 (JKS)

(Jointly Administered)

**Obj. Deadline: March 3, 2025 at 4:00 p.m. (ET)**

**NOTICE OF FILING OF SEVENTH MONTHLY REPORT  
OF CARROLL SERVICES LLC FOR THE PERIOD FROM  
OCTOBER 1, 2024 THROUGH AND INCLUDING OCTOBER 31, 2024**

**PLEASE TAKE NOTICE** that on June 21, 2024, the Court entered the *Order (I) Authorizing the Retention of Carroll Services LLC to Provide James Carroll as Wind-Down Administrator as of April 5, 2024, (II) Authorizing the Resignation of James Feltman as Chief Restructuring Officer, and (III) Granting Related Relief* [Docket No. 932] (the “Retention Order”).

**PLEASE TAKE FURTHER NOTICE** that in accordance with the Retention Order, Carroll Services LLC (“Carroll”) hereby files its seventh monthly compensation report for the period October 1, 2024 through and including October 31, 2024 (the “Monthly Report”) in the form attached hereto as **Exhibit 1**.

**PLEASE TAKE FURTHER NOTICE** that any responses or objections (the “Objections”) to the Monthly Report shall be in writing and shall conform to the Federal Rules of Bankruptcy Procedure and the Local Rules of the United States Bankruptcy Court for the District

<sup>1</sup> The Debtors in these Chapter 11 Cases, along with the last four digits of each Debtor’s federal tax identification number or registration number in the applicable jurisdiction, are: AN Global LLC (5504); AgileThought, Inc. (2509); 4th Source, LLC (7626); AgileThought Brasil Servicos de Consultoria Em Software (01-20); AgileThought Digital Solutions, S.A.P.I. de C.V. (3KR0); AgileThought México S.A. de C.V. (7E46); AgileThought, LLC (7076); AGS Alpama Global Services USA, LLC (0487); AN Extend, S.A. de C.V. (1D80); AN Evolution, S. de R.L. de C.V. (7973); AN UX, S.A. de C.V. (7A42); Cuarto Origen, S. de R.L. de C.V. (0IQ9); Entrepids México, S.A. de C.V. (OCYA); Facultas Analytics, S.A.P.I. de C.V. (6G37); Faktos Inc., S.A.P.I. de C.V. (3LLA); IT Global Holding LLC (8776); Tarnow Investment, S.L. (No Tax ID); and Anzen Soluciones, S.A. de C.V. (No Tax ID). The Debtors’ headquarters are located at 222 W. Las Colinas Boulevard, Suite 1650E, Irving, Texas 75039.



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of Delaware. Objections must be filed with the Court and served on counsel to the Debtors, Hughes Hubbard & Reed LLP, One Battery Park Plaza, New York, New York 10004 (Kathryn A. Coleman, Esq. (katie.coleman@hugheshubbard.com) and Jeffrey S. Margolin, Esq. (jeff.margolin@hugheshubbard.com)) and Potter Anderson & Corroon LLP, 1313 North Market Street, 6th Floor, Wilmington, Delaware 19801 (Jeremy W. Ryan, Esq. (jryan@potteranderson.com) and Gregory J. Flasser (gflasser@potteranderson.com)), no later than **March 3, 2025 at 4:00 p.m. (Eastern Time)**. (the “Objection Deadline”).

**PLEASE TAKE FURTHER NOTICE** that, in accordance with the Retention Order, if no Objection to the Monthly Report is filed and served by the Objection Deadline, all compensation provided in the Monthly Report may not be subject to further review by the Court.

*[Remainder of page intentionally left blank.]*

Dated: February 17, 2025  
Wilmington, Delaware

Respectfully submitted,

/s/ Gregory J. Flasser

Jeremy W. Ryan (No. 4057)

R. Stephen McNeill (No. 5210)

Gregory J. Flasser (No. 6154)

Levi Akkerman (No. 7015)

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Christopher Gartman

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*Counsel for the Debtors and Debtors in Possession*

**EXHIBIT 1**

# CARROLL SERVICES LLC

February 16, 2025

**Agile Thought, Inc.**

## Invoice

**For services rendered by James P. Carroll in his  
capacity as Independent Director and Wind Down  
Administrator - thru October 31, 2024 - 30.5 hours.**

**\$ 15,097.50**

**Amount Due**

**\$ 15,097.50**

**Please remit directly to:  
Carroll Services LLC  
19680 Marino Lakes Cir.  
Unit 2403  
Miromar Lakes, FL 33913**

### Wire transfer Instructions

**Beneficiary: Carroll Services LLC  
Routing #: 272480678  
Acct: 101335517092  
Lake Michigan Credit Union  
4450 Bonita Beach Rd., Ste 15  
Bonita Springs, FL 34134**

