

**IN THE UNITED STATES BANKRUPTCY COURT
FOR THE DISTRICT OF DELAWARE**

In re

AN GLOBAL LLC, *et al.*,¹

Debtors.

Chapter 11

Case No. 23-11294 (JKS)

(Jointly Administered)

Re: Docket No. 888

ORDER (I) AUTHORIZING THE RETENTION OF CARROLL SERVICES LLC TO PROVIDE JAMES CARROLL AS WIND-DOWN ADMINISTRATOR AS OF APRIL 5, 2024, (II) AUTHORIZING THE RESIGNATION OF JAMES FELTMAN AS CHIEF RESTRUCTURING OFFICER, AND (III) GRANTING RELATED RELIEF

Upon the motion (the “Motion”) filed by the above-captioned debtors and debtors in possession (the “Debtors”), pursuant to sections 105(a), 305(a), and 1112(b) of title 11 of the United States Code (the “Bankruptcy Code”), seeking entry of an order (this “Order”), pursuant to sections 105(a) and 363 of title 11 of the United States Code, as amended (the “Bankruptcy Code”) and rule 6004 of the Federal Rules of Bankruptcy Procedure (the “Bankruptcy Rules”), (i) authorizing the retention of Carroll Services LLC (“Carroll Services”) to provide James Carroll as the Wind-Down Administrator to the Debtors (the “Wind-Down Administrator” or “Wind-Down Manager”), effective as of April 5, 2024 (the “Effective Date”), (ii) authorizing the resignation of James Feltman as Chief Restructuring Officer, and (iii) granting related relief; and due and sufficient notice of the Motion having been provided under the circumstances, and it appearing that no other or further notice need be provided; and the Court having jurisdiction

¹. The Debtors in these Chapter 11 Cases, along with the last four digits of each Debtor’s federal tax identification number or registration number in the applicable jurisdiction, are: AN Global LLC (5504); AgileThought, Inc. (2509); 4th Source, LLC (7626); AgileThought Brasil Servicos de Consultoria Em Software (01-20); AgileThought Digital Solutions, S.A.P.I. de C.V. (3KR0); AgileThought México S.A. de C.V. (7E46); AgileThought, LLC (7076); AGS Alpama Global Services USA, LLC (0487); AN Extend, S.A. de C.V. (1D80); AN Evolution, S. de R.L. de C.V. (7973); AN UX, S.A. de C.V. (7A42); Cuarto Origen, S. de R.L. de C.V. (0IQ9); Entrepids México, S.A. de C.V. (OCYA); Facultas Analytics, S.A.P.I. de C.V. (6G37); Faktos Inc., S.A.P.I. de C.V. (3LLA); IT Global Holding LLC (8776); Tarnow Investment, S.L. (No Tax ID); and Anzen Soluciones, S.A. de C.V. (No Tax ID). The Debtors’ headquarters are located at 222 W. Las Colinas Boulevard, Suite 1650E, Irving, Texas 75039.



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to consider the Motion and the relief requested therein in accordance with 28 U.S.C. §§ 157 and 1334 and the *Amended Standing Order of Reference* from the United States District Court for the District of Delaware dated February 29, 2012; and consideration of the Motion and the relief requested therein being a core proceeding under 28 U.S.C. § 157(b); and this Court's entry of a final order being consistent with Article III of the United States Constitution; and venue being proper before this Court under 28 U.S.C. §§ 1408 and 1409; and a hearing having been scheduled and, to the extent necessary, held to consider the relief requested in the Motion (the "Hearing"); and upon the record of the Hearing (if any) and all the proceedings before the Court; and the Court having found and determined the relief requested in the Motion is in the best interests of the Debtors, their estates and creditors, and any parties in interest; and the legal and factual bases set forth in the Motion and at the Hearing (if any) having established just cause for the relief granted herein; and any objections to the relief requested herein having been resolved as set forth herein or withdrawn; and after due deliberation thereon and sufficient cause appearing therefor,

IT IS HEREBY ORDERED THAT:

1. The Motion is GRANTED as set forth herein.
2. The Debtors are authorized, pursuant to sections 105 and 363 of the Bankruptcy Code, to retain Carroll Services to provide James Carroll as the Wind-Down Administrator for the Debtors and their estates on the terms described in the Motion and the Engagement Letter, effective as of the Effective Date.
3. The Debtors are authorized to make payments to Carroll Services, including the payment of the Retainer, as set forth in the Engagement Letter, without further order of this Court.
4. Carroll Services shall file with the Court (and serve copies to the U.S. Trustee and the Committee contemporaneously with such filing) reports of compensation earned and expenses incurred on a monthly basis (each, a "Monthly Report"). Such reports will contain summary charts that describe the services provided, identify the compensation earned by the

Wind-Down Administrator, and itemize the expenses incurred. Time records shall (i) be appended to the reports, (ii) contain detailed time entries describing the task(s) performed, and (iii) be organized by project category. The time entries shall identify the time spent completing each task in hourly increments. Parties in interest shall have fourteen (14) days after the date each Monthly Report is filed to file a written objection to such Monthly Report with the Court. All compensation will be subject to review by this Court in the event an objection is filed.

5. James Feltman is hereby authorized to resign as the Debtors' Chief Restructuring Officer immediately upon entry of this Order.

6. Notice of the Motion as provided therein shall be deemed good and sufficient notice of such Motion and the requirements set forth in Bankruptcy Rule 6004(a) are satisfied by such notice.

7. Notwithstanding the applicability of Bankruptcy Rule 6004(h), the terms and conditions of this Order shall be immediately effective and enforceable upon its entry.

8. The Debtors are authorized and empowered to take all actions necessary or appropriate to implement the relief granted in this Order.

9. This Court shall retain exclusive jurisdiction over all matters arising from or related to the implementation or interpretation of this Order.

Dated: June 21st, 2024
Wilmington, Delaware


J. KATE STICKLES
UNITED STATES BANKRUPTCY JUDGE