Objection Deadline: January 13, 2025 at 4:00 p.m. (ET)

IN THE UNITED STATES BANKRUPTCY COURT FOR THE DISTRICT OF DELAWARE

In re:	Chapter 11
AN GLOBAL, LLC, et al., 1	Case No. 23-11294 (JKS)
Debtors.	(Jointly Administered)
	Re: Docket No. 633

NOTICE OF FILING OF STATEMENTS OF WORK PURSUANT TO ORDER AUTHORIZING THE RETENTION AND EMPLOYMENT OF HANCOCK ASKEW & CO., LLP AS TAX ADVISOR TO THE DEBTORS AND DEBTORS IN POSSESSION PURSUANT TO SECTIONS 327(a), 328(a), AND 330 OF THE BANKRUPTCY CODE, BANKRUPTCY RULES 2014(a) AND 2016, AND LOCAL RULES 2014-1 AND 2016-2, EFFECTIVE AS OF DECEMBER 15, 2023

PLEASE TAKE NOTICE that, on December 28, 2023, the above-captioned debtors and debtors in possession (collectively, the "<u>Debtors</u>") filed the *Application of Debtors to Retain and Employ Hancock Askew & Co., LLP as Tax Advisor to the Debtors and Debtors in Possession Pursuant to Sections 327(a), 328(a), and 330 of the Bankruptcy Code, Bankruptcy Rules 2014(a) and 2016, and Local Rule 2014-1 and 2016-2, Effective as of December 15, 2023* [Docket No. 589] (the "<u>Hancock Retention Application</u>") with the United States Bankruptcy Court for the District of Delaware (the "Court").

PLEASE TAKE FURTHER NOTICE that, on January 17, 2024, the Court entered the Order Authorizing the Retention and Employment of Hancock Askew & Co., LLP as Tax Advisor to the Debtors and Debtors in Possession Pursuant to Sections 327(a), 328(a), and 330 of the Bankruptcy Code, Bankruptcy Rules 2014(a) and 2016, and Local Rules 2014-1 and 2016-2, Effective as of December 15, 2023 [Docket No. 633] (the "Hancock Retention Order")² granting the relief requested in the Hancock Retention Application and authorizing the Debtors retain and

² Capitalized terms used but not otherwise defined herein shall have the meanings ascribed to such terms in the Hancock Retention Order.



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The Debtors in these Chapter 11 Cases, along with the last four digits of each Debtor's federal tax identification number or registration number in the applicable jurisdiction, are: AN Global LLC (5504); AgileThought, Inc. (2509); 4th Source, LLC (7626); AgileThought Brasil Servicos de Consultoria Em Software (01-20); AgileThought Digital Solutions, S.A.P.I. de C.V. (3KR0); AgileThought México S.A. de C.V. (7E46); AgileThought, LLC (7076); AGS Alpama Global Services USA, LLC (0487); AN Extend, S.A. de C.V. (1D80); AN Evolution, S. de R.L. de C.V. (7973); AN UX, S.A. de C.V. (7A42); Cuarto Origen, S. de R.L. de C.V. (0IQ9); Entrepids México, S.A. de C.V. (OCYA); Facultas Analytics, S.A.P.I. de C.V. (6G37); Faktos Inc., S.A.P.I. de C.V. (3LLA); IT Global Holding LLC (8776); Tarnow Investment, S.L. (No Tax ID); and Anzen Soluciones, S.A. de C.V. (No Tax ID). The Debtors' headquarters are located at 222 W. Las Colinas Boulevard, Suite 1650E, Irving, Texas 75039.

employ Hancock as their tax advisor in these Chapter 11 Cases pursuant to the terms of the Engagement Letter subject to certain modifications contained in the Hancock Retention Order.

PLEASE TAKE FURTHER NOTICE that, pursuant to paragraph 9 of the Hancock Retention Order, attached hereto as **Exhibit A** are two statements of work amending the terms of the Engagement Letter (the "SOWs").

PLEASE TAKE FURTHER NOTICE that, objections to the SOWs, if any, are required to be filed on or before <u>January 13, 2025 at 4:00 p.m. (ET)</u> (the "<u>Objection Deadline</u>") with the Clerk of the United States Bankruptcy Court for the District of Delaware, 3rd Floor, 824 North Market Street, Wilmington, Delaware 19801.

