

IN THE UNITED STATES BANKRUPTCY COURT  
FOR THE DISTRICT OF DELAWARE

*In re*

AN GLOBAL LLC, *et al.*,<sup>1</sup>

Debtors.

Chapter 11

Case No. 23-11294 (JKS)

(Jointly Administered)

**CERTIFICATE OF SERVICE**

I, Hannah Bussey, depose and say that I am employed by Kurtzman Carson Consultants LLC dba Verita Global (“Verita”), the claims and noticing agent for the Debtors in the above-captioned case.

On January 3, 2025, at my direction and under my supervision, employees of Verita caused to be served the following document via Electronic Mail upon the service list attached hereto as **Exhibit A**; and via First Class Mail upon the service list attached hereto as **Exhibit B**:

- **Notice of Filing of Statements of Work Pursuant to Order Authorizing the Retention and Employment of Hancock Askew & Co., LLP as Tax Advisor to the Debtors and Debtors in Possession Pursuant to Sections 327(a), 328(a), and 330 of the Bankruptcy Code, Bankruptcy Rules 2014(a) and 2016, and Local Rules 2014–1 and 2016–2, Effective as of December 15, 2023 [Docket No. 1162]**

Dated: January 7, 2025

*/s/ Hannah Bussey*

Hannah Bussey

Verita

222 N Pacific Coast Highway,

3rd Floor

El Segundo, CA 90245

Tel 310.823.9000

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1. The Debtors in these Chapter 11 Cases, along with the last four digits of each Debtor’s federal tax identification number or registration number in the applicable jurisdiction, are: AN Global LLC (5504); AgileThought, Inc. (2509); 4th Source, LLC (7626); AgileThought Brasil Servicos de Consultoria Em Software (01-20); AgileThought Digital Solutions, S.A.P.I. de C.V. (3KR0); AgileThought México S.A. de C.V. (7E46); AgileThought, LLC (7076); AGS Alpama Global Services USA, LLC (0487); AN Extend, S.A. de C.V. (1D80); AN Evolution, S. de R.L. de C.V. (7973); AN UX, S.A. de C.V. (7A42); Cuarto Origen, S. de R.L. de C.V. (0IQ9); Entrepids México, S.A. de C.V. (OCYA); Facultas Analytics, S.A.P.I. de C.V. (6G37); Faktos Inc., S.A.P.I. de C.V. (3LLA); IT Global Holding LLC (8776); Tarnow Investment, S.L. (No Tax ID); and Anzen Soluciones, S.A. de C.V. (No Tax ID). The Debtors’ headquarters are located at 222 W. Las Colinas Boulevard, Suite 1650E, Irving, Texas 75039.