**CARROLL SERVICES LLC**  
19680 Marino Lakes Circle  
Unit 2403  
Miromar Lakes, FL 33913  
Cell: 617-899-9007

**COMPENSATION BY PROJECT CATEGORY**  
**Carroll Services LLC**  
**October, 2024**

| <b>Task Code</b> | <b>Task Category</b>                        | <b>Total Hours</b> | <b>Total Fees</b>   |
|------------------|---|--------------------|---------------------|
| A                | Case Administration                         | 2.2                | \$ 1,089.00         |
| B                | Monthly Operating Reports/US Trustee Fees   | 11.1               | \$ 5,494.50         |
| C                | Cash Management / Reconciliations / Budgets | 8.8                | \$ 4,356.00         |
| D                | Claims Analysis / Reconciliations           | 0.8                | \$ 396.00           |
| E                | Litigation/Causes of Action                 | 3.2                | \$ 1,584.00         |
| F                | Tax Issues                                  | 2.2                | \$ 1,089.00         |
| G                | Asset Management                            | 1.9                | \$ 940.50           |
| H                | Employee Benefits / Payroll Related         | -                  | \$ -                |
| I                | Court Filings / Pleadings                   | -                  | \$ -                |
|                  |   | 0.3                | \$ 148.50           |
| <b>Totals</b>    |   | <b>30.5</b>        | <b>\$ 15,097.50</b> |

**Carroll Services, LLC**  
**19680 Marino Lake Cir. Unit 2403**  
**Miromar Lakes, FL 33913**  
**617-899-9007**

| <u>Date</u> | <u>Hours</u> | <u>Description of Work</u>   |
|-------------|--------------|--|
| 10/1        | 1.90         | Call with Diana / Carolyne (.6) [G] review of rejected AP (.4)[G] call with Blue Torch (.5)[G] review and execute closing docs (.4)[G]   |
| 10/2        | 1.20         | Review of TWCF and vendor payments (.8)[C] attend cash flow meeting (.4)[C]  |
| 10/3        | 1.50         | Attend meeting with Hancock and Wayne (.8)[F] review and approve disbursements email to Ivan (.3)[C] review and respond to Diana emails regarding litigation status (.4)[E]                                    |
| 10/4        | 0.30         | Review and respond to emails (.3)[F]   |
| 10/8        | 2.10         | Review of TWCF and respond to changes (.7)[C] review and respond to emails with Diana and Carolyne (.6)[C] Call with Gordon - update (.6)[E] follow up emails with Diana and Carolyne (.2)[E]                  |
| 10/9        | 0.70         | Review of changes to TWCF prep for call (.4)[C] attend cash call (.3)[C]   |
| 10/12       | 3.70         | Review of MOR material - rework schedules - convert to US dollars (1.2)[B] work on September MOR (1.2)[B] review and respond to emails (.4)[B] review of forecast and draft emails to Blue Torch (.9)[C]       |
| 10/13       | 1.90         | Preparation of Staffing reports (1.9)[A]   |
| 10/14       | 0.50         | Finalize staffing reports fwd to counsel (.3)[A] draft email to Deloitte (.2) [F]  |
| 10/16       | 2.00         | Review of vendor allocations between Old and Newco (.7)[C] review of TWCF (.7)[C] emails with Ivan (.3)[C] call with counsel (.3)[E]   |
| 10/17       | 0.80         | Review of Risks and Opportunities schedule (.8)[C]   |
| 10/18       | 1.80         | Review of emails regarding insurance corresp. (.3)[J] attend call with Gordon (.5)[E] email with R&G (.3)[E] review and respond to emails from Wayne (.3)[F] review and respond to emails from counsel (.4)[C] |
| 10/22       | 1.10         | Attend call with Katz law firm (.6)[E] Call with Blue Torch (.3) [E] emails with Juan Carlos (.2)[F]   |
| 10/23       | 0.60         | Review of disbursements and TWCF (.6)[C]   |
| 10/24       | 1.20         | Review of notice of assumption / rejection(.8)[D] review and forward Deloitte comments (.4)[F]   |
| 10/26       | 1.60         | Work on July MOR (1.6)[B]  |
| 10/27       | 1.00         | Continue preparation of MOR (1.0)[B]   |
| 10/28       | 3.90         | Continue preparation of MOR (3.9)[B]   |
| 10/30       | 2.70         | Review of TWCF fwd comments to Carolyne (.7)[C] review and approve weekly disbursements (.2)[C] continue work on MOR (1.8)[B]  |

**Carroll Services, LLC**  
**19680 Marino Lake Cir. Unit 2403**  
**Miromar Lakes, FL 33913**  
**617-899-9007**

| <u>Date</u> | <u>Hours</u> | <u>Description of Work</u>  |                         |
|-------------|--------------|-----------------------------|-------------------------|
|             | <u>30.50</u> | J. Carroll hours @ \$495    | 15,097.50               |
|             | 0.00         |                             | <u>0.00</u>             |
|             |              |                             | 15,097.50               |
|             |              | <b>Expenditures</b>         |                         |
|             |              | Airfare                     | 0.00                    |
|             |              | Hotel                       | 0.00                    |
|             |              | Other                       | <u>0.00</u>             |
|             |              | <b>Total Invoice Amount</b> | <u><u>15,097.50</u></u> |