PLEASE TAKE FURTHER NOTICE that, if any objections to the SOWs are received, the SOWs and such objections shall be considered at a hearing before the Honorable J. Kate Stickles at the United States Bankruptcy Court for the District of Delaware, 824 North Market Street, 5th Floor, Courtroom No. 6, Wilmington, Delaware 19801 on a date and time to be determined.

[Signature Page Follows]

Dated: January 3, 2025 Wilmington, Delaware Respectfully submitted,

/s/ Levi Akkerman

Jeremy W. Ryan (No. 4057) R. Stephen McNeill (No. 5210) Gregory J. Flasser (No. 6154) Levi Akkerman (No. 7015)

POTTER ANDERSON & CORROON LLP

1313 N. Market Street, 6th Floor Wilmington, Delaware 19801 Telephone: (302) 984-6000 Facsimile: (302) 658-1192

Email: jryan@potteranderson.com rmcneill@potteranderson.com gflasser@potteranderson.com lakkerman@potteranderson.com

and

Kathryn A. Coleman Christopher Gartman Jeffrey S. Margolin

HUGHES HUBBARD & REED LLP

One Battery Park Plaza New York, NY 10004-1482 Telephone: (212) 837-6000 Facsimile: (212) 422-4726

Email: katie.coleman@hugheshubbard.com chris.gartman@hugheshubbard.com jeff.margolin@hugheshubbard.com

Counsel for the Debtors and Debtors in Possession

Exhibit A

Statements of Work

ACCOUNTANTS & ADVISORS

August 13, 2024

Carroll Services LLC Mr. James P. Carroll, Winddown Administrator Agile Thought, Inc. & Affiliates 222 Las Colinas Blvd. West Num 1650E Irving, Texas 75309

Statement of Work – Related to the Engagement Letter Dated December 15, 2023 as Entered into with Agile Thought, Inc.

Dear Mr. Feltman:

This Statement of Work ("SOW") is provided to Agile Thought, Inc. & Affiliates ("Client" or "Company" or "you") for tax services.

Client acknowledges that Client previously executed an engagement letter dated December 15, 2023 and accompanying Terms and Conditions (collectively, the "Master Terms") which are incorporated by reference into this SOW. The Master Terms along with this SOW constitutes the agreement ("Agreement") between Hancock Askew & Co., LLP ("HAC" or "we") and Client.

To the extent there is any conflict or inconsistency between the Master Terms and any SOW, unless otherwise agreed to in writing, the Master Terms shall prevail.

The SOW is effective on August 13, 2024. Any term or condition incorporated into this SOW that is an addition to the terms and conditions contained in the Master Terms applies only to the services (described below) provided under this SOW.

Scope of Services

HAC agrees to provide the tax compliance services as described on Exhibit 1 attached hereto. We will rely upon the completeness and accuracy of the information and representations you provide for our use in performing our services. We will not audit or otherwise verify the data you submit to us, although we may ask you to clarify certain information. Our engagement does not include any procedures designed to detect errors, fraud, or theft.

We understand that Client will be responsible for the preparation of any required filings not specifically listed on Exhibit 1. Any service not specifically described in this SOW is outside the scope of this Agreement.

Fee Arrangement

The fee for preparing your tax return(s) does not include services related to responding to notices or inquiries from federal or state taxing authorities. The fee also does not include any additional research time spent related to non-recurring transactions.

Our fee for the services will be based upon the amount of time required at our standard hourly billing rates, not to exceed \$150,900 in the aggregate for the preparation of the 2024 Tax Returns, and will be billed as the work progresses. Our fee is based upon the complexity of the work to be performed, and our professional time, as well as out-of-pocket expenses. In addition, our fee depends upon the timely delivery, availability, quality, and completeness of the information you provide to us. You agree that you will deliver all records requested and respond to all inquiries made by our staff to complete this engagement on a timely basis. You agree to pay all fees and expenses incurred whether or not we prepare the tax returns.

Atlanta | 770-246-0793 | 3740 Davinci Court | Suite 400 | Peachtree Corners, GA 30092 Offices in Georgia and Florida

Case 23-11294-JKS Doc 1162-1 Filed 01/03/25 Page 3 of 11

Mr. James P. Carroll, Winddown Administrator August 13, 2024 Page 2

Our standard hourly rates, as set forth in the following schedule for any additional services requested by the Company.