231129425010700000000001

# **Exhibit A**

Core/2002 Service List  
Served via Electronic Mail

Description	CreditorName	CreditorNoticeName	Email
Top 20	AGS Group	Mauricio Rioseco	Mauricio.Rioseco@rw.com.mx
Top 20	AnovoRx	Kyle P. Truitt	Kyle.truitt@anovorx.com
Committee of Unsecured Creditors	AT Holdings Group LLC	Attn Dave Romine	dave.romine@atholdingsgrp.com
Top 20	BANCO VE POR MAS, S.A.	Javier Garcia, Sion Cherem	javier.garcia@simetricgi.mx; sion.cherem@simetricgi.com
Top 20	BDO USA, LLP	TJ Nunez	tnunez@bdo.com
Counsel to SAP México S.A. de C.V. and its Affiliates	Brown & Connery, LLP	Attn Donald K. Ludman	dludman@brownconnery.com
Counsel to Oracle America, Inc.	Buchalter, A Professional Corporation	Shawn M. Christianson	schristianson@buchalter.com
Counsel for Blue Torch Finance LLC, as the administrative agent for the Prepetition 1L Lenders and the DIP Lenders	Chipman Brown Cicero & Cole, LLP	Mark L. Desgrosseilliers	desgross@chipmanbrown.com
Top 20	COUSINS FUND II TAMPA III, LLC	Jillian Tahan	jtahan@cousins.com
Delaware State AG and DOJ	Delaware Dept of Justice	Attorney General	attorney_general@state.de.us;
DE Secretary of State	Delaware Secretary of State	Division of Corporations	attorney_general@delaware.gov dosdoc_bankruptcy@state.de.us
DE State Treasury	Delaware State Treasury		statetreasurer@state.de.us
Counsel to Oracle America, Inc.	Doshi Legal Group, P.C.	Amish R. Doshi, Esq.	amish@doshilegal.com
Top 20	EXITUS CAPITAL SAPI DE CV SOFOM ENR	Jacobo Montoya	jmontoya@exitus.com
Top 20	FACTORING CORPORATIVO SA DE CV SOFO	L Rodriguez	LRodriguez@faccorp.net
Administrative Agent for the 2L Lenders	GLAS USA LLC or GLAS AMERICAS LLC	Attn Administrator for Agile Thought Inc.	ClientServices.Americas@glas.agency; tmgus@glas.agency
IRS	Internal Revenue Service	Attn Susanne Larson	SBSE.Insolvency.Balt@irs.gov
Top 20	KC RENTAS S.A DE C.V	Ricardo Mendieta, Rosalba Cesareo	rmendieta@kapali.com.mx; rcesareo@kapali.com.mx
Counsel to LTIMindtree Limited	Kelley Drye & Warren LLP	James S. Carr, Esq., Kristin S. Elliott, Esq.	kdwbankruptcydepartment@kelleydrye.com; kelliott@kelleydrye.com
Committee of Unsecured Creditors	Korn Ferry	Attn William King	william.king@kornferry.com
Top 20	KORN FERRY	Max Kershner, Barbara Jordan	max.kershner@kornferry.com; barbara.jordan@kornferry.com
Top 20	KPMG LLP	Spencer Feld	sfeld@KPMG.com; lacosta@kpmg.com
Top 20	LINK X S. A. DE C. V.	Blanca Gomez, José Luis Chacón	bigomez@linkx.mx; casegura@linkx.mx;
Committee of Unsecured Creditors	LinkX S.A. de C.V.	Attn Jose Luis Chacon Cruz	jлчаcon@linkx.mx
Top 20	MAYER BROWN LLP	Lucas Giardelli	LGiardelli@mayerbrown.com; MGomez2@mayerbrown.com
Top 20	MICROSOFT CORPORATION	Edgar I. Blanco	edgarblanco@microsoft.com
Top 20	MICROSTRATEGY MEXICO S DE RL DE CV	Leticia Perez	lperez@microstrategy.com
Top 20	Monroe Capital LLC	Jeff Cupples	jcupples@monroecap.com
Administrative agent for the Prior 1L Lenders	Monroe Capital Management Advisors, LLC	Alex Franky	AFranky@MonroeCap.com
US Trustee for District of DE	Office of the United States Trustee Delaware	Benjamin Hackman	benjamin.a.hackman@usdoj.gov
Counsel for the Official Committee of Unsecured Creditors	Pachulski Stang Ziehl & Jones LLP	Robert J. Feinstein, Bradford J. Sandler, Colin R. Robinson, Cia H. Mackle, Edward C. Corma	rfeinstein@pszjlaw.com; bsandler@pszjlaw.com; crobinson@pszjlaw.com; cmackle@pszjlaw.com; ecorma@pszjlaw.com
Top 20	PRICEWATERHOUSECOOPERS	Ivanna Nazar	ivanna.nazar@pwc.com
Counsel for Blue Torch Finance LLC, as the administrative agent for the Prepetition 1L Lenders and the DIP Lenders	Ropes & Gray, LLP	Gregg Galardi, Leonard Klingbaum, Lindsay Barca	gregg.galardi@ropesgray.com; Leonard.Klingbaum@ropesgray.com; lindsay.barca@ropesgray.com
Top 20	SAP MEXICO SA DE CV	Omar Torres	omar.torres01@sap.com
SEC Regional Office	Securities & Exchange Commission	NY Regional Office	bankruptcynticeschr@sec.gov; nyrobankruptcy@sec.gov
SEC Regional Office	Securities & Exchange Commission	PA Regional Office	philadelphia@sec.gov
SEC Headquarters	Securities & Exchange Commission	Secretary of the Treasury	SECBankruptcy-OGC-ADO@SEC.GOV; secbankruptcy@sec.gov