Position	Hourly Rate
Partner	\$495
Principal/Director	\$395
Senior Tax Manager	\$375
Tax Manager	\$370
Supervisor	\$285
Senior Associate	\$265
Associate/Staff/Paraprofessional	\$225

* * * * *

We appreciate the opportunity to be of service to you and are looking forward to many years of providing you with quality professional services.

Sincerely,

Hurscock Askew + Co., LLP

Accepted and Agreed to by:		
AGILE THOUGHT INC. AND AFFILIATES AS SET FORTH IN EXHIBIT 1		
By: James P Carroll	Date:	08/13/2024
(Authorized officer for entity returns)		

Exhibit 1 – Scope of Services

Entities included in the 2024 tax year engagement:

LIST OF U.S. AFFILIATES

AgileThought Inc.
AgileThought LLC
4th Source Holding Corp.
QMX Investment Holdings USA, Inc.
AN US, Inc.

LIST OF FOREIGN AFFILIATES

Agilethought Digital Solutions, S.A.P.I. FKA (North American Software S.A.P.I. de C.V.)

NASOFT Servicios Administrativos S.A. de C.V.

AGS Alpama Global Serivces Mexico, S.A. de C.V.

An Extend, S.A. de C.V.

An Data Intelligence S.A. de C.V.

An UX, S.A. de C.V. FKA Zetable Interactive Agency

Facultas Analytics S.A.P.I. de C.V.

Faktos Inc, S.A.P.I. de C.V.

Sociedad de Servicios de Consultoía Informática Eprocure CL LTD

AGS Alpama Global Services Argentina, S.A.

An Brasil Servicios de Consultoria Em Software, LT LTDA

Alpama Global Services Brasil Consultoria en Tecno

An Evolution SRL de CV

AGS NASOFT Servicios Adminstrativos SA de CV

NASOFT de Costa Rica, S.A.

Entrepids Mexico, S.A. de C.V.

Cuarto Origen, S. de R.L. de C.V.

Agilethought Mexico S.A. de C.V. FKA (An Digital S.A. de C.V.)

Anzen Soluciones S.A. de C.V.

Tarnow Investments SL

Project	Scope	Due Dates
U.S. & State	With respect to the tax year ended December 31, 2024, or short	Due April 15,2025, or 15th day
Corporation Income	period ending upon liquidateion of corporation, we will prepare	of fourth month after corporation
Tax Returns	the following income tax returns	liquidated. Extended Due Date –
	(see list of tax returns to be prepared below)	October 15,2025, or 6 months
		after original due date.
Form Number	Form Title	
AN USA		
Form 1120	U.S. Income Tax Return for a Corporation	
Form 100	California Corporation Tax Return	
AgileThought, Inc.		
FINCEN 114		
Form 120	Arizona Corporation Tax Return	
Form 100	California Corporation Tax Return	
Form 112	Colorado Corporation Tax Return	
Form IL-1120	Illinois Corporation Tax Return	
Form 4567	Michigan Business Tax Annual Return	
Form M4	Minnesota Corporation Tax Return	
Form CBT-100	New Jersey Corporation Business Tax Return	
Form CT-3	New York Corporation Tax Return	
Form RI-1120	Rhode Island Corporate Tax Return	
05-158-A/05-158-B	Texas Franchise Tax Report	
Form 05-102	Texas Public Information Report	
Form CO-411	Vermont Corporate Income Tax Return	
4th Source Holding Corp		
Form F-1120	Florida Corporation Tax Return	
Form 600	Georgia Corporation Tax Return	

Form IT-20	Indiana Corporation Tax Return
Form CIFT-620-SD	Louisiana Corporation Tax Return
Form 500	Maryland Corporation Tax Return
Form 84-105	Mississippi Corporation Tax Return
Form MO-1120	Missouri Corporation Income Tax Return
Form RTC-101 Form FAE	Pennsylvania Corporation Tax Return
170	Tennessee Corporation Tax Return
AgileThought, LLC	
Form F-1120	Florida Corporation Tax Return
Form 600	Georgia Corporation Tax Return
Form IT-20	
	Indiana Corporation Tax Return
Form CD405	North Carolina Corporation Tax Return
Form RTC-101 Form FAE	Pennsylvania Corporation Tax Return
170	Tennessee Corporation Tax Return
AgileThought, Inc. &	U.S. Income Tax Return for a Corporation
<u>Subsidiaries</u>	
Form 1120	The following subsidiaries are included in the consolidated
	federal return:
	AgileThought Inc.
	Agilethought, LLC
	4th Source Holding Corp
	QMX Investment Holdings USA, Inc.
	The following disregarded entities are included in the
	consolidated federal return:
	AN Global, LLC
	5, 22
	4th Source, LLC
	4th Source Mexico, LLC
	AGS Alpama Global Services USA, LLC
	Form 8858 will be filed for the following controlled foreign
	corporations:
	Tarnow Investment, S.L.
	Form 5471 will be filed for the following controlled foreign
	corporations:
	Agilethought Digital Solutions, S.A.P.I. FKA (North Associated Solutions, S.A.P.I. & G.Y.)
	American Software S.A.P.I. de C.V.)
	NASOFT Servicios Administrativos S.A. de C.V.
	AGS Alpama Global Serivces Mexico, S.A. de C.V.
	An Extend, S.A. de C.V.
	An Data Intelligence S.A. de C.V.
	An UX, S.A. de C.V. FKA Zetable Interactive
	Agency
	Facultas Analytics S.A.P.I. de C.V. Figure 1. C. A. P.I. de C.V. Figure 2. C. A. P.I. de C.V. Figure 2. C. A. P.I. de C.V. Figure 3. C. A. P.I. de C.V. Figure 3. C. A. P.I. de C.V.
	Faktos Inc, S.A.P.I. de C.V.
	AGS Alpama Global Services Argentina, S.A.
	An Brasil Servicios de Consultoria Em Software, LT
	LTDA
	Alpama Global Services Brasil Consultoria en Tecno
	An Evolution SRL de CV
	AGS NASOFT Servicios Adminstrativos SA de CV
	NASOFT de Costa Rica, S.A.
	Entrepids Mexico, S.A. de C.V.
	Cuarto Origen, S. de R.L. de C.V.
	Agilethought Mexico S.A. de C.V. FKA (An Digital
	S.A. de C.V.)
	Anzen Soluciones S.A. de C.V.

2024 Engagement Letter ADDENDUM - Hancock Askew & Co.

Final Audit Report August 13, 2024

Created: August 13, 2024

By: Hancock Askew (ttighe@hancockaskew.com)

Status: ESigned

Transaction ID: G1AQXG7QDU6M73PMCVKPLXLG04

Documents: 2024 HAC Tax Return Engagement Letter ADDENDUM V3.pdf

"2024 Engagement Letter ADDENDUM - Hancock Askew & Co." History

- Document emailed to (jim.carroll@carrollservicesllc.com) for signature 8/13/2024 16:26:31 PM Eastern Daylight Time
- Document viewed by (jim.carroll@carrollservicesllc.com)
 8/13/2024 17:05:59 PM Eastern Daylight Time IP address: 73.23.54.148
- Document e-signed by (jim.carroll@carrollservicesllc.com)
 Signature Date: 8/13/2024 17:06:32 PM Eastern Daylight Time IP address: 73.23.54.148
- Document Signed 8/13/2024 17:06:32 PM Eastern Daylight Time

August 13, 2024

Carroll Services LLC Mr. James P. Carroll, Winddown Administrator Agile Thought, Inc. & Affiliates 222 Las Colinas Blvd. West Num 1650E Irving, Texas 75309

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To the extent there is any conflict or inconsistency between the Master Terms and any SOW, unless otherwise agreed to in writing, the Master Terms shall prevail.

The SOW is effective on August 13, 2024. Any term or condition incorporated into this SOW that is an addition to the terms and conditions contained in the Master Terms applies only to the services (described below) provided under this SOW.

Scope of Services

HAC agrees to provide the tax compliance services as described on Exhibit 1 attached hereto. We will rely upon the completeness and accuracy of the information and representations you provide for our use in performing our services. We will not audit or otherwise verify the data you submit to us, although we may ask you to clarify certain information. Our engagement does not include any procedures designed to detect errors, fraud, or theft.