## Exhibit A

Core/2002 Service List  
Served via Electronic Mail

Description	CreditorName	CreditorNoticeName	Email
Counsel to Monroe Capital Management Advisors, LLC	Sidley Austin LLP	Andrew R. Cardonick	acardonick@sidley.com
Counsel for GLAS Americas LLC, as the administrative agent for the 2L Lenders; Credit Suisse Mexico Credit Opportunities Fund	Skadden, Arps, Slate, Meagher & Flom LLP	James Mazza; Robert E. Fitzgerald	james.mazza@skadden.com; robert.fitzgerald@skadden.com
Counsel to Credit Suisse Mexico Credit Opportunities Fund	Skadden, Arps, Slate, Meagher & Flom LLP	Joseph O. Larkin, Stephen J. Della Penna	Joseph.Larkin@Skadden.com; Stephen.Dellapenna@Skadden.com
Counsel to Dell Financial Services L.L.C.,	Streusand, Landon, Ozburn & Lemmon, LLP	Sabrina L. Streusand	streusand@slollp.com
Top 20	TENNESSEE DEPARTMENT OF REVENUE	Collection Services Division	TDOR.Bankruptcy@tn.gov
Counsel to the Texas Comptroller of Public Accounts, Revenue Accounting Division	Texas Attorney General's Office	Callan C. Searcy, Assistant Attorney General	bk-csearcy@texasattorneygeneral.gov
Tennessee Department of Revenue	TN Dept of Revenue	c/o TN Attorney General's Office, Bankruptcy Division	AGBankDelaware@ag.tn.gov
US Attorney for District of Delaware	US Attorney for District of Delaware	US Attorney for Delaware	usade.ecfbankruptcy@usdoj.gov

## **Exhibit B**

## Exhibit B

Core/2002 Service List  
Served via First Class Mail

Description	CreditorName	CreditorNoticeName	Address1	Address2	Address3	City	State	Zip	Country
Top 20	AGS Group	Mauricio Rioseco	907 Ranch Road 620 South, Suite 302			Lakeway	TX	78734	
Top 20	AnovoRx	Kyle P. Truitt	1710 N Shelby Oaks Dr Suite 3			Memphis	TN	38134	
Committee of Unsecured Creditors	AT Holdings Group LLC	Attn Dave Romine	1320 Quail Drive			Sarasota	FL	34231	
Top 20	BANCO VE POR MAS, S.A.	Javier Garcia, Sion Cherem	PASEO DE LA REFORMA 243 PISO 21	Cuauhtemoc		Mexico City		06500	Mexico
Top 20	COUSINS FUND II TAMPA III, LLC	Jillian Tahan	3344 Peachtree Rd NE	Suite 1800		Atlanta	GA	30326	
Delaware State AG and DOJ DE Secretary of State	Delaware Dept of Justice Delaware Secretary of State	Attorney General Division of Corporations	Attn Bankruptcy Department Franchise Tax	Carvel State Building PO Box 898	820 N French St	Wilmington Dover	DE DE	19801 19903	
DE State Treasury	Delaware State Treasury		820 Silver Lake Blvd., Suite 100			Dover	DE	19904	
Top 20	EXITUS CAPITAL SAPI DE CV SOFOM ENR	Jacobo Montoya	Carretera Mexico- Toluca numero 5420, Piso 8	Colonia el yaqui		Cuajimalpa de Morelos	CDMX	05320	Mexico
Top 20	FACTORING CORPORATIVO SA DE CV SOFO	L Rodriguez	Reforma No. 2654 Interior 1003	2654 Interior 1003		Mexico City		11950	Mexico
Administrative Agent for the 2L Lenders	GLAS USA LLC or GLAS AMERICAS LLC	Attn Administrator for AgileThought Inc.	3 Second Street, Suite 206			Jersey City	NJ	07311	
IRS	Internal Revenue Service	Attn Susanne Larson	31 Hopkins Plz Rm 1150			Baltimore	MD	21201	
IRS	Internal Revenue Service	Centralized Insolvency Operation	PO Box 7346			Philadelphia	PA	19101-7346	
Top 20	KC RENTAS S.A DE C.V	Ricardo Mendieta, Rosalba Cesareo	10 De Mayo # 47-A			Tlalnepantla de Baz		54080	Mexico
Committee of Unsecured Creditors	Korn Ferry	Attn William King	1900 Avenue of the Stars, Suite 1500			Los Angeles	CA	90067	
Top 20	KORN FERRY	Max Kershner, Barbara Jordan	N50 Suite 25000 1201 West Peachtree			Atlanta	GA	55402	
Top 20	KPMG LLP	Spencer Feld	2323 Ross Avenue Suite 1400			DALLAS	TX	75201	
Top 20	LINK X S. A. DE C. V.	Blanca Gomez, José Luis Chacón	Jose Pages Yergo	La Magdalena 104		Toluca		50010	Mexico
Committee of Unsecured Creditors	LinkX S.A. de C.V.	Attn Jose Luis Chacon Cruz	Sofocles 112, Polanco II Section Miguel Hidalgo			Mexico City	CP	11530	Mexico
Top 20	MAYER BROWN LLP	Lucas Giardelli	230 South LaSalle St			CHICAGO	IL	60604	
Top 20	MICROSOFT CORPORATION	Edgar I. Blanco	PO Box 842103			Dallas	TX	75284	
Top 20	MICROSTRATEGY MEXICO S DE RL DE CV	Leticia Perez	Juan Salvador Agraz 50 602	Santa Fe		Cuajimalpa		05348	Mexico