We understand that Client will be responsible for the preparation of any required filings not specifically listed on Exhibit 1. Any service not specifically described in this SOW is outside the scope of this Agreement.

Fee Arrangement

The fee for preparing your tax return(s) does not include services related to responding to notices or inquiries from federal or state taxing authorities. The fee also does not include any additional research time spent related to non-recurring transactions.

Our fee for the services will be based upon the amount of time required at our standard hourly billing rates, not to exceed \$221,000 in the aggretate for the preparation of the 2023 Tax Returns, and will be billed as the work progresses. Our fee is based upon the complexity of the work to be performed, and our professional time, as well as out-of-pocket expenses. In addition, our fee depends upon the timely delivery, availability, quality, and completeness of the information you provide to us. You agree that you will deliver all records requested and respond to all inquiries made by our staff to complete this engagement on a timely basis. You agree to pay all fees and expenses incurred whether or not we prepare the tax returns.

Atlanta | 770-246-0793 | 3740 Davinci Court | Suite 400 | Peachtree Corners, GA 30092 Offices in Georgia and Florida

Case 23-11294-JKS Doc 1162-1 Filed 01/03/25 Page 8 of 11

Mr. James P. Carroll, Winddown Administrator August 13, 2024 Page 2

Our standard hourly rates, as set forth in the following schedule for any additional services requested by the Company.

Position	Hourly Rate
Partner	\$495
Principal/Director	\$395
Senior Tax Manager	\$375
Tax Manager	\$370
Supervisor	\$285
Senior Associate	\$265
Associate/Staff/Paraprofessional	\$225

* * * * *

We appreciate the opportunity to be of service to you and are looking forward to many years of providing you with quality professional services.

Sincerely,

Hancock Askew + Co., LLP

Accepted and Agreed to by:			
AGILE THOUGHT INC. AND AFFILIATES AS SET FORTH IN EXHIBIT 1			
By: James P Carroll	Date:	08/13/2024	
(Authorized officer for entity returns)			

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AgileThought Inc.
AgileThought LLC
4th Source Holding Corp.
QMX Investment Holdings USA, Inc.
AN US, Inc.

LIST OF FOREIGN AFFILIATES

Agilethought Digital Solutions, S.A.P.I. FKA (North American Software S.A.P.I. de C.V.)

NASOFT Servicios Administrativos S.A. de C.V.

AGS Alpama Global Serivces Mexico, S.A. de C.V.

An Extend, S.A. de C.V.

An Data Intelligence S.A. de C.V.

An UX, S.A. de C.V. FKA Zetable Interactive Agency

Facultas Analytics S.A.P.I. de C.V.

Faktos Inc, S.A.P.I. de C.V.

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Alpama Global Services Brasil Consultoria en Tecno

An Evolution SRL de CV

AGS NASOFT Servicios Adminstrativos SA de CV

NASOFT de Costa Rica, S.A.

Entrepids Mexico, S.A. de C.V.

Cuarto Origen, S. de R.L. de C.V.

Agilethought Mexico S.A. de C.V. FKA (An Digital S.A. de C.V.)

Anzen Soluciones S.A. de C.V.

Tarnow Investments SL

Project	Scope	Due Dates
U.S. & State	With respect to the tax year ended December 31, 2023 we will	Due April 15,2024.
Corporation Income	prepare the following income tax returns	Exended Due Date
Tax Returns	(see list of tax returns to be prepared below)	- October 15,2024
Form Number	Form Title	
AN USA		
Form 1120	U.S. Income Tax Return for a Corporation	
Form 100	California Corporation Tax Return	
AgileThought, Inc.		
FINCEN 114		
Form 120	Arizona Corporation Tax Return	
Form 100	California Corporation Tax Return	
Form 112	Colorado Corporation Tax Return	
Form IL-1120	Illinois Corporation Tax Return	
Form 4567	Michigan Business Tax Annual Return	
Form M4	Minnesota Corporation Tax Return	
Form CBT-100	New Jersey Corporation Business Tax Return	
Form CT-3	New York Corporation Tax Return	
Form RI-1120	Rhode Island Corporate Tax Return	
05-158-A/05-158-B	Texas Franchise Tax Report	
Form 05-102	Texas Public Information Report	
Form CO-411	Vermont Corporate Income Tax Return	
4th Source Holding Corp		
Form F-1120		
Form 600	Florida Corporation Tax Return	
Form IT-20	Georgia Corporation Tax Return	