Core/2002 Service List  
Served via First Class Mail

Description	CreditorName	CreditorNoticeName	Address1	Address2	Address3	City	State	Zip	Country
Top 20	Monroe Capital LLC	Jeff Cupples	311 South Wacker Drive Suite 6400			Chicago	IL	60606	
Administrative agent for the Prior 1L Lenders	Monroe Capital Management Advisors, LLC	Alex Franky	311 South Wacker Drive, Suite 6400			Chicago	IL	60606	
US Trustee for District of DE	Office of the United States Trustee Delaware	Benjamin Hackman	844 King St Ste 2207	Lockbox 35		Wilmington	DE	19801	
Counsel for the Official Committee of Unsecured Creditors	Pachulski Stang Ziehl & Jones LLP	Robert J. Feinstein, Bradford J. Sandler, Colin R. Robinson, Cia H. Mackle, Edward C. Corma	919 N. Market Street, 17th Floor	P.O. Box 8705		Wilmington	DE	19899-8705	
Top 20	PRICEWATERHOUSECOOPERS	Ivanna Nazar	2121 N. PEARL STREET SUITE 2000			DALLAS	TX	75201	
Counsel for Blue Torch Finance LLC, as the administrative agent for the Prepetition 1L Lenders and the DIP Lenders	Ropes & Gray, LLP	Gregg Galardi, Leonard Klingbaum, Lindsay Barca	1211 Avenue of the Americas			New York	NY	10036-8704	
Top 20	SAP MEXICO SA DE CV	Omar Torres	AV. PASEO DE LA REFORMA 509, PISO 20			Mexico City		06500	Mexico
SEC Regional Office	Securities & Exchange Commission	NY Regional Office	Regional Director	100 Pearl St., Suite 20-100		New York	NY	10004-2616	
SEC Regional Office	Securities & Exchange Commission	PA Regional Office	Regional Director	One Penn Center	1617 JFK Boulevard Ste 520	Philadelphia	PA	19103	
SEC Headquarters	Securities & Exchange Commission	Secretary of the Treasury	100 F St NE			Washington	DC	20549	
Counsel to Monroe Capital Management Advisors, LLC	Sidley Austin LLP	Andrew R. Cardonick	1 South Dearborn			Chicago	IL	60603	
Counsel for GLAS Americas LLC, as the administrative agent for the 2L Lenders; Credit Suisse Mexico Credit Opportunities Fund	Skadden, Arps, Slate, Meagher & Flom LLP	James Mazza; Robert E. Fitzgerald	155 N. Wacker Drive			Chicago	IL	60606-1720	
Counsel to Credit Suisse Mexico Credit Opportunities Fund	Skadden, Arps, Slate, Meagher & Flom LLP	Joseph O. Larkin, Stephen J. Della Penna	920 N. King Street	One Rodney Square		Wilmington	DE	19801	
Top 20	Tax Administration Service (Mexico)		Av. Hidalgo 77	col. Guerrero		Ciudad de Mexico		06300	Mexico
Top 20	TENNESSEE DEPARTMENT OF REVENUE	Collection Services Division	500 Deaderick St			Nashville	TN	37242	
Counsel to the Texas Comptroller of Public Accounts, Revenue Accounting Division	Texas Attorney General's Office	Callan C. Searcy, Assistant Attorney General	Bankruptcy & Collections Div	P.O. Box 12548, Capitol Station		Austin	TX	78711-2548	
Tennessee Department of Revenue	TN Dept of Revenue	c/o TN Attorney General's Office, Bankruptcy Division	PO Box 20207			Nashville	TN	37202-0207	
US Attorney for District of Delaware	US Attorney for District of Delaware	US Attorney for Delaware	1313 N Market Street	Hercules Building		Wilmington	DE	19801	