Form CIFT-620-SD	Indiana Corporation Tax Return	
Form 500	Louisiana Corporation Tax Return	
Form 84-105	Maryland Corporation Tax Return	
Form MO-1120	Mississippi Corporation Tax Return	
Form RTC-101 Form FAE	Missouri Corporation Income Tax Return	
170		
170	Pennsylvania Corporation Tax Return	
	Tennessee Corporation Tax Return	
AgileThought, LLC		
Form F-1120	Florida Corporation Tax Return	
Form 600	Georgia Corporation Tax Return	
Form IT-20	Indiana Corporation Tax Return	
Form CD405	North Carolina Corporation Tax Return	
Form RTC-101 Form FAE	Pennsylvania Corporation Tax Return	
170	Tennessee Corporation Tax Return	
AgileThought, Inc. &	Temessee Corporation Tax Retain	
Subsidiaries	U.S. Income Tax Return for a Corporation	
Form 1120	0.3. Income Tax Return for a Corporation	
FORM 1120	TI - 6 11 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1	
	The following subsidiaries are included in the consolidated	
	federal return:	
	AgileThought Inc.	
	Agilethought, LLC	
	4th Source Holding Corp	
	QMX Investment Holdings USA, Inc.	
	2 VIII III estillelli II olalliga egat, ille.	
	The following disregarded entities are included in the	
	consolidated federal return:	
	AN Global, LLC	
	IT Global Holding, LLC	
	4th Source, LLC	
	4th Source Mexico, LLC	
	 AGS Alpama Global Services USA, LLC 	
	,	
	Form 8858 will be filed for the following controlled foreign	
	corporations:	
	Tarnow Investment, S.L.	
	Tarnow investment, S.L.	
	F 5471 '111 C1 1 C 1 C 11 '	
	Form 5471 will be filed for the following controlled foreign	
	corporations:	
	 Agilethought Digital Solutions, S.A.P.I. FKA (North 	
	American Software S.A.P.I. de C.V.)	
	 NASOFT Servicios Administrativos S.A. de C.V. 	
	 AGS Alpama Global Serivces Mexico, S.A. de C.V. 	
	An Extend, S.A. de C.V.	
	An Data Intelligence S.A. de C.V.	
	· ·	
	An UX, S.A. de C.V. FKA Zetable Interactive Agency The Advanced Company The Advan	
	Facultas Analytics S.A.P.I. de C.V.	
	 Faktos Inc, S.A.P.I. de C.V. 	
	 AGS Alpama Global Services Argentina, S.A. 	
	 An Brasil Servicios de Consultoria Em Software, LT 	
	LTDA	
	Alpama Global Services Brasil Consultoria en Tecno	
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	AGS NASOFT Servicios Adminstrativos SA de CV	
	NASOFT de Costa Rica, S.A.	
	 Entrepids Mexico, S.A. de C.V. 	
	 Cuarto Origen, S. de R.L. de C.V. 	
	Agilethought Mexico S.A. de C.V. FKA (An Digital	
	S.A. de C.V.)	
	Anzen Soluciones S.A. de C.V.	
	- Thizen bondelones 5.71. de C. V.	l

2023 Engagement Letter ADDENDUM - Hancock Askew & Co.

Final Audit Report August 13, 2024

Created: August 13, 2024

By: Hancock Askew (ttighe@hancockaskew.com)

Status: ESigned

Transaction ID: 3G8PYAYY9N64Z519TWHNQ2654H

Documents: 2023 HAC Tax Return Engagement Letter ADDENDUM V3.pdf

"2023 Engagement Letter ADDENDUM - Hancock Askew & Co." History

- Document emailed to (jim.carroll@carrollservicesllc.com) for signature 8/13/2024 16:24:10 PM Eastern Daylight Time
- Document viewed by (jim.carroll@carrollservicesllc.com)
 8/13/2024 17:05:15 PM Eastern Daylight Time IP address: 73.23.54.148
- Document e-signed by (jim.carroll@carrollservicesllc.com)
 Signature Date: 8/13/2024 17:05:36 PM Eastern Daylight Time IP address: 73.23.54.148
- Document Signed 8/13/2024 17:05:36 PM Eastern Daylight Time